



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of
Supervisors
105 E. Anapamu Street, Suite
407
Santa Barbara, CA 93101
(805) 568-2240

Submitted on:
(COB Stamp)

Department Name: Social Services
Department No.: 044
Agenda Date: June 23, 2026
Placement: Administrative Agenda
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Director: Daniel Nielson, Social Services Director
Contact: Amy Krueger, Adult and Children Services and Maria Gardner, Economic Assistance and Employment Services
SUBJECT: Renewal of Social Services Agreements for Fiscal Year 2026-2027

Signed by:
Daniel Melson
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County Counsel Concurrence Auditor-Controller Concurrence
As to form: Yes As to form: Yes
Other Concurrence: Risk
As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve, ratify, and authorize the Chair to execute a Fifth Amendment to the Agreement with Council on Alcoholism and Drug Abuse (local vendor) to provide Alcohol and Drug Treatment services for a total contract amount not to exceed \$13,000 for the period July 1, 2026 through June 30, 2027;
- b) Approve, ratify, and authorize the Chair to execute the Fifth Amendment to the Agreement with Santa Barbara Family Care Center dba Children’s Resource and Referral of Santa Barbara County to provide Emergency Child Care Bridge Program for Foster Children to increase the total contract amount for July 1, 2024 through June 30, 2026 to \$2,087,835 and for a total contract amount not to exceed \$721,322 for the period July 1, 2026 through June 30, 2027;
- c) Approve, ratify, and authorize the Chair to execute a Second Amendment to the Agreement with Casa Pacifica Centers for Children and Families (local vendor) to provide Child Welfare Services Senate Bill 163 Wraparound Services and Family Urgent Response System to increase

the total contract amount to \$1,021,201 for July 1, 2025 through June 30, 2026 and for a total contract amount not to exceed \$929,202 for the period July 1, 2026 through June 30, 2027;

- d) Approve and authorize the Chair to execute the Agreement with Domestic Violence Solutions of Santa Barbara County to provide domestic violence prevention services for a total contract amount not to exceed \$123,750 for the period July 1, 2026 through June 30, 2027;
- e) Approve, ratify and authorize the Chair to execute the Fourth Amendment to the Agreement with Family Care Network, Inc. to provide Independent Living Program for a total contract amount not to exceed \$108,500 for the period July 1, 2026 through June 30, 2027;
- f) Approve, ratify and authorize the Chair to execute the First Amendment to the Agreement with Family Service Agency of Santa Barbara County to provide Child Welfare Services Counseling Services for a total contract amount not to exceed \$25,000 for the period July 1, 2026 through June 30, 2027;
- g) Approve, ratify, and authorize the Chair to execute the Second Amendment to the Agreement with Family Service Agency of Santa Barbara County to provide Community Pathway Program for a total contract amount not to exceed \$200,000 for the period July 1, 2026 through June 30, 2027;
- h) Approve and authorize the Director of the Department of Social Services, or designee to execute the Agreement with Good Samaritan Shelters, Inc. to provide subsidized employment through the Joint Opportunities Building Skills Program for a total contract amount not to exceed \$120,000 for the period July 1, 2026 through June 30, 2027;
- i) Approve, ratify, and authorize the Chair to execute the Second Amendment to the Agreement with Goodwill Industries of Ventura and Santa Barbara Counties to serve as the Workforce Development Board Youth Contractor for a total contract amount not to exceed \$740,512 for the period July 1, 2026 through June 30, 2027;
- j) Approve, ratify, and authorize the Chair to execute the Second Amendment to the Agreement with Pathway Family Services to provide Family Evaluation Services for a total contract amount not to exceed \$200,000 for the period July 1, 2026 through June 30, 2027; and
- k) Determine that the above-recommended actions are not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guidelines Section 15378(b)(5), since the activities are organizational or administrative activities of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

This item is on the agenda to renew the following ten Agreements for the period from July 1, 2026 through June 30, 2027:

- a. Council on Alcoholism and Drug Abuse (CADA) to provide alcohol and drug treatment services (ADT) increases the max payable for this Agreement to \$13,000;

