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**Santa Barbara County
Memorandum of Understanding
Services to be Offered at the
Workforce Resource Centers**

I. PURPOSE

This Memorandum of Understanding (MOU) is entered into with a spirit of cooperation between the Consortium/Operator and the agencies delivering services at the Workforce Resource Centers in Santa Barbara County. Taking into account the mission of the Workforce Resource system, this document acknowledges programs and services offered by individual organizations whether or not they have permanent staff co-located at the Workforce Resource Centers (WRC) throughout the county. Additional agreements are in place to cover the costs of co-location.

II. MISSION/VISION

The Santa Barbara County Workforce Resource System is an integrated public-private partnership developed through collaboration that provides services that are easily accessible to all customers. It is a system that ensures employers will be able to recruit, retain, and retrain a workforce possessing the skills necessary to prepare for viable jobs and flexible careers.

The parties make the commitment to maintain not only the basic provisions of WIA, but also to enact the basic guiding principles of California's One-Stop delivery system. These Principles are as follows:

Integrated: Offering as many employment, training, and education services as possible for employers and individuals seeking jobs or wishing to enhance their skills and affording universal access to the system overall;

Comprehensive: Offering a large array of useful information with wide and easy access to needed service;

Customer Focused: Providing the means for customers to judge the quality of services and make informed choices, and

Performance based: Based on clear outcomes to be achieved; mutually negotiated outcomes and methods for measurements; and the means toward measuring and attaining customer satisfaction.

III. WORKFORCE RESOURCE CONSORTIUM/OPERATOR

The Workforce Resource Consortium/Operator consists of the following partner agencies: Allan Hancock College, Department of Social Services, and Employment Development Department. The consortium/operator along with the Workforce Resource System Manager will implement policy directives from the Workforce Investment Board.

IV. NON-FINANCIAL AGREEMENT CLAUSE

This MOU is non-financial in nature and binds no party or partner to financial obligation(s) to any other. Financial or fiduciary arrangements to the One-Stop system are outlined in separate financial agreement(s).

V. TERM OF THE MOU

This MOU shall begin July 1, 2002, and remain in effect until terminated by the repeal of the Workforce Investment Act or per the agreement of the parties, with a minimum 120 days formal notice as per section VI. below.

This MOU constitutes the entire agreement between the parties hereto. This MOU may be reviewed annually and modified, altered, revised, extended or renewed by mutual written consent of all parties, by the issuance of a written amendment, signed and dated by all parties on an as needed basis. Amendments to this MOU may be made 120 days prior to the effective date of the change.

VI. TERMINATION

Termination for Cause: The Workforce Investment Board may terminate any practice related to failure to perform the provisions or requirements of the MOU.

Termination: Any party may withdraw from this MOU by giving written notice of intent to withdraw at least 90 calendar days in advance of the effective withdrawal date. Notice of withdrawal shall be given to all parties of this MOU. Should any One-Stop Partner withdraw, this MOU shall remain in effect with respect to the other remaining One-Stop Partners.

VII. Partners in the Santa Barbara County Workforce Resource System

- Affiliated Computer Services
- Alcohol Drug and Mental Health Services Department
- Allan Hancock College
- American Association of Retired Persons
- Area Agency on Aging
- Business Advisory Team
- Candaleria American Indian Council
- Center for Employment & Training
- Community Action Commission
- Department of Rehabilitation
- Department of Social Services
- Employment Development Department
- Probation Department
- Santa Barbara City College
- Santa Barbara County Schools
- Workforce Investment Act
- Women's Economic Ventures

VIII. SERVICES TO BE OFFERED

Services shall be focused on two main customer groups: job seekers and employers, and shall be available at or through the Santa Barbara County One-Stop Workforce Resource Center System.

Partners agree to integrate services to the extent possible, in bringing together resources of program, staff, and/or funding respectively, to provide operations as a single service delivery system as required under the Act the following services:

1. Core Services: WIA Title I-Subtitle B (Regulations 6662.240) eligibility determination; outreach, intake (worker profiling), and orientation; initial assessment; job search; placement assistance; career counseling; job listings; skills needed; occupational demand; information on eligible training providers; performance outcomes; filing claims for UI; supportive services; help in establishing eligibility for WtW and financial aid; and follow-up services (Title I-Subtitle B) for at least 12 months.
2. Access to intensive and training services. Training services may include occupational skills training; on-the-job training; workplace training combined with related instruction; training programs operated by the private sector; skill upgrading and retraining; entrepreneurial training; job readiness training; adult education and literacy activities; and customized training; and
3. Access to all Workforce Resource partner programs and activities.
4. Access to Wagner-Peyser services including job search, placement, recruitment, and other labor exchange services.

IX. ATTACHMENTS

Partner agencies have the ability to include additional attachments, which specifically relate to their activities in the Workforce Resource System.

Attachment A details the specific services and location of each partner agency available.

X. STRUCTURE, MANAGEMENT, GOVERNANCE AND STAFFING

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XI. REFERRALS BETWEEN PARTNERS

Partners agree to refer clients to each other by:

In-person
E-mail

Telephone
Memo

XII. CONFIDENTIALITY

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All applications and individual records related to services provided under this agreement, including eligibility for services, enrollment, and referral shall be confidential and shall not be open to examination for any purpose not directly related to the delivery of WIA services and/or the administration of programs.

