



Santa Barbara County Jails and Juvenile Justice Center Healthcare Services RFP: Update for the Board of Supervisors

PRESENTED BY:

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HMA TEAM

Marc Richman, Ph.D.

- » Psychologist with 30+ years experience
- » Retired Bureau Chief of Correctional Healthcare, Delaware DOC
- » Extensive experience providing expert technical assistance to jails and prisons across the country on Behavioral Health and Healthcare
- » Monitoring and auditing of correctional healthcare (including settlements)
- » Contract and correctional healthcare RFP procurement experience

Rich VandenHeuvel, MSW

- » Social Worker with 30+ years of community-based behavioral health experience
- » Extensive experience with county jail systems (70+) across the country – working exclusively with justice involved populations and correctional systems the past 3+ years
- » Jail MAT Coach for Santa Barbara County for the past several years
- » Extensive quality improvement and outcomes monitoring experience directly and as third-party reviewer

SANTA BARBARA COUNTY CORRECTIONAL HEALTHCARE RFP

Providing:

- » Medical and Behavioral Healthcare for adult Main Jail and Northern Branch Jail
- » Medical Healthcare for Juvenile Justice Center (JJC)

Term:

- » 5-year contract

INTENTIONS OF RFP

Prepare Bidders to:

- » Comply with requirements from Remedial Plan and monitoring
- » Provide all inmates with the community standard of medical and behavioral health care
- » Prepare for and execute CalAIM requirements to improve healthcare outcomes, maximize cost efficiencies and reimbursement
- » Engage in long-term (5-year) commitment with County of Santa Barbara

REQUIREMENTS FOR BIDDER/PROVIDER

- » Full compliance with requirements set forth by:
 - » Remedial Plan
 - » Community Standard of Care
 - » Best practices consistent with California Office of Youth and Community Restoration (OYCR) and Board of State and Community Corrections (BSCC) standards
 - » NCCHC Accreditation (obtaining and/or maintaining)
 - » CalAIM
 - » Robust Continuous Quality Improvement Program
 - » Compliance with Service Level Agreements and Liquidated Damages

HEALTHCARE SERVICE AREAS

- » Booking and Receiving Assessments
- » Detoxification and Withdrawal Management
- » Medication Assisted Treatment (Substance Use Disorder)
- » Prioritized Sick Call (urgent, emergent, routine)
- » Emergency services (e.g. crisis intervention)
- » Specialized treatment units for inmates with Serious Mental Illness
- » Specialized Healthcare (e.g. Dental, Optometry, etc.)
- » Pharmacy and Labs
- » Off-Site Specialty Services

WHAT IS THE CAL-AIM JUSTICE-INVOLVED (JI) INITIATIVE?

- » California is the first state approved by the federal government to offer a targeted set of Medicaid services to youth and adults in correctional settings for up to 90 days pre-release (Justice-Involved Initiative)
- » DHCS will partner with counties to establish a coordinated community reentry process for individuals leaving correctional settings
- » Focused on assisting individuals connect to the physical and behavioral health services needed prior to release
- » Covers Medi-Cal members with: behavioral health needs, chronic clinical medical conditions, intellectual/developmentally disabled, pregnant or within 12-months postpartum, all youth in correctional setting
- » Covered services: re-entry management, physical and behavioral health consultation and treatment; lab and radiology, medications, MAT and counseling, services provided by Community Health Workers with lived experience

CONTRACT MANAGEMENT & OVERSIGHT

»» Premium on Accountability

»» Robust Service Level Agreements and built-in Liquidated Damages targeting performance in:

- »» Withdrawal Management
- »» Specialized Mental Health Services
- »» Medication
- »» Discharge Planning and Continuity of Care
- »» Access to Care
- »» Staffing
- »» NCCHC Accreditation
- »» Intake Screening/Treatment (JJC)

ELECTRONIC MEDICAL RECORDS

- » Premium placed on Provider having the CorEMR platform, but allows Bidders to utilize other platforms so long as interoperability is assured/demonstrated
- » Understanding that EMR will be moving to EPIC platform over the course of the contract

PHARMACY/MEDICATION SERVICES

- »» Responsibility to provide all over-the-counter and prescribed medications
- »» Supply of all Opioid Reversal Medications
- »» Pharmacies are enrolled in Medi-Cal and compliant with all prior authorization and Utilization Management requirements
- »» Participation in quarterly Pharmacy and Therapeutics Committee to analyze costs and trends

STAFFING

- » Flexibility with proposed staffing models as long as requirements are met, with Avocet staffing guide included as a general guide
- » Encourages efficiencies and cost savings while meeting requirements
- » Clear, enforceable penalties for unfilled staff vacancies

QUALITY ASSURANCE AND MONITORING

- » Expectations for participation in robust Jail and JJC Quality Assurance programs
- » Collaboration with Behavioral Wellness monitoring and audits for behavioral health
- » Collaboration with Public Health's Chief Correctional Health Medical Advisor and Quality Care Improvement Coordinator
- » Requirements for Provider's internal Quality Assurance program to be shared with the County
- » Compliance with any needed Corrective Action Plans

QUESTIONS AND DISCUSSION



Health Management Associates appreciates the opportunity to conduct this important work with the County of Santa Barbara!