



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** Social Services  
**Department No.:** 044  
**For Agenda Of:** June 21, 2016  
**Placement:** Administrative  
**Estimated Time:**  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors

**FROM:** Department Daniel Nielson, Director (805) 346-7101  
Director(s)  
Contact Info: Amy Krueger, Adult and Children Services Operations Manager  
(805) 346-7248

**SUBJECT:** Child Abuse Listening Mediation (CALM) Agreements with the Department of Social Services

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**County Counsel Concurrence**

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Other Concurrence:** Risk Management

As to form: Yes

**Recommended Actions:**

- a) Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with Child Abuse Listening Mediation in the amount not to exceed \$90,000.00 to provide Domestic Violence Program Services for the period of July 1, 2016 through June 30, 2017 (Attachment 1); and
- b) Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with Child Abuse Listening Mediation in the amount not to exceed \$98,000.00 to provide SafeCare Program Services for the period of July 1, 2016 through June 30, 2017 (Attachment 2); and
- c) Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with Child Abuse Listening Mediation in the amount not to exceed \$40,000.00 to provide Caring for Children affected by Trauma Parenting Workshop Services for the period of July 1, 2016 through June 30, 2017 (Attachment 3);
- d) Determine that the approvals and execution of the above Agreements are exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3), finding that the approvals and execution of the Agreements are covered by the general rule that CEQA applies only to projects which have the potential for causing a significant

effect on the environment, and where it can be seen with certainty that there is no possibility that the activity may have a significant effect on the environment, the activities are not subject to CEQA.

### **Summary Text:**

These items are on the agenda as these contracts in aggregate will exceed the \$100,000 threshold in our department and in order to inform the Board of the total amount of funding allocated to Child Abuse Listening Mediation (CALM) through the Department of Social Services (DSS) as of this date and to recommend that the Board:

1. