**A Day
in My Shoes ...**

PUBLIC Health DEPARTMENT

SBCAS
Santa Barbara

DOG TETHERING

Shelter Locations

Santa Maria
548 W. Foster Rd.
Santa Maria CA 93455
(805) 934-6112
Fax (805) 934-6326

Lompoc
1501 W. Central Ave.
Lompoc, CA 93436
(805) 737-7755

Otras Opciones

A usted le gustaría estar amarrado toda su vida? Tampoco a su perro. Los perros quieren ser parte de la familia así que considere meténdolo adentro de la casa. Como una alternativa, puede construir una aria con un cerco donde su perro pueda rondar con seguridad dentro de su yarda. Una inversión en un cerco ayudara a mejorar el valor de su propiedad y la calidad de vida de su perro. Si a su perro le gusta brincar cercas, usted puede comprar o construir una jaula cerrada en una ferretería. También puede conectar a su perro a un sistema de amarre.

Un sistema de amarre (que es aprobado por la ley) es mejor que un sistema de correa fija, porque le permite mas libertad y movimiento a su perro. Instalando un sistema de amarre es fácil. El sistema de amarre es como un alambre para colgar ropa donde su perro esta conectado a el por correa. La correa es conectada a una carretilla rodante. El perro puede correr la distancia del cable en el aire o a lo largo del piso.

Puede comprar el sistema de amarre en una ferretería que incluye instrucciones fáciles. También puede comprar las partes individualmente para el sistema. (cable, carretilla rodante, ganchos para los postes/arboles) en la tienda. Pregúntele a un trabajador que le enseñe que va a necesitar para el sistema de amarre que va a instalar para su perro. Busque el sistema que sea hecho de metal envés de plástico, las de metal son mas fuertes ahí menos probabilidad de que se quiebre. Un cable mas fuerte (correa) puede ser conectado a la carretilla rodante para perros mas fuertes.

Refugio

Agua y Comida

Carretilla rodante

Árbol

Poste

El método mas fácil

La forma mas fácil de conectar a la carretilla rodante es correr el cable entre dos arboles. No debería tomar mas de unos minutos para instalar. Si no tiene dos arboles, puede instalar postes dentro del piso, y usar el lado de un edificio e instalar la línea entre los dos.

Cuando su perro esta en el sistema de amarre, es ilegal que tenga puesto una cadena de estrangulamiento o collar que peligra en cuello puesto.

Importante

Asegure de poner el sistema de amarre en una aria donde su mascota no pueda enredarse o haiga objetos donde puedan brincar la barda. Si hay una barda y el perro puede brincarla se puede colgar/ lastimar. Los paquetes incluyen los tapones que se conectan al cable para que la carretilla rodante se detenga. Por ejemplo, si quiere que su perro se detenga cuatro pies antes del final del cable ahí es donde pondrá un tapón; la carretilla no podrá sobre pasar el tapón. Puede comprar tapones adicionales en la tienda de ferretería. Pida una soga y abrazaderas de cable. Asegure de comprar el tamaño adecuado que funcione con el cable que haiga instalado. Si el abrazador de cable es muy grande, va a resbalarse alrededor del cable.

*** Recordatorio, aunque su perro este en el sistema de amarre o dentro de una aria con cerco siempre tiene que tener acceso a comida, agua y refugio a todo momento ***

**A Day
in My Shoes …**

Microchipping Video

The Five Elements of the Balanced Priorities Model for Government Animal Services

Pet support and intake to provide every person and pet with the help they need the most

Humane care for every animal that enters the shelter through the duration of their stay

