

Behavioral Wellness Semi-Annual Report

August 30, 2016



SANTA BARBARA COUNTY
DEPARTMENT OF
Behavioral Wellness
A System of Care and Recovery

Clients Served

Alcohol & Drug System of Care (FY15/16 Q1-2)					Mental Health System of Care (FY15/16 Q1-2)				
	YTD ADP					Out-of-County			YTD MH
	South	West	North	System	South	West	North	County	System
	1,333	566	1,517	3,416	3,568	1,172	3,340	1,032	9,112
Age Group:									
Children (0-15 years)	36	9	26	71	915	218	364	244	1,741
Transitional Age									
Youth (16-25 years)	327	166	342	835	575	219	1,100	270	2,164
Adults (26-64 years)	930	387	1,114	2,431	1,838	675	1,688	475	4,676
Older Adults (65+ years)	40	4	35	79	234	58	174	43	509
Missing					6	2	14	0	22
Gender:									
Female	445	193	526	1,164	1,597	670	1,607	522	4,396
Male	882	373	991	2,246	1,949	498	1,672	502	4,621
Missing/Other	6	0	0	6	22	4	61	8	95



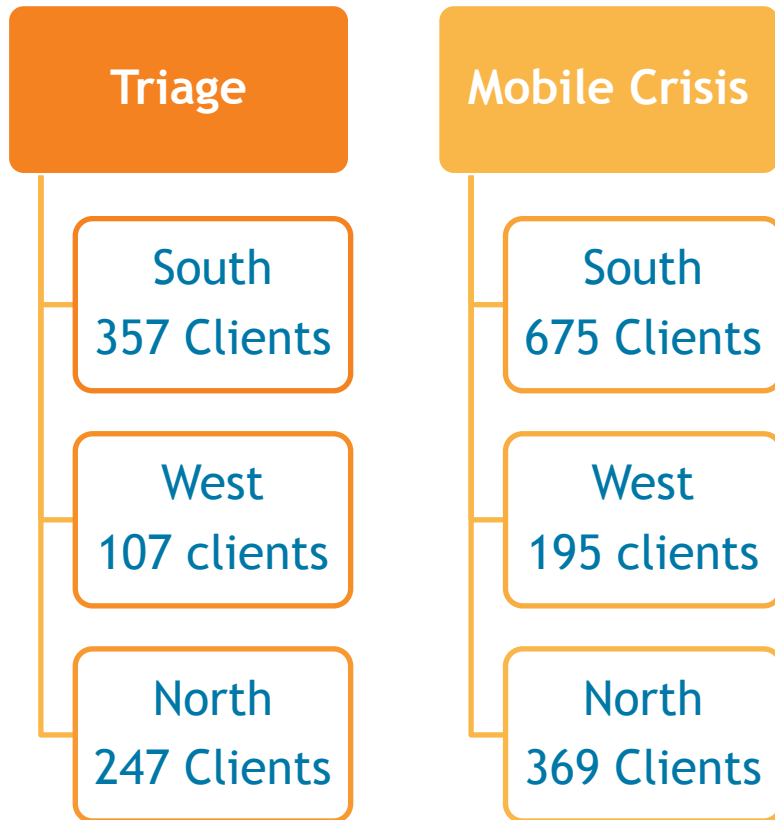
Clients Served

Alcohol & Drug System of Care (FY15/16 Q1-2)					Mental Health System of Care (FY15/16 Q1-2)				
	South	West	North	YTD ADP System	South	West	North	Out-of-County	YTD MH System
	1,333	566	1,517	3,416	3,568	1,172	3,340	1,032	9,112
Ethnicity:									
White	683	231	554	1,468	1,512	525	1,196	398	3,631
Hispanic	536	286	876	1,698	1,524	500	1,655	447	4,126
African American	27	25	33	85	128	77	140	43	388
Multiracial	32	18	16	66	109	32	62	32	235
Native American	16	3	11	30	27	10	19	4	60
Asian	15	1	23	39	64	15	49	22	150
Other	24	2	4	30	204	13	219	86	522
Primary Language:									
English	957	416	1,002	2,375	2,747	993	2,467	800	7,007
Spanish	85	35	139	259	388	139	414	142	1,083
Other	13	7	20	40	38	4	32	13	87
Unknown	278	107	356	741	395	35	427	77	934



