



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: First District
Department No.: 011
For Agenda Of: Nov. 18, 2008
Placement: Ex Agenda
Estimated Tme: 15 minutes
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Board Member Salud Carbajal, First District Supervisor x2186
Contact Info: Jeremy Tittle, Executive Staff Assistant x2182

SUBJECT: Post Tea Fire Rebuild Ombudsman

County Counsel Concurrence

As to form: N/A

Auditor-Controller Concurrence

As to form: N/A

Other Concurrence:

As to form: N/A

Recommended Actions:

That the Board of Supervisors direct the CEO to hire or designate an existing County staff ombudsman to assist County residents whose homes were lost or damaged in the Tea Fire and are in the rebuilding process.

Summary Text:

As residents of the approximately 80 homes within County planning jurisdiction who lost their homes in the Tea Fire begin the process of rebuilding their homes it is important that they be afforded every opportunity to receive building permits and satisfy other requirements in a straightforward and timely fashion. The designation of an ombudsman will help facilitate this by providing a centralized point of contact who can help troubleshoot any unexpected complications that might arise, and provide coordination between local, state, and federal jurisdictions as well as County departments.

Background:

Following a disaster in which there is substantial property loss, such as the recent Tea Fire, it is typical for jurisdictions to provide various forms of assistance for residents who were impacted, such as permit streamlining. The CEO's office will be bringing a package of such streamlining and process enhancements to the Board in the near future. Additionally the establishment of a designated ombudsman would complement these measures and would serve as a further enhancement which would simplify things for residents struggling to deal with the impacts of this disaster.

Performance Measure:

None

Fiscal and Facilities Impacts:

Potential additional staff costs

Fiscal Analysis:

N/A

Special Instructions:

None

Attachments:

None

Authored by: Jeremy Tittle

cc: