



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Public Health
Department No.: 041
For Agenda Of: May 16, 2017
Placement: Administrative
Estimated Tme:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Carrie Topliffe, Interim Public Health Director
Director Public Health Department
Contact Info: Dan Reid, Assistant Deputy Director (681-5173)
SUBJECT: Sixth Amendment to System Agreement with GE Healthcare

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute a Sixth Amendment to incorporate a Change Order to the System Agreement with GE Healthcare for the period June 1, 2017 through May 31, 2018, in an amount not to exceed \$185,406.85 for ongoing license support, maintenance and professional services for a total Agreement maximum of \$2,204,089.61
- b) Determine that the recommended actions are fiscal activities which do not involve any commitment to a specific project which may result in a potentially significant physical impact on the environment and are thus exempt from California Environmental Quality review pursuant to CEQA Guidelines Section 15378(b)(4).

Summary Text:

This item is on the Agenda for approval to execute a Sixth Amendment with GE Healthcare for the annual software license support and maintenance as well as professional services to provide after-hours support for patches and version updates, and services necessary to transfer data from the GE Centricity Electronic Health Record (EHR) system to a new system.

The Change Order for this Sixth Amendment includes: \$185,406.85-annual software license and maintenance for the various electronic health record elements and modules. The new maximum contract amount is not to exceed \$2,204,089.61.

Background:

On March 21, 2017 the Board of Supervisors authorized an agreement with OCHIN to implement a new Electronic Medical Record (EMR) System, known as EPIC, to replace the existing General Electric (GE) Centricity EHR. The implementation and transition to the new EMR is currently targeted for early 2018. The existing GE EHR Agreement expires on May 31, 2017. This Sixth Amendment extends the GE EHR maintenance and support agreement elements through May 31, 2018. Although use of the GE EHR should terminate in early 2018 when the transition to OCHIN is complete, it is prudent to retain access and support to the GE EHR for a few additional months to ensure the transition is complete, ensure all data transitions have occurred successfully and to address any documentation issues for claims adjudication.

Performance Measure:

There is no specific performance measure tied to this Change Order. However, it is critical to PHD that the GE system has no service disruptions to patient care and that the transition to OCHIN has minimal service interruptions. Working closely with GE support, in the past, there have been minimal service disruptions over the last few years and the ability to escalate service requests when the system is negatively impacted are built into the maintenance agreements.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>Annualized On-going Cost:</u>	<u>Total One-Time Project Cost</u>
General Fund			
State	\$ 3,862.64	\$ 46,351.72	
Federal	\$ 11,587.93	\$ 139,055.13	
Fees			
Other:			
Total	\$ 15,450.57	\$ 185,406.85	

This Agreement Amendment incorporates the annual license and software maintenance agreement elements necessary until the department’s migration to OCHIN. Thus, the new contract maximum of the agreement of \$2,204,089.61 includes this final year of support and maintenance costs of \$185,406.85.

The FY 2016/2017 amount of \$15,450.57 will be paid from available appropriations and the FY 2017/2018 amounts of \$169,956.28 (for a total amount of \$185,406.85) is included the PHD Recommended FY 2017/2018 Budget, so no budget revision is necessary.

Key Contract Risks:

GE Healthcare is a multi-national company with a solid financial status and long-term history. More than 50% of the funding to support this Agreement originates from healthcare reimbursements from Medicare and Medi-Cal which have been stable funding sources. There have been no performance issues with the existing agreement over the previous five years of the agreement and all amendments. This Amendment for one year is projected to be the final services for the GE EHS as PHD is transitioning to a new electronic medical record.

Staffing Impacts:

There are no staffing impacts associated with the approval of this Sixth Amendment to the GE Healthcare System Agreement.

Special Instructions:

Please execute two (2) originals of the Sixth Amendment for the System Agreement with GE Healthcare and retain one (1) original Sixth Amendment and one (1) Minute Order for pick-up by the department. Please email phdcu@sbcphd.org when available for pickup.

Attachments:

- A. Sixth Amendment to the System Agreement with GE Healthcare
- B. Fifth Amendment to the System Agreement with GE Healthcare
- C. Fourth Amendment to the System Agreement with GE Healthcare
- D. Third Amendment to the System Agreement with GE Healthcare
- E. Second Amendment to the System Agreement with GE Healthcare
- F. First Amendment to the System Agreement with GE Healthcare
- G. Original Agreement with GE Healthcare

Authored by:

Dan Reid, Assistant Deputy Director, Administration and Fiscal Division