



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Social Services
Department No.: 044
For Agenda Of: January 14, 2020
Placement: Administrative
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Daniel Nielson, Social Services Director
Director(s) (805) 346-7101
Contact Info: Sean Boal, Division Chief, (805)346-7248

SUBJECT: Agreement with Thomas Gallaway Corporation dba Technogent for Hardware Maintenance

County Counsel Concurrence:

As to form: Yes

Auditor-Controller Concurrence:

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve, ratify and authorize the Chair to execute an Agreement with Thomas Gallaway Corporation dba Technogent to provide Hardware Maintenance for a total contract amount not to exceed \$111,171.46 for the period of October 25, 2019 through October 31, 2020 and
- b) Determine that the activity is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

This item is on the agenda in order to ratify and approve the Agreement with Thomas Gallaway Corporation dba Technogent (Technogent) for Services of Independent Contractor to provide Hardware Maintenance for a total amount not to exceed \$111,171.46 for the period of October 25, 2019 through October 31, 2020. These services were previously provided under a service agreement for the period of October 25, 2018 through October 24, 2019 with Technogent. In the process of renewing the service agreement, it was discovered the total contracts with Technogent exceeded the aggregate \$200,000 threshold requiring this Board Contract. This additional step delayed the procurement process and resulted in a retroactive contract start date.

This Agreement allows the Department of Social Services’ (DSS) to continue its post-warranty storage, server, and networking hardware maintenance services. This contract allows DSS’ computer systems hardware to remain compliant with data security, backup and disaster recovery procedures.

It is the recommendation of DSS for your Board to ratify and authorize to execute this Agreement with Technologent.

Background:

It is critical that DSS computer systems hardware continue to work efficiently and effectively in order to continue to provide vital services to the community that maintain the health, improve the economic security, and protect the safety of our clients. All DSS programs rely on computer systems functioning to provide these vital services. This contract will provide the needed equipment and service to ensure that those systems are functioning properly. Technologent has been delivering technical and maintenance support, implementing system solutions, and providing consulting services for DSS since 2011. Technologent is the maintenance reseller of Park Place Technologies and Dell EMC Pro Support Plus for Enterprise, the post-warranty storage, server, and networking hardware maintenance services needed and operated by DSS. Technologent has worked with DSS to mitigate continued support in anticipation of the approval of the expired hardware maintenance contract.

Performance Measure:

Performance shall be measured by Technologent’s resale partner’s response time criteria as outlined in the Agreement, EXHIBIT A, Statement of Work.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>Annualized On-going Cost:</u>	<u>Total One-Time Project Cost</u>
General Fund	\$ 6,247.84		
State	\$ 51,539.09		
Federal	\$ 53,384.54		
Fees			
Other:			
Total	\$ 111,171.46	\$ -	\$ -

Narrative:

The DSS funding for this contract is 48.02% federal, 46.36% state, and 5.62% County General Fund Contribution. Appropriations of \$111,171.46 are included in the DSS Fiscal Year 2019-2020 Adopted Budget.

Key Contract Risks:

The risk assessment worksheet has been completed and found Technologent to be a Medium Risk vendor. The County has experience with Technologent and is confident of their ability to provide services.

Staffing Impacts:

Legal Positions:
0

FTEs:
0

Special Instructions:

Please scan, email and send one (1) duplicate original Agreement, and a copy of the minute order to:

DSS Contracts Unit

C/O Emma Duncan

e.ducan@sbcsocialserv.org

2125 S. Centerpointe Parkway, 3rd Floor

Santa Maria, CA 93455

Attachments:

1. Attachment - Agreement with Technolgent for Hardware Maintenance

Authored by:

Sean Boal, IT Division Chief

Emma Duncan, DBSII - Contracts Coordinator