

PRISM Navigator PPO



Navigator PPO – Bringing Innovation to One Product



A Unique Product Designed to address key issues with Traditional EPO/PPO Products. Key Objectives:

- Simplify Insurance and Benefits for employees and dependents
- Improve the Healthcare/Health Insurance experience
- Increase Access to Primary and Mental Healthcare
- Improve cost and quality transparency
- Drive awareness and employee engagement with all Health plan resources and value-based benefits

Navigator PPO
powered by
Accolade

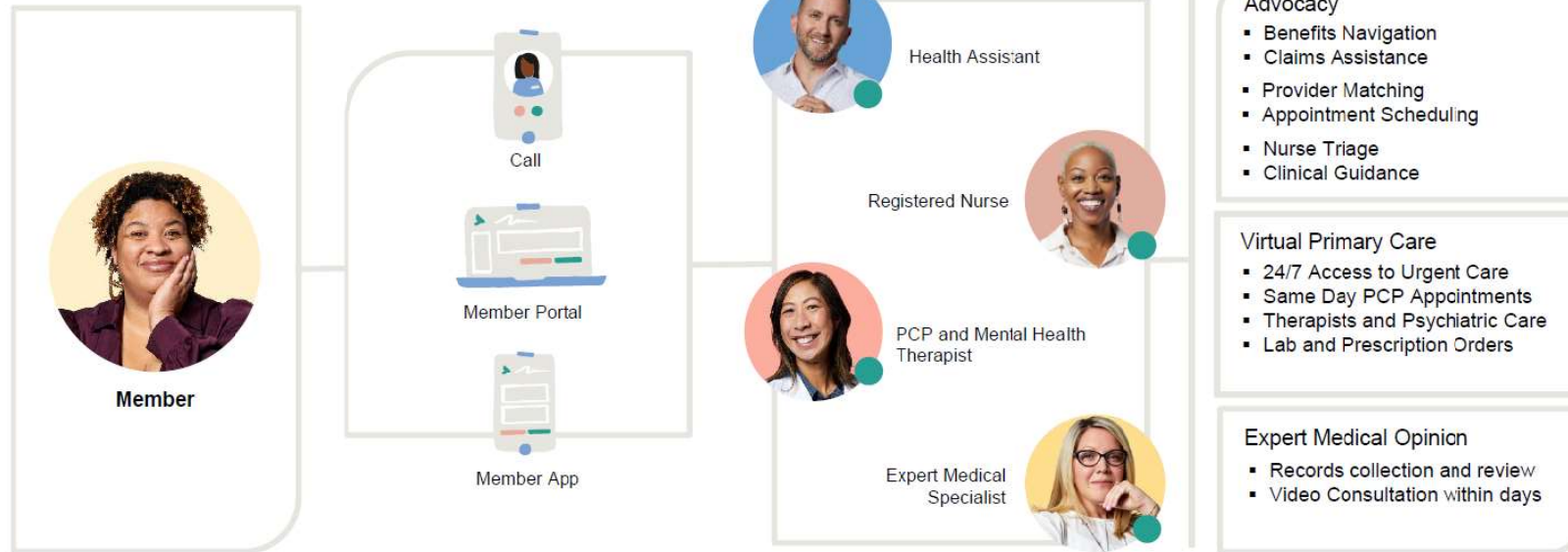




2024 Navigator Plan



Navigator PPO





Pain, Diabetes & Cancer – High Cost Treatments – Point Solutions Can Have an Impact

Hinge Health

Injuries & Pain Management

- Lower Back Pain - **\$12,798** Plan costs per patient
- Chronic Pain - **\$21,737** Plan costs per patient
- No COST to Employees!!
- Virtual MSK Solution
- At Home Treatment
- Free Wearable Devices
- Digital Management Technology

Livongo

Diabetics & Pre-Diabetics

- Diabetes - **\$19,673** Plan costs per patient
- No COST to Employees!!
- Free Real-Time Test Meter & Strips
- Active Monitoring & Coaching
- Digital Management Technology

Carrum Oncology

Breast Cancers (Thyroid treatment forthcoming)

- Cancer - **\$30,101** Plan costs per patient
- No COST to Employees!!
- Treatment COE – City of Hope in LA
- Bundled Pricing
- Guidance/Second Opinion Services
- Guidance + Treatment Services



Mental Health Resources

Blue Shield

- In-Network providers

Accolade

- Accolade will help members find Blue Shield In- Network providers
- Or virtual provider for immediate needs
- \$0 Virtual Mental Health Care
- Access to licensed therapists within 2-5 days
- No referrals needed
- Unlimited therapy visits with the same provider

Wellvolution

- Headspace (Ginger)
- Mindfulness and meditation
- On demand mental health providers for eligible members



Navigator PPO – The Accolade Difference

Accolade provides a high touch member experience that yields a 90% Customer Satisfaction rating



“(My Health Assistant) is fantastic with **helping me with information on medication, procedures and any other questions** that I may have on my health issues.”

“Our active Officers really appreciate the willingness of Accolade to go above and beyond. Often, they are calling for one thing and get assisted with other items.”

California Association of Highway Patrolmen



“We have a lot of retirees and the kindness and care that they receive with Accolade has not gone unnoticed by our retired population. They really support them in a patient and direct way.”

California Association of Highway Patrolmen



City of Seattle utilizes Accolade and gave a positive review.