

de la Guerra, Sheila

Public Comment - Group 4 #1

**From:** Albertinis Gem Bar <albertinisgembar@gmail.com>  
**Sent:** Monday, July 10, 2023 3:13 PM  
**To:** sbcob  
**Subject:** Waste Management Letter for BOS Hearing  
**Attachments:** Waste Management Letter.pdf



**Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.**

Please see the attached letter for tomorrow's meeting.

Thank you!

County of Santa Barbara  
Clerk of the Board of Supervisors  
105 East Anapamu, Suite 407  
Santa Barbara, CA 93101

July 7, 2023

Honorable Board,

For many years, our trash service in the northern portion of Santa Barbara County has been provided by Waste Management. We've come to enjoy the reliable and customer friendly service provided by Waste Management. The drivers are friendly, attentive, and safe as they work through our neighborhood on trash collection days. We've come to know many of the drivers as friendly faces, and are pleased with the service they have provided us for many years.

The current issue regarding trash service contracts seems to have a simple solution: When compared to the ambulance services provider debate that was just settled with non-exclusive providers, why would we now differ in the trash services contract?

If there is a want or desire for other trash service providers to operate within the north county, why is an exclusive contract being considered for trash services, directly in contrast to the logic just utilized for the ambulance contract to be non-exclusive? At a minimum, an exclusive county-wide trash contract doesn't make sense, and when thought about in detail, it starts to have appearances of impropriety.

Our current trash provider contract is not broken. Be cautious of the provider that says they can do the current job for cheaper, yet lacks the resources, facilities, and logistics to do so. What that "cheaper" rate will entail is a foreseeable added financial burden to the county tax payers down the road. Furthermore, consider the implications of additional truck trips per day, and more road time for companies that must drive farther because they lack nearby facilities. That equates to more pollution and diesel particulate matter emitted into our communities, something we've worked hard to eliminate.

Waste Management has provided a great service to the residents of Santa Barbara County, and is established in our communities. Waste Management employees and their families live in our communities. Those employees have the ability to excel and promote into a healthy and opportunity laden corporate ladder. Moreover, Waste Management has been extremely generous, supportive, and is invested in our local communities. Waste Management has the facilities, equipment, and financial ability to continue providing efficient and cost-effective service to our communities. If you give them the boot, and have an exclusive contract, we have no recourse or options to go back. We'll be in a disadvantaged position and have to accept the increases that will surely come. And we, collectively as the tax payers are the ones who will foot that bill.

I implore the board to do the right thing, and either keep Waste Management as our trash provider, or fairly divide the contract where we do not lose the ability to have multiple haulers that can complement the entire system, keep rates honest and fair, and benefit us all, the actual end-user customers, and tax payers. We will all eventually pay the high price for an exclusive contract.

Sincerely,

*Ryan Smith*

Ryan Smith  
Resident, Santa Barbara County.

**de la Guerra, Sheila**

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**From:** Ramirez, Luis <Iramire6@wm.com>  
**Sent:** Monday, July 10, 2023 3:27 PM  
**To:** sbcob  
**Cc:** Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve  
**Subject:** Letter in support of WM  
**Attachments:** WM Letter Whitney.pdf

**Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.**

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you.

Thank you,  
Luis Ramirez

Whitney Ramirez  
3482 Marvin Street  
Santa Maria, CA 93455  
whitneyhoug@gmail.com

July 10 2023

Dear Santa Barbara County Board of Supervisors,

As a proud resident of Santa Barbara County, I am writing to express my unwavering support for WM (Waste Management) and their exceptional service history and professional staff.


Over the years, I have had the pleasure of experiencing WM's exemplary waste management services firsthand. Their commitment to providing reliable and efficient waste collection and disposal services has significantly contributed to the cleanliness and sustainability of our beautiful county. WM has consistently demonstrated their dedication to maintaining a healthy environment and enhancing the quality of life for all residents.

One aspect that truly sets WM apart is their exceptional staff. From the drivers who diligently navigate our streets to the customer service representatives who promptly address our concerns, every member of WM's team showcases professionalism, competence, and a genuine willingness to assist. Their friendly demeanor and willingness to go the extra mile have made my interactions with WM an absolute pleasure.

I urge the Santa Barbara County Board of Supervisors to continue to collaborate with WM and acknowledge their outstanding service history and professional staff. By doing so, we can ensure that our county remains clean, sustainable, and a model for others to follow.

Thank you for your attention to this matter. I trust that you will consider my perspective as a concerned resident and make decisions that serve the best interests of our community.

Sincerely,

A handwritten signature in black ink that reads "Whitney Ramirez". The signature is written in a cursive, flowing style.

Whitney Ramirez