



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Social Services
Department No.: 044
For Agenda Of: September 14, 2021
Placement: Administrative
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Daniel Nielson, Social Services Director
Director(s) (805) 346-7101
Contact Info: Heather Gardner, Social Services Operations Support and Special
Projects Manager, (805) 346-8264
Marianne Reagan, Adult and Children Services Operations
Manager, (805) 681-4529
SUBJECT: Renewal of Social Services Agreements for Fiscal Year 2021–2022

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve, ratify, and authorize the Chair to execute a Third Amendment to the Agreement with Community Action Commission of Santa Barbara County, dba CommUnify, a local vendor, to provide 211 Helpline Services in an amount not to exceed \$152,465 for the period of July 1, 2021 through June 30, 2022 (Attachment D);
- b) Approve, ratify, and authorize the Chair to execute a Second Amendment to the Agreement with Child Abuse Listening Mediation, a local vendor, to provide Differential Response/Front Porch Program services in an amount not to exceed \$250,000 for the period of July 1, 2021 through June 30, 2022 (Attachment B);
- c) Approve, ratify, and authorize the Chair to execute an Agreement with Good Samaritan Shelter, a local vendor, to provide Alcohol and Drug Treatment Services to Child Welfare Services clients in an amount not to exceed \$200,000 for the period of July 1, 2021 through June 30, 2022 (Attachment A); and
- d) Approve, ratify, and authorize the Chair to execute a Second Amendment to the Agreement with Pathway Family Services, Inc., a local vendor, to provide Resource Family Support Program services in an amount not to exceed \$79,580 for the period of July 1, 2021 through June 30, 2022 (Attachment C);

- e) Determine that the activity is not a “Project” subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

Execution of the agreement with Good Samaritan Shelter and amendments to agreements with Child Abuse Listening Mediation and Pathway Family Services, Inc. will continue the delivery of services and programs to vulnerable and at-risk children and their families in FY 2021-22. Additionally, execution of the amendment to the agreement with CommUnify will allow the 211 Helpline Service to continue operating as a local resource for information on and referrals to health and human services and other assistance as well as for disaster response public information in FY 2021-22.

Background:

The Department of Social Services (DSS), in partnership with community-based organizations, provides protective and supportive services to ensure the safety and well-being of children and youth. DSS has contracted with Good Samaritan Shelter, Child Abuse Listening Mediation (CALM), and Pathway Family Services, Inc. to deliver services and support that help stabilize families to ensure the safety of children at risk of abuse and neglect as well as ongoing case management and direct services to Resource Families to stabilize children placed in foster care.

- **CALM: Differential Response (DR)/Front Porch Program**

Front Porch—Santa Barbara County’s DR program—connects families with children identified as at-risk of abuse and neglect to community-based services as part of early intervention and prevention efforts. DR is guided by the belief that children are best served in the home with parents by providing services that include, but are not limited to, family engagement, early intervention, prevention, and community partnership. Additionally, DR enables child welfare agencies to respond to reports of child abuse and neglect with different levels of intervention specific to the level of need of each child and family. The County has contracted with CALM to provide DR services through the Front Porch Program since 2016. The Second Amendment to the Agreement for Services of Independent Contractor for Differential Response/Front Porch Program (Recommended Action (b), Attachment B) amends the original agreement with CALM approved by the Board on July 2, 2019 (Attachment B-1) by extending its term by one additional year through June 30, 2022; the First Amendment—approved by the Board on July 7, 2020—amended the original term set to expire on June 30, 2020 and extended it through June 30, 2021. The total cost of providing services under the amended agreement will not exceed \$250,000.

- **Good Samaritan Shelter: Alcohol and Drug Treatment Services to Child Welfare Services Clients**

Substance use/abuse is a major contributing factor to child abuse and neglect. Alcohol and drug treatment services, which are an integral part of Santa Barbara County’s Child Welfare Services (CWS) delivery system, may help remediate the circumstances that led to CWS intervention. Since 2009, Good Samaritan Shelter has provided alcohol and drug treatment services including, but not limited to, outpatient substance use/abuse treatment, drug/alcohol inpatient detoxification services, perinatal substance use/abuse treatment, and family-centered recovery programs to Child Welfare Services (CWS) clients. Execution of the Agreement for Services of Independent Contractor for

Alcohol and Drug Treatment Services to Child Welfare Services Clients (Recommended Action (c), Attachment C) will enable Good Samaritan Shelter to continue providing these services in FY 2021-22 at a total cost not to exceed \$200,000.

- **Pathway Family Services, Inc.: Resource Family Support Program**

Pathway Family Services, Inc. (Pathway) has provided contracted support to resource families—caregivers who provide out-of-home care for children in foster care—since 2019. Under the Resource Family Support Program, Pathway provides ongoing case management and direct services, including support for reunification, visitation, and transition; referrals and linkages with community resources; and help navigating the juvenile court process, with the goal of stabilizing and maintaining children in a foster care placement. The Second Amendment to the Agreement for Services of Independent Contractor for Resource Family Support Program (Recommended Action (d), Attachment D), amends the original agreement with Pathway approved by the Board on June 18, 2019 (Attachment D-1) by extending its term by one additional year through June 30, 2022; the First Amendment approved by the Board on June 16, 2020—amended the original term set to expire on June 30, 2020 and extended it through June 30, 2021. The total cost of providing services under the amended agreement will not exceed \$79,580.

