



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Social Services
Department No.: 044
For Agenda Of: 01/08/08
Placement: Administrative
Estimated Tme:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Kathy M. Gallagher
Director(s)
Contact Info: Michael X. Dean, 681-4464

SUBJECT: **Contract Amendment 1 to the Welfare Client Data Systems Consortium Information Technology Agreement for the Development, Implementation, Maintenance, and Operation of CalWORKs Information Network (CalWIN) with Electronic Data Systems (EDS)**

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

- a. Approve and authorize the Chair to execute Amendment No. 1 to extend the term of the Agreement with Electronic Data Systems Corporation (EDS) for CalWORKs Information Network (CalWIN) Development, Implementation, Maintenance and Operation Services by twenty-six (26) additional months effective upon execution date through July 31, 2010, and increase Santa Barbara County's share of the consortia amount of the contract by \$3,713,888, for a total not to exceed \$12,574,019. The total cost of the agreement is shared by 18 California Counties.
- b. Authorize the Director of the Department of Social Services to approve future amendments to the aforementioned contract provided that any such amendment to the contract is not in variance of more than 10% of the contract dollar amount.
- c. Authorize the Director of the Department of Social Services to approve amendments to the existing contract extending the term, provided that any such amendments to the term do not exceed 3 calendar months.

Summary Text:

The original ninety-nine (99) month contract term with Electronic Data Systems Corporation (EDS) services which your Board approved on November 23, 1999 is set to expire on May 31, 2008. The initial project plan for the CalWORKs Information Network (CalWIN) provided for fifty-one (51) months for development and implementation, and forty-eight (48) months for a maintenance and operations period. The development and implementation phase was prolonged from fifty-one (51) months to a total of seventy-seven (77) months, for a total of twenty-six (26) additional months, due to the need for major application changes related to changes in state law and regulations, budget issues, and risks identified by GovConnect related to the Food Stamp program error rate and other consequential system user problems. In order to realize the full forty-eight (48) month period necessary for post implementation maintenance and operations, a twenty-six (26) month extension is necessary.

The State of California has approved the contract extension with EDS. However, as a result of the prolonged development and implementation phase, a number of CalWIN counties including Santa Barbara, have exceeded the spending authority contained in the original Agreement, resulting in an inability to remit payment to EDS for monthly maintenance and operation costs. Thus, Board approval for an extension is being sought at this time rather than a date closer to the contract expiration date.

The total cost for Santa Barbara County's share over the term of the entire Agreement is projected at \$12,574,019 with a net County cost of \$678,182 after Federal and State reimbursement. Costs for each of the counties are based on their proportionate share of the total consortium caseload. As a result, shifts in caseloads over time may impact on an individual county's share

Background:

The CalWIN system is used by a consortium of eighteen (18) counties comprised of the seventeen (17) counties who previously used the Welfare Case Data System (WCDS) plus Ventura County. The Welfare Client Data Systems (WCDS) Consortium was faced with Federal and State mandates to establish a Statewide Automated Welfare System (SAWS) to meet public assistance reporting requirements and to manage the demands of administering increasingly complex public assistance programs. As a result, the Consortium contracted with EDS to replace the thirty (30) year old WCDS mainframe system with the CalWORKs Information Network (CalWIN) Windows-based system.

CalWIN implementation began with Placer County as the first pilot county in January 2005 and was fully rolled out with Fresno County in July 2006. The Santa Barbara County Department of Social Services (DSS) implemented CalWIN in March 2006. It is used by 75% of DSS staff and affects 96% of DSS clients.

CalWIN is an online, real-time computer system that automates eligibility determinations and benefit calculations for the California Work Opportunity and Responsibility to Kids (CalWORKs), Food Stamps, Medi-Cal, General Relief and Foster Care programs and supports case management functions for Employment Services. It facilitates accounting and management reports, interfaces with the State, satisfies the Federal and State mandates and, most importantly, has created an opportunity for the Department of Social Services to provide better customer service and promote greater accountability.

Performance Measure:

Performance Measures are outlined in Exhibit C, System Architecture, Technical and Hardware Requirements, of the original Agreement and remain unchanged. Performance measures are specified for the following business requirement areas:

- General System Architecture: Graphical User Interface; Application Software Language; Distributed Database; Audit Trails and History of Data Changes; Data Synchronization; Referential Integrity; Report Printing; General Hardware Requirements; Network Management and Control System; Internet Access
- County Office Equipment: Work Stations; Laptop Computers; Local Area Networks (LAN) and Wide Area Networks; Frame Relay Support; Routers; Local Servers; LAN Connectors (Active Hubs); Local Office Printers
- System Performance: On-line Transaction Response Time; Print Initiation Response Time; Batch Processing Window; System Availability; Performance Testing
- Operational Requirements: Processing Support; County Databases; Back-up and Disaster Recovery; Database Management System; Ease of Use
- Security Requirements
- Service Requirements: Hardware and System Software Maintenance; Database Maintenance
- System Manageability
- County Access to Data

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>July 1, 2008-July 31, 2010 Costs:</u>	<u>Prior Fiscal Year Costs</u>
General Fund	\$ 59,656.00	\$ 131,393.00	\$ 487,133.00
State	\$ 420,195.00	\$ 1,024,868.00	\$ 3,425,093.00
Federal	\$ 606,173.00	\$ 1,471,603.00	\$ 4,947,905.00
Fees			
Other:			
Total	\$ 1,086,024.00	\$ 2,627,864.00	\$ 8,860,131.00

Narrative:

Approval and execution of this contract amendment, \$3,713,888, will result in a total contract amount of \$12,574,019 for the period 2/2000 thru 7/2010 for Santa Barbara County which represents approximately 2.6% of the total consortium obligation of \$483,854,928.

Funding for this contract is approximately 56% Federal, 39% State and 5% County General Fund. Appropriations for FY 2007/08, \$1,086,024 have been included in the Department’s approved budget. Appropriations and funding for FY 2008/09, \$1,243,911, FY 2009/10, \$1,243,911 and FY 2010/11, \$140,042 will be included in future budget requests.

Staffing Impacts:

Legal Positions:

0

FTEs:

0

Special Instructions:

Please send one (1) duplicate original Amendment I to Information Technology Agreement, and a copy of the minute order to Diana Klopp

Attachments:

Amendment I to Information Technology Agreement
Exhibit L-1

Authored by:

Michael Dean