



Improving Performance to Better Serve Our County Residents

**Board of Supervisors Presentation
Public Works Department
February 6, 2024**

Project Timeline

	2022			2023												2024	
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb
Public Works	█	█	█	█													
Agriculture Commissioner			█	█	█	█	█										
Auditor Controller								█	█	█	█	█	█	█			
CARE								█	█	█	█	█	█	█			
Crisis Services Program										█	█	█	█				
Child Support Services													█	█	█	█	█ Today



Methodology

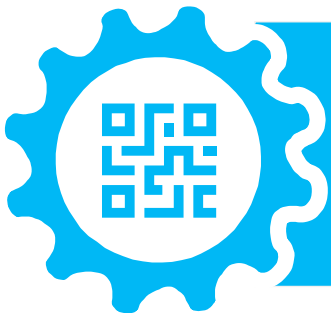
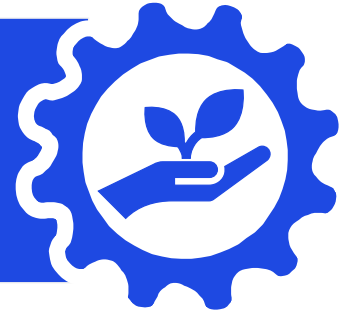


Commendations



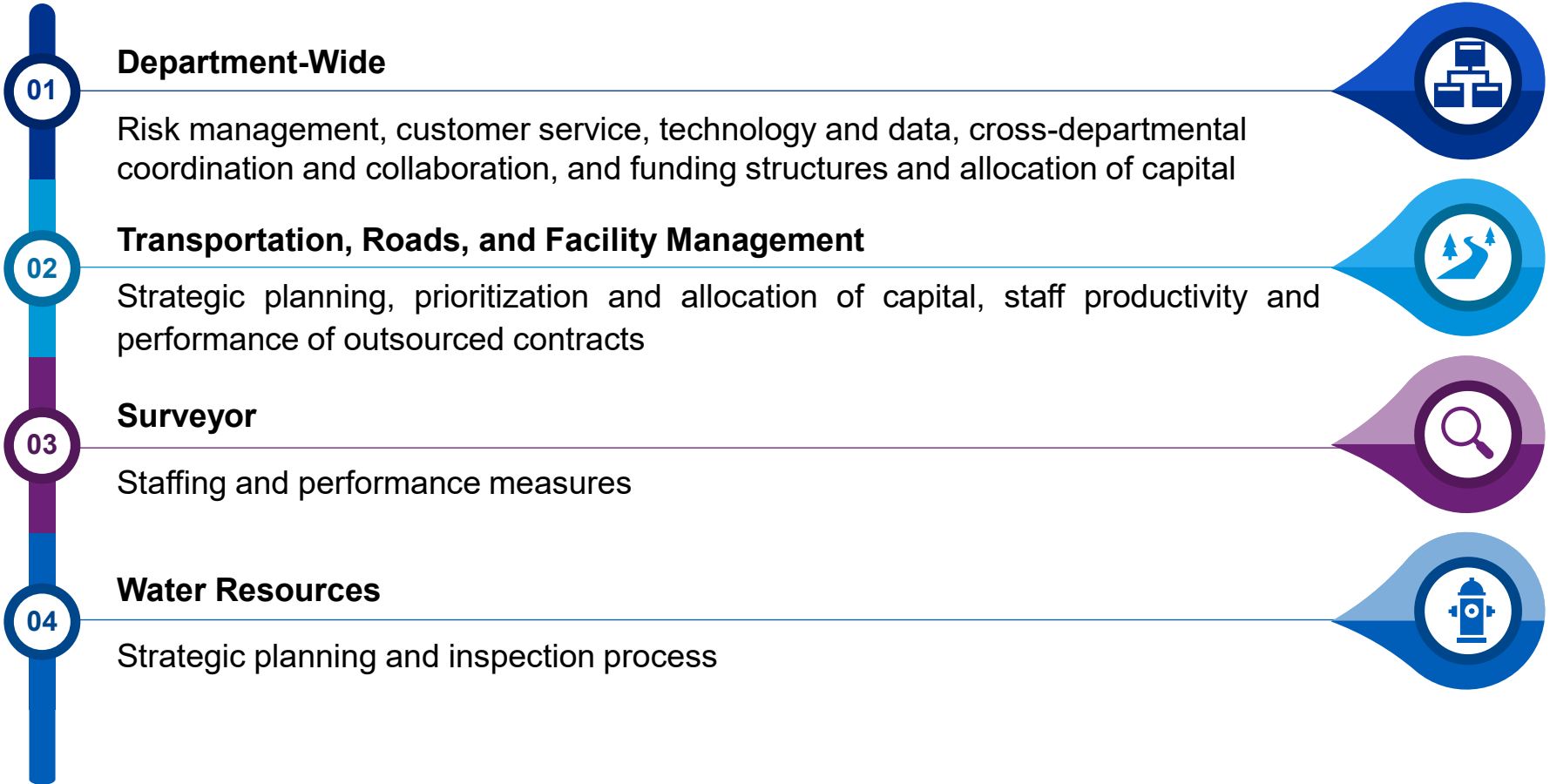
Strong commitment to innovation in waste reduction and lowering greenhouse gases emissions

