



Sheriff's Office  
and  
Probation Department



Extension Contract with  
Corizon Health, Inc.

September 8, 2015



## History – Contractual Agreements



- 1995 – Prison Health Services is selected to provide medical services to the main jail
- 2005 – PHS provides medical services to detained juveniles for Probation
- 2009 – PHS is contracted to provide mental health services for the Sheriff's Office.
- 2011 – the 2009 contract is extended for two years/PHS is absorbed into Corizon Health
- 2013 – Current contract is approved by the Board



# History - Responsive & Responsible Partnership



- Over the last 20 years , Corizon has had 6 litigation payouts stemming out of complaints filed with the Sheriff's Office, the last of which was in 2008. The average payout has been \$13,000
- The main jail facility is inspected annually by the County Public Health Department, which sends it's findings to the Board of State and Community Corrections (BSCC)
- Juvenile facilities are inspected bi-annually by the Institute of Medical Quality and the BSCC, annually by Public Health, Grand Jury and the Juvenile Justice, Delinquency Prevention Commission
- Corizon waived their cost of living increases in 2011 and 2012 which saved the County hundreds of thousands of dollars
- Corizon Health staff work as part of an integrated team in the Probation facilities, collaborating closely with Probation, ADMHS clinicians, and health care specialists in the community to assure proper delivery of health care to youth in facilities.



# History – Grievances



- In the Jail Grievance is a legal term for any request for service (not the same as a kite)
- From 7/20/13 to 7/20/15, in the Jail, there were 771 Grievances of which 555 were medical
- Two-year data review, conducted by the Sheriff's Office, shows a total grievance frequency of .1% (approximately 1 per day)
- **Medical grievance resolutions**
  - Service in Place: 321 (57.8%)
  - Service initiated: 136 (24.5%)
  - Out of Custody: 37 (6.6%)
  - Duplicate: 48 (8.6%)
  - Treatment Refused: 13 (2.3%)



# Purpose – Contract Renewal



- The Sheriff's and Probation Office takes our obligation, both moral and legal, to provide the best possible health care very seriously
- In both community policing and community corrections, perception trumps data
- Two options are currently before the Board
  - Option 1 is a two year extension which includes conducting an analysis of national best practices
  - Option 2 is a one year extension



## Purpose – Contract Renewal, Option 1



- Extends the contract for two years
- SBSO, along with Probation, will conduct a study to identify national best practice standards and evaluate our current level of service against those standards
- SBSO, along with Probation, will report the results of that study back to the board before the end of the first year of the contract
- This study, along with a report on tiers of service, will serve as the foundation for the 2017 RFP



## Purpose – Contract Renewal, Option 2



- Extends the contract for one year
- There would not be sufficient time to conduct the baseline study as we would need to immediately begin the RFP process
- There would not be sufficient time to consider public alternatives to either medical or mental health services
- The next medical services contract will be critical for the county's custodial facilities and deserves to be approached with the maximum amount of consideration