

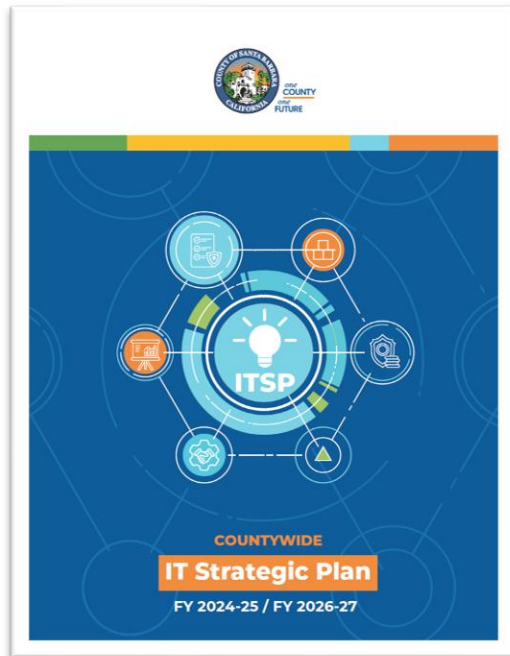


**ITD**  
INFORMATION  
TECHNOLOGY  
DEPARTMENT

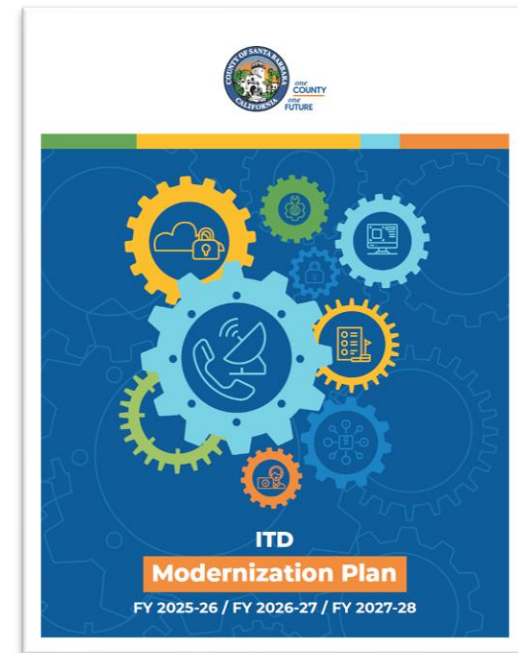
# ITD – Technology Modernization Plan

FY 2025-26 / 2026-27 / 2027-28

## *Countywide IT Strategic Plan*



## *ITD Modernization Plan*



# Categories of ITD's Technology Modernization Plan

*Communications*

*Cybersecurity*

*Cloud &  
Infrastructure*

*Enterprise  
Applications*

*Governance*

*ITD Process  
Improvements*

*Services &  
Delivery*

*Workday and  
Workday Support  
Organization*

# Benefits of ITD's Technology Modernization Plan

TECHNOLOGY  
ROADMAP

ESTABLISHES  
PRIORITIZATION

RESOURCE  
ALLOCATION

PROACTIVE &  
STRATEGIC

COUNTYWIDE  
ALIGNMENT &  
AWARENESS

# Examples of ITD's Technology Modernization Plan Priorities

MODERNIZING  
COMMUNICATION –  
PHONES / PUBLIC  
SAFETY RADIO  
NETWORK

AI GOVERNANCE & AI  
TECHNOLOGIES

DATA GOVERNANCE &  
DATA REPORTING

CYBERSECURITY  
IMPROVEMENTS

FULL IMPLEMENTATION  
OF WORKDAY