Live outcomes focus to ensure every pet has a fair chance at a live outcome
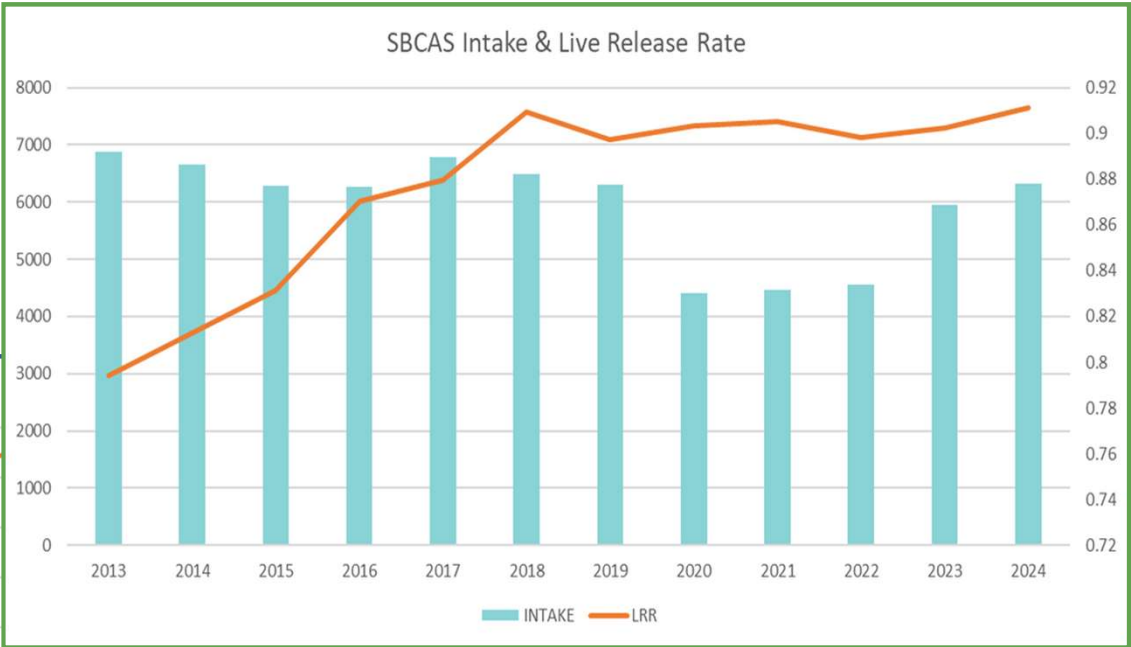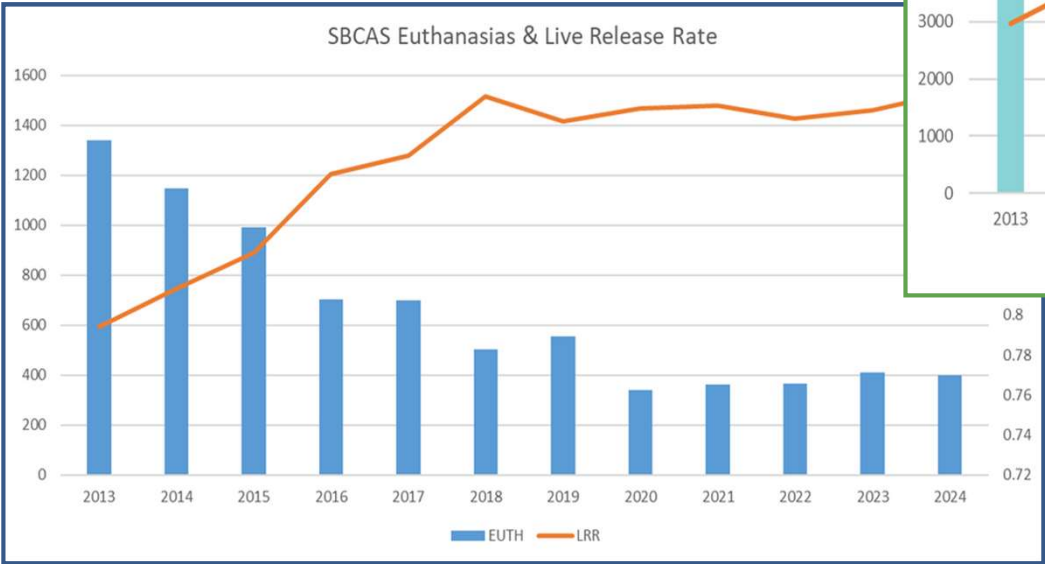
Public health and safety to keep people and animals safe, provide community pet support services, and to prevent and respond to cruelty, neglect, and public safety threats