- b. Santa Barbara Family Care Center dba Children's Resource and Referral of Santa Barbara County (CRR) to provide Emergency Child Care Bridge Program (ECCBP) decreases the max payable for this Agreement to \$731,322.
- c. Casa Pacifica Centers for Children and Families (Casa Pacifica) to provide Child Welfare Services (CWS) Senate Bill (SB) 163 Wraparound Services and Family Urgent Response System (FURS) increases the max payable for this Agreement to \$929,202;
- d. Domestic Violence Solutions of Santa Barbara County (DVS) to provide domestic violence prevention services (DVPS) establishes a contract for the max payable for this Agreement to \$123,750;
- e. Family Care Network, Inc. (FCNI) to provide Independent Living Program (ILP) decreases the max payable for this Agreement to \$108,500;
- f. Family Service Agency of Santa Barbara County (FSA) to provide Child Welfare Services (CWS) Counseling Services decreases the max payable for this Agreement to \$25,000;
- g. FSA to provide Community Pathway Program (CPP) decreases the max payable for this Agreement to \$200,000;
- h. Good Samaritan Shelters, Inc. (Good Samaritan Shelter) to provide subsidized employment through the Joint Opportunities Building Skills (JOBS) Program increases the max payable for this Agreement to \$120,000;
- i. Goodwill Industries of Ventura and Santa Barbara Counties (Goodwill) to serve as the Workforce Development Board (WDB) Youth Contractor increases the max payable for this Agreement to \$740,512;
- j. Pathway Family Services (Pathway) to provide Family Evaluation Services (FES) increases the max payable for this Agreement to \$200,000; and

Discussion:

Execution of the amendments to agreements with CADA, CRR, Casa Pacifica, DVS, FCNI, FSA, Good Samaritan Shelter, Goodwill, and Pathway will continue the delivery of services and programs to vulnerable and at-risk children and their families in Fiscal Year (FY) 2026-27.

These agreements are typically renewed via the County Executive Office's Ongoing Contracts List (OCL) that is presented to the Board of Supervisors (BOS) during Budget Hearings. The threshold to be included on the OCL, only allows for a 10% change (increase or decrease) as compared to current year. As a result of significant reductions in funding, these agreements were reduced beyond the threshold and are now presented to the BOS for approval.

Background:

The Department of Social Services (DSS), in partnership with community-based organizations, provides protective and supportive services to ensure the safety and well-being of children and youth. DSS has contracted with these organizations to deliver services and support that help stabilize families and to ensure the safety of children at risk of abuse and neglect as well as ongoing case management and direct services to families to stabilize children placed in foster care.

- a. CADA: Alcohol and Drug Treatment Services (ADT):
Substance use/abuse is a major contributing factor in child abuse and neglect. CWS and the Juvenile Court require parents to participate in an alcohol and/or drug treatment program to learn the skills needed to maintain a clean and sober lifestyle. The County lacks the ability to provide all of the necessary alcohol and drug treatment services needed for CWS clients in the Santa Maria, Lompoc and Santa Barbara regions. Therefore, it is necessary to secure contractors for this required service. Alcohol & Drug Treatment Services contracts represent

an important and integral part of Santa Barbara County's CWS delivery system as a means of remediating the circumstances that originally required CWS intervention. The County has contracted with CADA to provide ADT since 2012. The Fifth Amendment to the Agreement with CADA for ADT (Recommended Action (a), Attachment A) amends the original agreement with CADA approved by the Board on June 10, 2021 (Attachment A-1) by extending its term by one additional year through June 30, 2027; the First Amendment (Attachment A-1) approved by the Board on June 14, 2022; the Second Amendment (Attachment A-1) approved by the Board on June 16, 2023; the Third Amendment (Attachment A-1) approved by the Board on June 11, 2024 – amended the original term set to expire on June 30, 2024 and extended it through June 30, 2025; the Fourth Amendment (Attachment A-1) approved by the Board on June 24, 2025 – amended the original term set to expire on June 30, 2025 and extended it through June 30, 2026. The total cost of providing services under the amended agreement will not exceed \$13,000.

b. CRR: Emergency Child Care Bridge Program (ECCBP)

ECCBP aims to increase the number of foster children successfully placed in home-based family care settings, increase capacity of child care programs to meet the needs of foster children in their care, and maximize funding to support the child care needs of eligible families. The County has contracted with CRR to provide ECCBP services since 2018. The Fifth Amendment to the Agreement for ECCBP (Recommended Action (k), Attachment B) amends the original agreement with CRR approved by the Board on June 16, 2023 (Attachment B-1) by extending its term by one additional year through June 30, 2027; the First Amendment (Attachment B-1) approved by the Board on June 25, 2024; the Second Amendment (Attachment B-1) approved by the Board on June 24, 2025; the Third Amendment (Attachment B-1) approved by the Board on December 16, 2025 – amended the original term set to expire on June 30, 2024 and extended it through June 30, 2025; and the Fourth Amendment approved by the Board on March 3, 2026 to increase the total contract amount. The total cost of providing services under the amended agreement will not exceed \$2,087,835 for July 1, 2024 through June 30, 2026 and not to exceed \$721,322 for the period July 1, 2026 through June 30, 2027.

c. Casa Pacifica: Child Welfare Services (CWS) Senate Bill (SB) 163 Wraparound Services and Family Urgent Response System (FURS)

