### MACKENZIE & ALBRITTON LLP

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> TELEPHONE 415 / 288-4000 FACSIMILE 415 / 288-4010

March 11, 2013

#### **VIA EMAIL**

Chair Doreen Farr
Vice Chair Salud Carbajal
Supervisors Janet Wolf,
Peter Adam and Steve Lavagnino
Board of Supervisors
Santa Barbara County
105 East Anapamu Street
Santa Barbara, California 93109

Re: 331 Support Text Messages and Emails for Verizon Wireless Stealth Communications Facility 512 Santa Angela Lane, Montecito Board of Supervisors Agenda March 12, 2013 Departmental Agenda Item 3

Dear Chair Farr, Vice Chair Carbajal and Supervisors:

Following submittal of our legal letter on February 28, 2013, Verizon Wireless received 287 text messages and 44 emails supporting the proposed facility in Montecito. A letter from Verizon Wireless Marketing Director Ross Bennett dated March 8, 2013 evidencing the 287 support text messages received last week is attached to this letter. Also attached are 44 support emails received last week for your review. In total, since August, over 500 residents have sent text messages and emails of support. These emails and text messages evidence the need of residents to maintain reliable Verizon Wireless service in Montecito. Indeed, the emails confirm that reliable cell phone service can save lives, particularly when it is a resident's only means to receive the County's reverse E911 crisis calls. Hard copies of these materials will be available at your Board meeting tomorrow.

Very truly yours,

Paul B. Albritton

Attachments

<sup>&</sup>lt;sup>1</sup> See email of T. Walsh dated March 6, 2013, attached, p. 32.

**veri**zonwireless

**Verizon Wireless** 15505 Sand Canyon Ave, Bldg E Irvine, CA 92618

March 8, 2013

Chair Doreen Farr
Vice Chair Salud Carbajal
Supervisors Janet Wolf,
Joni Gray and Steve Lavagnino
Board of Supervisors
Santa Barbara County
105 East Anapamu Street
Santa Barbara, California 93109

Re: Appeal of Verizon Wireless Stealth Communications Facility 512 Santa Angela Lane, Montecito

## Dear Supervisors:

I am the Verizon Wireless Marketing Director for the West Area who maintains authority over the team that manages all data and information messages sent to Verizon Wireless customers in California. In connection with the appeal referred to above, Verizon Wireless arranged for a text message to be sent to customers with billing addresses within ZIP codes 93108, 93103, 93013, and 93067 in Montecito. The entire text message sent reads as follows:

Free message from Verizon: Thanks to all who responded in August. On March 12, your County Supervisors will take final action on an appeal that decides the future of Verizon coverage in Montecito. Please reply YES to this text to show your continuing support to maintain reliable service. Visit verizoninsider.com/SupportMontecito to learn more and to remind Supervisors that you support the Montecito Planning Commission's unanimous approval of a fully screened facility on an existing Verizon building in Montecito.

The text message above was sent on March 6, 2013. As of March 8, 2013, we have received 287 affirmative text responses indicating support for the Verizon Wireless facility proposed at 512 Santa Angela Lane in order to maintain reliable Verizon Wireless service in Montecito. Quotations from select text messages received are attached for your review.

I am available to verify the above information as you may require.

Sincerely.

Ross Bennett

Marketing Director

Loyalty Marketing & Operations

Attachment

## **Select Text Message Responses:**

# YES YES YES YES YES YES

Yes finally could do something yes

Yes we support better service in Montecito. Please let us know upcoming meeting schedules. Thank you.

YES. YES. From A Montecito Resident and Business Owner - Yes.

Yes. I aprove.

YES!!! I fully support the proposed solution.

Sent: Wednesday, March 06, 2013 10:21 AM

**To:** Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Tiffany
Last Name: Gordon
City: Montecito
Zip: 93108

Sent: Wednesday, March 06, 2013 10:22 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

Please support better wireless service in Montecito and Santa Barbara County. This is important for my family. We want to be able to use our cell phones during emergencies and for 911 calls.