Community engagement to welcome everyone to be part of the solution and make it easy for them to help.
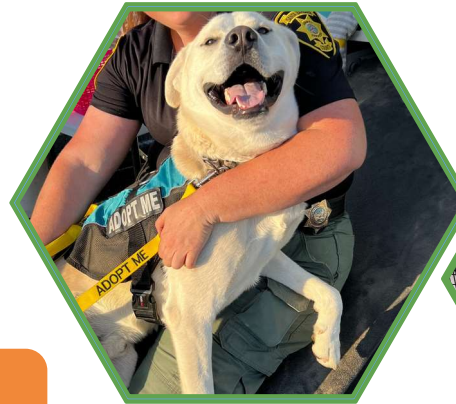
COUNTY OF SANTA BARBARA
HEALTH

Increased Pet Support & Intake

Intake by Year and Species
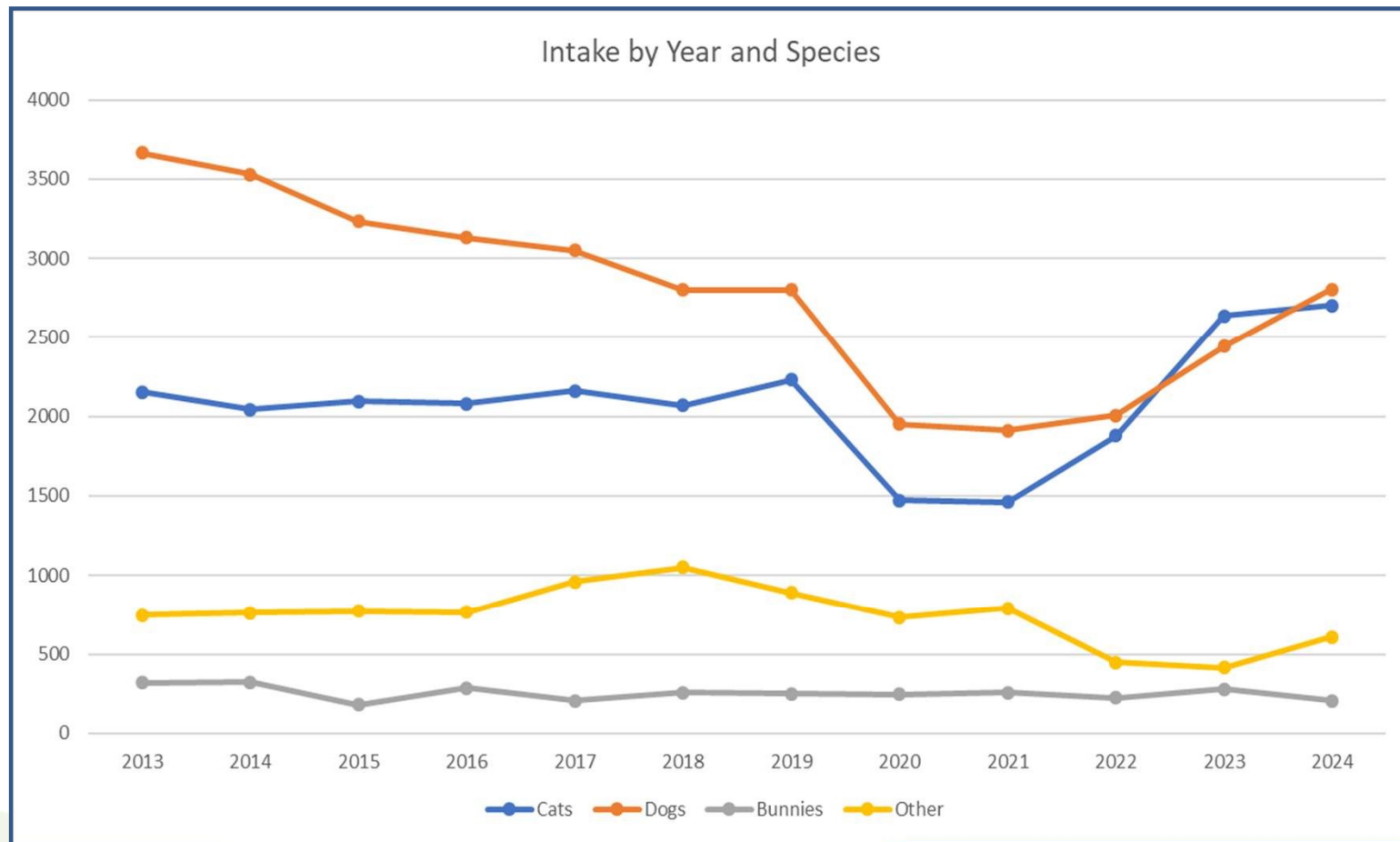
Humane Care and Live Outcomes

