



**BOARD OF SUPERVISORS
AGENDA LETTER**

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Behavioral Wellness
Department No.: 043
For Agenda Of: September 19, 2023
Placement: Administrative
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Antonette ‘Toni’ Navarro, LMFT, Director
Department of Behavioral Wellness, 805-681-5220
Contact Info: John Winckler, Branch Chief of Specialty Programs
Department of Behavioral Wellness, 805-681-5220

Tracy Macuga, Public Defender
Office of Public Defender, 805-568-3494
Deepak Budwani, Chief Financial and Administrative Officer
Office of Public Defender, 805-568-3589

SUBJECT: Salary Resolution Amendment for the Behavioral Wellness Department and Public Defender’s Office; Budget Revision Request

County Counsel Concurrence

As to form: Yes

Other Concurrence: Human Resources As to form: Yes

Auditor-Controller Concurrence

As to form: N/A

Other Concurrence: Public Defender
As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Adopt an amendment to the Salary Resolution (Attachment A), effective September 18, 2023, to add one (1.0 FTE) Practitioner Intern/I/II, one (1.0 FTE) Case Worker, and one (1.0 FTE) Recovery Assistant position to the Department of Behavioral Wellness (BWell) and one (1.0FTE) Social Service Worker, PS/L position to the Public Defender’s Office;
- b) Approve a Budget Revision Request (BJE Number 0009276) (Attachment B) to:
 - 1. Establish appropriation of \$417,760 in BeWell Mental Health Services Fund for Services/Supplies & Salary/Benefits funded by an operating transfer from the Probation General Fund;
 - 2. Establish appropriation of \$132,300 in Public Defender General Fund for

Salary/Benefits funded by an Intrafund Expenditure Transfer from the Probation General Fund; and

3. Transfer total appropriation of \$550,060 in Probation General Fund from Services/Supplies to Intrafund Expenditure Transfer & Other Financing Uses for an operating transfer to BeWell Mental Health;
- c) Determine that the above actions are government fiscal activities or funding mechanisms which do not involve any commitment to any specific project which may result in potential physical impacts on the environment, and therefore not a project under the California Environmental Quality Act (CEQA) pursuant to Section 15378(b)(4) of the CEQA guidelines.

Summary Text:

This item is on the agenda to request that the Board adopt an amendment to the Salary Resolution to add one (1.0 FTE) Practitioner Intern/I/II, one (1.0 FTE) Case Worker, one (1.0 FTE) Recovery Assistant position to the Department of Behavioral Wellness (BWell) and one (1.0 FTE) Social Service Worker Senior, PS/L position to the Public Defender’s Office.

The listed positions, in addition to a Deputy Probation Officer, will create multi-agency Familiar Faces team, tasked to conduct daily outreach and engagement in the city or jurisdiction chosen for the pilot phase, and later in any city or jurisdiction the teams are able to serve. The clients intended for outreach include individuals who are homeless and are high utilizers of law enforcement calls for service, with numerous misdemeanor or low-level offense arrests or citations, numerous days spent in jail on multiple visits throughout the year, and/or holds made pursuant to Section 5150 of the Welfare and Institutions Code (WIC).

The team will build rapport and relationships based on trust, with the goal of implementing coordinated individualized intervention plans for those in the priority population. Once an individual is willing to accept assistance, they will be connected to appropriate services and community support through intensive engagement and a “warm hand-off” approach, to ensure the individual has been contacted by service providers and enrolled in services, as necessary. Services include mental health services, medical services, and housing and employment services.

Background:

The multidisciplinary effort of the Familiar Faces Program is based upon successful programs modeled elsewhere in California and other states. The mission of the Familiar Faces Program is to conduct daily outreach and engagement, facilitate the expedited identification, assessment, and linkage of Familiar Faces clients to supportive services within the City of Santa Barbara and surrounding areas (Goleta, Isla Vista, etc) for the pilot phase. This includes building rapport and relationships based on trust, with the goal of implementing coordinated intervention plans for the priority population. In addition, the team will help broker access to services and community supports through intensive engagement to ensure that individuals are tracked throughout the entire engagement process for continuity of care.

