



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** General Services  
**Department No.:** 063  
**For Agenda Of:** January 28, 2020  
**Placement:** Administrative  
**Estimated Time:** N/A  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors  
**FROM:** General Services Janette D. Pell, Director (805) 560-1011  
Contact Info: Thomas Gresham , Assistant Director (805) 568-2606  
Information and Communication Services Division  
**SUBJECT:** Agreement with Kroll, for Cyber Security End-Point Protection Services, All Districts

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**County Counsel Concurrence**

As to form: Yes

Other Concurrence: Risk

As to form: Select\_Concurrence

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute the attached contract to procure continued protection services from Kroll, a Division of Duff and Phelps, for a 6-month coverage period of February 8, 2020 through July 31, 2020 for up to 5,500 County computers, in the amount not to exceed \$198,000; and
- b) Determine that the above actions are not a project under the California Environmental Quality Act (CEQA) pursuant to Section 15378(b)(5) of the CEQA guidelines because they consist of administrative activities of government that will not result in direct or indirect physical changes in the environment.”

**Summary Text:**

On June 4, 2019, the Board of Supervisors approved an 8-month contract to engage with Kroll to provide cyber security response services to County computers following a major cyber security incident December 2018. Extending this service is needed in order to properly select a long-term managed security service agreement. This long-term effort also requires information provided through an ongoing information security assessment, expected to complete in April, 2020.

**Background:**

The County of Santa Barbara experienced a major cyber security incident in December 2018. The County’s cyber insurance carrier assigned Kroll to provide immediate containment and remediation of compromised County computers. Kroll was able to successfully assist the County with remediation activities and has continued to support the County since the incident was resolved.

County staff has identified the need to continue operating in coordination with a managed security provider to augment in-house staff in monitoring and managing cyber security activities. The County is in the process of designing a Request for Proposal (RFP) that will allow the County to acquire these needed services long-term through a competitive bid process.

As the County pursues a long-term service arrangement, current cyber security services provided by Kroll, should remain in-place to avoid a service disruption that may increase further cyber security risk to the County. The long-term service arrangement requires additional time with input from an ongoing information security assessment to effectuate an informed decision.

**Key Contract Risks**

The services provided by Kroll will provide needed protection of County computers against cyber security attacks such as computer viruses and other types of malware.

**Fiscal and Facilities Impacts:**

Budgeted: Yes **Fiscal Analysis:**

<b><u>Funding Sources</u></b>	<b><u>Current FY Cost:</u></b>		<b><u>Annualized On-going Cost:</u></b>		<b><u>Total One-Time Project Cost</u></b>	
ICT Internal Service Fund 1915	\$	-	\$	-	\$	198,000.00
<b>Total</b>	<b>\$</b>	<b>-</b>	<b>\$</b>	<b>-</b>	<b>\$</b>	<b>198,000.00</b>

**Attachments:**

- 1. Kroll Statement of Work (SOW)
- 2. Kroll Letter of Engagement

**Authored by:**

Thomas Gresham, Assistant Director

**cc:**