SBCAS Euthanasias & Live Release Rate

SBCAS Intake & Live Release Rate

Improving Services to Animals

6,568 Animals entered our care

6,471 Foster Placements

3,102 – Adoptions

795 – Transfers

10% INCREASE IN ADOPTIONS

70,000 lbs. of Pet food distributed

14,233 Medical Touches

1,482 Animals returned home

22,222+ Volunteer Hours

# Improving Services to People

- Faster response times for dangerous animal calls, coupled with expanded collaboration with law enforcement

- Creation of Pawsitive Care Coordinator

- Safety Net Foster program

- Distributed 70,000 pounds of pet food through our Pet Pantry

- Provided free vaccines and microchips through partnerships with CARE4Paws and Petco Love
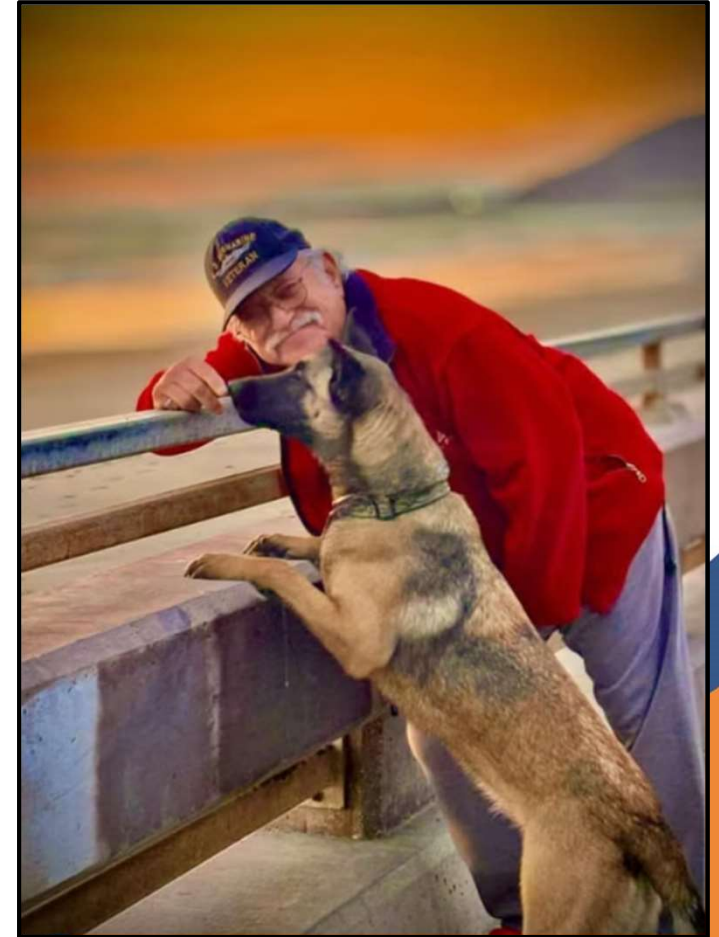
Changing the Culture

