

Wellpath Probation Medical Record Review Summary

Contract Year 2022-2023

Public Health Primary Care & Family Health Performance Improvement RN staff have been reviewing Wellpath medical records at the Probation Department on a quarterly basis for the past six years. In addition, the PCFH Chief Medical Officer (or a department representative) has been attending Wellpath's Continuous Quality Improvement (CQI) meetings regularly per the service level agreement (SLA).

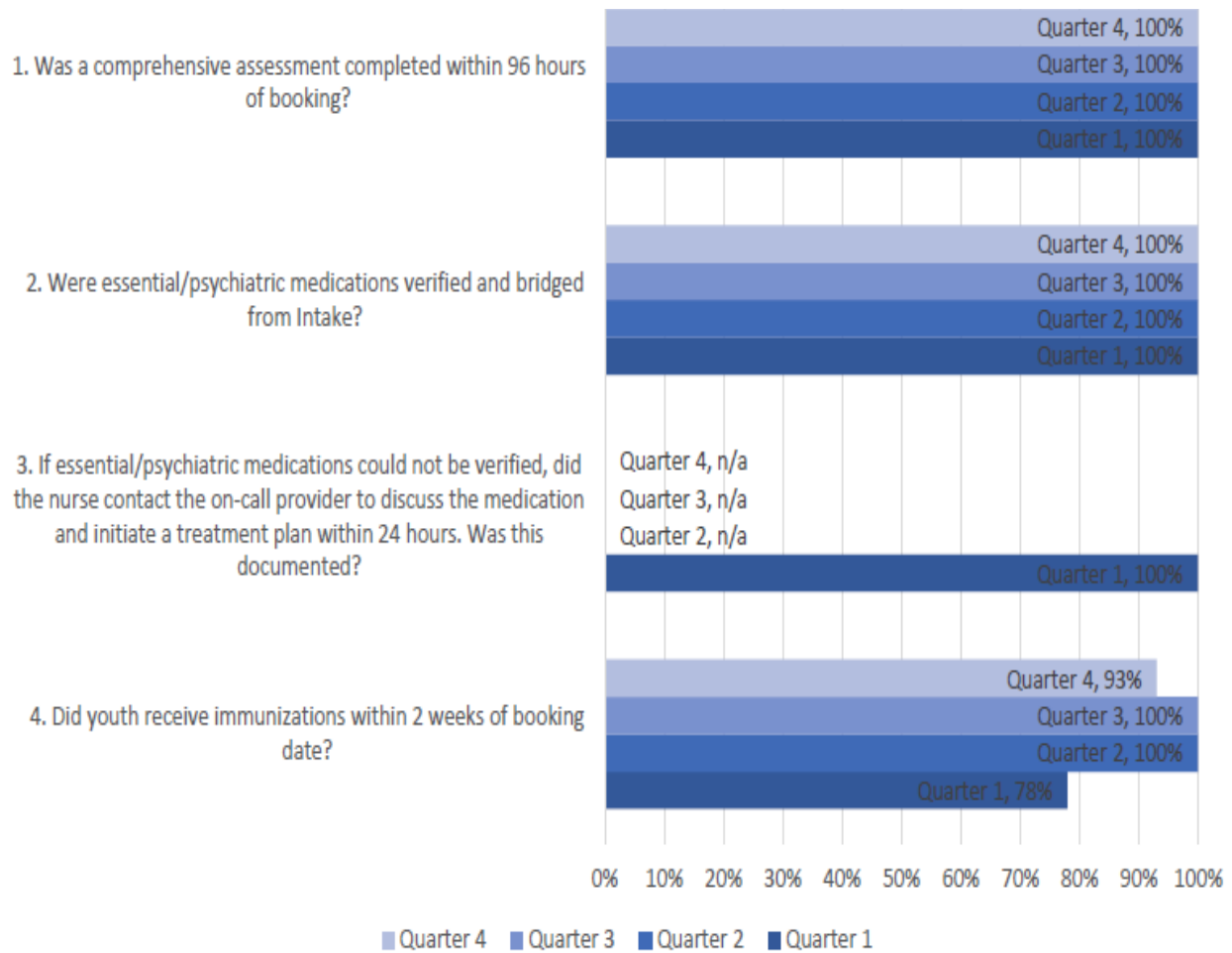
The medical records are reviewed based upon the performance measures identified in the Wellpath service level agreement. After the first year of audits, Wellpath Medical staff, along with probation staff, worked to identify measures that would be more meaningful and indicative of the health status of the population served. They cover a variety of issues, ranging from timely health assessments, identification and continuation of essential or psychiatric medications upon intake (verification, bridging and/or OCP treatment plan documentation), and ensuring immunizations are up to date.

Wellpath staff, the Sheriff's Dept., and the inmates, faced many challenges throughout the pandemic, including: quarantines, Covid testing, outbreaks and immunizations. Despite these challenges, Wellpath has continued to perform very well on review of Probation medical records at both the Juvenile Justice Center and Los Prietos Boys Camp facilities. Wellpath is provided with the record review results as each quarterly review is completed. Quarterly compliance was 98% or greater for each quarter in this reporting period.

Wellpath, and the PCFH performance Improvement staff continue to work together to identify areas for improvement in the measures.

General recommendations:

1. The current measures are under revision to ensure they are appropriate and relevant. The PCFH recommendation is to continue with these measures until they are revised.
2. Additional or new measures will be determined by Wellpath's continuous quality improvement team and agreed to by the PCFH Performance Improvement Team and/or at the direction/suggestion of the Sheriff's dept and based upon identified need.
3. Wellpath would enrich their quality improvement program by working with their EMR/IT department to develop reports that support their quality goals.



- Question #3: For quarter 2,3 and 4, there were no youth in audit pool that were on essential/psychiatric medications so the question was not applicable.
- Question #4: For Q1, the reasons for youth not receiving needed immunizations within 14 days of intake included either youth or parent refusal/declination or inability to get signed parental consent within 14 days despite multiple attempts.