Increased preventive maintenance in the Urban Forestry program

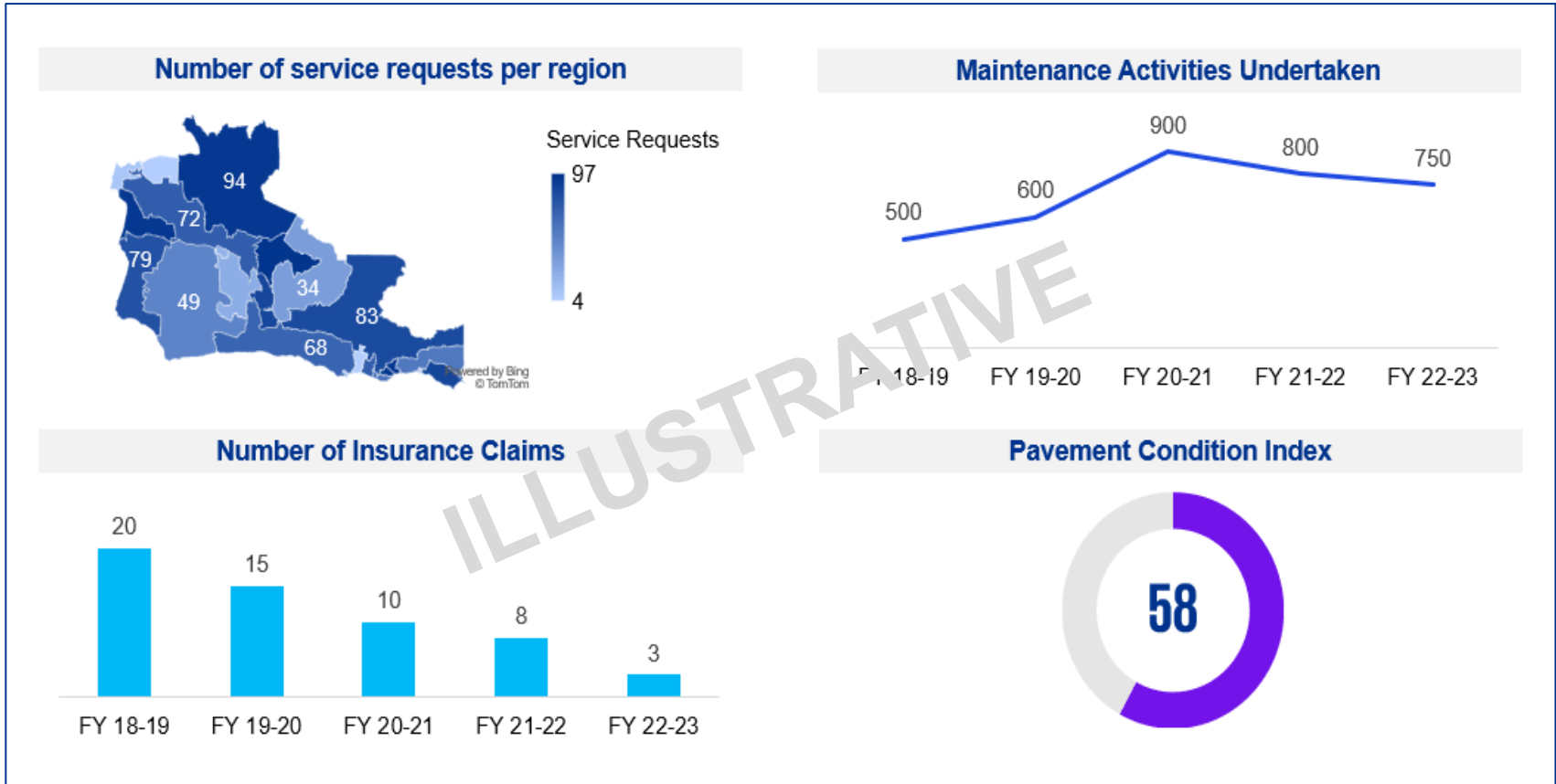


Implementation of GIS within the Surveyor's Office

Public Works Focus Areas



Transportation – Enhance Reporting and Analysis



Water Resources – Develop Asset Management Database



Benefits:

1

Holistic visibility of County-owned flood control infrastructure status

2

Proactive maintenance

3

Mitigating the risk of failure or compromise

4

Real time asset tracking

Department-Wide – Enhance Leveraging of Technology



Public Works KPMG Response and Implementation Plan



February 6, 2024
Meeting of the Board of Supervisors



DEPARTMENT-WIDE RECOMMENDATIONS

Recommendation	PW Response	Timeframe
<p>1.3 - Assess department-wide technology needs and develop a technology modernization plan to enhance process automation, reduce paper process, and enhance communication.</p>	<p>PW agrees with the intent of KPMG’s recommendation as it pertains to conducting a technology needs assessment and related modernization plan to achieve the goals stated in the recommendation. PW Information Technology staff will work with Divisions to implement these in concert with Division resources.</p> <p>Many of the needs have been identified and we are already in progress on designing a modernization plan.</p>	<p>A preliminary plan will be developed over 6-12 months.</p> <p>Implementation will follow the plan and be an ongoing process after that.</p>



TRANSPORTATION, ROADS, AND FACILITY MAINTENANCE RECOMMENDATIONS

Recommendation	PW Response	Timeframe