Crisis Service Utilization

Clients Served

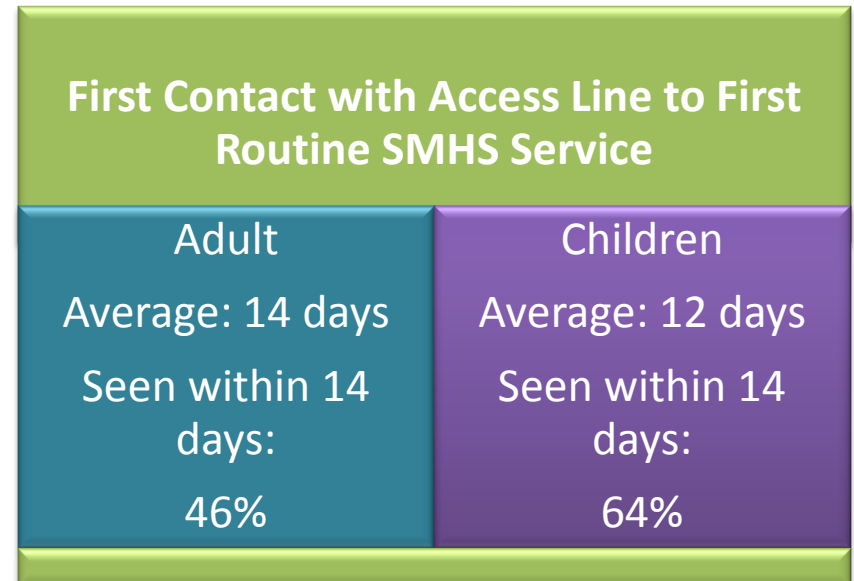
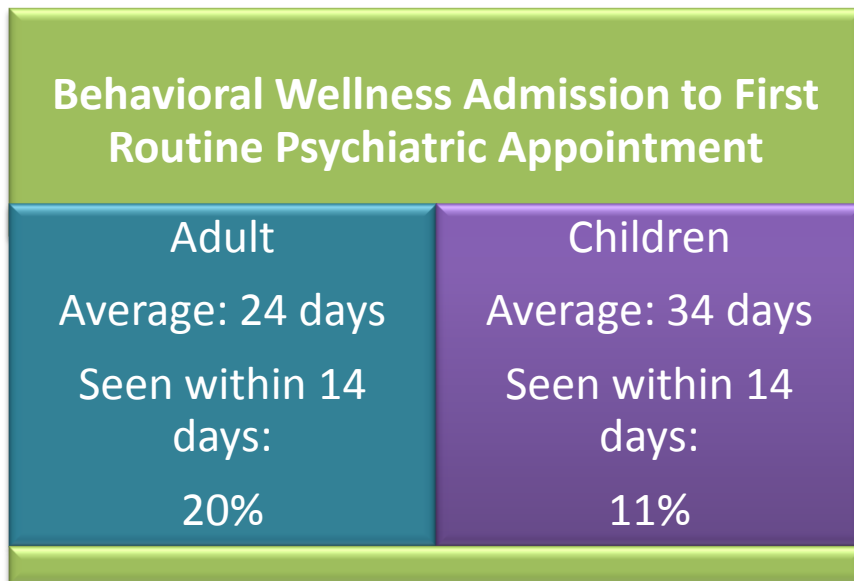
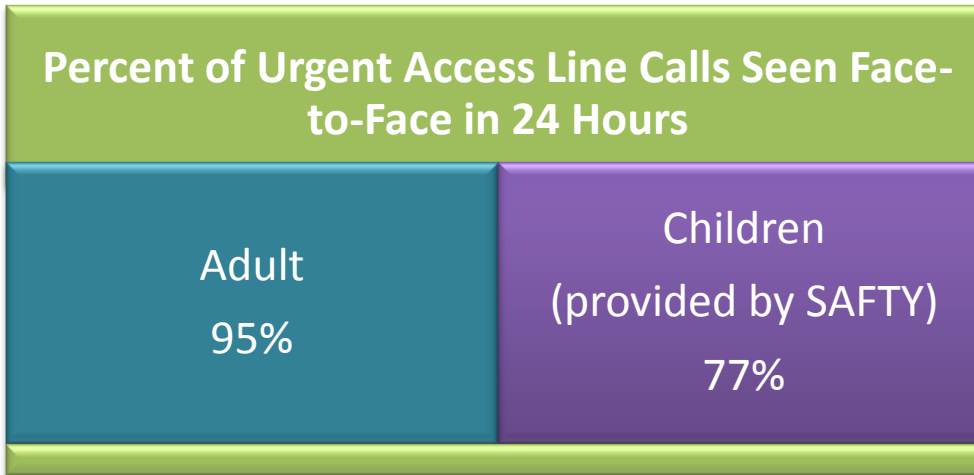


