



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

2016 MAY 12 AM 8:17
COUNTY OF SANTA BARBARA
CLERK OF THE
BOARD OF SUPERVISORS

16-00140

Department Name: Sheriff
Department No.: 032
For Agenda Of: June 7, 2016
Placement: Administrative
Estimated Tme:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Bill Brown Sheriff-Coroner
Cmdr. Sol Linver 692-5732
SUBJECT: Contract Amendment for Software Support & Maintenance with TriTech Software Systems for CAD System

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors executes an eighth amendment to the agreement with TriTech Software Systems dated June 27, 2006 that extends the annual maintenance agreement for the CAD system through March 31, 2017 at a cost of \$182,593.42.

Summary Text:

On June 26, 2006, the Board approved the purchase of the TriTech Computer Aided Dispatch system (CAD) for use in the County Public Safety Dispatch Center run by the Sheriff's Office. The CAD has been operational for over 8 years and the payment for the annual maintenance is now due. Since the cost of the annual maintenance exceeds the authority of the County Purchasing Agent, we request that the Board grant approval to the Sheriff and the Purchasing Agent to execute this amendment and pay the support and maintenance agreement costs of \$182,593.42.

Background:

The services provided by the County Public Safety Dispatch Center generally center on the dispatching of ambulances, Santa Barbara County Fire and Santa Barbara County Sheriff resources to calls for services generated by the receipt of 9-1-1 telephone calls. In January 2005, the Board entered into an agreement with American Medical Response (AMR) for ambulance services. This agreement stipulated that the County Sheriff purchase and implement the TriTech Computer Aided Dispatch system. This system was installed in 2006. The annual maintenance contract and related costs are handled in a contract amendment fashion. The agreement follows that process.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis: This maintenance service contract with TriTech Software Systems for \$182,593.42 is budgeted in the Sheriff's Office budget, line item 7124.

Special Instructions:

Please return two fully executed original copies of the amendment and a minute order to Douglas Martin, Chief Financial Officer, Sheriff's Office.

Attachments:

Three original copies of the Eighth Amendment to the Systems Agreement between the County of Santa Barbara and TriTech Software Systems

Authored by:

Lisa Mathiasen, Public Safety Dispatch Manager, Sheriff's Office 692-5730.

March 15, 2016

Santa Barbara Sheriff Department
Attn: Sam Gross
4434 Calle Real
PO Box 6427
Santa Barbara, CA 93160-6427

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expire on March 31, 2016. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement dated April 1999, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by April 15, 2016 to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$182,593.42 for this period is due by April 15, 2016.

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2016, the support renewal fee has been increased by the consumer price index (CPI) rate of .70%.

Note: Escrow Fees are calculated separately and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering period beginning April 1, 2016 - March 31, 2017. If you have any questions, please contact Tracy Townsend @ 858-799-7398 or your Account Executive at 858-799-7000.

