



February 28, 2019

Santa Barbara Sheriff Department
Attn. **LISA MATHIASSEN**
4434 Calle Real
PO Box 6427
Santa Barbara, CA 93160-6427

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expire on March 31, 2019. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement dated June 2006, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by April 1, 2019** to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$186,606.39 for this period is due by April 1, 2019.

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2019, the support renewal fee has been increased by the consumer price index (CPI) rate of 1.90%.

Note: Escrow Fee, if applicable, are calculated and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering period beginning April 1, 2019 - March 31, 2020.

If you have any questions or would like to add additional funds for future services or training, please contact your Account Manager.

The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

ACCEPTED AND AGREED:



Signature

Bill Brown

Printed Name

OWNER

Title

3/25/19

Date

TRITECH SOFTWARE SYSTEMS



Brenda Stiehl
VP, Finance

Santa Barbara Sheriff (CA111)

| Product Name | Notes | # of Licenses | Cost per License | Total License Cost | Support Term 4/1/19 - 3/31/20 |
|--|-------|---------------|------------------|--------------------|-------------------------------|
| Primary - Server SW Lic Multi Agency | | 1 | 30,000.00 | 30,000.00 | 7,686.85 |
| Dispatcher/Call Taker User SW Lic | | 10 | 10,000.00 | 100,000.00 | 25,622.85 |
| Dispatcher/Call Taker User SW Lic - Montecito Fire | | 3 | 10,000.00 | 30,000.00 | 7,686.85 |
| Test/Training Server SW Lic | | 1 | 10,000.00 | 10,000.00 | 2,562.28 |
| Test/Training User SW Lic | | 2 | 3,000.00 | 6,000.00 | 1,537.37 |
| **Administrator - User SW Lic (Andy) | | 1 | 5,000.00 | 5,000.00 | 1,281.14 |
| VisiNet Browser Site License | | 1 | 25,000.00 | 25,000.00 | 6,405.71 |
| Facility Divert Module (EMS Functionality) | | 1 | 7,500.00 | 7,500.00 | 1,921.71 |
| Event Playback Module (GIS Playback) | | 1 | 7,500.00 | 7,500.00 | 1,921.71 |
| Site License - CLETS/NCIC/State Query Application License | | 1 | 25,000.00 | 25,000.00 | 6,405.71 |
| GIS Link Utility Module | | 2 | 15,000.00 | 15,000.00 | 3,843.43 |
| Dispatcher Rules Module | | 1 | 2,500.00 | 2,500.00 | 640.57 |
| SOP Module | | 1 | 7,500.00 | 7,500.00 | 1,921.71 |
| Quickest Path Unit Recommendation Module | | 1 | 15,000.00 | 15,000.00 | 3,843.43 |
| Reporting/Data Archive and Purging License | | 1 | 18,500.00 | 18,500.00 | 4,740.23 |
| ProQA Integration User License | | 10 | 500.00 | 5,000.00 | 1,281.14 |
| Standard Zetron Model 25 Encoder | | 1 | 25,000.00 | 25,000.00 | 6,405.71 |
| Standard Alpha-Numeric Paging Interface License (EMS) | | 1 | 9,000.00 | 9,000.00 | 2,306.06 |
| Standard Plant Vesta ANI/ALI with TDD Interface license | | 1 | 20,000.00 | 20,000.00 | 5,124.57 |
| Standard Proxy - NCIC/CLETS/Records Check State Message Switch | | 1 | 50,000.00 | 50,000.00 | 12,811.42 |
| Standard Firehouse RMS Incident Transfer Interface License | [a] | 1 | 20,000.00 | 0.00 | 0.00 |
