

Primary Care and Family Health

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Wellpath Probation Medical Record Review Summary

Contract Year 2022-2023

Public Health Primary Care & Family Health Performance Improvement RN staff have been reviewing Wellpath medical records at the Probation Department on a quarterly basis for the past six years. In addition, the PCFH Chief Medical Officer (or a department representative) has been attending Wellpath's Continuous Quality Improvement (CQI) meetings regularly per the service level agreement (SLA).

The medical records are reviewed based upon the performance measures identified in the Wellpath service level agreement. After the first year of audits, Wellpath Medical staff, along with probation staff, worked to identify measures that would be more meaningful and indicative of the health status of the population served. They cover a variety of issues, ranging from timely health assessments, identification and continuation of essential or psychiatric medications upon intake (verification, bridging and/or OCP treatment plan documentation), and ensuring immunizations are up to date.

Wellpath staff, the Sheriff's Dept., and the inmates, faced many challenges throughout the pandemic, including: quarantines, Covid testing, outbreaks and immunizations. Despite these challenges, Wellpath has continued to perform very well on review of Probation medical records at both the Juvenile Justice Center and Los Prietos Boys Camp facilities. Wellpath is provided with the record review results as each quarterly review is completed. Quarterly compliance was 98% or greater for each quarter in this reporting period.

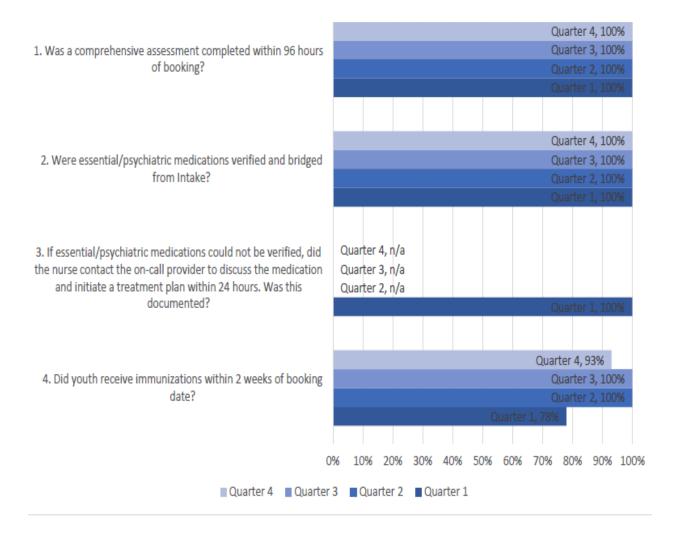
Wellpath, and the PCFH performance Improvement staff continue to work together to identify areas for improvement in the measures.

General recommendations:

- The current measures are under revision to ensure they are appropriate and relevant. The PCFH recommendation is to continue with these measures until they are revised.
- Additional or new measures will be determined by Wellpath's continuous quality improvement team and agreed to by the PCFH Performance Improvement Team and/or at the direction/suggestion of the Sheriffs dept and based upon identified need.
- Wellpath would enrich their quality improvement program by working with their EMR/IT department to develop reports that support their quality goals.

STATS 2022	Jan	Feb	Mar	Apr	Мач	June	July	Aug	Sept	Oct	Nov	Dec	Totals YTD
VERAGE DAILY POPULATIO	18	19	23	25	24	28	21	21	24	24	33	32	24
MEDICAL													
TOTALINTAKES	11	14	13	22	12	10	6	12	17	13	19	9	13.2
MISSED APPOINTMENTS	0	0	0	0	0	0	0	0	3	1	0	0	0.3
PHYSICIAN SERVICES	40	40	-00	00	40	04	- 11	- 00	-00	00	45	-00	20.0
SICK CALLS ANNUAL	18 5	19 5	36 9	39 14	42 6	31 8	14	30 9	32 7	32 7	45 10	32 8	30.8 7.7
INTERVAL	3	4	4	3	5	1	1	3	5	4	4	ů	3.1
CHRONIC CARE	3	9	10	6	10	8	5	8	7	8	8	7	7.4
PREGNANT YOUTH	0	0	0	0	2	1	0	0	0	0	0	0	0.3
PHD Womens Clinic REFERRAL	0	0	0	0	1	0	0	0	0	0	0	0	0.1
NURSING SERVICES													
INTERVAL	0	0	0	0	0	0	0	0	0 470	1 100	1 007	0	0.2
NURSING ENCOUNTERS IMMUNIZATIONS	163 14	310 6	202	420 12	482 11	570 7	371 4	584 20	470 35	438 10	667 34	443 7	426.7 14.4
TST ADMINISTERED	5	9	3	10	3	6	2	3	6	4	7	4	5.2
MEDICAL REFERRALS TO MH	9	6	19	21	10	10	9	12	15	11	23	9	12.8
SEG CHECKS	19	67	108	57	37	67	26	16	36	28	120	26	50.6
LABORATORY SERVICES													
CZ TESTING	10	10	8	15	5	7	5	8	5	10	2	8	7.8
OTHER LABS	56	31	41	63	58	60	68	91	50	61	27	22	52.3
OFF-SITE SERVICES PUBLIC HEALTH	0	0	0	0	1	4	0	0	0	0	0	0	0.4
DENTAL	0	3	4	9	9	5	1	7	11	7	10	17	6.9
OPTOMETRY	0	3	1	1	0	0	Ö	2	2	Ó	1	2	1.0
PRIVITE OFFICE APPT.	1	2	2	1	1	7	3	1	2	4	2	0	2.2
OUT/INPATIENT SURGERY	0	0	0	Ö	Ö	0	Ö	Ö	0	1	0	0	0.1
X-RAYS	0	0	2	1	3	0	0	0	1	2	3	2	1.2
ER HOSPITAL SERVICES													
PROBATION TRANSPORT	0	0	0	1	0	3	0	0	0	2	3	0	0.8
AMBULANCE	0	0	0	1	0	0	0	0	0	0	0	0	0.1
INPATIENT HOSPITAL SERS HOSPITAL ADMISSIONS	0	0	0	0	0	0	0	0	0	0	0	0	0.0
HOSPITAL DAYS	0	0	0	0	0	0	0	0	0	0	0	0	0.0
COMMUNICABLE DISEASE													0.0
POSITIVE TST	0	0	0	3	0	0	0	0	0	0	0	0	0.3
POSITIVE STD	3	1	0	4	2	0	2	1	0	0	3	0	1.3
MRSA	0	0	0	0	0	0	0	0	0	0	0	0	0.0
ECTOPARASITE	0	0	1	1	0	0	0	0	0	0	0	0	0.2
LTBI HIV	0	0	0	0	0	0	0	0	0	0	0	0	0.0
POSITIVE COVID-19 TEST	1	1	0	0	0	0	0	0	0	0	0	0	0.0
MEDICATIONS			0			0			0			0	0.2
TOTAL DOSES OF MH MEDS	392	530	535	446	424	523	553	616	780	822	638	669	577.3
TOATL DOSES OF RX MEDS	262	251	388	406	453	411	206	215	228	390	397	258	322.1
TOATL DOSES OF OTC MEDS	502	556	689	800	670	921	658	566	668	851	1039	840	730.0
TOTAL	1156	1337	1612	1652	1547	1855	1417	1397	1676	2063	2074	1767	1629.4
YOUTH ON MH MEDS	11	14 9	15	13 14	12	14	16 9	16 19	17	17	18 18	15	14.8 13.0
YOUTH ON RX MEDS YOUTH ON OTO MEDS	10 15	16	13 25	1 4 25	16 24	13 22	20	20	10 25	11 21	31	14 25	22.4
TOTAL	36	39	53	52	54	49	45	55	52	49	67	54	50.4
MISSED MEDICATION	0	5	8	4	4	8	0	1	0	0	0	0	2.5
MISSED ESSENTIAL MEDS	0	0	0	0	0	0	0	0	0	0	0	0	0.0
REFUSED MEDS	5	6	2	4	8	26	10	11	9	9	3	8	8.4
REFUSED ESSENTIAL MEDS	0	0	6	2	0	0	0	5	1	7	0	0	1.8
MISCELLANEOUS				0	_	_		_	_	_	_	_	0
GRIEVANCES RECEIVED YOUTH DEALTHS	0	0	0	0	0	0	0	0	0	0	0	0	0
