

## AMERICAN MEDICAL RESPONSE

"Our mission is to make a difference by caring for people in need"

December 16, 2010

Nancy Lapolla, Director Emergency Services Agency 300 North San Antonio Rd. Santa Barbara, Ca. 93110-1316

Re: EMS IT Systems Specialist II

Dear Ms. Lapolla:

As we have discussed over the past few months, AMR understands the need for a Computer System Specialist to support the Santa Barbara County Electronic Patient Care Report (EPCR) system. As outlined in our contract with the County, AMR is required to provide a local computer server and AMR funded employee/contractor/vender technical support person.

AMR recently provided funding to purchase the server and agrees to begin quarterly payments in the amount of \$29,307 for an annual total of \$117,227.

We look forward to working with the EMS Agency and this technical support person in enhancing the electronic patient care record and data system.

Sincerely

Douglas E. Petrick General Manager