

COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION FOR COMMENDATION
FOR KAREN KOZAK
EMPLOYEE OF THE MONTH, AUGUST 2013

WHEREAS, Karen began working for the Sheriff's Office on April 24, 1995, as an Extra Help Communications Dispatcher I, which ultimately prepared her for the position she has held for the past 17 years as the front desk receptionist at the Sheriff's Headquarters;

WHEREAS, Karen provides excellent customer service while performing her duties, such as greeting the public, answering the telephone, and providing answers to the myriad of questions that arise within her job scope;

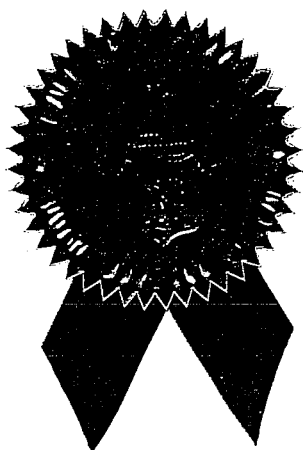
WHEREAS, Karen proficiently and calmly manages an influx of calls during emergencies and high profile cases, which can suddenly inundate the phone lines and always exhibits a cheerful and positive attitude;

WHEREAS, Karen is highly respected and appreciated by her colleagues and works well with sworn and non-sworn personnel alike, and is the first Sheriff's employee the public meets at the Sheriff's Headquarters and the one who acts as a problem-solver, active listener, and traffic controller – leaving a favorable impression on many of the visitors she helps;

WHEREAS, Karen's extensive institutional knowledge allows her to link members of the public to the most appropriate resource within the Sheriff's Office, thereby promoting the Sheriff's Office core values of service and caring.

NOW THEREFORE BE IT RESOLVED AND ORDERED that the Board of Supervisors recognizes Administrative Office Professional II Karen Kozak as the employee of the month for August 2013.

PASSED AND ADOPTED by the Board of Supervisors of Santa Barbara County, State of California, this 20th day of August 2013 by the unanimous vote of the members present.



ATTEST:

Chandra Waller

Clerk of the Board

L. O'Connell

Supervisor - 1st District

Janet Wolf

Supervisor - 2nd District

William K. Kozak

Supervisor - 3rd District

Robert A. Brown

Supervisor - 4th District

Stefano

Supervisor - 5th District