No person will publish, disclose, use or permit or cause to be published, disclosed or used, any confidential information pertaining to the Workforce Resource System customers, participants, or applicants without their written approval.

Upon signed agreements from customers, participants, or applicants, partners agree to share with other partners all the necessary information for the provision of services under the WIA.

XIII. MARKETING

Partner agencies agree to use a collaborative marketing strategy informing job seekers, training and education seekers, employers, employed individuals, and the community at large about the services available through the Workforce Resource Centers.

XIV. EQUAL OPPORTUNITY EMPLOYMENT

During the performance of this agreement, the partners agree that they will not discriminate against any employee or applicant for employment because of race, disability, color, religion, sex, or national origin.

XV. NONDISCRIMINARY SERVICES

Within the limits set forth in this agreement, partner agencies agree that all goods and services pursuant to this agreement shall be available to all persons regardless of age, sex, race, political affiliation, religion, ethnic background, marital status, condition of physical or mental handicap.

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XVIII. SIGNATURES

WORKFORCE RESOURCE
MEMORANDUM OF UNDERSTANDING
ATTACHMENT A

As stated in the Santa Barbara County Memorandum of Understanding, Attachment A details the specific services and location of each agency.

PARTNER: Center for Employment Training
CONTACT: Mr. Gabriel Morales
TITLE: CET Division Director
ADDRESS: 509 West Morrison Avenue, Santa Maria, CA 93458
PHONE: (805) 928-1737
FAX: (805) 928-1203

PARTNER ORGANIZATION agrees to provide staff at the:

Santa Barbara Workforce Resource Center
130 E. Ortega Street, Santa Barbara, CA 93101

Santa Maria Workforce Resource Center
1410 South Broadway, Santa Maria, CA 93954

SERVICES TO BE PROVIDED INCLUDE:

Santa Barbara

Santa Maria

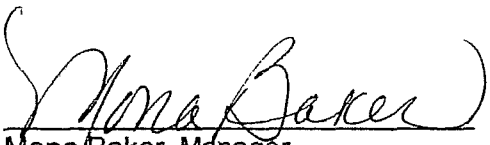
- Adult Education Classes
- Assessment – mini
- Assessment – full
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- Career Counseling
- Case Management
- Classroom Training
- Educational Financial Aid Information
- Follow-up Services
- Job Listings
- Labor Market Information
- Internet Access
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- Pre-screening – Applicants
- Pre-vocational Training
- Program Eligibility Determination
- Program Intake
- Program Orientation
- Program Outreach
- Recruiting
- Referrals to Public Assistance
- Referrals to Supportive Services

- Tax Credit Information
- Unassisted Job Service
- Unemployment Insurance Assistance
- Workshops and Classes
- Shared Operational Services
- Vocational English-as-a –Second Language
- Basic Remedial Education
- Other _____
- Other _____

SERVICES WILL BE OFFERED TO:

- Adults
- Dislocated Workers
- Employers
- Seniors
- Youth
- Migrant and Seasonal Farm Workers
- Other _____

SIGNATURES:


 Mona Baker, Manager
 Workforce Resource Center Manager

9-22-06
 Date: September 22, 2006


 Gabriel Morales, Director
 Center for Employment Training

9/22/06
 Date: September 22, 2006

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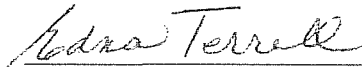
IN WITNESS THEREOF, the parties to this MOU execute this agreement.



Mona Baker
Workforce Resource
System Manager

2-19-03

Date:



Partner Signature

2-19-03

Date:

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ATTACHMENT A**

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PARTNER: Department of Social Services
CONTACT: Edna Terrell
TITLE: Deputy Director
ADDRESS: 234 Camino Del Remedio
Santa Barbara, CA 93110-1369
PHONE: (805) 681-4485
FAX: (805) 681-4403

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**Mona Baker
Workforce Resource
System Manager**

3/14/03

Date:



Partner Signature

3/6/03

Date:

**WORKFORCE RESOURCE
MEMORANDUM OF UNDERSTANDING
ATTACHMENT A**

As stated in the Santa Barbara County Memorandum of Understanding, Attachment A details the specific services and location of each agency.

PARTNER: Community Action Commission

CONTACT: Rita Madden

TITLE: Executive Director

ADDRESS: 5681 Hollister Ave.
Goleta, Ca 93117-3475

PHONE: (805) 964-8857

FAX: (805) 683-5872

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1. Core Services: WIA Title I-Subtitle B (Regulations 6662.240) eligibility determination; outreach, intake (worker profiling), and orientation; initial assessment; job search; placement assistance; career counseling; job listings; skills needed; occupational demand; information on eligible training providers; performance outcomes; filing claims for UI; supportive services; help in establishing eligibility for WtW and financial aid; and follow-up services (Title I-Subtitle B) for at least 12 months.
2. Access to intensive and training services. Training services may include occupational skills training; on-the-job training; workplace training combined with related instruction; training programs operated by the private sector; skill upgrading and retraining; entrepreneurial training; job readiness training; adult education and literacy activities; and customized training; and
3. Access to all Workforce Resource partner programs and activities.
4. Access to Wagner-Peyser services including job search, placement, recruitment, and other labor exchange services.

IX. ATTACHMENTS

Partner agencies have the ability to include additional attachments, which specifically relate to their activities in the Workforce Resource System. Attachment A details the specific services and location of each partner agency available.

