

Katherine Douglas

General Public Comment - King



From: Linda K. <portland.linda@gmail.com>
Sent: Monday, August 25, 2025 5:40 PM
To: sbcob
Subject: Reporting elder abuse at Santa Barbara waterfront citation dept.

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Dear SB county:

Thank you for taking the time to listen to my experience of the Santa Barbara waterfront citation dept.

(I feel you are someone that can get things done and bring fair justice to the people.) so thank you.

What happened:

On June 11th, a wed. I came to Santa Barbara to take my friend to a doctor's appt. I had an hour to spare so I wanted to see the beach. I had to park close because of my disability. There were no handicap spots, so I parked as close as I could using my handicap plaque. Which I've always done at any parking lot, so I thought I was good. There were no signs telling me that I could not park there. Anything else was too far away for me to park. I might have been there for 40 min. Until I had to pick my friend back up from hand surgery.

The ticket came 5 min after (I saw on the ticket) I parked which I thought would be Ok until to my surprise I had a ticket citation. It was explained to me that parking lot had different rules but only had 2 handicap spaces, which were taken.

Then after I appealed the ticket it went from \$30.00 to \$110.00 due to a timeline issue. I appealed it cause it was

an innocent mistake, no signs to know and am on a limited SSI retired income and already struggling. If my late brother hadn't gifted me a car I would be carless too. I sent in all the paperwork they wanted: SSI, food stamp card ect. Did all the right things in a timely manner. They said they sent it out 7/17/25 and the deadline was 8/1/25 to appeal it. I only received the letter in the mail by 7/31/25, (14 days after it was sent.)

So that letter came 2 weeks later and the recent letter from them came 3 weeks later) I sent my appeal proof on Aug 4th. I copied my proof over the weekend and sent it out on 8/4, a few days after I got it.

I made a note on my letter to them, saying I just received your letter so it's not gonna reach you by the deadline of 8/1/25. I have no control over the mail. I know it's been a big mess since the pandemic, so these things happen. For example the letter they just sent me saying both I missed the deadline and they upped my fee by \$70.00

From \$30.00 to \$110.00 not taking in consideration that I already stated it wouldn't make it by the deadline or the fact with my limited income I couldn't pay the \$30. Let alone the \$110.00.

No signs and nowhere to park safely.

It took me over an hour to find a phone number to get a person on the phone and web sites that no longer work. Just error msg. when clicking on them. Now am taking up your precious time, writing to you for some kind of understanding and consideration of what I have been thru dealing with the citation dept. In Newport Beach. This feels like elder abuse. I did everything right in a timely manner. A

supervisors now is supposed to call me within 48 hours, but it feels like no matter what I say nothing does any good nor does it matter to them. This is clearly elder abuse. Each situation in life is unique in its own and can be handled accordingly. No one has control of mail delivery. It took 3 weeks to get this last letter 8/25/25 from them so it proves to me their timeline of 8/1/25 was unreasonable due to mail issues and the delay in dept correspondence. Therefore, I asked you to dismiss this case and citation. This occurred because of the departments bureaucracy and not anything I did wrong.

Furthermore, how is any type of disabled person supposed to visit your beaches when there's no place to park because of your law regarding handicap plaques for that particular lot. No one would come to visit due to lack of parking. I have always used my handicap plaque in all parking lots with no problems in the past. I will never use your beach lots again due to these issues.

I will be too afraid of what I might do wrong, regardless of your beautiful beaches.

Because there would be no way that I would intentionally park somewhere knowing that I would get a fine, especially knowing I can't afford one. Enclosed is the letter I sent today to the citation dept. and citation. But I suspect it will do no good.

I am also sending this letter to our rep in CA. S.C. Since I met him in San Luis county during the pandemic and we had a nice chat. My intuition guided me to you first though.

To let you know that no senior citizen should have gone through what I went through with the Santa Barbara waterfront citation dept. Nothing I did mattered to them. I did everything right in a timely manner (even noting when I got the letter to appeal this in the mail that it wouldn't make the deadline and for that I got a fine much greater than the original \$30.00 fee to \$110.00.

Please assist me in making this wrong, right.

I can not pay this citation. It is not fair.

So now what, I go to jail? Get my car towed? Hurt my good record? My record is clean.

I have never experienced anything like this in my life and the injustice.

Please help.

In gratitude.

Sincerely,

Linda King

805-994-6070

Retiree.

Arroyo Grande, CA.

Sent from my iPhone Linda

Katherine Douglas

From: Linda K. <portland.linda@gmail.com>
Sent: Monday, August 25, 2025 9:47 PM
To: sbcob
Subject: Re: Reporting elder abuse at Santa Barbara waterfront citation dept.

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t Card	Citation Information		Date	Time
d	Citation:	SBW040014688	06/11/25	12:43 PM
	Amount Owing	\$ 110.00		
	this Citation:			
S	Issuing Agency:	Santa Barbara Waterfront		
	Number:	2 of 2		

Request Indigent Payment Plan

Thank you for your interest in requesting an Indigent Payment Plan. Please complete the form below.

*First Name:

*Last Name:

*Address:

I don't have
your letter only a
the paperwork on
reach you before the de
mail. It took 21 day
to you to get this
is proof enough of y
appealing your judgem
timeline and expectatio

DEAR Supervisor of Parking
I just got your letter tod
the deadline of my appeal.
appeal docs that I just g
a few days before the 8/1
requested paperwork on 8/4/1
ask for and sent it 1 1

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