Performance Measure:

The overarching goal of the Familiar Faces Program is to have an increase in the priority population accepting services and support, resulting in a reduction in demand for emergency services and stabilization of those individuals who revolve in and out of custody without a resolution to their unmet needs. Other important goals include:

- Build relationships with individuals in the priority population to gain their trust and willingness to accept services.
- Link individuals who accept assistance to services in the community, including appropriate mental health and substance use disorder services, and provide them with resources.
- Ensure a warm hand off is conducted from the outreach team to BWell.
- Provide intensive case management to clients who have no mental health diagnosis or a mild to moderate mental health diagnosis.
- Reduce distress for individuals facing multiple mental wellness challenges

Outcomes:

- Reduce the number of calls for service to 911 (law enforcement, ambulance)
- Reduce the number of arrests or citations for low-level offenses such as trespassing
- Reduce the number of days in jail, to avoid decompensation of those individuals and disruption of existing supports and services
- Reduce the number of Welfare and Institutions Code (WIC) § 5150 holds by ensuring mental health services and medication supports are provided in the community
- Sufficient stabilization for case closure, which may include:
 - Client is found to be incompetent to stand trial (IST) or severely mentally ill and is under care from a mental health professional;
 - Six months of no contact with law enforcement or the team; or
 - Four months of stable permanent housing.

The data to be collected in order to determine the efficacy of this program include:

- Number of calls for service in the jurisdiction (law enforcement)
- Number of arrests (law enforcement)
- Number of days spent in jail (SBSO)
- 5150 WIC holds (BWell and SBSO)
- Medi-Cal Billing information (related to CalAIM objectives)
- Tracking of involvement and services from a variety of providers on a program level, including but not limited to:
 - Workforce Development
 - BWell
 - Child Support
 - Community-based treatment providers
 - Community Services Department/Housing
 - Holistic Defense
 - Pretrial and Pretrial Services Navigators
 - Probation
 - Public Health
 - Local hospital emergency department visits

*Data will be tracked for the year prior to a client being referred and serve as a baseline. Specific performance measurements will be developed after the Familiar Faces project becomes operational. They cannot be defined yet but only after the program is up and running.

Fiscal and Facilities Impacts:

Budgeted: No

Fiscal Analysis:

<u>Funding Sources</u>	<u>FY 23-24 Budget</u>	<u>Annualized On-going Cost:</u>
General Fund		
State	\$ 1,075,196.00	\$ 1,075,196.00
Federal		
Fees		
Other:		
Total	\$ 1,075,196.00	\$ 1,075,196.00

Narrative:

The total annual needs for this program is \$1,075,196 and the funding will come from Probation’s Public Safety Realignment funds. The budget will be shared as follows: BWELL (\$417,760), Public Defender (\$132,252), Probation (\$425,184) and Vehicles (\$100,000). Total program budget is \$1,075,196, approved by CCP on February 2, 2023; at time of budget adoption it was unknown the specifics of the program so whole thing was built into Probation budget as a placeholder, but this now shifts the money to reflect the actual program.

BWELL requests Board of Supervisors approval of Budget Revision Request BJE No. 0009276 (Attachment B) for the provision of the Familiar Faces Program.

Staffing Impacts:

Legal Positions:

Add 4 new

FTEs:

Add 4.0

Special Instructions:

Please return one (1) Minute Order and one (1) copy of the fully-executed Salary Resolution to Melanie Johnson at mejohanson@sbcbswell.org, the BWell Contracts Division at bwelcontractsstaff@sbcbswell.org, Jeffrey Mariano at jmariano@sbcbswell.org, Deepak Budwani at dbudwani@countyofsb.org, and Tracy Rogers at TRogers@countyofsb.org.

Attachments:

Attachment A: Salary Resolution

Attachment B: Budget Revision Request Number 0009276

Authored by:

J. Mariano, M. Johnson