CWS SB 163 Wraparound Services can reduce the risk of out-of-home placement and recidivism by bringing individuals, agencies, and the community together as the decision-making team, with the central focus being to meet the needs of the child/youth and their family. Wraparound Services may also be used for children/youth who are eligible for Adoption Assistance Program benefits. The single most important outcome of the CWS SB 163 Wraparound Services is that children/youth are in permanent homes maintained and supported by the community. Without CWS SB 163 Wraparound Services, expenditures for foster care placements would be higher as more children would be placed out of home and in higher level placements. The intent of FURS is to establish a coordinated, statewide, regional, and county-level system designed to provide collaborative and timely state-level phone-based response and county-level in-home, in-person mobile response during situations of instability for the purposes of preserving the relationship of the caregiver and the child, youth, or non-minor dependents (NMD). FURS provides developmentally appropriate relationship conflict management and resolution skills, stabilizes the living situation, mitigates the distress of the caregiver or child, youth or NMD, connects the caregiver and child, youth or NMD to the existing array of local services, and promotes a

healthy and healing environment for children, youth, NMDs and families. The County has contracted with Casa Pacifica to provide CWS SB 163 Wraparound Services since 2007 and FURS since 2021. The Second Amendment to the Agreement for CWS SB 163 Wraparound Services and FURS (Recommended Action (c), Attachment C) amends the original agreement with Casa Pacifica approved by the Board on June 28, 2022 (Attachment C-1) by extending its term by one additional year through June 30, 2027; the First Amendment (Attachment C-1) approved by the Board on June 16, 2023 – amended the original term set to expire on June 30, 2024 and extends it through June 30, 2025. The total cost of providing services under the amended agreement for FY 2025-26 will not exceed \$1,021,201 and for FY 2026-27 will not exceed \$929,202.

d. DVS: Domestic Violence Prevention Services (DVPS)

DVS is the only agency in Santa Barbara County that provides emergency shelter along with the required support programs for victims of domestic violence. Sections 18290 through 18309.8 of the Welfare and Institutions Code (WIC) set forth the requirements for shelter-based domestic violence programs.

DVS provides the following services to adults and children suffering from domestic abuse:

1. Crisis Hotlines – DVS operates four 24-hour hotlines in Santa Barbara, Santa Maria, Lompoc, and Santa Ynez. Staff members provide counseling, referrals, and access to immediate shelter.
2. 911 Emergency Response Team - DVS staff respond alongside law enforcement to domestic violence 911 calls. Advocates are available to dispatch 24 hours a day, 365 days a year.
3. Emergency Shelters – Adults and children fleeing from domestic violence may stay in one of DVS' three confidential emergency shelters for up to 45 days. Clients receive clinical counseling, case management, food, clothing, medical, legal, and financial assistance.
4. Transitional Housing - The Transitional Housing program provides a safe and supportive environment for battered adults to heal from trauma, develop household management and parenting skills, increase their job skills and earning power, find stable employment, save for housing deposits, gain independent living skills, and move into permanent housing.
5. Outpatient Crisis Counseling – DVS offers individual and group counseling to survivors of domestic violence, whether or not they are seeking shelter or have been in shelter in the past.
6. Outpatient Crisis Practical Needs – Survivors who call the hotlines with emergency needs for clothing and food, but who are unable to leave their abuser at present, or who have access to safe housing elsewhere, are provided with these resources on a confidential basis.
7. Teen Services – DVS teaches teens in local schools and juvenile facilities about healthy relationships, effective communication and problem-solving skills, and the importance of basing relationships on mutual respect and equality, rather than on power and control.

DVS is the only agency in Santa Barbara County that provides emergency shelter along with the required support services for victims of domestic violence and as a result, this is a sole source contract. The County has contracted with DVS to provide DVPS since 1995. The Agreement with DVS for DVPS (Recommended Action (d), Attachment D) establishes an

agreement from July 1, 2026 through June 30, 2027. The total cost of providing services for FY 2026-27 under the agreement will not exceed \$123,750.

e. FCNI: Independent Living Program (ILP)

The goal of the ILP is to assist youth in transitioning from foster care to self-sufficiency by providing services such as assistance in obtaining a high school diploma, career exploration, vocational training, job placement and retention, training in daily living skills, training in budgeting and financial management skills, substance abuse prevention, and preventive health activities. The Santa Barbara County ILP embraces academic education, self-care education, and life skills development as the foundation for the ILP at the onset of services for youth ages 16 to 18 (optional for ages 14 to 15) and through emancipation. Education and training provided to former foster youth ages 18 to 20 involved with ILP includes housing information, counseling, employment, education, finances and other appropriate guidance and services to aid in supporting the youth's efforts in achieving self-sufficiency. The County has contracted with FCNI to provide ILP since 2011. The Fourth Amendment to the Agreement for ILP (Recommended Action (e), Attachment E) amends the original agreement with FCNI approved by the Board on May 2, 2023 (Attachment E-1) by extending its term by one additional year through June 30, 2027; the First Amendment (Attachment E-1) approved by the Board on June 11, 2024; the Second Amendment (Attachment E-1) approved by the Board on June 24, 2025 – amended the original term set to expire on June 30, 2025 and extended it through June 30, 2026; the Third Amendment (Attachment E-1) approved by the Board on November 4, 2025 – reduced the contract amount to \$115,000 for the period of July 1, 2025 through June 30, 2026. The total cost of providing services for FY 2026-27 under the amended agreement will not exceed \$108,500.