Crisis Residential Q1-2 FY15/16

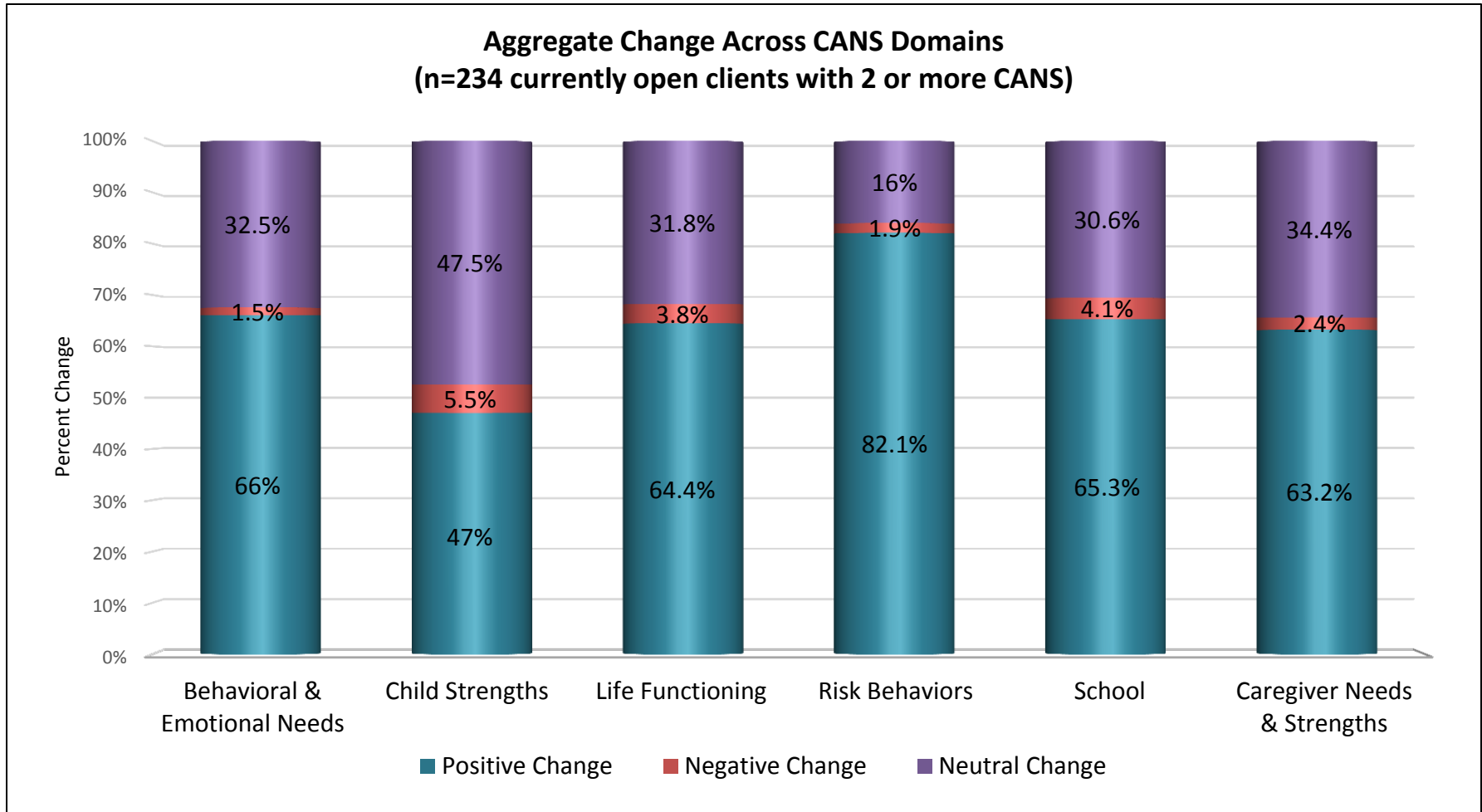
- North: 103 clients served
- South: 42 clients served
- 80% of clients were stabilized without needing hospitalization within 30 days of Crisis Residential discharge