X. STRUCTURE, MANAGEMENT, GOVERNANCE AND STAFFING

As the designated Workforce Investment Act (WIA) funding recipient for the County of Santa Barbara, the County of Santa Barbara will be the hiring authority for the Workforce Resource Manager and his/her staff needed to run the operational functions of the system.

XI. REFERRALS BETWEEN PARTNERS

Partners agree to refer clients to each other by:

In-person

Telephone

E-mail

Memo

The EDD agrees to refer its applicants and clients, including Migrant Seasonal Farmworkers, to other One-Stop partner's services when such individuals may be eligible for the partner's services.

The One-Stop Partners agree to refer their applicants and clients, including Migrant Seasonal Farmworkers, to EDD when such individuals may be eligible for EDD services.

XII. CONFIDENTIALITY

Parties to this agreement agree to comply with the various provisions of their respective authorizing legislation, statues, and other provisions pertinent to their day-to-day operation to assure that:

All applications and individual records related to services provided under this agreement, including eligibility for services, enrollment, and referral shall be confidential and shall not be open to examination for any purpose not directly related to the delivery of WIA services and/or the administration of programs.

No person will publish, disclose, use or permit or cause to be published, disclosed or used, any confidential information pertaining to the Workforce Resource System customers, participants, or applicants without their written approval.

Upon signed agreements from customers, participants, or applicants, partners agree to share with other partners all the necessary information for the provision of services under the WIA.

XIII. MARKETING

Partner agencies agree to use a collaborative marketing strategy informing job seekers, training and education seekers, employers, employed individuals, and the community at large about the services available through the Workforce Resource Centers.

XIV. EQUAL OPPORTUNITY EMPLOYMENT

During the performance of this agreement, the partners agree that they will not discriminate against any employee or applicant for employment because of race, disability, color, religion, sex, or national origin.

XV. NONDISCRIMINARY SERVICES

Within the limits set forth in this agreement, partner agencies agree that all goods and services pursuant to this agreement shall be available to all persons regardless of age, sex, race, political affiliation, religion, ethnic background, marital status, condition of physical or mental handicap.

XVI. UNENFORCEABLE PROVISIONS

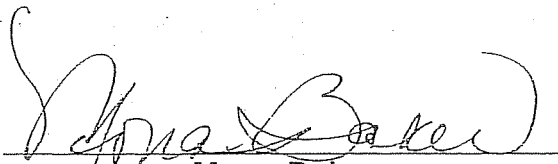
If any part of this MOU is found to be null and void, or is otherwise stricken, the rest of this MOU shall remain in force.

XVII. DISPUTES

The parties shall first attempt to resolve all disputes informally. Any party may call a meeting to discuss and resolve disputes. Should informal resolution efforts fail, this dispute shall be referred to the WRC Systems Manager. The Manager, in consultation with the Consortium, will be the final step in mediating or resolving the disputes.

XVIII. SIGNATURES

IN WITNESS THEREOF, the parties to this MOU execute this agreement.



Mona Baker
Workforce Resource
System Manager

06-01-06

Date:



Judy Kefley
Job Service Manager
Employment Development
Department

6-1-06

Date:

**WORKFORCE RESOURCE
MEMORANDUM OF UNDERSTANDING
ATTACHMENT A**

As stated in the Santa Barbara County memorandum of Understanding, Attachment A details the specific services and location of each agency.

PARTNER: Employment Development Department
CONTACT: Judy Kelley
TITLE: Job Service Manager
ADDRESS: 1410 S Broadway, Santa Maria CA 93454
PHONE: (805) 614-1220
FAX: (805) 922-4912

PARTNER ORGANIZATION agrees to provide staff at the:

- Santa Barbara Workforce Resource Center
130 E. Ortega Street, Santa Barbara, CA 93101

- Santa Maria Workforce Resource Center
1410 South Broadway, Santa Maria, CA 93454

Services to be provided include:

Location:

X Santa Barbara X Santa Maria

- Adult Education Classes
- Assessment – mini
- Assessment – full
- Assisted Job Search & Placement
- Cal Jobs
- Career Counseling
- Case Management
- Veterans Services
- Computer Access
- Migrant Seasonal Farmworker Outreach
- Trade Adjustment Assistance
- Rapid Response
- Job Listings
- Labor Market Information
- Internet Access
- On-Site Interviews
- Pre-Screening – Applicants
- Pre-Vocational Training
- Program Eligibility Determination
- Program Intake
- Program Orientation
- Recruiting Assistance for Employers
- Referrals to Public Assistance
- Referrals to Supportive Services
- Tax Credit Information
- Self-Directed Job Service

14

Santa Barbara County Memorandum of Understanding Services to be Offered at the Workforce Resource Centers

I. PURPOSE

This Memorandum of Understanding (MOU) is entered into with a spirit of cooperation between the Consortium/Operator and the agencies delivering services at the Workforce Resource Centers in Santa Barbara County. Taking into account the mission of the Workforce Resource system, this document acknowledges programs and services offered by individual organizations whether or not they have permanent staff co-located at the Workforce Resource Centers (WRC) throughout the county. Additional agreements are in place to cover the costs of co-location.

II. MISSION/VISION

The Santa Barbara County Workforce Resource System is an integrated public-private partnership developed through collaboration that provides services that are easily accessible to all customers. It is a system that ensures employers will be able to recruit, retain, and retrain a workforce possessing the skills necessary to prepare for viable jobs and flexible careers.