- Focus on building a culture of kindness and critical thinking using the 4 Paws

- Increased community partnerships and collaboration

- Positive community perception through transparency and outreach
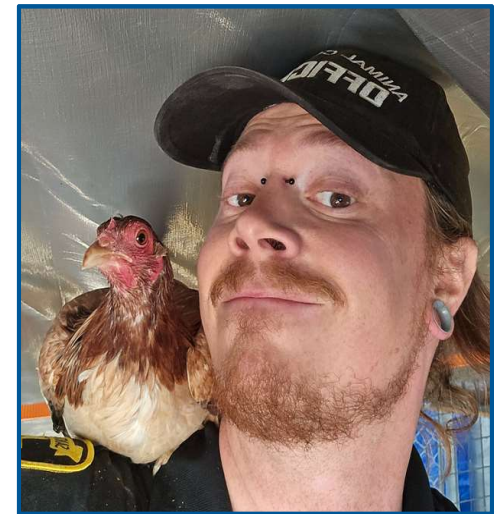
Community Engagement & Partnership

When it comes to helping animals, it truly takes a village.

Safe & Efficient Operations

- Responded to thousands of field calls across all jurisdictions.

- Expanded safety net programming. including peer-to-peer disaster support.

- Continued improvement of in-shelter experience and services.

- Frequent training for staff and volunteers

- Revised policies and protocols for safety and compliance.

Strategy and Use of Data

- Expanded use of Chameleon software to streamline and automate tasks.

- Completion of a strategic plan in alignment with the goals of the Department.

- Integration of KPI data points with AchieveIt tracking software.
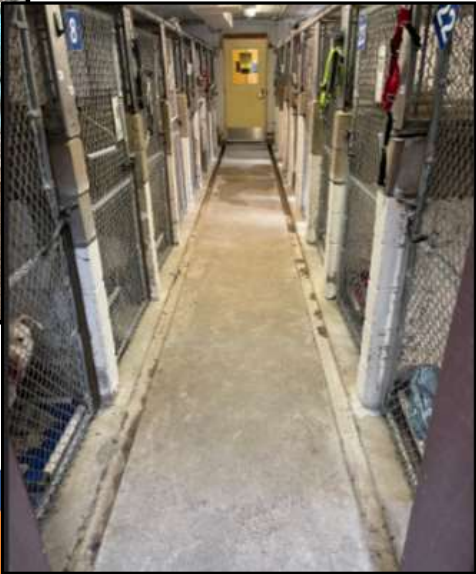
Use of Technology and Possibilities