f. FSA: CWS Counseling Services

CWS Counseling Services is designed to provide therapeutic services to adults with an open CWS case. The goal is to support clients to competently and safely care for their children in alignment with their CWS case plan goals. The County has contracted with FSA to provide CWS Counseling Services since 2019. The First Amendment to the Agreement for CWS Counseling Services (Recommended Action (f), Attachment F) amends the original agreement with FSA approved by the Board on June 24, 2025 (Attachment F-1) by extending its term by one additional year through June 30, 2027. The total cost of providing services for FY 2026-27 under the amended agreement will not exceed \$25,000.

g. FSA: Community Pathway Program

The Community Pathway Program is a major strategy in the Child Welfare Services Comprehensive Prevention Plan written and approved to fulfill California's Families First Prevention Services (FFPS) Program and presented to the Board in November 2023. Families across the county who are struggling will be offered care in a community pathway, a "gold-standard" science-based protocol that will include addressing immediate concrete needs, individualized support for parents' self-selected goals, and warm hand-offs to specialized services like parent coaching, mental health, and career education. The County has contracted with FSA to provide Community Pathway Program since 2024. The Second Amendment to the Agreement for Community Pathway Program (Recommended Action (g), Attachment G) amends the original agreement with FSA approved by the Board on May 14, 2024 (Attachment G-1) by extending its term by one additional year through June 30, 2027; the First Amendment (Attachment G-1) approved by the Board on June 17, 2025 – amended the original term set to expire on June 30, 2024 and extend it through June 30, 2025. The total

cost of providing services for FY 2026-27 under the amended agreement will not exceed \$200,000.

- h. **Good Samaritan Shelter: Subsidized Employment through the JOBS Program**
The primary objective of the JOBS program is to promote full self-sufficiency by providing work experience and training in subsidized employment that will lead to unsubsidized employment. The program is designed to fit within the existing Welfare-to-Work (WTW) program under the CalWORKs program. It is designed to help WTW participants address barriers to employment, develop soft skills, gain work experience and progress toward self-sufficiency. The goal of the subsidized employment program is to provide participants with several months of stable employment history within the public sector, which will leave them better positioned to obtain an unsubsidized job when the subsidy period ends. The County has contracted with Good Samaritan Shelter to provide subsidized employment through the JOBS Program since 2024. The Agreement with Good Samaritan Shelter for subsidized employment through the JOBS Program (Recommended Action (h), Attachment H) establishes an agreement from July 1, 2026 through June 30, 2027. The total cost of providing services for FY 2026-27 under the agreement will not exceed \$120,000.
- i. **Goodwill: WDB Youth Contractor**
Goodwill will act as the Workforce Innovation and Opportunity Act (WIOA) Youth Program Operator in Santa Barbara County. As the operator, Goodwill will provide comprehensive youth services that focus on assisting primarily out-of-school youth, with one or more barriers to employment, prepare for employment and postsecondary education opportunities; attain educational and/or skills training credentials; and secure employment with career/promotional opportunities. Examples of youth with barriers to employment include high school dropouts, parenting youth, English language learners, justice-involved youth, homeless individuals, youth with disabilities, or youth that might need additional assistance to complete an educational program or secure employment. The County has contracted with Goodwill to provide WDB Youth Contractor since 2023. The Second Amendment to the Agreement for WIOA Youth Program Operator (Recommended Action (i), Attachment I) amends the original agreement with Goodwill approved by the Board on July 11, 2023 (Attachment I-1) by extending its term by one additional year through June 30, 2027; the First Amendment (Attachment I-1) executed on August 2, 2023 – amended the budget. The total cost of providing services for FY 2026-27 under the amended agreement will not exceed \$740,512.
- j. **Pathway: Family Evaluation Services (FES)**
DSS has a need for FES to be completed in both English and/or Spanish for both matched and unmatched families participating in the Resource Family Approval (RFA) process. The goal is to provide permanency for dependent children in a timely and efficient manner. The RFA process involves assessing families for placement of dependent children including non-minor dependents, and requires completion of a comprehensive assessment that includes evaluating the applicant family's ability to honor a child's natural connections; to parent a child in a family setting; to provide a safe, nurturing and stable home; and to provide permanence or prepare a child for permanence. Pathway will provide a recommendation based on their written family narrative and assessment that clearly supports whether a prospective applicant should be approved or denied as well as the services or additional training that may be needed for the family to best meet the needs of children, youth, or non-minor dependents in out-of-home care. The County has contracted with Pathway to provide

FES since 2016. The Second Amendment to the Agreement for FES (Recommended Action (j), Attachment J) amends the original agreement with Pathway approved by the Board on June 25, 2024 (Attachment J-1) by extending its term by one additional year through June 30, 2027; the First Amendment (Attachment J-1) approved by the Board on June 24, 2025 – amended the original term set to expire on June 30, 2024 and extend it through June 30, 2025. The total cost of providing services for FY 2026-27 under the amended agreement will not exceed \$200,000.

