



COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION OF COMMENDATION FOR MONICA GAGLIARDINI, CHILD SUPPORT SERVICES EMPLOYEE OF THE MONTH, DECEMBER 2024

WHEREAS, Monica Gagliardini exemplifies the County's organizational values of Accountability, Customer Focus, Equity & Inclusion, Innovation, Trust, and Ethics; and

WHEREAS, Monica Gagliardini models the transformative behaviors of Collaborative Problem Solving, Alignment with the County's Vision, Risk Taking, Data-Driven Decision Making, and Strategic Thinking; and

WHEREAS, Monica Gagliardini has a wide variety of critical responsibilities within the department including conducting staff training, managing high profile and high conflict child support cases, preparing and filing documents in cases before the Workers' Compensation Appeals Board, monitoring cases with an incarcerated participant and a significant number of other important assignments which contribute to the strong performance of the department; and

WHEREAS, Monica Gagliardini has been a leader in working with stakeholders throughout the department to create and maintain the Microsoft OneNote application which documents the department's processes and best practices and is an invaluable tool used daily throughout the department to support staff who operate in a child support program that is highly complex and ever evolving with frequent legal, policy and procedural changes; and

WHEREAS, Monica Gagliardini quietly and without self-promotion performs excellent work day after day, month after month and year after year, can be counted on when times get tough, will drop what she is doing to assist others when needed and brightens the day of everyone she encounters as she carries out her job responsibilities with kindness, compassion and the utmost competence;

NOW THEREFORE BE IT HEREBY RESOLVED AND ORDERED that the Board of Supervisors recognizes Monica Gagliardini as the employee of the month for December 2024.

PASSED AND ADOPTED by the Board of Supervisors of Santa Barbara County, State of California this 3rd day of December 2024 by the unanimous vote of the members present.



ATTEST: *Mona Dignasato*
Clerk of the Board

Rob Hillman
Supervisor - 1st District
Sam Kopp
Supervisor - 2nd District
Joan Hartman
Supervisor - 3rd District
Bob Noh
Supervisor - 4th District
Ed Swann
Supervisor - 5th District