- Implementation of Docupet licensing software.
- Interactive lost and found map
- Chip scanning stations.
- ACO rotate through dispatch.
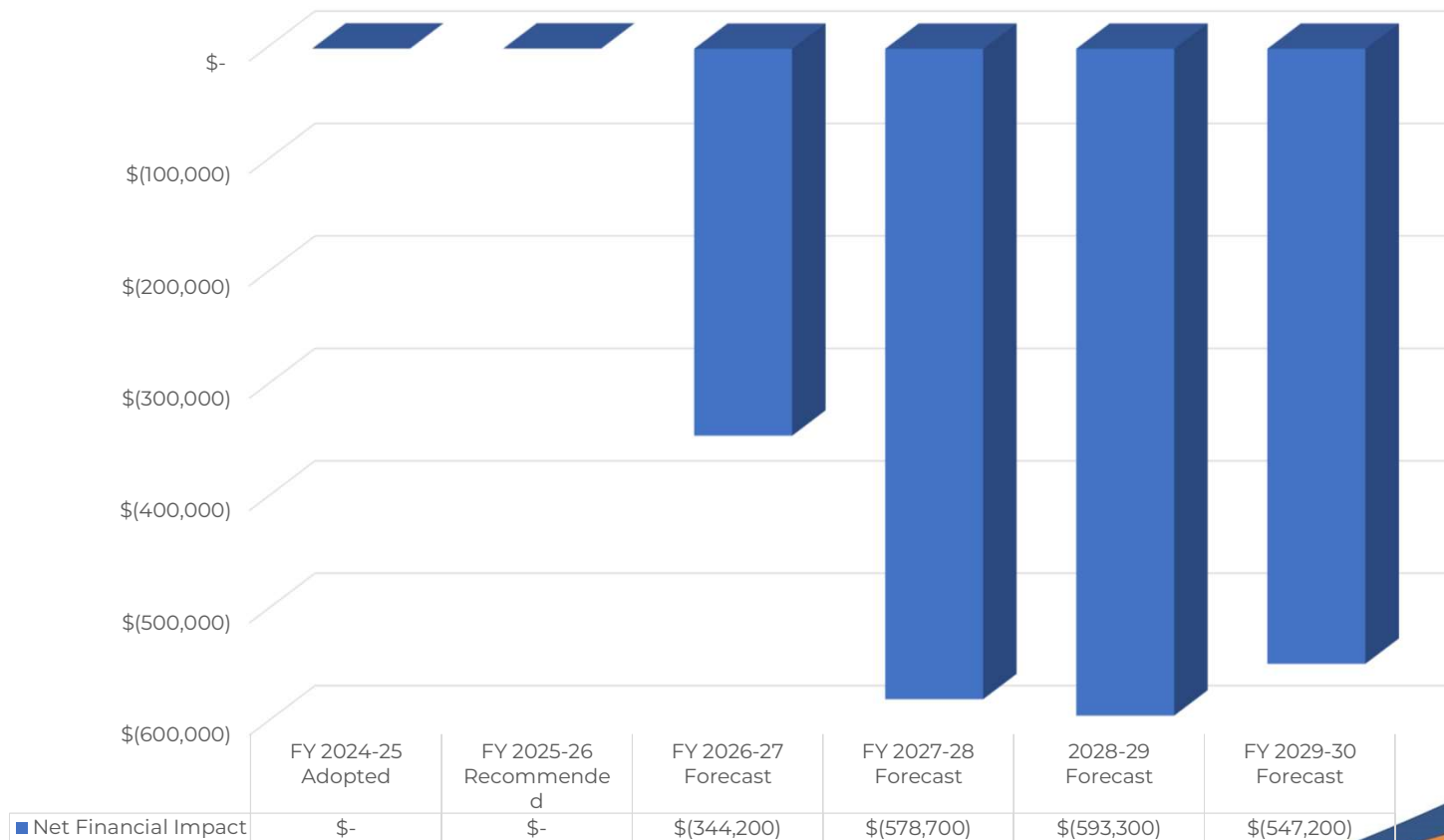- Single line for field services.

Challenges - Staffing

FISCAL YEAR	16/17	17/18	18/19	19/20	20/21	21/22	22/23	23/24	24/25
Director	1	1	1	1	1	1	1	1	1
Operations Manager	1	1	1	1	1	1	1	1	1
Animal Control Officer	8	8	8	8	8	8	9	9	9
Animal Control Officer, Dispatcher	1	1	1	1	1	1			
Animal Control Officer, Supervising	4	4	4	4	4	4	4	4	4
Kennel Attendant	11	11	11	11	11	11	11	14	13
Administrative Office Prof. I/II & SR	5	5	4	4	4	4	4	2	3
Financial Office Professional II									
Departmental Business Specialist									
Community Outreach Coordinator	2	2	2	2	1	1	1	1	1
Health Care Program Coordinator, RVT					1	1	1	1	1
Registered Veterinary Technician	2	2	2	2	2	2	2	2	2
Public Information Assistant	1	1	1	1	1	1	1		
Health Education Associate	1	1	1	1	1	1	1	1	1
Veterinarian						1	1	1	1
Total FTE's	37.00	37.00	36.00	36.00	36.00	37.00	37.00	37.00	37.00

15

Challenges - Infrastructure

Challenges – Revenue & Demand

	FY 2024-25 Adopted	FY 2025-26 Recommended	FY 2026-27 Forecast	FY 2027-28 Forecast	2028-29 Forecast	FY 2029-30 Forecast
■ Net Financial Impact	$-	$-	$(344,200)	$(578,700)	$(593,300)	$(547,200)