The parties make the commitment to maintain not only the basic provisions of WIA, but also to enact the basic guiding principles of California's One-Stop delivery system. These Principles are as follows:

Integrated: Offering as many employment, training, and education services as possible for employers and individuals seeking jobs or wishing to enhance their skills and affording universal access to the system overall;

Comprehensive: Offering a large array of useful information with wide and easy access to needed service;

Customer Focused: Providing the means for customers to judge the quality of services and make informed choices, and

Performance based: Based on clear outcomes to be achieved; mutually negotiated outcomes and methods for measurements; and the means toward measuring and attaining customer satisfaction.

III. WORKFORCE RESOURCE CONSORTIUM/OPERATOR

The Workforce Resource Consortium/Operator consists of the following partner agencies: Allan Hancock College, Department of Social Services, and Employment Development Department. The consortium/operator along with the Workforce Resource System Manager will implement policy directives from the Workforce Investment Board.

IV. NON-FINANCIAL AGREEMENT CLAUSE

This MOU is non-financial in nature and binds no party or partner to financial obligation(s) to any other. Financial or fiduciary arrangements to the One-Stop system are outlined in separate financial agreement(s).

V. TERM OF THE MOU

This MOU shall begin July 1, 2004, and remain in effect until terminated by the repeal of the Workforce Investment Act or per the agreement of the parties, with a minimum 120 days formal notice as per section VI. below.

This MOU constitutes the entire agreement between the parties hereto. This MOU may be reviewed annually and modified, altered, revised, extended or renewed by mutual written consent of all parties, by the issuance of a written amendment, signed and dated by all parties on an as needed basis. Amendments to this MOU may be made 120 days prior to the effective date of the change.

VI. TERMINATION

Termination for Cause: The Workforce Investment Board may terminate any practice related to failure to perform the provisions or requirements of the MOU.

Termination: Any party may withdraw from this MOU by giving written notice of intent to withdraw at least 90 calendar days in advance of the effective withdrawal date. Notice of withdrawal shall be given to all parties of this MOU. Should any One-Stop Partner withdraw, this MOU shall remain in effect with respect to the other remaining One-Stop Partners.

VII. Partners in the Santa Barbara County Workforce Resource System

- Affiliated Computer Services
- Alcohol Drug and Mental Health Services Department
- Allan Hancock College
- Area Agency on Aging
- Business Advisory Team
- Candleria American Indian Council
- Center for Employment & Training
- Community Action Commission
- Department of Rehabilitation
- Department of Social Services
- Employment Development Department
- Probation Department
- Santa Barbara City College
- Santa Barbara County Schools
- Work Training Programs, Inc.
- Workforce Investment Act
- Women's Economic Ventures

VIII. SERVICES TO BE OFFERED

Services shall be focused on two main customer groups: job seekers and employers, and shall be available at or through the Santa Barbara County One-Stop Workforce Resource Center System.

Partners agree to integrate services to the extent possible, in bringing together resources of program, staff, and/or funding respectively, to provide operations as a single service delivery system as required under the Act the following services:

1. Core Services: WIA Title I-Subtitle B (Regulations 6662.240) eligibility determination; outreach, intake (worker profiling), and orientation; initial assessment; job search; placement assistance; career counseling; job listings; skills needed; occupational demand; information on eligible training providers; performance outcomes; filing claims for UI; supportive services; help in establishing eligibility for WtW and financial aid; and follow-up services (Title I-Subtitle B) for at least 12 months.
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3. Access to all Workforce Resource partner programs and activities.
4. Access to Wagner-Peyser services including job search, placement, recruitment, and other labor exchange services.

IX. ATTACHMENTS

Partner agencies have the ability to include additional attachments, which specifically relate to their activities in the Workforce Resource System. Attachment A details the specific services and location of each partner agency available.

X. STRUCTURE, MANAGEMENT, GOVERNANCE AND STAFFING

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XI. REFERRALS BETWEEN PARTNERS

Partners agree to refer clients to each other by:

In-person
E-mail

Telephone
Memo

XII. CONFIDENTIALITY

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All applications and individual records related to services provided under this agreement, including eligibility for services, enrollment, and referral shall be confidential and shall not be open to examination for any purpose not directly related to the delivery of WIA services and/or the administration of programs.

No person will publish, disclose, use or permit or cause to be published, disclosed or used, any confidential information pertaining to the Workforce Resource System customers, participants, or applicants without their written approval.

Upon signed agreements from customers, participants, or applicants, partners agree to share with other partners all the necessary information for the provision of services under the WIA.

XIII. MARKETING

Partner agencies agree to use a collaborative marketing strategy informing job seekers, training and education seekers, employers, employed individuals, and the community at large about the services available through the Workforce Resource Centers.

XIV. EQUAL OPPORTUNITY EMPLOYMENT

During the performance of this agreement, the partners agree that they will not discriminate against any employee or applicant for employment because of race, disability, color, religion, sex, or national origin.

XV. NONDISCRIMINTORY SERVICES

Within the limits set forth in this agreement, partner agencies agree that all goods and services pursuant to this agreement shall be available to all persons regardless of age, sex, race, political affiliation, religion, ethnic background, marital status, condition of physical or mental handicap.

XVI. UNENFORCEABLE PROVISIONS

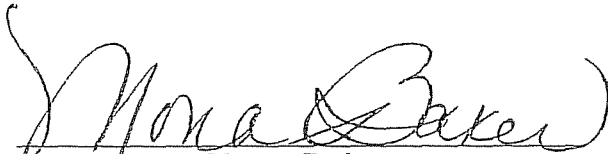
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The parties shall first attempt to resolve all disputes informally. Any party may call a meeting to discuss and resolve disputes. Should informal resolution efforts fail, this dispute shall be referred to the WRC Systems Manager. The Manager, in consultation with the Consortium, will be the final step in mediating or resolving the disputes.

XVIII. SIGNATURES

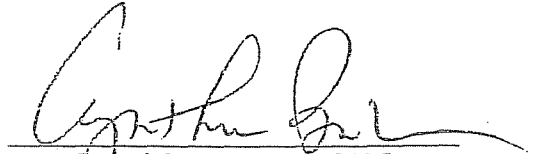
IN WITNESS THEREOF, the parties to this MOU execute this agreement.



Mona Baker
Workforce Resource
System Manager

11/3/04

Date:



Cynthia Burton, CEO
Work Training Programs, Inc.

11/3/04

Date:

**WORKFORCE RESOURCE
MEMORANDUM OF UNDERSTANDING
ATTACHMENT A**

As stated in the Santa Barbara County Memorandum of Understanding, Attachment A details the specific services and location of each agency.

PARTNER: Work Training Programs, Inc.
Senior Community Service Employment Program

CONTACT: Tom Reeg

TITLE: Project Director

ADDRESS: 137 Aero Camino
Goleta, CA 93117

PHONE: (805) 961-9200

FAX: (805) 961-9211

PARTNER ORGANIZATION agrees to provide staff at the:

- Santa Barbara Workforce Resource Center
130 E. Ortega Street, Santa Barbara, CA 93101

- Santa Maria Workforce Resource Center
1410 South Broadway, Santa Maria, CA 93454

Services to be provided include:

Location:
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- Pre-Vocational Training
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- Program Intake
- Program Orientation
- Program Outreach
- Recruiting
- Referrals to Public Assistance
- Referrals to Supportive Services
- Tax Credit Information
- Unassisted Job Service

Santa Barbara County
Memorandum of Understanding
Services to be Offered at the
Workforce Resource Centers

I. PURPOSE

This Memorandum of Understanding (MOU) is entered into with a spirit of cooperation between the Consortium/Operator and the agencies delivering services at the Workforce Resource Centers in Santa Barbara County. Taking into account the mission of the Workforce Resource system this document acknowledges programs and services offered by individual organizations whether or not they have permanent staff co-located at the Workforce Resource Centers (WRC) throughout the county. Additional agreements are in place to cover the costs of co-location.

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VII. Partners in the Santa Barbara County Workforce Resource System

- Affiliated Computer Services
- Alcohol Drug and Mental Health Services Department
- Allan Hancock College
- American Association of Retired Persons
- Area Agency on Aging
- Business Advisory Team
- Candleria American Indian Council
- Center for Employment & Training
- Community Action Commission
- Department of Rehabilitation
- Department of Social Services
- Employment Development Department
- Probation Department
- Santa Barbara City College
- Santa Barbara County Schools
- Workforce Investment Act
- Women's Economic Ventures

VIII. SERVICES TO BE OFFERED

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1. Core Services: WIA Title I-Subtitle B (Regulations 6662.240) eligibility determination; outreach, intake (worker profiling), and orientation; initial assessment; job search; placement assistance; career counseling; job listings; skills needed; occupational demand; information on eligible training providers; performance outcomes; filing claims for UI; supportive services; help in establishing eligibility for WtW and financial aid; and follow-up services (Title I-Subtitle B) for at least 12 months.
2. Access to intensive and training services. Training services may include occupational skills training; on-the-job training; workplace training combined with related instruction; training programs operated by the private sector; skill upgrading and retraining; entrepreneurial training; job readiness training; adult education and literacy activities; and customized training; and
3. Access to all Workforce Resource partner programs and activities.
4. Access to Wagner-Peyser services including job search, placement, recruitment, and other labor exchange services.

IX. ATTACHMENTS

Partner agencies have the ability to include additional attachments, which specifically relate to their activities in the Workforce Resource System. Attachment A details the specific services and location of each partner agency available.

X. STRUCTURE, MANAGEMENT, GOVERNANCE AND STAFFING

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XIV. EQUAL OPPORTUNITY EMPLOYMENT

During the performance of this agreement, the partners agree that they will not discriminate against any employee or applicant for employment because of race, disability, color, religion, sex, or national origin.

XV. NONDISCRIMINTORY SERVICES

Within the limits set forth in this agreement, partner agencies agree that all goods and services pursuant to this agreement shall be available to all persons regardless of age, sex, race, political affiliation, religion, ethnic background, marital status, condition of physical or mental handicap.

XVI. UNENFORCEABLE PROVISIONS

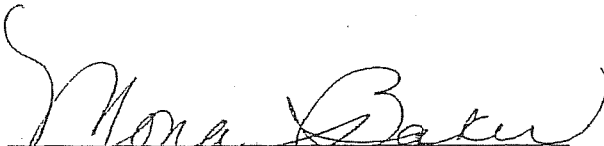
If any part of this MOU is found to be null and void, or is otherwise stricken, the rest of this MOU shall remain in force.

