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**empathia.com**

June 10, 2021

County of Santa Barbara  
Katie Torres/ Elizabeth Muro  
1226 Anacapa Street  
Santa Barbara, CA 93101

Dear Ms. Torres and Ms. Muro,

This letter serves to inform you that the Service Agreement between Empathia Pacific, Inc. and County of Santa Barbara will automatically renew as of January 1, 2022, extending through December 31, 2022. The contract will renew at the current rate of \$1.55 per employee per month. The fee includes EAP three (3) session model, work/life services, promotional material, HR/manager services, and access to [www.mylifematters.com](http://www.mylifematters.com). On-site trainings and on-site trauma response are available on a fee-for-service basis.

As our primary contact person for the EAP program, if you would like to access benefit/pricing information, utilization reports, promotional material, and guides to handle organizational issues, log into the "Dashboard" website (<http://myportal.mylifematters.com>) with your e-mail address and password: COSB3. You can also contact me with any questions, feedback, or requests, if you prefer.

As a reminder, the "LifeMatters EAP" website can be accessed at [www.mylifematters.com](http://www.mylifematters.com):

Employee password: COSB

Manager/Supervisor password: COSB2

Thank you for your cooperation and we look forward to continuing to serve your company. If you have any questions or feedback, feel free to contact me at your convenience.

Sincerely,

A handwritten signature in black ink that reads "Jeremy Schabow". The signature is fluid and cursive, with a long horizontal stroke extending to the left.

Jeremy Schabow, MM  
Account Executive  
Empathia, Inc. \ LifeMatters EAP

*cc: Kim Hauk, Nancy Mallaret (Alliant Employee Benefits)  
Patti Ackermann (Empathia Pacific)*