Performance Measure:

The following performance measures/outcomes are included in each program/service Agreement.

- a. CADA: Alcohol and Drug Treatment Services
 - A. CADA shall meet the following Performance Measures:
 1. Complete the substance use/abuse assessment and provide the CWS Social Worker with a Pre-authorization form outlining the recommended treatment schedule within three days of assessment completion, 95% of the time.
 2. Engage clients at first contact and beyond in the treatment process as evidenced by 75% of the clients who complete the substance use/abuse assessment, returning and participating in their recommended alcohol and drug treatment schedule for a period of at least 30 days.
 3. Provide the Monthly Client Update Report and the Monthly Invoice to the County by the 15th of the month following the provision of services.
 4. Provide the Quarterly Tracking Report to County by the 15th of the following month.
- b. CRR: Emergency Child Care Bridge Program (ECCBP)
 - A. CRR shall meet the following Performance Measures/Outcomes:
 1. CRR shall serve all CWS families referred for EBBCP services. Every effort shall be made to serve referrals received during the funding period.
 2. CRR shall provide Child Care Navigator Services to a minimum of 40 referred CWS children.
 3. CRR shall provide at a minimum four (4) Trauma-informed Child Care Training group sessions for all interested childcare providers in Santa Barbara County, including follow-up and one-on-one coaching at childcare provider locations using curriculum provided by the R&R Network.
 4. CRR shall offer Trauma-informed Child Care Training to a minimum of 45 childcare programs including license-exempt providers, licensed family childcare providers, and licensed childcare staff.
 5. CRR will provide monthly invoices to the County by the 15th of the month following the provision of services.

c. Casa Pacifica: Child Welfare Services (CWS) Senate Bill (SB) 163 Wraparound Services and Family Urgent Response System (FURS)

A. Casa Pacifica shall meet the following Performance Measures:

1. Safety:

- a. 100% of children/youth receiving Wraparound Services will not have any new, substantiated allegations of child abuse/neglect while receiving Wraparound Services.
- b. 90% of children/youth who have graduated from the Wraparound Services program will not have any new, substantiated allegations of child abuse/neglect within 6 months of graduation.

2. Permanency:

- a. 80% of children/youth will maintain community placement (parent/guardian/home based family placement) at three-month follow-up point for Wraparound Services (excluding neutral disenrollments).
- b. 90% of children/youth will maintain community placement (parent/guardian/home based family placement) at 72-hour follow-up of FURS response.

3. Well-being:

- a. 50% of children/youth will have improved in emotional and behavioral adjustments by 6 months into the Wraparound Services program as measured by the Child and Adolescent Needs Tool (CANS).
- b. 80% of children/youth who have graduated from the Wraparound Services program will have improved in emotional and behavioral adjustments as measured by the CANS.

4. Service Delivery Goals:

- a. 75% of children/youth will be maintained in the Wraparound Services program for a minimum of 3 months (excluding neutral disenrollments).
- b. 90% of FCP and "FB's" will be completed within 90 days of first contact with child/youth and families for Wraparound Services.
- c. 90% of child(ren)/youth and families state overall satisfaction with Wraparound Services program at the time of closure/graduation.
- d. 95% of FURS calls will be responded to timely (not to exceed 3 hours for urgent calls and 24 hours for non-urgent calls).
- e. 90% of FURS calls will be successfully de-escalated without the need for law enforcement or hospitalization.
- f. 90% of the participants surveyed will express overall satisfaction with the FURS response.

d. DVS: Domestic Violence Prevention Services (DVPS)

A. DVS shall:

- 1. Pursuant to WIC 18300, a report shall be prepared annually by July 30th and submitted to the County for submission to the Board of Supervisors and made available to the public if requested. The report shall include all of the following elements:
 - a. The total number of persons requesting services