First Name: Susan

Last Name: Killgallon

City: Santa Barbara

Sent: Wednesday, March 06, 2013 10:25 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Eric

Last Name: Levenson
City: Montecito
Zip: 93108

Sent: Wednesday, March 06, 2013 10:22 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Ben
Last Name: Lopez
City: Montecito
Zip: 93108

Sent: Wednesday, March 06, 2013 10:28 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

My schedule may not allow me to attend a Board of Supervisors meeting. Please accept this email as a show of my strong support for Verizon Wirelesss proposal at 512 Santa Angela Lane.

First Name: Diane
Last Name: Ziska

City: Montecito

Sent: Wednesday, March 06, 2013 10:30 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Janie
Last Name: Norton

City: Santa Barbara

Sent: Wednesday, March 06, 2013 10:33 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Eva

Last Name: Arredondo
City: Santa Barbara

Sent: Wednesday, March 06, 2013 10:32 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Robert
Last Name: Koegel

City: Santa Barbara

Sent: Wednesday, March 06, 2013 10:36 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

My schedule may not allow me to attend a Board of Supervisors meeting. Please accept this email as a show of my strong support for Verizon Wirelesss proposal at 512 Santa Angela Lane.

First Name: Linda
Last Name: Luber

City: Santa Barbara

Sent: Wednesday, March 06, 2013 10:40 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

Please support better wireless service in Montecito and Santa Barbara County. This is important for my family. We want to be able to use our cell phones during emergencies and for 911 calls.

First Name: Devin
Last Name: Fairbanks
City: Santa Barbara

Sent: Wednesday, March 06, 2013 10:39 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: John
Last Name: Perry

City: Montecito Zip: 93108

Sent: Wednesday, March 06, 2013 10:43 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: KENT

Last Name: DAMON

City: SANTA BARBARA

Sent: Wednesday, March 06, 2013 10:44 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Philip
Last Name: Hershey
City: Carpinteria
Zip: 93013

Sent: Wednesday, March 06, 2013 10:49 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Rich
Last Name: Fox
City: Sb
Zip: 93209

Sent: Wednesday, March 06, 2013 10:55 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Judy
Last Name: Horn

City: Santa Barbara

Sent: Wednesday, March 06, 2013 10:55 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Gregg
Last Name: Dechirico

City: SUMMERLAND

Sent: Wednesday, March 06, 2013 10:56 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

My schedule may not allow me to attend a Board of Supervisors meeting. Please accept this email as a show of my strong support for Verizon Wirelesss proposal at 512 Santa Angela Lane.

First Name: Stephen
Last Name: Carlson

City: Santa Barbara

Sent: Wednesday, March 06, 2013 10:58 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

Please support better wireless service in Montecito and Santa Barbara County. This is important for my family. We want to be able to use our cell phones during emergencies and for 911 calls.

First Name: Louis
Last Name: Weider
City: Montecito
Zip: 98108

Sent: Wednesday, March 06, 2013 11:12 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Michael
Last Name: Frizzell
City: Montecito
Zip: 93108

Sent: Wednesday, March 06, 2013 11:14 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Nery
Last Name: Bueso

City: santa barbara

Sent: Wednesday, March 06, 2013 11:17 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Corey
Last Name: Welles

City: Santa Barbara

Sent: Wednesday, March 06, 2013 11:25 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I understand the tower on Ortega Hill Road was decommissioned in November 2012, and approval of this site is essential to maintaining my reliable wireless service. Please approve this invisible site.

First Name: Howard
Last Name: Wookey
City: Montecito
Zip: 93109

Sent: Wednesday, March 06, 2013 11:33 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Gavin
Last Name: Moores

City: Santa Barbara

Sent: Wednesday, March 06, 2013 12:13 PM

**To:** Support Wireless

**Subject:** I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support better coverage...NOW.. We have waited long enough!

First Name: Roger Last Name: Drue

City: Santa barbara

Sent: Wednesday, March 06, 2013 12:52 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I absolutely support the need for improved service from Verizon. I do support the deployment of the proposed wireless station at 512 Santa Angela Lane. I am a remote worker and rely on Verizon Wireless services to insure I am able to communicate with my clients and colleagues. Disruption of the wireless services I consume would impeded my ability to work effectively.