| Standard Law RMS Incident Trnnsfor License - Tiburon | | 1 | 20,000.00 | 20,000.00 | 5,124.57 |
| Proxy Database Connection License (Application Gateway,RMS) | | 2 | 7,500.00 | 15,000.00 | 3,843.43 |
| Interface to CAL-Gangs: CAL-Photos:Megans_Law:Parole-Leads | | 1 | 25,000.00 | 25,000.00 | 6,405.71 |
| VisiCAD Message Switch License | | 1 | 25,000.00 | 25,000.00 | 6,405.71 |
| Mapping Server License | | 1 | 5,000.00 | 5,000.00 | 1,281.14 |
| VisiNET Mobile Client with AVL License | | 100 | 500.00 | 50,000.00 | 12,811.42 |
| VisiNET Mobile Mapping Client with AVL License | | 100 | 300.00 | 30,000.00 | 7,686.85 |
| Geofile Cross Reference Module (SO positions) | | 10 | 250.00 | 2,500.00 | 640.57 |
| Geofile Cross Reference Module (Montecito) | | 3 | 250.00 | 750.00 | 192.17 |
| Geofile Cross Reference Module (Test/Training) | | 2 | 250.00 | 500.00 | 128.11 |
| Geofile Cross Reference Module (Sys Admin) | | 1 | 250.00 | 250.00 | 64.06 |
| VisiNet Mobile Base Client License w/AVL (SB Fire) | | 4 | 800.00 | 3,200.00 | 819.93 |
| VisiNet Mobile Desktop Client License (SB Fire) | | 2 | 500.00 | 1,000.00 | 256.23 |
| Standard Advanced Cad to CAD Interface (SLO to SBS) | [b] | 1 | 0.00 | 0.00 | 0.00 |
| Standard Advanced Cad to CAD Interface (SBS TO SLO) | [a] | 1 | 40,000.00 | 0.00 | 0.00 |
| VisiNet Mobile Base Client License (SB Fire) | | 1 | 800.00 | 800.00 | 202.75 |
| VisiNET Mobile Server License Upgrade (151-200) | | 1 | 20,000.00 | 20,000.00 | 5,068.81 |
| VisiCAD Attachments Module (SB Fire) | | 1 | 7,500.00 | 7,500.00 | 1,900.80 |
| VisiNet Mobile Test/Train Server License (Fire) | | 1 | 10,000.00 | 10,000.00 | 2,534.41 |
| VisiNet Mobile Base Client License (Fire) | | 51 | 800.00 | 40,800.00 | 10,340.38 |
| VisiNet Mobile AVL Client License (Fire) | | 9 | 500.00 | 4,500.00 | 1,140.48 |
| VisiNet Mobile Base Client License w/AVL (Montecito Fire) | | 1 | 800.00 | 800.00 | 195.90 |
| VisiNet Mobile Base Client License (Carpenteria) | | 5 | 800.00 | 4,000.00 | 962.16 |
| Inform CAD Workstation License (SB Fire) | | 1 | 10,000.00 | 10,000.00 | 2,346.38 |
| Inform CAD Routing Server | [c] | 1 | 18,700.00 | 18,700.00 | 3,260.69 |
| Inform Mobile Base Position (SB Fire) | [d] | 4 | 800.00 | 3,200.00 | 644.43 |
| Inform Mobile Mapping (SB Fire) | [d] | 4 | 200.00 | 800.00 | 161.11 |
| Inform Mobile Base Position (Montecito Fire) | [e] | 4 | 800.00 | 3,200.00 | 481.35 |
| Inform Mobile Mapping (Montecito Fire) | [e] | 4 | 200.00 | 800.00 | 120.34 |
| Field Ops Companion Pricing | | 2 | 240.00 | 240.00 | 0.00 |
| Field Ops Fire/EMS | | 10 | 1,200.00 | 1,200.00 | 0.00 |
| CAD Mapping Support Fees | | | | | 336.00 |
| Inform Mobile Mapping | | 174 | | | 4,350.00 |

Total Support Base Cost: 718,240.00

Total License Renewal Fee: 185,656.39

Escrow Fee: 950.00

Total Adjusted License Renewal Fee: 186,606.39

NOTES:

[a] removed per client request no longer using

[b] San Luis Obispo is paying their half of support

[c] prorated 6/21/19 - 3/31/20

[d] prorated 5/8/19 - 3/31/20

[e] prorated 7/30/19 - 3/31/20



9477 Waples St, Suite 100
 San Diego, CA 92121

| | |
|---------|--------------|
| Invoice | INF000000949 |
| Date | 2/28/2019 |
| Page | 1 |

