



ITD
INFORMATION
TECHNOLOGY
DEPARTMENT

Countywide IT Strategic Plan

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Background

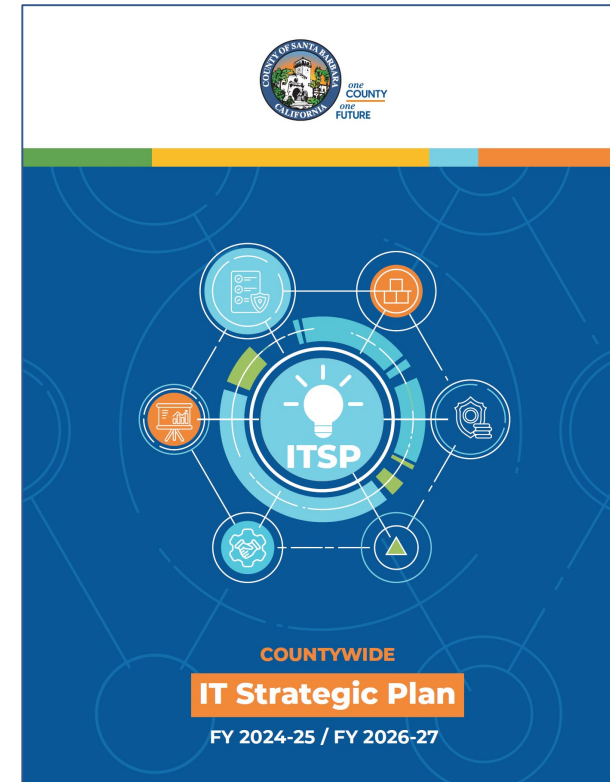
- County's previous IT Strategic Plan (ITSP) was published in 2018
- Collaborative approach was taken with the new ITSP
- Ensure alignment with County's current RENEW initiatives
- This is not Central IT (ITD) strategic plan, it is a **Countywide** IT Strategic Plan

Collaborative Approach

- IT Strategic Plan committee formed in January 2024 with representatives from all functional groups
- This committee met bi-weekly from January through August 2024
- Multiple in-person and virtual meetings were held with at least one representative from every department
- Survey sent to Countywide IT staff, department heads, assistant department heads, and County executives with over 150 responses received
- A third-party Strategic Planning consulting firm (Insights & Strategies) facilitated the committee and departmental meetings

Four Components of the ITSP

1. Guiding Principles
2. Strategic Goals > Objectives > Initiatives
3. Governance
4. Business Partnership Model



The 5 Countywide IT Strategic Goals

1. Digital Transformation
2. Risk Management through Cybersecurity, Resiliency, and Compliancy
3. Collaborative Engagement
4. Empowered Workforce
5. Governance & Fiscal Responsibility

Next Steps

1. Create an ITSP Steering Committee to ensure Goals are communicated, assigned, and measured.
2. In FY2024-25, ITD will be developing a tactical plan with timelines and specific initiatives driven by the Countywide ITSP.
3. Assist departments in developing IT plans that align with the Countywide ITSP.