First Name: Eric
Last Name: Knabke

City: Summerland

Sent: Wednesday, March 06, 2013 1:36 PM

**To:** Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I understand the Santa Barbara County Sheriffs Office and Montecito Fire Protection District both use Verizon Wireless service. It is essential that our Sheriffs Office and Fire Protection District maintain reliable communications for my public safety. Please support Verizon Wirelesss proposal.

First Name: Keller Last Name: Carol

City: Carpinteria Zip: 93013

Sent: Wednesday, March 06, 2013 2:02 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Kenneth
Last Name: Serkes
City: Montecito
Zip: 93108

Sent: Wednesday, March 06, 2013 3:34 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

My schedule may not allow me to attend a Board of Supervisors meeting. Please accept this email as a show of my strong support for Verizon Wirelesss proposal at 512 Santa Angela Lane.

First Name: John
Last Name: Osley

City: Montecito

Sent: Wednesday, March 06, 2013 4:01 PM

To: Support Wireless

**Subject:** I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

We suppport verizon

First Name: linda
Last Name: bailey
City: montecito
Zip: 93108

Sent: Wednesday, March 06, 2013 4:18 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

My schedule may not allow me to attend a Board of Supervisors meeting. Please accept this email as a show of my strong support for Verizon Wirelesss proposal at 512 Santa Angela Lane.

First Name: Teri
Last Name: Taylor

City: Carpinteria

Sent: Wednesday, March 06, 2013 4:31 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Mary
Last Name: Steele

City: Santa Barbara

Sent: Wednesday, March 06, 2013 4:47 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

Since November 2008 I have been evacuated 3 times by the fire departments due to fires. Each time I received the reverse 911 call on my cell phone. Since late December 2012 I have had little or no cell reception at my home on East Mountain Drive @ Riven Rock Road. Without cell service I am unable to recieve these vitual life saving calls.

First Name: Timothy
Last Name: Walsh

City: Santa Barbara

Sent: Wednesday, March 06, 2013 5:20 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: PATRICIA
Last Name: GRIFFIN

City: Santa Barbara

Sent: Wednesday, March 06, 2013 5:39 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Alan
Last Name: Griffin

City: Santa Barbara

**Sent:** Thursday, March 07, 2013 6:48 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: georgia
Last Name: schein
City: montecito
Zip: 93108

Sent: Thursday, March 07, 2013 7:23 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

My schedule may not allow me to attend a Board of Supervisors meeting. Please accept this email as a show of my strong support for Verizon Wirelesss proposal at 512 Santa Angela Lane.

First Name: John

Last Name: Bridgwater
City: Santa Barbara

Sent: Thursday, March 07, 2013 9:21 AM

**To:** Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Donna
Last Name: Richards
City: Montecito
Zip: 93108

Sent: Thursday, March 07, 2013 2:43 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

Please support better wireless service in Montecito and Santa Barbara County. This is important for my family. We want to be able to use our cell phones during emergencies and for 911 calls.

First Name: Jerry

Last Name: Gutterman
City: Santa Barbara

**Sent:** Thursday, March 07, 2013 6:17 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Linda
Last Name: Gardner
City: Montecito
Zip: 93108

**Sent:** Thursday, March 07, 2013 6:18 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Thomas
Last Name: Gardner
City: Montecito
Zip: 93108

Sent: Thursday, March 07, 2013 7:30 PM

**To:** Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Robyn
Last Name: Freedman
City: Montecito
Zip: 93108

Sent: Thursday, March 07, 2013 8:42 PM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

Please support better wireless service in Montecito and Santa Barbara County. This is important for my family. We want to be able to use our cell phones during emergencies and for 911 calls.

First Name: Remo
Last Name: schluep

City: santa barbara

Sent: Friday, March 08, 2013 9:33 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Barbara
Last Name: Stupay
City: Montecito
Zip: 93018

**Sent:** Friday, March 08, 2013 11:36 AM

To: Support Wireless

Subject: I Support Verizon Wireless's Proposal at 512 Santa Angela Lane

I support improved coverage for everyday use and emergencies. I have personally experienced dropped calls, data delays or poor cell phone reception. Please vote to approve Verizon Wirelesss proposal for a permanent facility at 512 Santa Angela Lane.

First Name: Linda

Last Name: Robertson
City: Montecito
Zip: 93108