Timeliness to Care

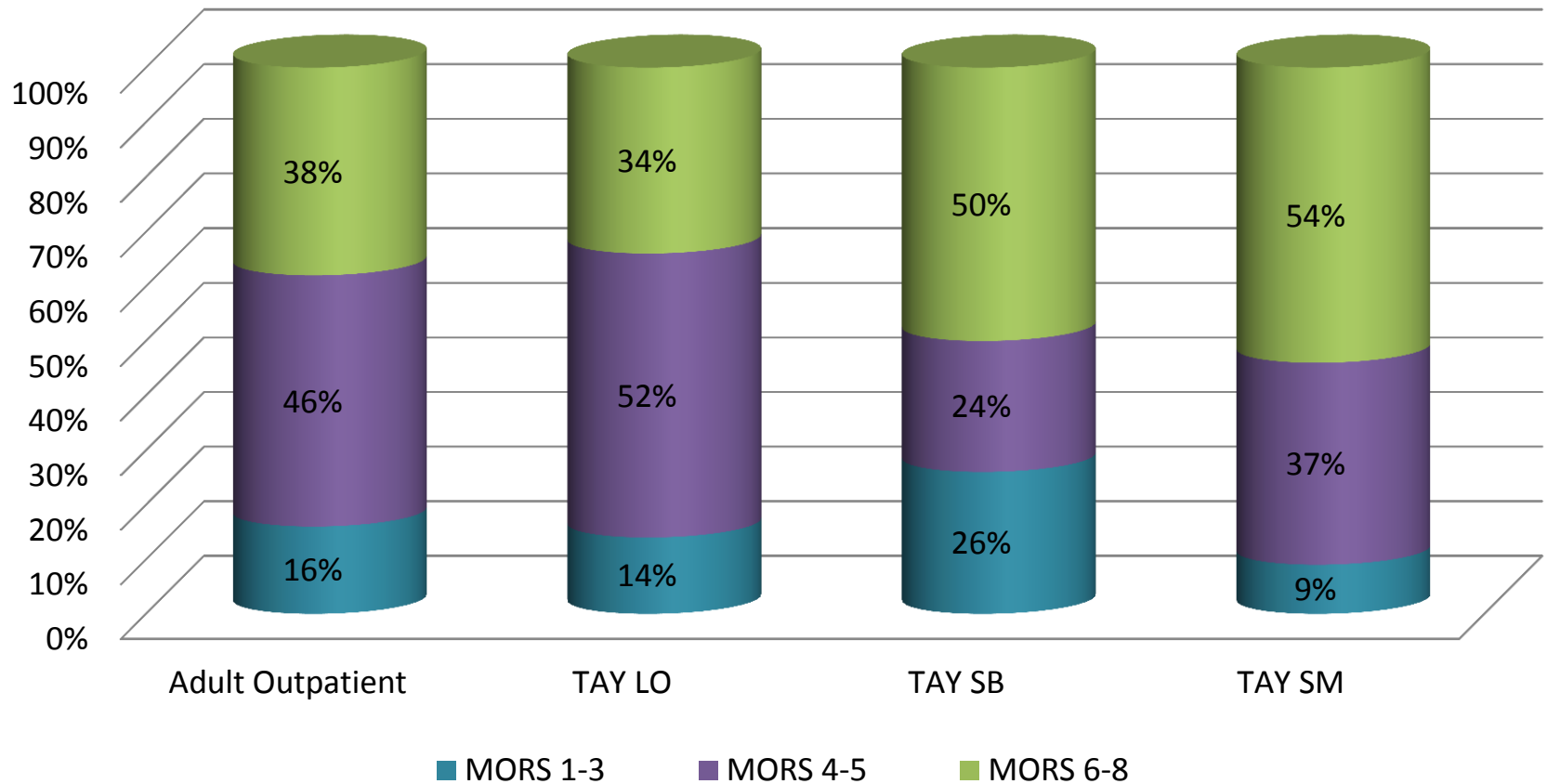


Children's Outcomes: Child & Adolescent Needs & Strengths Assessment



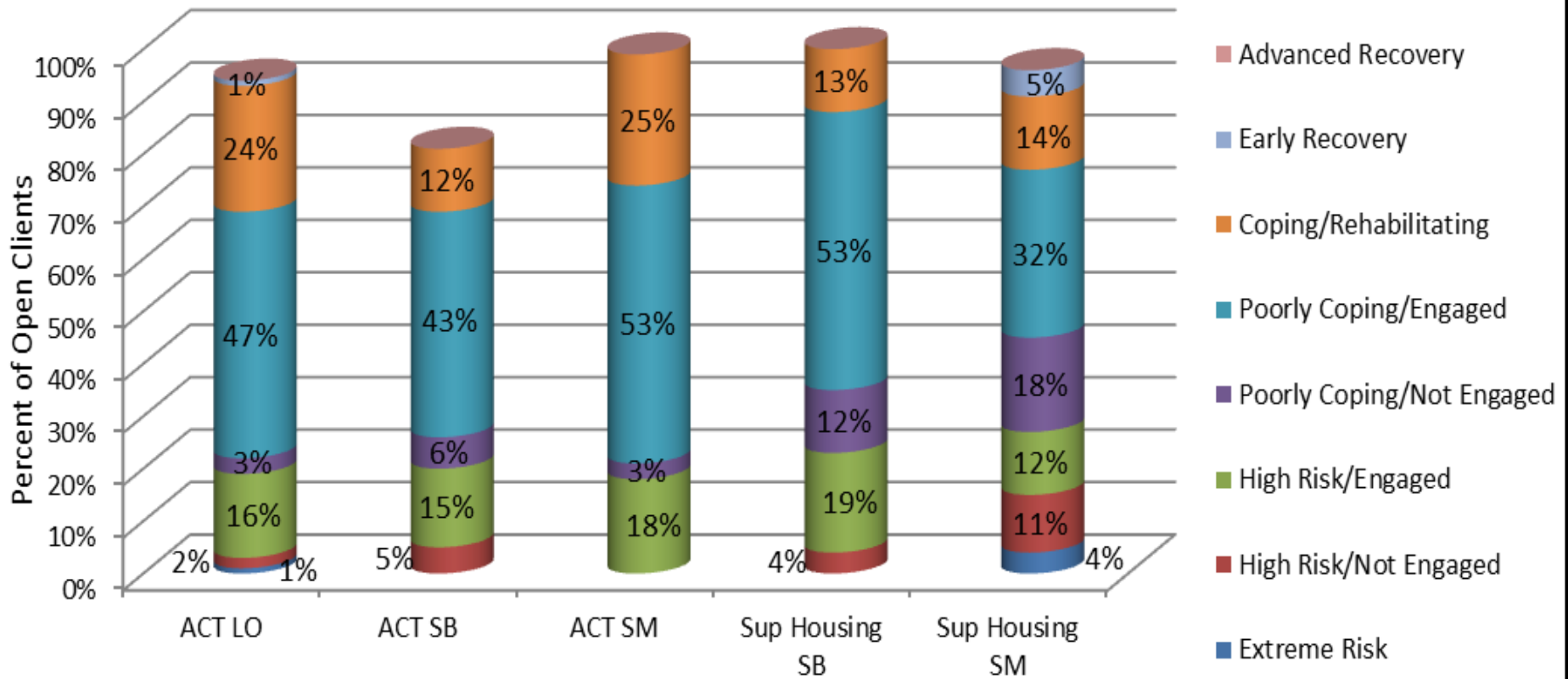
Adult Outcomes: Milestones of Recovery Scale

