



**BOARD OF SUPERVISORS  
AGENDA LETTER**

**Agenda Number:**

**Clerk of the Board of Supervisors**  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Submitted on:**  
**(COB Stamp)**

**Department Name:** County Health Department  
**Department No.:** 041  
**Agenda Date:** April 21, 2026  
**Placement:** Administrative Agenda  
**Estimated Time:**  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

**TO:** Board of Supervisors

**FROM:** Department Director: Mouhanad Hammami, County Health

Contact: Paola Hurtado, Division Chief, Primary Care & Family Health Division  
(805) 698-2418

Signed by:  
*Mouhanad Hammami*  
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**SUBJECT:** Professional Services Agreement with Susanne L. Ramos, M.D., Incorporated

**County Counsel Concurrence**

As to form: Yes

**Other Concurrence:** Risk Management

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute a Professional Services Agreement with Susanne L. Ramos, M.D., Incorporated to provide medical services in the Santa Barbara County Health Department Health Care Centers for the period of July 1, 2026 through June 30, 2027, in an amount not to exceed \$214,000; and
- b) Determine that the recommended action is not a "Project" within the meaning of the California Environmental Quality Act (CEQA) and is exempt per CEQA Guideline Section 15378(b)(4), since the recommended action is the creation of governmental funding mechanisms or other governmental fiscal activities that do not involve any commitment to any specific project which may result in a potentially significant physical impact on the environment.

**Summary Text:**

This item is on the agenda for approval for the Chair to execute an Agreement with Susanne L. Ramos, M.D., Incorporated to provide Obstetrics and Gynecology services to patients of the County Health

Department (CHD) at the Santa Barbara Health Center and serve as clinical support to the Women's Health team at the Franklin and Carpinteria Health Care Centers.

**Discussion:**

CHD, in accordance with State mandates, provides medical care to those individuals who would otherwise not be able to access the local healthcare system. Physicians, along with other professionals, provide primary medical care and perform administrative duties to ensure that the County fulfills those mandated services.

The County is experiencing an ongoing need for a qualified obstetrics/gynecology (OB/GYN) provider in the Santa Barbara and Carpinteria Health Care Centers. The approval of this Agreement will ensure continuity of patient care, maintain and improve clinical performance measures, and ensure continuity of clinical oversight of the Women's Health team at the Santa Barbara and Carpinteria Health Care Centers.

**Background:**

Susanne L. Ramos, M.D. began her commitment to CHD in December 2022 as an independent contractor, providing gynecological services at the Santa Barbara Health Care Center (SBHCC). In October 2023, she began offering obstetrics services at the SBHCC and serving as clinical support to the Women's Health team at the Santa Barbara, Franklin, and Carpinteria Health Care Centers. In May 2024, CHD received approval to execute an Agreement with Susanne L. Ramos, M.D. Incorporated for FY 2024-25. In June 2025, CHD received approval to execute an Agreement with Susanne L. Ramos, M.D. Incorporated for FY 2025-26. CHD is now seeking approval of a new Agreement for FY 2026-27 for the same terms as previous fiscal years.

**Performance Measure:**

There are four Performance Objectives for this Agreement to ensure appropriate high-quality patient care while maximizing compliance and service reimbursements:

- 1) Adhere to the County's minimum goals and objectives regarding provider patient panel as specified in policy number 06-C-278 titled "Clinician Scheduling in Health Care Centers - Women's Health Physician in OB Only: 15 completed visits per 4-hour patient care session."
- 2) Monitor quarterly customer satisfaction results and work with health center administration at the Santa Barbara, Franklin, and Carpinteria Health Care Centers to ensure scores remain above the health center mean and that interventions are made when customer satisfaction concerns are noted in the survey findings.
- 3) Achieve fewer newborns with low birth weight as required by the US Health Resources and Services Administration. The objective is that less than 7% of newborns birthed under the terms of this Agreement will be born with a birth weight of 2,499 grams or less. For 2024, our Uniform Data System (UDS) outcome was 7.19%, in 2023 it was 8.87% (lower is better). County Health's Primary Care and Family Health Division goal is 7%, while the UDS national average for 2024 was 8.53% and for California it was 7.59%.
- 4) Adhere to the County's minimum goals and objectives regarding maintaining an accurate and accessible patient medical record. Dr. Ramos as a user of the Electronic Health Record (EHR) shall complete documentation of patient interactions in a timely manner as specified in policy number 14-C-593, "EHR Clinician Document Management Expectations."

During the previous performance period, Dr. Ramos met the performance objectives and continues working closely with the CHD's Women's Health team to exceed the above objectives.

**Fiscal and Facilities Impacts:**

The proposed cost increase is budgeted. Funding for the proposed services will come from patient services fees, which include Medi-Cal, Medicare and private insurance payments. Sufficient appropriations are included in the Fiscal Year 2026-27 requested budget subject to Board approval. There is no additional cost to the General Fund.

**Fiscal Analysis:**

Funding for these services will come from patient service revenues, including Medi-Cal, Medicare, and private insurance payments.

<b>Funding Source</b>	<b>FY [2026-27]</b>	<b>Total</b>
Patient Service Fees	\$214,000	<b>214,000</b>
<b>Total</b>	<b>\$214,000</b>	<b>\$214,000</b>

**Staffing Impacts:**

None

**Special Instructions:**

Please execute two original Professional Services Agreements with Susanne L. Ramos, M.D., Incorporated and retain one original Agreement and one Minute Order for pick-up by the department. Please email the Contracts Unit at [phdcu@sbcphd.org](mailto:phdcu@sbcphd.org) when available for pickup.

**Attachments:**

**Attachment A** - Agreement for Professional Services with Susanne L. Ramos, M.D., Incorporated

**Contact Information:**

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 Division Chief, Primary Care & Family Health Division  
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