Bill To:

Santa Barbara Sheriff's Dept
 Business Office
 P.O. Box 6427
 Santa Barbara CA 93160-6427

Ship To:

Santa Barbara Sheriff's Dept
 Attn Sam Gross
 Business Office
 P.O. Box 6427

| Purchase Order No. | Customer ID | Salesperson ID | Shipping Method | Payment Terms | Req Ship Date | Master No. |
|--------------------|-------------|----------------|-----------------|---------------|---------------|------------|
| | CA111 | | | Net 30 Days | 2/28/2019 | 66,228 |

| Quantity | Contract Num | Item Number | Term | Unit Price | Ext. Price |
|----------|--------------|---|------------------------------|--------------|--------------|
| 1.00 | 0000010277 | I-INFORM CAD Maintenance Contracts Maintenance Contracts | Period: 4/1/2019 - 3/31/2020 | \$138,829.83 | \$138,829.83 |
| 1.00 | 0000010277 | I-INFORM MOBILE Maintenance Contracts Maintenance Contracts | Period: 4/1/2019 - 3/31/2020 | \$47,776.56 | \$47,776.56 |

Remit To:
 Trittech Software Systems
 PO Box 203223
 Dallas, TX 75320-3223

| | |
|----------------|--------------|
| Subtotal | \$186,606.39 |
| Misc | \$0.00 |
| Tax | \$0.00 |
| Freight | \$0.00 |
| Trade Discount | \$0.00 |
| Total | \$186,606.39 |

Board Contract Summary

BC _____

For use with Expenditure Contracts submitted to the Board for approval. Complete information below, print, obtain signature of authorized departmental representative, and submit this form, along with attachments, to the appropriate departments for signature. See also: *Auditor-Controller Intranet Policies->Contracts.*

| | | |
|-----|-----------------------|----------------|
| D1. | Fiscal Year | 2018-2019 |
| D2. | Department Name | Sheriff |
| D3. | Contact Person | Lisa Mathiasen |
| D4. | Telephone | 805-692-5730 |

| | | |
|------|--|--|
| K1. | Contract Type (check one): <input checked="" type="checkbox"/> Personal Service <input type="checkbox"/> Capital | |
| K2. | Brief Summary of Contract Description/Purpose | Annual maintenance agreement renewal for TriTech CAD system for the Public Safety Dispatch Center. |
| K3. | Department Project Number | 2466 |
| K4. | Original Contract Amount | \$ 1,175,000 |
| K5. | Contract Begin Date | 6/28/2006 |
| K6. | Original Contract End Date | 3/31/2011 |
| K7. | Amendment? (Yes or No) | Yes |
| K8. | - New Contract End Date | 3/31/2020 |
| K9. | - Total Number of Amendments | Eleven |
| K10. | - This Amendment Amount | \$ 186,606.39 |
| K11. | - Total Previous Amendment Amounts | \$ 1,632,856 |
| K12. | - Revised Total Contract Amount | \$ 2,994,462 |

| | | |
|-----|---|-----------------|
| B1. | Intended Board Agenda Date | April 9th, 2019 |
| B2. | Number of Workers Displaced (if any) | |
| B3. | Number of Competitive Bids (if any) | |
| B4. | Lowest Bid Amount (if bid) | |
| B5. | If Board waived bids, show Agenda Date | |
| | and Agenda Item Number | |
| B6. | Boilerplate Contract Text Changed? (If Yes, cite Paragraph) | |

| | | |
|-----|---------------------------------------|------|
| F1. | Fund Number | 0001 |
| F2. | Department Number | 032 |
| F3. | Line Item Account Number | 7124 |
| F4. | Project Number (if applicable) | 2466 |
| F5. | Program Number (if applicable) | 1032 |
| F6. | Org Unit Number (if applicable) | 6064 |
| F7. | Payment Terms | |

| | | |
|------|---|---------------------------|
| V1. | Auditor-Controller Vendor Number | 004107 |
| V2. | Payee/Contractor Name | TriTech Software Systems |
| V3. | Mailing Address | 9477 Waples St, Suite 100 |
| V4. | City State (two-letter) Zip (include +4 if known) | San Diego, CA 92121 |
| V5. | Telephone Number | 858-799-7000 |
| V6. | Vendor Contact Person | Brenda Stiehl, VP Finance |
| V7. | Workers Comp Insurance Expiration Date | |
| V8. | Liability Insurance Expiration Date | |
| V9. | Professional License Number | |
| V10. | Verified by (print name of county staff) | |