Adult & TAY Outpatient Programs Baseline MORS Scores



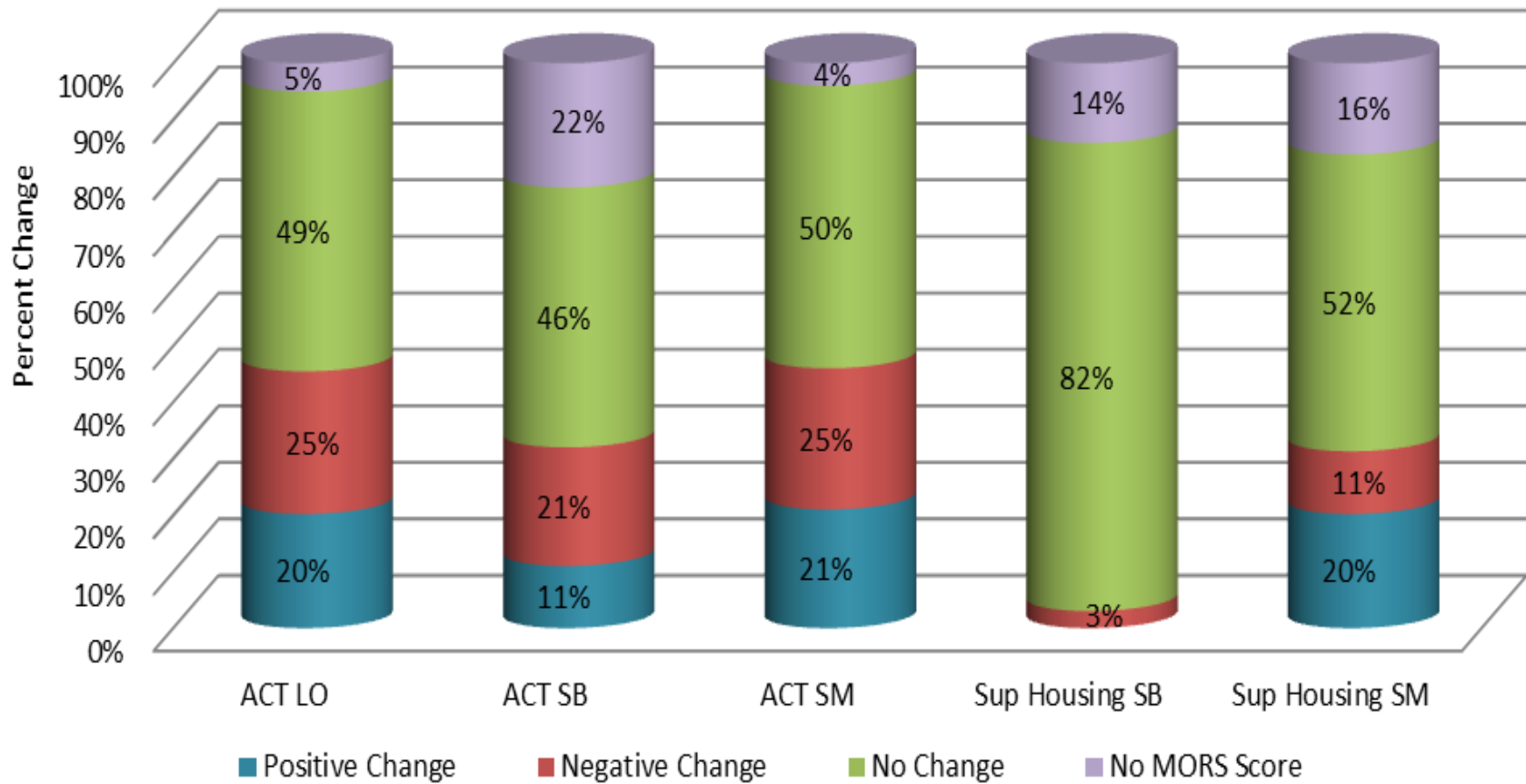
Adult Outcomes: Milestones of Recovery Scale

