



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** CEO  
**Department No.:** 012  
**For Agenda Of:** May 6, 2014  
**Placement:** Departmental  
**Estimated Tme:** 10 minutes  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors

**FROM:** Department           Mona Miyasato, County Executive Officer, 568-3400  
Director(s)  
Contact Info:           Terri Nisich, Assistant CEO, 568-3400

**SUBJECT:** Response to Grand Jury Report titled: *What is 2-1-1? Will It Survive In Santa Barbara County?*

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**County Counsel Concurrence**

As to form: Yes

**Auditor-Controller Concurrence**

As to form: N/A

**Recommended Actions:**

That the Board of Supervisors:

- A. Consider and adopt responses in Attachment A as the Board of Supervisors' responses to the Grand Jury report titled: *What is 2-1-1? Will It Survive In Santa Barbara County?*; and
- B. Authorize the Chair to sign the letter included as Attachment A and forward the response to the Presiding Judge of the Superior Court.

**Summary Text:**

On February 12, 2014, the Santa Barbara County Grand Jury published a report titled: *What is 2-1-1? Will It Survive In Santa Barbara County?* The Grand Jury requests that the Board of Supervisors respond to Findings 1, 2, 3, and 5 and Recommendations 1, 2, 3, and 4. The Board is required to respond in writing to the Presiding Judge of the Superior Court by May 12, 2014.

It is recommended that the Board agree with Findings 1, 2, 5, and partially agree with Finding 3, and indicate that both Recommendations 1 and 2 have been implemented and Recommendation 3 has not been implemented; however, implementation plan has been developed. All responses are provided in the letter to the Presiding Judge. (Attachment A)

**Background:**

The Santa Barbara County Grand Jury published a report titled: *What is 2-1-1? Will It Survive In Santa Barbara County?* The Grand Jury has examined the 2-1-1 Helpline Program and has outlined concerns about the viability of the program due to the funding and management obstacles that they have encountered. The Grand Jury has found that the 2-1-1 Helpline Program has proven itself to be a vital community resource for Santa Barbara County, and to continue operating, the program requires a lead organization to assume the responsibilities of administration, management, and development of additional funding.

Currently, the database is not updated and several non-profit organizations and two of eight cities and the County of Santa Barbara have contributed money to the 2-1-1 program to keep it running. The Grand Jury recommends that the Board of Supervisors consider a proposal to provide one-time funding to complete the database update. The attached response letter reflects the Board of Supervisors direction of April 1, 2013.

**Attachments:**

- Attachment A: BOS Response Letter to the Grand Jury report: *What is 2-1-1? Will It Survive In Santa Barbara County?*
- Attachment B: Grand Jury Report: What is 2-1-1? Will It Survive In Santa Barbara County?

**Authored by:**

Sonia Thompson, Administrative Professional

**CC:**

Terri Nisich, Assistant County Executive Officer