ANIMAL SERVICES - FY 2025-26 RECOMMEND BUDGET
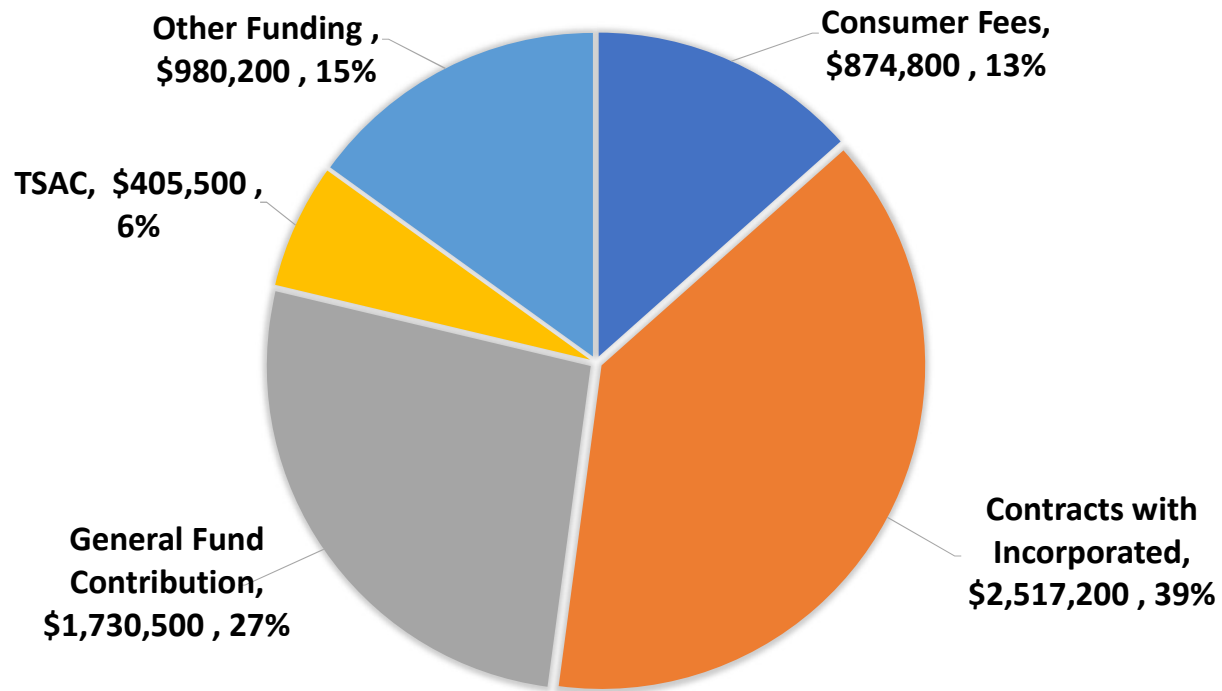
The current five year contracts with the cities include a 2.5% CPI increase year over year; however budget has increased an average of 4.9% annually over the last 4 years.

KPMG Financial Recommendations

- Evaluate Animal Services staffing levels and customer demand to inform division budget and operating models
- Increase the frequency of fee analysis to better understand operations and measure performance across the division

Opportunities

Veterinarian Recruitment
- Hiring a veterinarian for our Animal Shelters to reduce contracting costs.

Consumer Fees Structure
- Currently working with a consultant to identify full cost recovery rates for adoption and licensing fees.

Docupet Pet Licensing
- Leveraging technology to increase licensing compliance and operating revenue

Pet Licensing

Finish your pet's registration

In County all dogs and cats must be licensed and vaccinated against rabies. Licensing your dog immediately after receiving a new rabies vaccination ensures you will receive a full license term for your pet as all licenses expire on the anniversary of the pet's rabies vaccination.

PARTNER provides animal sheltering and protection services for the County jurisdiction and is responsible for administering the licensing program.