FSP Program Baseline MORS Scores (currently open clients)



Adult Outcomes: Milestones of Recovery Scale

Changes in FSP Program MORS Scores



Inpatient Utilization

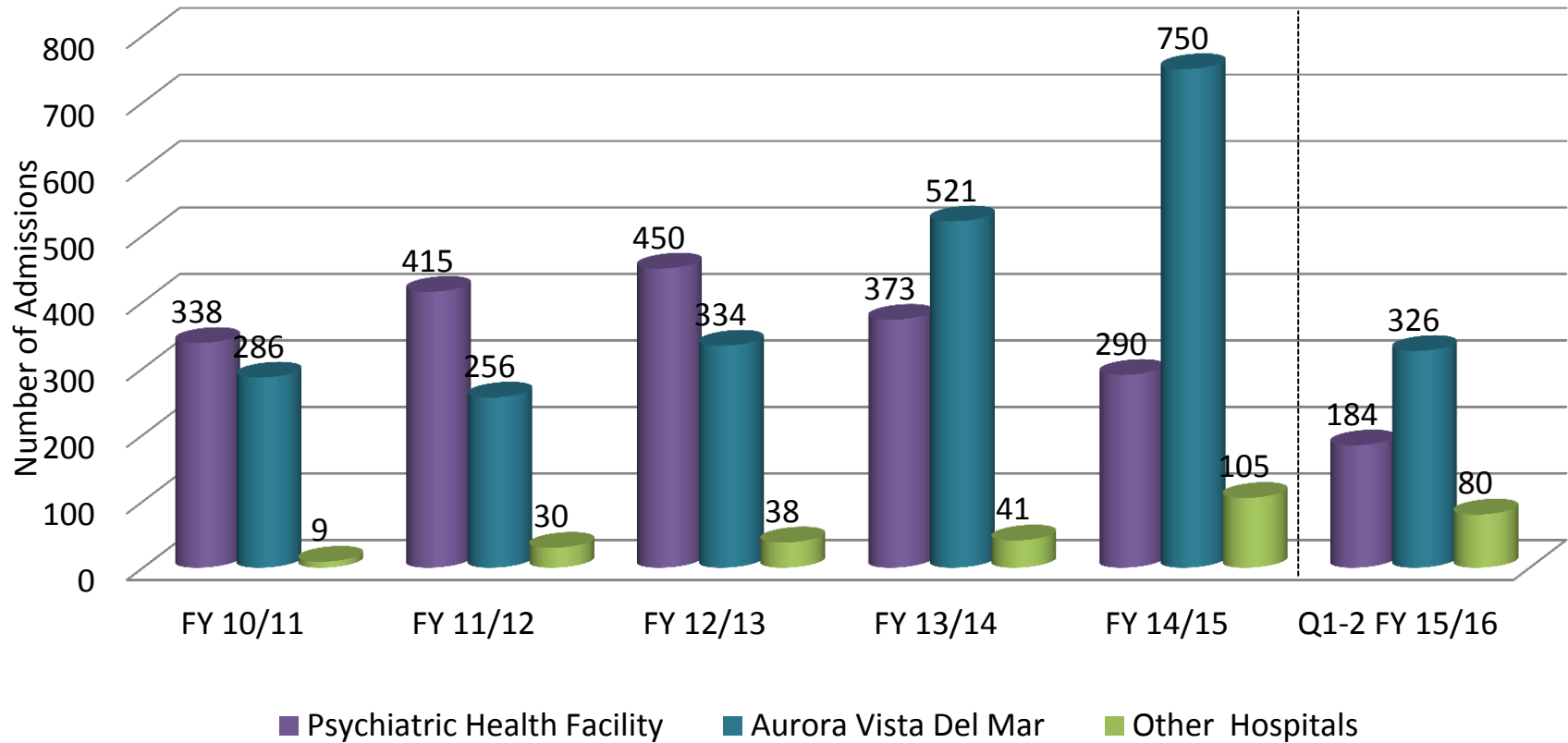
Demographics of Clients with Hospitalizations