DSS also administers the County’s agreement with CommUnify to provide 211 Helpline Services (211) countywide. 211 is a comprehensive information and referral system that connects individuals to health and human services, disaster relief, and public information. It is multilingual and available to all Santa Barbara County residents 24 hours a day. CommUnify’s total annual budget for 211 is \$171,738; the County’s total contribution from all sources, including General Fund and eligible State and federal funds allocated to County departments, will not exceed \$152,465 in FY 2021-22. The Third Amendment to the Agreement for Services of Independent Contractor for 211 (Recommended Action (d), Attachment D) amends the original agreement with CommUnify approved by the Board on May 21, 2019 (Attachment D-1) by (1) extending its term by one additional year through June 30, 2022 and (2) updating the budget to reflect changes in secured contributions by entity. Below is a summary of prior amendments.

	Date Approved	Amendments
First Amendment <i>(Attachment D-2)</i>	June 16, 2020	(1) Extended the original term set to expire on June 30, 2020 by one year (2) Updated the budget to reflect the County’s total contribution of \$126,665 in FY 2020-21
Second Amendment <i>(Attachment D-3)</i>	December 15, 2020	Updated the budget and Statement of Work to reflect the County’s revised total contribution of \$154,437 in FY 2020-21

Performance Measure:

Contractors are required to report on program-specific outcome measures on a quarterly basis as per their agreements. These include, but are not limited to:

- Contractor has engaged clients at first contact and beyond in the treatment process as evidenced by 100% of the clients who completed the substance use/abuse assessment returning and participating in their recommended alcohol and other drug treatment schedule for a period of at least 30 days.

- 95% of all referrals to the DR program will not have a subsequent substantiated child abuse and neglect referral within 3, 6 and 12 months.
- 90% of the resource families who engage in services will show an increase in pre/post family assessment scores.

CommUnify reports on key performance indicators related to availability and accessibility. These include, but are not limited to:

- Maintain the uptime of 211 website at a minimum of 90 percent to remain accessible and provide referrals.
- Information and referral text messages shall be provided to at least 10 percent of callers.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

Funding Sources	Good Samaritan Shelter	Child Abuse Listening Mediation	Pathway Family Services	CommUnify	Total
General Fund	\$ 38,136	\$ -	\$ 22,282	\$ 76,965	\$ 137,383
State	25,140	-		2,207	27,347
Federal	47,739	-	6,366	7,687	61,792
2011 Realignment	88,985	-	50,932	3,641	143,558
SB163 Wraparound Program Reserve	-	250,000	-		250,000
Other County Departments				58,400	58,400
Miscellaneous Revenue				3,565	3,565
Total	\$ 200,000	\$ 250,000	\$ 79,580	\$ 152,465	\$ 682,045

DSS appropriated funds in its FY 2021-22 budget to make payments under these agreements. Funds are primarily derived from non-General Fund sources. The agreements contain non-appropriation clauses in the event that no or insufficient funds are appropriated or funds are not otherwise available for payment during their terms.

Key Contract Risks:

DSS has completed risk assessments of the contractors in accordance with the Service Contract and Grant Compliance Policy (Administrative Policy Manual #121-111). As per the Contract Risk Assessment Worksheet, the agreements are rated as “medium risk” primarily due to their contract amounts, contract subject, and funding; however, no significant risks were identified. DSS has contracted with each contractor to provide the services that will be rendered under these agreements or similar services for five or more years. To mitigate risks, DSS will provide payments to contractors after the satisfactory performance of services and require the submission of regular performance reports.

Special Instructions:

Please scan, email to e.duncan@sbcsocialserv.org and send one (1) duplicate original Agreement, and a copy of the minute order to:

DSS Contracts Unit
C/O Emma Duncan,
Contracts Coordinator
2125 S. Centerpointe Parkway, 3rd Floor
Santa Maria, CA 93455

Attachments:

- A. Agreement for Services of Independent Contractor for Alcohol and Drug Treatment Services to Child Welfare Services Clients
- B. Second Amendment to the Agreement for Services of Independent Contractor for Differential Response/Front Porch Program
 - B-1. Agreement for Services of Independent Contractor for Differential Response/Front Porch Program
 - B-2. First Amendment to the Agreement for Services of Independent Contractor for Differential Response/Front Porch Program
- C. Second Amendment to the Agreement for Services of Independent Contractor for Resource Family Support Program
 - C-1. Agreement for Services of Independent Contractor for Resource Family Support Program
 - C-2. First Amendment to the Agreement for Services of Independent Contractor for Resource Family Support Program
- D. Third Amendment to the Agreement for Services of Independent Contractor for 211 Helpline Services
 - D-1. Agreement for Services of Independent Contractor for 211 Helpline Services
 - D-2. First Amendment to the Agreement for Services of Independent Contractor for 211 Helpline Services
 - D-3. Second Amendment to the Agreement for Services of Independent Contractor for 211 Helpline Services

Authored by:

Emma Duncan, DSS Contracts Coordinator