




BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

Department Name: Sheriff  
Department No.: 032  
For Agenda Of: May 16, 2023  
Placement: Administrative  
Estimated Time:  
Continued Item: No  
If Yes, date from:  
Vote Required: Majority

**TO:** Board of Supervisors

**FROM:** Department Bill Brown, Sheriff- Coroner, x14290   
Director(s)  
Contact Info: Susan Farley, Communications Manager, x25730

**SUBJECT:** Amendment for Software Support & Maintenance with Tri-Tech Software Systems, a Central Square Technologies company, for Computer Aided Dispatch System

**County Counsel Concurrence**

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a. Approve, ratify, and authorize the Chair of the Board to execute a fifteenth amendment to the agreement with TriTech Software Systems, a Central Square Technologies company, dated June 27, 2006, that extends the annual maintenance agreement for the Computer Aided Dispatch System through March 31, 2024, at the cost of \$207,417.38;
- b. Approve, ratify, and authorize the Sheriff, or his designee, to execute the Renewal of Software Support Agreement (Exhibit 1) to extend the term to March 31, 2024, and to add an additional 22 Field Ops Subscriptions (Exhibit 2) for an annual subscription amount of \$2,640.00;
- c. Approve, ratify, and authorize the Sheriff, or his designee, to execute Quote Q-127619 (Exhibit 2) for the addition of 22 Field Ops Subscriptions; and
- d. Determine that the activity is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

**Summary Text:**

On June 26, 2006, the Board of Supervisors approved the purchase of the TriTech Computer Aided Dispatch (CAD) System for use in the County Public Safety Dispatch Center run by the Sheriff's Office. The CAD system has been operational for over 10 years and the payment for the annual maintenance and license fees is now due (Exhibit 1).

The current amendment seeks to renew twenty Field Ops licenses for an additional year. The Sheriff's Office is also requesting an expansion to add twenty-two additional licenses to the agreement (Exhibit 2). Field Ops is an application that Sheriff's Office currently uses that allows emergency users direct limited access to CAD, allowing for an alternative way to contact dispatch directly through the CAD system.

The cost of the annual maintenance exceeds the authority of the County Purchasing Agency, so we are requesting that the Board authorize the Sheriff to execute this amendment and pay the support and maintenance agreement cost of \$210,058.

**Background:**

The Santa Barbara County Public Dispatch Center provides dispatching services to Santa Barbara County Sheriff, Santa Barbara County Fire, and American Medical Response (AMR) upon receipt of 9-1-1 telephone calls. The Dispatch Center also provides dispatching services for several contact cities. The CAD system provides immediate resource recommendation based on the jurisdiction and type of emergency (or non-emergency). In January 2005, The Board of Supervisors entered into an agreement with AMR for contract ambulance services. That agreement stipulated that the County Sheriff purchase and implement the TriTech CAD System. The CAD system was installed in 2006. The annual maintenance contract and related costs are handled in a contract amendment process.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

**Fiscal Analysis:**

<b><u>Funding Sources</u></b>	<b><u>Current FY Cost:</u></b>	<b><u>Annualized On-going Cost:</u></b>	<b><u>Total One-Time Project Cost</u></b>
General Fund	\$ 210,058.00		
State			
Federal			
Fees			
Other:			
<b>Total</b>	<b>\$ 210,058.00</b>	<b>\$ -</b>	<b>\$ -</b>

Narrative: This maintenance service contract with Central Square Technologies is budgeted in the Sheriff’s Office budget, line item 7124.

The total cost of \$210,058 is break down as followed:

- Support Agreement to extend the term to March 31, 2024, in the amount of \$207,418.
- Add an additional 22 Field Ops Subscriptions for an annual subscription amount of \$2,640.

**Special Instructions:**

Please return two fully executed copies of the amendment and minute order to Hope Vasquez, Chief Financial Officer, Sheriff’s Office.

Exhibit 1: Renewal Order No. Q-119145 for Annual Software Support Agreement

Exhibit 2: Quote Q-127619 for 22 additional Field Ops licenses

Exhibit 3: Letter from Central Squares supporting the Fifteenth Amendment

Exhibit 4: Fifteenth Amendment to the System Agreement between the County of Santa Barbara TriTech Systems.

Exhibit 5: Original contract with Tri-Tech Systems.

Exhibit 6: Board Contract Summary

**Authored by:**

Susan Farley, ENP, Communications Manager, Sheriff’s Office, 805-692-5730