The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

Santa Barbara Sheriff

| Product Name | Notes | Licenses | Cost per License | Total License Cost | Support Term 4/1/16 - 3/31/17 |
|--|-------|----------|------------------|-----------------------------------|-------------------------------|
| Primary - Server SW Lic Multi Agency | | 1 | 30,000.00 | 30,000.00 | 7,257.76 |
| Dispatcher/Call Taker User SW Lic | | 10 | 10,000.00 | 100,000.00 | 24,192.54 |
| Dispatcher/Call Taker User SW Lic - Montecito Fire | | 3 | 10,000.00 | 30,000.00 | 7,257.76 |
| Test/Training Server SW Lic | | 1 | 10,000.00 | 10,000.00 | 2,419.25 |
| Test/Training User SW Lic | | 2 | 3,000.00 | 6,000.00 | 1,451.55 |
| ** Administrator - User SW Lic (Andy) | | 1 | 5,000.00 | 5,000.00 | 1,209.63 |
| VisiNet Browser Site License | | 1 | 25,000.00 | 25,000.00 | 6,048.13 |
| Facility Divert Module (EMS Functionality) | | 1 | 7,500.00 | 7,500.00 | 1,814.44 |
| Event Playback Module (GIS Playback) | | 1 | 7,500.00 | 7,500.00 | 1,814.44 |
| Site License - CLETS/NCIC/State Query Application License | | 1 | 25,000.00 | 25,000.00 | 6,048.13 |
| GIS Link Utility Module | | 2 | 15,000.00 | 15,000.00 | 3,628.88 |
| Dispatcher Rules Module | | 1 | 2,500.00 | 2,500.00 | 604.81 |
| SOP Module | | 1 | 7,500.00 | 7,500.00 | 1,814.44 |
| Quickest Path Unit Recommendation Module | | 1 | 15,000.00 | 15,000.00 | 3,628.88 |
| Reporting/Data Archive and Purging License | | 1 | 18,500.00 | 18,500.00 | 4,475.62 |
| ProQA Integration User License | | 10 | 500.00 | 5,000.00 | 1,209.63 |
| Standard Zetron Model 25 Encoder | | 1 | 25,000.00 | 25,000.00 | 6,048.13 |
| Standard Alpha-Numeric Paging Interface License (EMS) | | 1 | 9,000.00 | 9,000.00 | 2,177.33 |
| Standard Plant Vesta ANI/ALI with TDD Interface license | | 1 | 20,000.00 | 20,000.00 | 4,838.51 |
| Standard Proxy - NCIC/CLETS/Records Check State Message Switch | | 1 | 50,000.00 | 50,000.00 | 12,096.27 |
| Standard Firehouse RMS Incident Transfer Interface License | | 1 | 20,000.00 | 20,000.00 | 4,838.51 |
| Standard Law RMS Incident Transfer License - Tiburon | | 1 | 20,000.00 | 20,000.00 | 4,838.51 |
| Proxy Database Connection License (Application Gateway,RMS) | | 2 | 7,500.00 | 15,000.00 | 3,628.88 |
| AMR - MEDS Electronic Patient Care Interface License | [a] | 1 | 35,000.00 | 0.00 | 0.00 |
| Interface to CAL-Gangs: CAL-Photos:Megans Law:Parole-Leads | | 1 | 25,000.00 | 25,000.00 | 6,048.13 |
| VisiCAD Message Switch License | | 1 | 25,000.00 | 25,000.00 | 6,048.13 |
| Mapping Server License | | 1 | 5,000.00 | 5,000.00 | 1,209.63 |
| VisiNET Mobile Client with AVL License | | 100 | 500.00 | 50,000.00 | 12,096.27 |
| VisiNET Mobile Mapping Client with AVL License | | 100 | 300.00 | 30,000.00 | 7,257.76 |
| Geofile Cross Reference Module (SO positions) | | 10 | 250.00 | 2,500.00 | 604.81 |
| Geofile Cross Reference Module (Montecito) | | 3 | 250.00 | 750.00 | 181.44 |
| Geofile Cross Reference Module (Test/Training) | | 2 | 250.00 | 500.00 | 120.96 |
| Geofile Cross Reference Module (Sys Admin) | | 1 | 250.00 | 250.00 | 60.48 |
| VisiNet Mobile Base Client License w/AVL (SB Fire) | | 4 | 800.00 | 3,200.00 | 774.16 |
| VisiNet Mobile Desktop Client License (SB Fire) | | 2 | 500.00 | 1,000.00 | 241.93 |
| Standard Advanced Cad to CAD Interface (SLO to SBS) | [b] | 1 | 40,000.00 | 40,000.00 | 0.00 |
| Standard Advanced Cad to CAD Interface (SBS TO SLO) | | 1 | 40,000.00 | 40,000.00 | 9,677.01 |
| VisiNet Mobile Base Client License (SB Fire) | | 1 | 800.00 | 800.00 | 191.43 |
| VisiNet Mobile Server License Upgrade (151-200) | | 1 | 20,000.00 | 20,000.00 | 4,785.86 |
| VisiCAD Attachments Module (SB Fire) | | 1 | 7,500.00 | 7,500.00 | 1,794.70 |
| VisiNet Mobile Test/Train Server License (Fire) | | 1 | 10,000.00 | 10,000.00 | 2,392.93 |
| VisiNet Mobile Base Client License (Fire) | | 51 | 800.00 | 40,800.00 | 9,763.16 |
| VisiNet Mobile AVL Client License (Fire) | | 9 | 500.00 | 4,500.00 | 1,076.82 |
| VisiNet Mobile Base Client License w/AVL (Montecito Fire) | | 1 | 800.00 | 800.00 | 184.96 |
| VisiNet Mobile Base Client License (Carpenteria) | | 5 | 800.00 | 4,000.00 | 908.45 |
| Inform CAD Workstation License (SB Fire) | [c] | 1 | 10,000.00 | 10,000.00 | 2,646.34 |
| CAD Mapping Support Fees | | | | | 336.00 |
| Total Support Base Cost: | | | | 790,100.00 | |
| | | | | Total License Renewal Fee: | 181,743.42 |
| | | | | Escrow Fee: | 850.00 |
| Total Adjusted License Renewal Fee: | | | | | 182,593.42 |

NOTES:

- [a] removed per client request no longer using
- [b] San Luis Obispo is paying their half of support
- [c] Prorated support for coverage 1/21/16 - 3/31/17

ACCEPTED AND AGREED:



Signature

Bill Brown

Printed Name

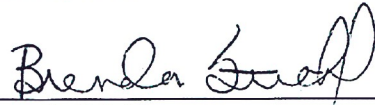
BROWN

Title

5/11/16

Date

TRITECH SOFTWARE SYSTEMS



Signature

Brenda Stiehl
VP, Finance



Remit To:
 TriTech Software Systems
 P.O. Box 203223
 Dallas, TX 75320-3223
 Contact: 858-799-7000

Invoice No. 19221

Invoice Date 3/15/2016

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Bill To:
 Santa Barbara Sheriff's Dept
 Business Office
 P.O. Box 6427
 Santa Barbara CA 93160-6427

Ship To:
 Santa Barbara Sheriff's Dept
 Business Office
 P.O. Box 6427
 Santa Barbara CA 93160-6427

| Customer PO | Cust. No. | Ship Method | Payment Terms |
|-------------|-----------|-------------|---------------|
| | CA111 | | Net 30 Days |

| QTY: | Item Number: | Item Description: | Unit Price: | Ext.Price: |
|------|--------------|-------------------------------------|-------------|--------------|
| 1 | 4300-60 | Customer Support - 4/1/16 - 3/31/17 | \$0.00 | \$182,593.42 |

New Remit To Address:
 TriTech Software Systems
 P.O. Box 203223
 Dallas, TX 75320-3223

| | |
|--------------|---------------------|
| Subtotal | \$182,593.42 |
| Tax | \$0.00 |
| Freight | \$0.00 |
| Total | \$182,593.42 |