XVII. DISPUTES

The parties shall first attempt to resolve all disputes informally. Any party may call a meeting to discuss and resolve disputes. Should informal resolution efforts fail, this dispute shall be referred to the WRC Systems Manager. The Manager, in consultation with the Consortium, will be the final step in mediating or resolving the disputes.

XVIII. SIGNATURES

IN WITNESS THEREOF, the parties to this MOU execute this agreement.


Mona Baker
Workforce Resource
System Manager

11/14/02
Date:


Partner Signature

10/23/02
Date:

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During the performance of this agreement, the partners agree that they will not discriminate against any employee or applicant for employment because of race, disability, color, religion, sex, or national origin.

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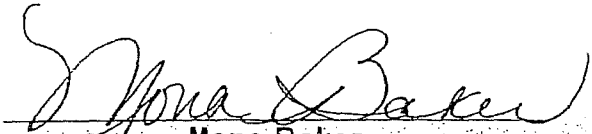
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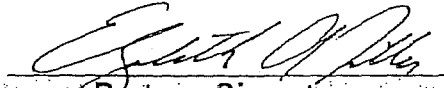
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Mona Baker
Workforce Resource
System Manager

11/14/02

Date:



Partner Signature

10/23/02

Date:

WORKFORCE RESOURCE
MEMORANDUM OF UNDERSTANDING
ATTACHMENT A

As stated in the Santa Barbara County memorandum of Understanding, Attachment A details the specific services and location of each agency.

PARTNER: ALLAN HANCOCK COLLEGE
CONTACT: Terry Exum
TITLE: Associate Dean of Community Education
ADDRESS: 800 S. College Dr., Santa Maria, CA 93455
PHONE: (805) 922-6966, ext. 3242
FAX: (805) 352-1046

PARTNER ORGANIZATION agrees to provide staff at the:

- Santa Barbara Workforce Resource Center
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- Santa Maria Workforce Resource Center
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Services to be provided include:

Location:

Santa Barbara Santa Maria

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2

**Santa Barbara County
Memorandum of Understanding
Services to be Offered at the
Workforce Resource Centers**

I. PURPOSE

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IX. ATTACHMENTS

Partner agencies have the ability to include additional attachments, which specifically relate to their activities in the Workforce Resource System. Attachment A details the specific services and location of each partner agency available.

X. STRUCTURE, MANAGEMENT, GOVERNANCE AND STAFFING

As the designated Workforce Investment Act (WIA) funding recipient for the County of Santa Barbara, the County of Santa Barbara will be the hiring authority for the Workforce Resource Manager and his/her staff needed to run the operational functions of the system.

XI. REFERRALS BETWEEN PARTNERS

Partners agree to refer clients to each other by:

In-person
E-mail

Telephone
Memo

XII. CONFIDENTIALITY

Parties to this agreement agree to comply with the various provisions of their respective authorizing legislation, statues, and other provisions pertinent to their day-to-day operation to assure that:

All applications and individual records related to services provided under this agreement, including eligibility for services, enrollment, and referral shall be confidential and shall not be open to examination for any purpose not directly related to the delivery of WIA services and/or the administration of programs.

No person will publish, disclose, use or permit or cause to be published, disclosed or used, any confidential information pertaining to the Workforce Resource System customers, participants, or applicants without their written approval.

Upon signed agreements from customers, participants, or applicants, partners agree to share with other partners all the necessary information for the provision of services under the WIA.

XIII. MARKETING

Partner agencies agree to use a collaborative marketing strategy informing job seekers, training and education seekers, employers, employed individuals, and the community at large about the services available through the Workforce Resource Centers.

XIV. EQUAL OPPORTUNITY EMPLOYMENT

During the performance of this agreement, the partners agree that they will not discriminate against any employee or applicant for employment because of race, disability, color, religion, sex, or national origin.

XV. NONDISCRIMINARY SERVICES

Within the limits set forth in this agreement, partner agencies agree that all goods and services pursuant to this agreement shall be available to all persons regardless of age, sex, race, political affiliation, religion, ethnic background, marital status, condition of physical or mental handicap.

XVI. UNENFORCEABLE PROVISIONS

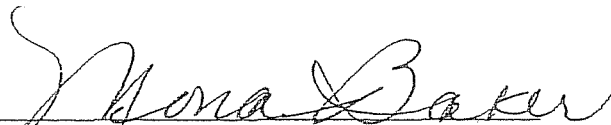
If any part of this MOU is found to be null and void, or is otherwise stricken, the rest of this MOU shall remain in force.

XVII. DISPUTES

The parties shall first attempt to resolve all disputes informally. Any party may call a meeting to discuss and resolve disputes. Should informal resolution efforts fail, this dispute shall be referred to the WRC Systems Manager. The Manager, in consultation with the Consortium, will be the final step in mediating or resolving the disputes.

XVIII. SIGNATURES


IN WITNESS THEREOF, the parties to this MOU execute this agreement.



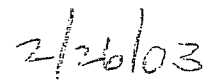
Mona Baker
Workforce Resource
System Manager



Partner Signature



Date:



Date:

WORKFORCE RESOURCE
MEMORANDUM OF UNDERSTANDING
ATTACHMENT A

As stated in the Santa Barbara County Memorandum of Understanding, Attachment A details the specific services and location of each agency.