MENTAL HEALTH	,		,	0	0					0			•
PSYCHIATRIST CONTACTS	23	22	26	37	25	28	27	39	20	31	39	36	29.4
MID MONTH PYSCH MEDS	11	13	13	11	9	14	11	13	14	16	14	15	12.8
MH REFERRAL (ALL SOURCES)													
UNIQUE CLIENTS SEEN													
CLIENTS SEEN													
PSYCHHOSPITALIZATIONS													
HOSPITAL RETURNS	0	0	0	0	0	0	0	0	0	0	0	0	0.0
5585 HOLDS	0	0	0	0	0	0	0	0	0	0	0	0	0.0
ISO CHECKS MH													
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STATS 2022 Jan Feb Nat Apr May June July June July Sept Oct Nov Dex Trollo Property Trollo Property Trollo Property Trollo Property Trollo Property Trollo Property Trollo Tr	LOS PRIETOS BOYS CAMP													
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MSSED APPOINTMENTS 0 0 0 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0			_	-		_	_	_			_	_		
LABORATORY SERVICES O							_							
CZTESTING				-					-					0.1
DIFFERLARS 9 25 3 7 1 24 12 11 7 7 2 13 10.1		0	0	1	0	1	1	0	0	0	0	1	0	0.3
PRUBLICHAITH 0 0 0 7 5 5 9 5 3 1 2 2 1 1 1 1 2.9 OPTIOMETRY 0 0 1 1 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0				3		-	24			_		2	_	
DENTAL 0 0 0 7 5 5 9 9 5 3 1 1 2 1 1 1 1 1 2.3	OFF SITE SERVICES													
DPTIMETRY		0	0	0	0	0	0	0	0	0	0	0	0	0
PRIVATE OFFICE APPT: 0 0 0 0 11 1 1 0 0 0 0 0 0 0 0 0 0 0 0		0	0	7	5		5	3		2	1	1	1	2.9
CUTPATENT SURGERY 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	OPTOMETRY			1	1			_		_	_		_	0.2
X-RAYS FROBATION TRAINSPORTS O O O O O O O O O O O O O							_			_	_	_	_	
ER HOSPITAL SERVICES PROBATION TRANSPORTS 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			_	_			_	_			_	_	_	
PROBATION TRANSPORTS 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1	0	0	1	2	0	0	0	0	0	0	0	0.3
ARISLIANCE 0 0 0 0 0 0 0 0 0														
INPATIENT HOSPITAL SERN														
HOSPITAL DAYS		0	0	0	0	0	0	0	0	0	0	0	0	0
HOSPITAL DAYS														
COMMUNICABLE DISEASE								_		_			_	
POSITIVE STDS 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		U	U	U	U	U	U	U	U	U	U	U	U	U
POSITIVE STDs 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0	0	0	0	0	0	0	0	0	0	0	0	0
MRSA					_	_	_			_	_	_	_	
ECTOPARASITE					_					_	_		_	
TEBI				_	_		_	_		_	_		_	_
POSITIVE COVID-19 TEST 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				0	0	_	_	0		0	ō	_	0	0
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TOTAL DOSES OF MHMEDS 122 1111 67 25 177 125 100 39 55 133 150 215 109.9 TOATL DOSES OF RIMEDS 0 0 0 34 75 68 70 84 116 98 0 1 1 7 46.1 TOATL DOSES OF RIMEDS 182 170 252 297 258 252 234 288 180 31 164 182 207.5 TOTAL 304 281 353 397 503 447 418 443 333 164 315 404 363.5 YOUTHON MHMEDS 2 2 2 2 2 2 3 4 4 3 2 2 2 2 2 2 3 2.4 YOUTHON MHMEDS 2 2 2 2 2 2 3 4 4 3 3 2 2 2 2 2 2 3 2.4 YOUTHON RIMEDS 0 0 0 2 4 3 3 3 3 2 3 4 0 0 1 1 1 1.9 YOUTHON OT MEDS 4 3 4 8 9 8 6 5 4 2 2 2 5 5.0 TOTAL 6 5 8 14 15 19 11 10 10 4 5 9 9.7 TOTAL MISSED MEDICATIONS 1 4 7 0 1 5 0 3 2 0 0 0 0 1.9 MISSED MEDICATIONS 1 4 7 0 1 5 0 3 2 0 0 0 0 1.9 MISSED ESSENTIAL MEDS 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	POSITIVE COVID-19 TEST	0	0	0	0	0	0	0	0	0	0	0	0	0
TOATL DOSES OF RXMEDS	MEDICATIONS													
TOATL DOSES OF OTC MEDS 182 170 252 297 258 252 234 288 180 31 164 182 207.5 TOTAL 304 281 353 397 503 447 418 443 333 164 315 404 363.5 YOUTH ON MIMEDS 2 2 2 2 2 2 3 4 3 2 2 2 2 2 3 2.4 YOUTH ON RY MEDS 0 0 0 2 4 3 3 2 2 2 2 2 2 3 2.4 YOUTH ON OTC MEDS 4 3 4 8 9 8 6 5 4 2 2 2 5 5.0 TOTAL 6 5 8 14 15 19 11 10 10 4 5 9 9.7 MISSED MEDICATIONS 1 4 7 0 1 5 0 3 2 0 0 0 0 1.9 MISSED ESSENTIAL MEDS 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0												150	215	109.9
TOTAL 304 281 353 397 503 447 418 443 333 164 315 404 363.5 YOUTHONMHMEDS 2 2 2 2 2 2 3 4 3 4 3 2 2 2 2 2 3 2.4 YOUTHONMHMEDS 0 0 0 2 4 3 3 3 2 3 4 0 1 1 1 1.9 YOUTHONTCMEDS 4 3 4 8 9 8 6 5 4 2 2 5 5.0 TOTAL 6 5 8 14 15 19 11 10 10 4 5 9 9.5 5.0 MISSED MEDICATIONS 1 4 7 0 1 1 5 0 3 2 2 0 0 0 0 1.9 MISSED ESSENTIAL MEDS 0 0 0 0 0 0 0 1 1 0 0 0 0 0 0 1.9 MISSED ESSENTIAL MEDS 0 0 0 3 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0											_	·		
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MISCELLANEOUS GRIEVANCES O O O O O O O O O				_		_			_	'	_			
GRIEVANCES 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0														
YOUTH DEATHS 0 <t< td=""><td></td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td></t<>		0	0	0	0	0	0	0	0	0	0	0	0	0
MENTAL HEALTH PSYCHIATRIST CONTACTS 5 6 3 4 10 5 5 4 6 5 7 4 5.3 MID MONTH PYSCH MED 2 2 2 1 3 3 1 2 2 2 2 2.1 MH REFERRAL (ALL SOURCES) UNIQUE CLIENTS SEEN UNIQUE CLIENTS SEEN					_		_	_		_	_		_	
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MH REFERRAL (ALL SOURCES) UNIQUE CLIENTS SEEN CLIENTS SEEN PSYCHHOSPITALIZATIONS 0 0 0 0 0 0 0 0 0 0 0 0 0	PSYCHIATRIST CONTACTS	5	6	3	4	10	5	5	4	6	5	7	4	5.3
UNIQUE CLIENTS SEEN CLIENTS SEE	MID MONTH PYSCHMED	2	2	2	1	3	3	3	1	2	2	2	2	2.1
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PSYCHHOSPITALIZATIONS														
5585HOLDS 0 0 0 0 0 0 0 0 0				_		_	_	_	_		_	_	_	
	5585 HOLDS	0	0	0	0	0	0	0	0	0	0	0	0	0



- Question #3: For quarter 2,3 and 4, there were no youth in audit pool that were on essential/psychiatric medications so the question was not applicable.
- Question #4: For Q1, the reasons for youth not receiving needed immunizations within 14 days of intake
 included either youth or parent refusal/declination or inability to get signed parental consent within 14
 days despite multiple attempts.