- i. Survival Skills: 100% of all Eligible Youth in ILP shall have a documented assessment of their survival skills with identified activities for attaining competency in this area.
 - j. Interpersonal/Social Skills: 100% of all Eligible Youth in ILP shall have a documented assessment of their interpersonal/social skills with identified activities for attaining competency in this area.
 - k. Computer/Internet Skills: 100% of all Eligible Youth in ILP shall be tested for their computer/internet skills with an expectation that they possess basic skill levels with identified activities for attaining competency in this area.
2. FCNI shall meet the Target Outcomes for Eligible Youth participating in ILP activities:
- a. Money Management
 1. Follows a budget = 85% of Eligible Youth
 2. Has a savings account = 90% of Eligible Youth
 3. Understands responsible banking = 75% of Eligible Youth
 4. Paying bills and wise spending = 75% of Eligible Youth
 - b. Job Skills/Career Planning
 1. Prepared resume and submitted job applications = 100% of Eligible Youth
 2. Seeking work = 100% of Eligible Youth
 3. Has a job = 85% of Eligible Youth
 4. Established a career objective and goals = 95% of Eligible Youth
 - c. Educational Planning
 1. Able to complete High School Diploma or equivalent = 100% of Eligible Youth
 2. Assigned a tutor = 25% of Eligible Youth
 3. Attained a High School Diploma or equivalent = 95% of Eligible Youth
 4. Has a college or vocational training plan = 100% of Eligible Youth
 5. Enrolled in higher education or vocational training = 75% of Eligible Youth
 - d. Health and Well-being
 1. Referred to age-appropriate applicable services = 100% of Eligible Youth
 2. Currently receiving necessary health services = 100% of Eligible Youth
 3. Prepares healthy menus = 85% of Eligible Youth
 4. Engaged in positive social activities = 95% of Eligible Youth
 5. Uses Medi-Cal or maintains health insurance = 100% of Eligible Youth

e. Independent Living

1. Follows a transportation plan = 100% of Eligible Youth
2. Completed housing exercise = 100% of Eligible Youth
3. Secured housing and furnishings = 100% of Eligible Youth seeking housing
4. Successfully completing TILP goals = 90% of Eligible Youth

f. Personal and Community Resources

1. Has all vital documents = 100% of Eligible Youth
2. Uses community resources = 80% of Eligible Youth

g. Permanent Supportive Relationships

1. Has requested a mentor = 25% of Eligible Youth
2. Has an assigned mentor/intern = 30% of Eligible Youth
3. Has established a community-based support team = 70% of Eligible Youth

f. FSA: CWS Counseling Services

A. FSA shall meet the following Performance Measures or Outcomes:

1. 95% of referrals received shall be responded to by FSA within 3 business days.
2. 100% compliance with scheduled appointments by FSA.
3. 80% of the clients shall meet identified treatment goals at service termination as evidenced by clinical assessment, observation, and standardized measurement instrument outcomes.

g. FSA: Community Pathway Program (CPP)

A. FSA shall meet the following Performance Measures/Outcomes:

1. A range of families' needs are respectively and effectively addressed by the Community Pathway.
 - a. This will be measured using the evidence-based Client Satisfaction Questionnaire 8 which asks participants to rate the level at which they received the services participants wanted as well as asking if the participants received what they needed.
2. Community Pathway workforce understands their work as prevention.
 - a. All Community Pathway personnel will receive an orientation on the community pathway approach and its role as a prevention strategy. CONTRACTOR will work with CWS and Juvenile Probation to identify tools to measure this goal.
3. Care management entities practice trauma-informed care including support for case managers and supervisors.
 - a. CONTRACTOR will complete an annual trauma informed care training. CONTRACTOR will work with CWS and Juvenile Probation to identify tools to measure this goal.
4. Care management entities use FindHelp closed-loop referral system or other COUNTY approved method to send referrals.

- a. At least three attempts will be made to connect the family with the provider referred to.

5. Case Management

- a. At least three attempts will be made to reach each referred family within seven business days of receiving their referral. Attempts will be made at different times of the day (morning, lunchtime, afternoon) and, when possible, using different means (phone call, text, email).
- b. The case manager will meet with the family either in person, by telephone, or by video conference to complete a My Goal Plan and Stepping Stones assessment. The frequency and length of these meetings will be based on the parent's self-selected goals, and the needs of the family.

6. Parents as Teachers

- a. At least three attempts will be made to reach each referred family within seven business days of receiving their referral. Attempts will be made at different times of the day (i.e. morning, lunchtime, afternoon) and, when possible, using different means (phone call, text, email).
- b. This evidence-based practice will be provided with fidelity to the model including the number, length, and content of meetings with clients and appropriate adaptations to differences in cultural and/or language.
- c. 70% of parents will maintain or improve positive parenting attitudes related to reduced risk of child abuse, including appropriate developmental expectations, positive parent-child roles, positive beliefs against corporal punishment, and empathy for their children following six months of treatment as measured by any one domain on the Adult Adolescent Parenting Inventory (AAPI)-2.5.