<p>2.1 - Enhance processes to track available data related to road usage service requests, risk management, staffing, and pavement quality to inform maintenance prioritization.</p>	<p>PW agrees with the intent of KPMG’s recommendation as it pertains to a collective effort on data collection and assessment. Currently, multiple teams collect and manage data for their focused asset on various independent platforms. These platforms require manual data collection and input that consumes staff time. As a result, PW cannot reliably use these tools for data-driven decision-making for all assets. A centralized data management system with enhanced streamlining capabilities (task assignment, risk management, maintenance prioritization) operated and maintained by a single person in the Division is a crucial business need.</p>	<p>PW would begin implementation of this recommendation as soon as possible as this position would boost the department’s operation in many areas such as planning, prioritization, data-driven decision-making, and public outreach.</p>



WATER RESOURCES RECOMMENDATIONS

Recommendation	PW Response	Timeframe
<p>4.1 - Consider implementing an asset management database for County-managed flood control infrastructure to improve risk visibility.</p>	<p>The Water Resources Division agrees with the intent of KPMG's recommendation as it pertains to Asset Management databases.</p>	<p>Partially complete – 2 Asset Management Positions budgeted and 1 position filled</p>

It is recommended that the Board of Supervisors:

1. Receive and file a report on KPMG's Operational and Performance Review of the Santa Barbara County Department of Public Works;
2. Provide direction as appropriate; and
3. Find that the proposed actions do not constitute a "Project" within the meaning of the California Environmental Quality Act, pursuant to 14 CCR 15378(b)(2), as it consists of general policy and procedure making



Questions