

Attachment F

Leadership Project Department Achievements

Leadership Project Departmental Achievements 2007 Examples

Improving or streamlining processes and services

- **CEO** - CIP process improvements
- **CEO/HR** - HR Restructure to improve human resources service delivery, consistency, accountability, and the development of the County's Human Resources professionals.
- **Clerk Recorder Assessor** – Coordinated special project to review & consolidate precincts (resulting in reduced cost of elections & approximately 250 less poll workers)
- **District Attorney** - Negotiated 3-yr online legal research contract, then eliminated 25% of legal publications
- **Fire** - Solvang Consolidation resulting in improved Fire service delivery
- **General Services** - Evaluate and improve technology purchasing practices including centralizing software purchases to achieve reduced cost from volume purchasing
- **General Services** – Implement effective management of computing surplus equipment including redirecting equipment for telecommuting purposes and emergency response
- **Planning** – Santa Barbara Ranch which would collectively permit a residential estate development on the Gaviota coast
- **Parks** – Enhance revenue generation (Reactivating Park Foundation; Cultivating potential new donors)
- **Public Defender** - PD Fee Assessment & Collection Project
- **Public Health** - Successful negotiation of a new Medi-Cal FQHC "Scope of Service" rate increases netting approximately \$2,000,000 annually

Increased implementation of technology to aid consumer access to services and information and achieve optical imaging of County records

- **Auditor Controller** – Vendor File Imaging Project which allows on-line workflow for vendor payment claims to streamline processing for greater efficiency

- **CEO/HR** – Implementing a Human Resources Information System (HRIS) that will significantly reduce or eliminate manual processes and redundancies while providing the County with the technological capability to access and manage workforce data to improve policy-level decision making
- **Child Support Services** – Automation and centralization of financial processes with the state are enabling dept to absorb staff reductions necessary because of flat allocation.
- **Clerk Recorder Assessor** - Implementation of "Real Estate Services" website and the Business Property Statement e-filing program which allows customers access data via the internet without having to call or come into office for data
- **Clerk Recorder Assessor** - Implemented E-Recording with PHD, designed development and rolled out a PC based marriage application program
- **District Attorney** – Built clinician access database for victim witness & resolved truancy data interfaces with schools. Implementing District Attorney Management Integrated Office Network (DAMION) Discovery Module to provide computer access to reports and files with a vision to eliminating as much paper as possible
- **Public Works** – Implement electronic transactions (use of debit & credit cards) at the South Coast Transfer and Recycling Center
- **Treasurer-Tax Collector** - Implementation of an Online Tax Payment System allowing property owners, title, and escrow companies to view, research, and pay taxes online by electronic check or credit card

Implementation of quality assurance systems and programs

- **Auditor Controller** - Implemented Disaster Accounting Procedures
- **District Attorney** – Victim Witness Program maximizes services to victims, and conducts annual fund raising events to augment victim emergency needs
- **Fire** – Establishing a benefit assessment district in the urban interface
- **General Services** – So Cal Edison and PG&E Partnership programs implementation, including community small business retrofits and county employee light exchanges
- **HCD** - Choreographed the successful application and implementation for the urban County Consortium guaranteeing a significant increase in HUD CDBG grant monies for the County and member cities

- **Parks** - San Marcos Preserve Management Plan- resulting in a passive recreational area for the community to use
- **Planning** – Completion of Uniform Rules- which enhances agricultural opportunities in the county for lands in the Agricultural Preserve Program
- **Probation** - Redirected juvenile hall beds to Home Supervision or Electronic Monitoring (EM) for a cost avoidance of \$4.3 million in direct costs
- **Public Health** – Implemented Public Health Broadcast System for disseminating press releases and communications to the media and providers
- **Social Services** – Implement Phase 1 in the development of a Benefit Call Center for the Medi-Cal and Food Stamp programs to maximize accessibility to clients for reporting changes and submitting applications
- **Social Services** – Pursue and finalize the opening of La Morada, a transitional living facility for emancipating foster youth