7. Healthy Families America

- a. At least three attempts will be made to reach each referred family within seven business days of receiving their referral. Attempts will be made at different times of the day (i.e. morning, lunchtime, afternoon) and, when possible, using different means (phone call, text, email).
- b. This evidence-based practice will be provided with fidelity to the model including the number, length, and content of meetings with clients and appropriate adaptations to differences in cultural and/or language.
- c. 65% of caregivers will report an increase in protective factors that mitigate risk for child abuse and neglect as measured by the Protective Factors Survey.
- d. 65% of participants exhibiting symptoms of postnatal depression will report a reduction in these symptoms, as measured by the Edinburgh Postnatal Depression Scale (EPDS).

8. Parent Child Interaction Therapy

- a. At least three attempts will be made to reach each referred family within seven business days of receiving their referral. Attempts will be made at different times of the day (i.e. morning, lunchtime, afternoon) and, when possible, using different means (phone call, text, email).

- b. This evidence-based practice will be provided with fidelity to the model including the number, length, and content of meetings with clients and appropriate adaptations to differences in cultural and/or language.
- c. 65% of caregivers will report reductions in their child's behavioral intensity scores as measured by the Eyberg Child Behavior Inventory (ECBI).
- d. 65% of caregivers will report reductions in stress as measured by the Parenting Stress Index-4th Edition, Short Form (PSI-4,SF).

h. Good Samaritan Shelters: JOBS Program

A. There are no Performance Measures/Outcomes included in this Agreement.

i. Goodwill: WDB Youth Contractor

A. Goodwill shall meet the following Performance Measures/Outcomes:

1. Enrollment Goals

Enroll in the program unduplicated youth across County over the term of the Agreement.

Fiscal Year	North		South		Annual Total
	ISY	OSY	ISY	OSY	
2023/2024	26	79	11	34	150
2024/2025	26	79	11	34	150
2025/2026	26	79	11	34	150
County-wide					
2026/2027			ISY	OSY	
			32	98	130
County Total	78	237	65	200	580

Goodwill shall serve 150 youth participants per year, with the exception of PY 2026-2027, where Goodwill shall serve 130 youth participants. The distribution of youth participants (between ISY and OSY) to be served per year may change, with County's approval, depending on State requirement.

2. Work Experience Goals

- a. Shall provide paid Work Experience for a minimum of 311 youth participants, for the number of hours and rate specified in Exhibit B-1 or B-2 Line Item Budget and Narrative:

Work Experience	Annual Totals
2023/2024	82
2024/2025	82
2025/2026	82
2026/2027	65
Totals	311

3. Additional Yearly Performance Goals

State of California and/or the WDB are able to develop additional performance indicators to ensure a strong return on investment and

adequate levels of service and outcomes for the community. Goodwill must meet or exceed the following annual performance goals:

- a. Youth participants exited each year must meet or exceed the following goals for Fiscal Year 2023/2024:
 - 1. Placed in Employment or Education: 60%
 - 2. Obtain an industry-recognized Certificate or Credential: 54%
 - 3. Achieve a Measurable Skill Gain: 50%
- b. Goodwill must make a good faith effort to, at minimum, exit 50% of youth participants served (carried forward and new enrollments) each FY. For example, if during FY 2023/2024, 80 youth participants are carried over from previous FY, and an additional 60 are enrolled, half of the total youth participants (70) must be exited at the end of FY 2023/2024.
- 4. Meet or exceed State established annual performance goals per fiscal year.

Employment, Education, or Training	Retention	Earnings	Degree or Credential Attainment	In Program Skills Gain
71.0%	64.5%	\$3,490.00	60.0%	66.0%

The chart represents performance measures for Fiscal Year 2023/2024. The performance goals for Fiscal Years 2024/2025, 2025/2026 and 2026/2027 will be negotiated with the State by the WDB and must be met or exceeded by Goodwill. Once negotiated, County shall update performance goals.

- j. Pathway: Family Evaluation Services (FES)
 - A. Pathway shall meet the following Performance Measures/Outcomes:
 - 1. Contact applicants within seven (7) workdays of receipt of referral 98% of the time.
 - 2. Complete Family Evaluation within 45 days of receiving a referral from the County on the condition that the family cooperates in a timely fashion 90% of the time.
 - 3. Provide monthly report of completed and in-progress Family Evaluations and monthly invoices to the County by the 15th of the month following the provision of services.

Contract Renewals:

For each contract or renewal DSS is requesting to:

- a. Renew Agreement with CADA for Alcohol and Drug Treatment Services for FY 2026/2027. CADA is meeting the performance measures contained in the Agreement. The new annual contract amount is \$13,000 or 13.3% less than the FY 2025/2026 contract. The County has contracted with CADA to provide ADT since 2012.