V11 Company Type (Check one): Individual Sole Proprietorship Partnership Corporation

I certify information is complete and accurate; designated funds available; required concurrences evidenced on signature page.

Date: 3-28-19 Authorized Signature: Lisa Mathiasen



MOUs / AGREEMENTS / CONTRACTS
ROUTING SLIP

Requestor: please indicate reviewers needed from list below and include backup materials as necessary (e.g. Board Letter, emails, etc.)

Contact person: Lisa Mathiasen Ph #: 805-692-5730

Date Routed: 3-8-19 Due Date: 3-15-19

Document Title: Board letter

Purpose: TRITECH ANNUAL Support Renewal

Is this a recurring agreement? yes

Check Box of Reviewers Required:

| | | Reviewers Initials & Date |
|-------------------------------------|-------------------------------------|---------------------------|
| <input checked="" type="checkbox"/> | Finance- Hope Vasquez | HV 3/11/19 |
| <input checked="" type="checkbox"/> | Legal- Michelle Montez | MM 3/18/19 |
| <input checked="" type="checkbox"/> | Chief Bonner DARIN POTTS/ENG. AM | DS 3/19/19 |
| <input type="checkbox"/> | Chief Wasilewski | |
| <input checked="" type="checkbox"/> | Undersheriff Linver | SL 3-20-19 |
| <input type="checkbox"/> | | |
| <input type="checkbox"/> | | |

When fully reviewed, please forward to Raquel for Sheriff final approval and signature.

County of Santa Barbara Auditor-Controller Document Review Intake Form

| | |
|---|---|
| Department: Sheriff - 032 | A/C Intake Staff: |
| Contact Name & Ext: Lisa Mathiasen X5730 | Date/Time Received by A/C: |
| Type of Document: Board Letter | Docket Date (deadline): March 28th, 2019 |
| Document Name: TriTech Board Letter 2019-2020 | |
| Noteworthy Accounting Event: - none - | Budget Revision Included <input type="checkbox"/> |

Brief Summary: (Please include financial terms of contract)
 Eleventh amendment to the agreement with TriTech Software Systems to extend annual maintenance agreement for the Computer Aided Dispatch System in the Sheriff's Emergency Communication Center at a cost of \$186,606.39.

| Item | Description | Dept Review | A/C Review |
|------|---|---|--------------|
| A. | Allow 3 business days for review – plan ahead <ul style="list-style-type: none"> If the document packet is not complete upon receipt, the review time will be longer | | |
| B. | Department Financial/Accounting Review is required <ul style="list-style-type: none"> The Departmental CFO/Business Manager must initial that a financial/accounting review has been completed as outlined in the <i>Departmental Procedures for Complete Board Contracts</i>. Note: All financial/accounting related questions will be directed to the CFO |  | INITIAL HERE |
| C. | Include all documents/attachments <ul style="list-style-type: none"> Board letter and all attachments referenced in the board letter Other documents requiring review/signature should include all referenced attachments |  | |
| D. | Board expenditure contracts must include <ul style="list-style-type: none"> A completed <i>Board Contract Summary Form</i> Board Letter Board Contract Statement of Work (Exhibit A) Payment Arrangements (Exhibit B) Indemnification and Insurance (Exhibit C) HIPAA Business Associate Agreement (Exhibit D) |  | |
| E. | The signature page must include (prior to A/C review): <ul style="list-style-type: none"> Department Head signature County Counsel signature Risk Management signature Contractor signature |  | |
| F. | After Board Approval- Email Pam Avila (pavila@co.santa-barbara.ca.us) in FACS the following: <ul style="list-style-type: none"> Board Letter Fully executed contract/amendment Minute Order | | |

Mathiasen, Lisa

From: Aromatorio, Ray <raramatorio@countyofsb.org>
Sent: Monday, March 25, 2019 11:13 AM
To: Mathiasen, Lisa
Subject: RE: Request concurrence on attached Board Letter

Thanks Lisa, you have RM's approval.

