County's Solid Waste Collection Agreements

Resource Recovery & Waste Management Division September 28, 2010



Solid Waste Collection Background

- Agreements in Zones 2, 4 & 5 expire June 30, 2011
- Agreements in Zones1 & 3 may expire aslate as June 30, 2019





Board Direction

July 2009, your Board

Directed staff to form a Project Team comprised of:

County Counsel,

Auditor-Controller,

CEO's office, and

Public Works

 Created a Subcommittee to oversee the Project Team (Supervisors Farr and Carbajal)



Board Direction

April 2010, your Board approved the Subcommittee recommendations:

- Set franchise agreement terms at 8 years
- Require a minimum of 2 service providers in the County unincorporated area (will require an ordinance amendment)
- Reconfigure service zones 4 and 5 to create two more balanced zones



Board Direction

April 2010, your Board approved the Subcommittee recommendations:

- Maintain the current Zone 2 boundaries and work with Goleta where feasible
- Implement a competitive procurement and limit distribution of RFP to 3 existing service providers
 - Allied Waste Services
 - MarBorg Industries
 - Waste Management



Project Update

Since the April 2010 Board hearing, staff has completed the following:

- Conducted survey of residential customers to determine need to modify the core services
- Reviewed services recently procured
- Evaluated contracts recently approved



Project Update

Since the April 2010 Board hearing, staff has completed the following:

- Solicited ideas for service enhancements from existing service providers
- Prepared a draft Request for Proposals (RFP)
- Allowed service providers to comment on draft RFP
- Prepared a draft Franchise Agreement



RFP Contents

- Company Background
 - Business structure
 - □ Collection experience
 - Service initiation experience
 - □ Past performance
 - □ Key personnel





RFP Contents

- Field Services
- Education Materials
- Transition Plan

- Strategy to Meet Diversion Requirements
- Disaster Planning



Service Enhancements

- Automated collection of refuse, recyclables and green waste on South Coast
- Curbside collection of batteries and electronics
- Postage prepaid container for used sharps (hypodermic needles)



Service Enhancements

 Increased recyclables collection capacity (increase from 1 to 2 96 gallon recycling carts)

Collection of material dumped illegally on roadways



Agreement Enhancements

- Specific diversion percentage requirements
- Expanded liquidated damages
- Revised assignment clause
- More detailed financial reporting



Agreement Enhancements

Continued provisions for:

- Conducting customer satisfaction surveys
- □ Audits to ensure contract compliance
- □ Rate setting by Board of Supervisors





Procurement Process

RFP distributed to service providers

Proposals due

 Request for additional information and/or redistribution of revised RFP for Best and Final Offer

 Project Team to select preferred provider and begin negotiations for each zone

If negotiations fail, select other provider

 Project Team to return to Board with agreement award recommendations Sept 30

Nov 15

Dec/Jan

Jan

Jan

Feb



Evaluation Criteria

Quality Service	35%
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- Company qualifications & experience
- □ Proposal for collection services
- Cost Competitiveness 35%
- Innovative Diversion Programs 15%
- Other 15%
 - □ Financial stability
 - Environmental considerations



Communication During Process

- Proposers to submit written questions by October 15
- Staff to provide written responses
- Proposals due November 15
- Staff may make written request for additional information, tour of facilities, etc.
- Beginning September 28, proposers may only communicate with specified staff until award of contracts



Recommendations

- Approve the distribution of the attached Request for Proposals to the three existing service providers
- Direct staff to return to your Board with franchise agreement award recommendations for service zones 2, 4 & 5 after a thorough evaluation of the proposals