- b. Renew Agreement with CRR for Emergency Child Care Bridge Program (ECCBP) for FY 2026/2027. CRR is meeting the performance measures contained in the Agreement. The new annual contract amount is \$731,322 or 64.97% less than the FY 2025/2026 contract. The County has contracted with CRR to provide ECCBP since 2018.
- c. Renew Agreement with Casa Pacifica for Child Welfare Services (CWS) Senate Bill (SB) 163 Wraparound Services and Family Urgent Response System (FURS) for FY 2026/2027. Casa Pacifica is meeting the performance measures contained in the Agreement. The new annual contract amount is \$929,202 or less than 1% more than the FY 2025/2026 contract. The County has contracted with Casa Pacifica to provide CWS SB 163 since 2007 and FURS since 2021.
- d. Establish a new Agreement with DVS for Domestic Violence Prevention Services (DVPS) for FY 2026/2027. The new annual contract amount is \$123,750. The County has contracted with DVS to provide DVPS since 1995.
- e. Renew Agreement with FCNI for Independent Living Program (ILP) for FY 2026/2027. FCNI is meeting the performance measures contained in the Agreement. The new annual contract amount is \$108,500 or 5.65% less than the FY 2025/2026 contract. The County has contracted with FCNI to provide ILP since 2011.
- f. Renew Agreement with FSA for CWS Counseling for FY 2026/2027. FSA is meeting the performance measures contained in the Agreement. The new annual contract amount is \$25,000 or 50% less than the FY 2025/2026 contract. The County has contracted with FSA to provide CWS Counseling since 2019.
- g. Renew Agreement with FSA for Community Pathway Program (CPP) for FY 2026/2027. FSA is meeting the performance measures contained in the Agreement. The new annual contract amount is \$200,000 or 45.5% less than the FY 2025/2026 contract. The County has contracted with FSA to provide CCP since 2024.
- h. Establish a new agreement with Good Samaritan Shelters for JOBS Program for FY 2026/2027. The new annual contract amount is \$120,000 or 66.67% more than the FY 2025/2026 contract. The County has contracted with Good Samaritan Shelters to provide JOBS Program since 2024.
- i. Renew Agreement with Goodwill for WDB Youth Contractor for FY 2026/2027. Goodwill is meeting the performance measures contained in the Agreement. The new annual contract amount is \$740,512, which is .68% more than the FY 2025/2026 contract. The County has contracted with Goodwill to provide WDB Youth Contractor since 2023.
- j. Renew Agreement with Pathway for Family Evaluation Services (FES) for FY 2026/2027. Pathway is meeting the performance measures contained in the Agreement. The new annual contract amount is \$200,000 or 81.8% more than the FY 2025/2026 contract. The County has contracted with Pathway to provide FES since 2016.

Fiscal and Facilities Impacts:

Fiscal Analysis:

Funding Source	FY 2026/27	Total
General Fund	\$441,400	\$441,400
State	\$1,293,258	\$1,293,258
Federal	\$895,812	\$895,812
Fees	\$26,600	\$26,600
<i>Other Sources</i>	\$564,216	\$564,216
Total	\$3,191,286	\$3,191,286

DSS appropriated funds in its FY 2026-27 budget to make payments under these agreements. Funds are derived from General Fund, Federal, State, and 2011 Realignment, and other miscellaneous revenue sources. The agreements contain non-appropriation clauses in the event that no or insufficient funds are appropriated or funds are not otherwise available for payment during their terms. Other funding sources include marriage license fees and court fines related to domestic violence offenses, contributions from partner departments that support shared services (such as Probation funding for Wraparound program slots) and allocations from Restricted Fund Balance.

Special Instructions:

Please scan, email and send one (1) duplicate of each original Amendment/Agreement, and a copy of the minute order to:

DSS Procurement and Contracts Unit
 C/O Tricia Beebe
 2125 S. Centerpointe Parkway, 3rd Floor
 Santa Maria, CA 93455
 Email: tbeebe@countyofsb.org

Attachments:

- **Attachment A** – 5A - CADA - ADT 26-27 FINAL 5-27-26
- **Attachment B** – 5A - CRR ECCBP 25-26 FINAL 5-18-26
- **Attachment C** – 2A – Casa Pacifica – SB 163/FURS 26-27 FINAL 5-18-26
- **Attachment D** – Agreement with DVS – DVPS 26-27 FINAL 5-30-26
- **Attachment E** – 4A – FCNI – ILP 26-27 FINAL 5-29-26
- **Attachment F** – 1A – FSA – CWS Counseling Services FINAL 5-27-26
- **Attachment G** – 2A – FSA – CPP 26-27 FINAL 6-2-26
- **Attachment H** – BC – Good Samaritan Shelters – JOBS Program 26-27 FINAL 6-3-26
- **Attachment I** – 2A – Goodwill– WDB Youth Contractor 26-27 FINAL 6-1-26
- **Attachment J** – 2A – Pathway – FES 26-27 FINAL 5-26-26

Contact Information:

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