Regards,

Ray Aromatorio, Risk Manager
County Executive Office
105 East Anapamu, Ste. 102
Santa Barbara, 93101
805-884-6865



One County. One Future.

The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without a written consent of the sender. Any views, opinions or conclusions expressed in this message are those of the individual sender and do not necessarily reflect the views of the County of Santa Barbara, its subsidiaries or affiliates. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.

From: Mathiasen, Lisa <ljm0703@sbsheriff.org>
Sent: Monday, March 25, 2019 11:02 AM
To: Aromatorio, Ray <raramatorio@countyofsb.org>
Subject: Request concurrence on attached Board Letter

Good morning,

Please see attached and provide your concurrence. Let me know if you have any questions. Thank you!

Lisa Mathiasen, ENP
Communications Manager
Santa Barbara County 9-1-1 Coordinator
Agency CLETS Coordinator
Santa Barbara County Sheriff's Office
4434 Calle Real
Santa Barbara, CA 93110
805-692-5730 (Ofc)
805-331-4142 (Cell)
805-692-5725 (Fax)

Mathiasen, Lisa

From: Mathiasen, Lisa
Sent: Thursday, March 28, 2019 10:35 AM
To: 'Slattery, Kyle'
Cc: Price, Ed; Schaffer, Betsy
Subject: RE: TriTech Maintenance Renewal Board Letter
Attachments: doc00112820190328103407.pdf

Please see attached revision. I also amended the date, as it was changed to April 9th.

From: Slattery, Kyle <KSlattery@co.santa-barbara.ca.us>
Sent: Wednesday, March 27, 2019 5:18 PM
To: Mathiasen, Lisa <ljm0703@sbsheriff.org>
Cc: Price, Ed <EPrice@co.santa-barbara.ca.us>; Schaffer, Betsy <BSchaffer@co.santa-barbara.ca.us>
Subject: RE: TriTech Maintenance Renewal Board Letter

Hi Lisa,

Just one minor question: The board letter states the contract is budgeted for in line item 7124 (IT Software Maintenance) while the Board Contract Summary specifies line item 7460 (Special & Special Service). Please confirm 7124 will be used. Otherwise this looks good.

Thanks,

Kyle Slattery, CPA, CPFO, CGFM
Chief Deputy Controller
Office of the Auditor-Controller
County of Santa Barbara
805-568-2126

From: Schaffer, Betsy
Sent: Wednesday, March 27, 2019 5:07 PM
To: Slattery, Kyle
Cc: Price, Ed; Lisa Mathiasen
Subject: FW: TriTech Maintenance Renewal Board Letter

Hi Kyle – can you please review?

Thank you,
Betsy

From: Mathiasen, Lisa [<mailto:ljm0703@sbsheriff.org>]
Sent: Wednesday, March 27, 2019 3:47 PM
To: Price, Ed; Schaffer, Betsy
Subject: TriTech Maintenance Renewal Board Letter

Good afternoon,

I sent this on Monday and have been waiting a response. I used the auditor/controller email on the website but when I called just now, your receptionist said she doesn't think that email address is active. She gave me your names to send it to. I was hoping to have your concurrence by tomorrow so that I can get my 8 copies made and complete the process. Please let me know, thanks!

Lisa Mathiasen, ENP
Communications Manager
Santa Barbara County 9-1-1 Coordinator
Agency CLETS Coordinator
Santa Barbara County Sheriff's Office
4434 Calle Real
Santa Barbara, CA 93110
805-692-5730 (Ofc)
805-331-4142 (Cell)
805-692-5725 (Fax)