




BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Sheriff
Department No.: 032
For Agenda Of: July 12, 2022
Placement: Administrative
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Bill Brown Sheriff-Coroner, 805-681-4290 
Commander Robert Plastino, 805-681-4325
SUBJECT: Amendment for Software Support & Maintenance with TriTech Software System, a Central Square Technologies company, for Computer Aided Dispatch System

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a. Approve, ratify, and authorize the Chair of the Board to execute a fourteenth amendment to the agreement with TriTech Software Systems, a Central Square Technologies company, dated June 27, 2006, that extends the annual maintenance agreement for the Computer Aided Dispatch System through March 31, 2023, at the cost of \$206,311.50;
- b. Approve, ratify, and authorize the Sheriff, or his designee, to execute the Renewal of Software Support Agreement to extend the term to March 31, 2023, to renew the CAD to CAD Unify license in the amount of \$21,676.03, to renew the current additional 20 Field Ops Subscriptions for a prorated annual amount of \$1,878; and to add an additional 55 Field Ops Subscriptions for an annual subscription amount of \$6,600;
- c. Approve, ratify, and authorize the Sheriff, or his designee, to execute Quote Q-89898 for the addition of 55 Field Ops Subscriptions; and
- d. Determine that the activity is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

On June 26, 2006, the Board of Supervisors approved the purchase of the TriTech Computer Aided Dispatch (CAD) System for use in the County Public Safety Dispatch Center run by the Sheriff's Office. The CAD system has been operational for over 10 years and the payment for the annual maintenance and license fees is now due (Attachment C).

The current amendment also seeks to renew twenty Field Ops licenses and further expanding our use of Field Ops by adding fifty-five additional licenses to the agreement (Attachments D and F). Field Ops is an application that Sheriff's Office currently uses that allows emergency users direct limited access to CAD, allowing for an alternative way to contact dispatch directly through the CAD system.

The purchase of Unify CAD to CAD was approved by the Board of Supervisors on June 22, 2021. Unify CAD to CAD allows the Sheriff's Office CAD system to view other participating agencies CAD systems and vice versa. This allows agencies to see and dispatch the closest resource in real time to an emergency call without having to make additional phone calls to determine if a piece of equipment is available and their actual location at the time of the emergency. (Attachment H) Since it was a supplemental purchase, the billing date does not match up with our annual maintenance agreement. The invoice this year is being prorated so that in future years, it can be included in the overall annual maintenance agreement.

The cost of the annual maintenance exceeds the authority of the County Purchasing Agency, so we are requesting that the Board authorize the Sheriff to execute this amendment and pay the support and maintenance agreement cost of \$236,466.

Background:

The Santa Barbara County Public Dispatch Center provides dispatching services to Santa Barbara County Sheriff, Santa Barbara County Fire, and American Medical Response (AMR) upon receipt of 9-1-1 telephone calls. The Dispatch Center also provides dispatching services for several contract cities. The CAD system provides immediate resource recommendation based on the jurisdiction and type of emergency (or non-emergency). In January 2005, the Board of Supervisors entered into an agreement with AMR for contract ambulance services (Attachment G). That agreement stipulated that the County Sheriff purchase and implement the TriTech CAD System. The CAD system was installed in 2006. The annual maintenance contract and related costs are handled in a contract amendment process.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>Annualized On-going Cost:</u>	<u>Total One-Time Project Cost</u>
General Fund	\$ 236,466.00		
State			
Federal			
Fees			
Other:			
Total	\$ 236,466.00	\$ -	\$ -

Narrative: This maintenance service contract with Central Square Technologies is budgeted in the Sheriff's Office budget, line item 7124.

The total cost of \$234,466 is break down as followed:

- Support Agreement to extend the term to March 31, 2023 in the amount of \$206,312
- Renew the CAD to CAD Unify license in the amount of \$21,677
- Renew the current additional 20 Field Ops Subscriptions for a prorated annual amount of \$1,878
- Add an additional 55 Field Ops Subscriptions for an annual subscription amount of \$6,600.

Special Instructions:

Please return two fully executed copies of the amendment and minute order to Hope Vasquez, Chief Financial Officer, Sheriff's Office.

Attachments:

Attachment A: Fourteenth Amendment to the System Agreement between the County of Santa Barbara TriTech Systems.

Attachment B: Letter from Central Squares supporting the Fourteenth Amendment (also referred to Exhibit 1 in the Fourteenth Amendment).

Attachment C: Invoice No. 344746 for Annual Software Support Agreement (also referred to as Exhibit A)

Attachment D: Quote Q-89898 for 55 additional Field Ops licenses (also referred to as Exhibit D)

Attachment E: Quote Q-84718 for CAD-to-CAD Unify (Cloud) Annual Subscription Fee on prorated cycle (also referred to as Exhibit B)

Attachment F: Quote Q- 84722 for the renewal of 20 Field Ops licenses on prorated cycle (also referred to as Exhibit C)

Attachment G: Original contract with Tri-Tech Systems.

Attachment H: Exhibit K- Unify CAD-to-CAD

Attachment I: Board Contract Summary

Authored by:

Susan Farley, ENP, Communications Manager, Sheriff's Office, 805-692-5730