~~ARBOR EMPLOYMENT & TRAINING~~
PARTNER: AFFILIATED COMPUTER SERVICES

CONTACT: Eric Walker

TITLE: Program Manager

ADDRESS: 1410 S. Broadway Ste. C,
Santa Maria, CA 93455

PHONE: (805) 614-1250

FAX: (805) 614-1238

PARTNER ORGANIZATION agrees to provide staff at the:

- Santa Barbara Workforce Resource Center
130 E. Ortega Street, Santa Barbara, CA 93101

- Santa Maria Workforce Resource Center
1410 South Broadway, Santa Maria, CA 93454

Services to be provided include:

Location:

Santa Barbara Santa Maria

- Adult Education Classes
- Assessment – mini
- Assessment – full
- Assisted Job Search & Placement
- Cal Jobs
- Career Counseling
- Case Management
- Classroom Training
- Computer Access
- Customized Training
- Educational Financial Aid Information
- Follow-Up Services
- Job Listings
- Labor Market Information
- Internet Access
- On-Site Interviews
- Pre-Screening – Applicants
- Pre-Vocational Training
- Program Eligibility Determination
- Program Intake
- Program Orientation
- Program Outreach
- Recruiting
- Referrals to Public Assistance
- Referrals to Supportive Services
- Tax Credit Information
- Unassisted Job Service

9

**Santa Barbara County
Memorandum of Understanding
Services to be Offered at the
Workforce Resource Centers**

I. PURPOSE

This Memorandum of Understanding (MOU) is entered into with a spirit of cooperation between the Consortium/Operator and the agencies delivering services at the Workforce Resource Centers in Santa Barbara County. Taking into account the mission of the Workforce Resource system, this document acknowledges programs and services offered by individual organizations whether or not they have permanent staff co-located at the Workforce Resource Centers (WRC) throughout the county. Additional agreements are in place to cover the costs of co-location.

II. MISSION/VISION

The Santa Barbara County Workforce Resource System is an integrated public-private partnership developed through collaboration that provides services that are easily accessible to all customers. It is a system that ensures employers will be able to recruit, retain, and retrain a workforce possessing the skills necessary to prepare for viable jobs and flexible careers.

The parties make the commitment to maintain not only the basic provisions of WIA, but also to enact the basic guiding principles of California's One-Stop delivery system. These Principles are as follows:

Integrated: Offering as many employment, training, and education services as possible for employers and individuals seeking jobs or wishing to enhance their skills and affording universal access to the system overall;

Comprehensive: Offering a large array of useful information with wide and easy access to needed service;

Customer Focused: Providing the means for customers to judge the quality of services and make informed choices, and

Performance based: Based on clear outcomes to be achieved; mutually negotiated outcomes and methods for measurements; and the means toward measuring and attaining customer satisfaction.

III. WORKFORCE RESOURCE CONSORTIUM/OPERATOR

The Workforce Resource Consortium/Operator consists of the following partner agencies: Allan Hancock College, Department of Social Services, and Employment Development Department. The consortium/operator along with the Workforce Resource System Manager will implement policy directives from the Workforce Investment Board.

IV. NON-FINANCIAL AGREEMENT CLAUSE

This MOU is non-financial in nature and binds no party or partner to financial obligation(s) to any other. Financial or fiduciary arrangements to the One-Stop system are outlined in separate financial agreement(s).

V. TERM OF THE MOU

This MOU shall begin July 1, 2002, and remain in effect until terminated by the repeal of the Workforce Investment Act or per the agreement of the parties, with a minimum 120 days formal notice as per section VI. below.

This MOU constitutes the entire agreement between the parties hereto. This MOU may be reviewed annually and modified, altered, revised, extended or renewed by mutual written consent of all parties, by the issuance of a written amendment, signed and dated by all parties on an as needed basis.

Amendments to this MOU may be made 120 days prior to the effective date of the change.

VI. TERMINATION

Termination for Cause: The Workforce Investment Board may terminate any practice related to failure to perform the provisions or requirements of the MOU.

Termination: Any party may withdraw from this MOU by giving written notice of intent to withdraw at least 90 calendar days in advance of the effective withdrawal date. Notice of withdrawal shall be given to all parties of this MOU. Should any One-Stop Partner withdraw, this MOU shall remain in effect with respect to the other remaining One-Stop Partners.

VII. Partners in the Santa Barbara County Workforce Resource System

- Affiliated Computer Services
- Alcohol Drug and Mental Health Services Department
- Allan Hancock College
- American Association of Retired Persons
- Area Agency on Aging
- Business Advisory Team
- Candleria American Indian Council
- Center for Employment & Training
- Community Action Commission
- Department of Rehabilitation
- Department of Social Services
- Employment Development Department
- Probation Department
- Santa Barbara City College
- Santa Barbara County Schools
- Workforce Investment Act
- Women's Economic Ventures

VIII. SERVICES TO BE OFFERED

Services shall be focused on two main customer groups: job seekers and employers, and shall be available at or through the Santa Barbara County One-Stop Workforce Resource Center System.