In 20XX, PARTNER partnered with DocuPet to provide an all-in-one online licensing and record management solution. Pet licenses help to support these crucial programs in County:

- Programs provided by partner are include here
-
-
-

Licensing your pet is an important step in caring for your pet and supporting your local shelter. A county license is the best way to ensure your pet will be returned to you if they ever get lost.

Just about done!

To finish the licensing process, you'll need to upload a copy of your rabies vaccination document (attached to this postcard!)

Here's how:

- Scan the QR code, or visit XXXX.docupet.com
- Enter yours and your pet's information
- Upload your pet's proof of rabies vaccination (take a photo, or upload as a scanned document)
- Select your license tag and check out

Scan here to get started!

PARTNER LOGO

Get 50% off a designer tag
Use promo code XXX at checkout!

XXXX.docupet.com

COUNTY OF SANTA BARBARA
HEALTH
one COUNTY one FUTURE

DID YOU KNOW?

All cats and dogs in ___ are required to hold a valid pet license and be vaccinated against rabies. Pet licensing dollars are used locally to support important animal welfare programs.

By holding a license in ___, pet owners gain access to DocuPet's HomeSafe™ 24/7 lost pet service.

HOW TO LICENSE

___ offers a quick and easy online licensing experience through our official partner, DocuPet. Pet owners can easily license their pet(s) by scanning the QR code below, or by visiting escambia.docupet.com

Scan this QR code with your phone camera to license your pet today!

This door hanger was dropped off by an

General

OOPS! YOUR PET'S LICENSE IS EXPIRED

No worries, it's super easy to renew it. ___ offers a quick and easy online licensing experience through our official partner, DocuPet.

You can easily license your pet(s) by scanning the QR code below, or by visiting ___.docupet.com. If you don't have a recent vaccination certificate, visit a local vet clinic to obtain yours.

Scan this QR code with your phone camera to license your pet today!

COUNTY PET LICENSES

All cats and dogs in ___ County are required to hold a valid pet license and be vaccinated against rabies. Pet licensing dollars are used locally to support important animal welfare programs.

By holding a license in ___ County, pet owners gain access to DocuPet's HomeSafe™ 24/7 lost pet service.

This door hanger was dropped off by an ___ County volun...

Expiry

THANKS FOR LICENSING YOUR PET!

We were in your neighborhood educating residents about the benefits of pet licensing and noticed that your household holds a valid pet license. PARTNER NAME County thanks your for taking the time to license your pet as licenses help to protect not only your pet, but the animals in need of care at XXX as well.

PARTNER LOGO

WHY PET LICENSES ARE IMPORTANT

Several programs run by PARTNER NAME Department of Animal Welfare rely on the funds provided by pet licenses to operate:

- Spay & neuter programs for low income residents
- Intake Diversion programs (helping families remain together with their pets)
- Enrichment & Training Programs for animals
- Improving medical treatments for animals
- Providing medical and surgical equipment for our veterinary team
- Expanding community cat programs

This door hanger was dropped off by an PARTNER NAME volunteer

Thank You

Things to Expect in 2025

01

20 Microchip scanning stations across the County thanks to the Santa Barbara Foundation.

02

A **volunteer led Long Stay Task Force** aimed at reducing the amount of time pets are housed in kennels.

03

Thanks to support from the ASPCA, the beginning of **remodeled and upgraded dog play yards** at our Santa Barbara campus.

04

Improvements in our safety programs and trainings including ballistic vests for our Animal Control Officers.

05

Improved efficiencies with the integration of more technology and streamlined processes.

06

The **launch of a new on-boarding program** for team members, and an Animal Welfare Leadership curriculum for those interested in advancing their careers.

07

Improved cat care and understanding of cat behaviors and needs thanks to Greater Good Charities and Jackson Galaxy.

Recommended Actions

That the Board of Supervisors:

- Receive and file a presentation from Santa Barbara County Animal Services summarizing the operational status of program services; and

- Determine that the recommended actions are not a Project within the meaning of California Environmental Quality Act (CEQA), pursuant to Section 15378(b)(5) of the CEQA Guidelines, because the actions are organizational or administrative activities of government that will not result in direct or indirect physical changes in the environment.