FY15/16	Q1	Q2
Age Group		
Child (0-15 years)	11	7
Transitional Age Youth (16-25 years)	54	52
Adult (26-64 years)	200	171
Older Adult (65+ years)	8	5
Client Residence Region		
South	108	100
West	48	31
North	77	64
Out-of-County	40	40
Ethnicity		
White	135	125
Hispanic	88	75
African American	11	8
Multiracial	11	13
Native American	2	0
Asian	7	7
Other	19	8



Inpatient Utilization

Psychiatric Hospital Admissions



Timeliness to Care Post-Hospital (FY 15/16 Q1-2)

- 50% of clients discharged from psychiatric hospitals received a Specialty Mental Health Service within 10 days; 13% were seen after 10 days of discharge.
- The average wait time for clients seen within 10 days of hospital discharge was 3 days for Specialty Mental Health care.
- 37% of clients discharged from psychiatric hospitals did not receive a Specialty Mental Health Service after discharge. This is due to multiple factors including clients living outside of Santa Barbara County; clients transferred to a higher level of care post-acute hospital stay; and client no-shows for appointments.



Documentation and Timeliness of Progress Notes by Behavioral Wellness Physicians and Non-Physician Clinicians

	FY15/16 Q1		FY15/16 Q2	
	Physician	Non-Physician	Physician	Non-Physician
Total number of progress notes written per month	1,553	10,072	1,391	9,057
Average time between service provision and finalized progress note	2.7 days	14.3 days	4.0 days	14.9 days



Staff Accountability

FY15/16 Number of and Average Progress Notes Written by Physicians and Non-Physician Clinicians

Q1							Q2					Average Minutes per Note
All Behavioral Wellness Programs	Total Notes	# of Staff*	Average Notes per Staff per Qtr.	Median	Range	Average Minutes per Note	Total Notes	# of Staff*	Average Notes per Staff per Qtr.	Median	Range	Average Minutes per Note
Total Clients Served**	5,030						4,837					
Physicians	4,659	28	166.4	129	10-605	43.6	4,175	23	181.5	135	4-560	41.9
Non-Physician Clinicians	30,217	204	148.1	104	1-865	41.4	27,172	208	130.6	85	1-738	40.2
Subset of Behavioral Wellness Programs												
Triage Teams	2,601	63	41.3	5	1-235	41.7	2,303	50	46.1	6	1-244	40.0
Mobile Crisis	1,534	82	18.7	6	1-117	95.5	1,247	70	17.8	5	1-104	97.5
Contract Provider												
All Non-Physician Clinicians	33,058	271	122.0	103	1-684	104.9	31,743	264	120.2	102	1-651	96.9



Thank You



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