# SANTA BARBARA COUNTY BOARD AGENDA LETTER



Clerk of the Board of Supervisors 105 E. Anapamu Street, Suite 407 Santa Barbara, CA 93101 (805) 568-2240 Agenda Number:

Prepared on: 12/2/04

Department Name: Social Services

**Department No.:** 044 **Agenda Date:** 1/4/05

**Placement:** Administrative

**Estimate Time:** 

**Continued Item:** NO **If Yes, date from:** 

**TO:** Board of Supervisors

**FROM:** Kathy M. Gallagher

**STAFF** Karin Traber

**CONTACT:** x4529

**SUBJECT:** Amendment to the Sole Source Contract with Electronic Data Systems Corporation for

Operational Processing of the Computerized Welfare Case Data System (WCDS) to

the Welfare Case Data Center.

#### **Recommendation(s):**

That the Board of Supervisors:

Approve and authorize the Chair to execute Amendment No 1 to a sole source contract with Electronic Data Systems (EDS) Corporation (not a local vendor) for operational processing through the Welfare Case Data Center extending the term for the period December 1, 2004 through November 30, 2005 in the amount of \$926,365 for a total contract in the amount of \$2,236,303.

### **Alignment with Board Strategic Plan:**

Maintenance of the computerized WCDS is primarily aligned with the Board's strategic plan goals numbers I: Efficient Government – An efficient government able to anticipate and respond effectively to the needs of the community; and 7: Families and Children – A community that fosters the safety and well-being of families and children.

# **Executive Summary and Discussion:**

WCDS improves the efficiency of the Department by providing reports and management tools to track program compliance and provides the data necessary for completion of State reports and claims. Migration of our case data system to the WCDS Data Center has provided a stable environment for conversion of the WCDS database to the new mandated CalWIN system.

This data conversion requires data cleansing using reports prepared by the EDS Consortium. We provide these reports to staff that are responsible for maintaining accurate case and client information

On 4/3/03 your board approved the Department of Social Services to enter into a sole source contract for these services. Eligibility determination, notices of action and case file management is mandated by the State and Federal government. The Case Data System presently provides this service by processing cash grant amounts and all client correspondence. All eighteen counties in the WCDS Consortium rely on CDS to maintain service level and meet the mandate for an automated system. We are now requesting this annual contract renewal because EDS is a WCDS Consortium partner and provide maintenance for our current system (CDS) and will also be a provider of print services for the future CalWIN system. They process the system at the WCDS Data Center for four other Consortium counties such as Fresno and Tulare. We have been very pleased with the service level as described in our previous contract and look forward to another year of efficient and effective support from EDS.

#### **Mandates and Service Levels:**

Participation in the Case Data System is not mandated, however, these systems allow staff to process higher caseloads than they would otherwise be able to carry, provides the Department with reports and management tools used to track program compliance, and gives us the date necessary for completion of State reports and claims. CalWIN is a State and Federally mandated program required by Chapter 303 of the California State Budget Act of 1995.

# **Fiscal and Facilities Impacts:**

Appropriations for this contract, December 1, 2004-June 20, 2005 in the amount of \$540,379 are included in the approved 2003/2004 Budget and will have no additional impact on county funds. The majority of funding for this contract comes from the Department's Temporary Aid for Needy Families (TANF) allocation received from the State Department of Social Services. The revenues and the appropriation for this contract as well as our CalWORKs program and included in the CalWORKs cost center of the Self-Sufficiency Division shown on page D224 of the budget.

The remaining funding for this contract comes from several of the Department's other allocations it receives from the State Departments of Social Services and Health Services. The revenues and the appropriation for these programs are included in cost centers of the Public Assistance and Social Programs Divisions shown on pages D216 and D220 of the budget.

Appropriations of \$385,985 for July 1, 2005 – November 30, 2005 will be included in the Department's Fiscal Year 2005/2006 requested budget.

# **Special Instructions:**

After execution by the Chair, please return one (1) originally signed agreement for the contractor, the Department copies of the agreements and one (1) copy of the minute order, attention: Heather Gardner.

#### **Concurrence:**

Auditor-Controller Child Support Services County Counsel Risk Management