Partners agree to integrate services to the extent possible, in bringing together resources of program, staff, and/or funding respectively, to provide operations as a single service delivery system as required under the Act the following services:

1. Core Services: WIA Title I-Subtitle B (Regulations 6662.240) eligibility determination; outreach, intake (worker profiling), and orientation; initial assessment; job search; placement assistance; career counseling; job listings; skills needed; occupational demand; information on eligible training providers; performance outcomes; filing claims for UI; supportive services; help in establishing eligibility for WtW and financial aid; and follow-up services (Title I-Subtitle B) for at least 12 months.
2. Access to intensive and training services. Training services may include occupational skills training; on-the-job training; workplace training combined with related instruction; training programs operated by the private sector; skill upgrading and retraining; entrepreneurial training; job readiness training; adult education and literacy activities; and customized training; and
3. Access to all Workforce Resource partner programs and activities.
4. Access to Wagner-Peyser services including job search, placement, recruitment, and other labor exchange services.

IX. ATTACHMENTS

Partner agencies have the ability to include additional attachments, which specifically relate to their activities in the Workforce Resource System.

Attachment A details the specific services and location of each partner agency available.

X. STRUCTURE, MANAGEMENT, GOVERNANCE AND STAFFING

As the designated Workforce Investment Act (WIA) funding recipient for the County of Santa Barbara, the County of Santa Barbara will be the hiring authority for the Workforce Resource Manager and his/her staff needed to run the operational functions of the system.

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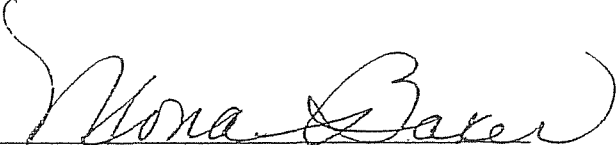
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XVIII. SIGNATURES

IN WITNESS THEREOF, the parties to this MOU execute this agreement.



Mona Baker
Workforce Resource
System Manager



Partner Signature

3-14-03
Date:

2-25-03
Date:

WORKFORCE RESOURCE
MEMORANDUM OF UNDERSTANDING
ATTACHMENT A

As stated in the Santa Barbara County Memorandum of Understanding, Attachment A details the specific services and location of each agency.

PARTNER:	<i>Ernestine Lopez</i> CANDELARIA AMERICAN INDIAN COUNCIL	
CONTACT:	John D. R. ... Michael J. Millenheft	<i>Judy Aparcana</i> Ernestine Lopez (Santa Barbara)
TITLE:	EXECUTIVE DIRECTOR Program Manager	Program Coordinator
ADDRESS:	1650 PALMA DRIVE 4887 Market St. 31101 Ventura, CA 93003	5370 Hollister, Ave., Ste. #7 Santa Barbara, CA 93111 <i>Ventura</i> <i>cod.</i>
PHONE:	(805) 650-8352	(805) 683-4373
FAX:	(805) 650-8954	(805) 683-2087

PARTNER ORGANIZATION agrees to provide staff at the:

- Santa Barbara Workforce Resource Center
130 E. Ortega Street, Santa Barbara, CA 93101

- Santa Maria Workforce Resource Center
1410 South Broadway, Santa Maria, CA 93454

Services to be provided include:

Location:

Santa Barbara Santa Maria

- Adult Education Classes
- Assessment – mini
- Assessment – full
- Assisted Job Search & Placement
- Cal Jobs
- Career Counseling
- Case Management
- Classroom Training
- Computer Access
- Customized Training
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- Follow-Up Services
- Job Listings
- Labor Market Information
- Internet Access
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- Pre-Screening – Applicants
- Pre-Vocational Training
- Program Eligibility Determination
- Program Intake
- Program Orientation
- Program Outreach
- Recruiting
- Referrals to Public Assistance
- Referrals to Supportive Services
- Tax Credit Information
- Unassisted Job Service

Letter of Amendment between
Santa Barbara County Department of Social Services
Workforce Resource Center One-Stop
And
Candelaria American Indian Council

Purpose:

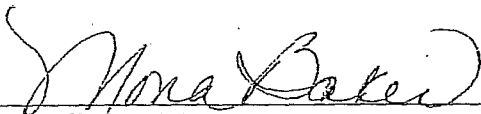
As stated in Section V of the Memorandum of Understanding "This MOU may be reviewed annually and modified, altered, revised, extended or renewed by mutual written consent of all parties, by the issuance of a written amendment, signed and dated by all parties on an as needed basis". This amendment provides documentation of updated contact information, site location, and services offered by Candelaria American Indian Council, at the Workforce Resource Center. Attachment A attached outlines these changes.

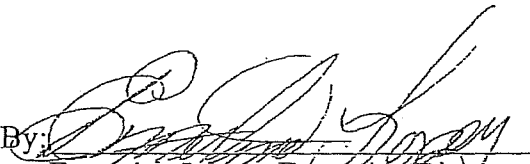
Concurrence:

The updated information on Attachment A is accurate and meets with my approval.

County of Santa Barbara
Department of Social Services
Workforce Resource Center One-Stop

Candelaria American Indian Council

By: 
Mona Baker, Manager

By: 
Ernestine Lopez, Executive Director

Dated: 6-8-05

Dated: 6-15-05

WORKFORCE RESOURCE
MEMORANDUM OF UNDERSTANDING
ATTACHMENT A

As stated in the Santa Barbara County Memorandum of Understanding, Attachment A details the specific services and location of each agency.

PARTNER:	CANDELARIA AMERICAN INDIAN COUNCIL	
CONTACT:	Ernestine Lopez	Judy Aparcana
TITLE:	Executive Director	Program Coordinator
ADDRESS:	1650 Palma Drive Ste 101. Ventura, CA 93003	SAME
PHONE:	(805) 650-8352	SAME
FAX:	(805) 650-8954	SAME

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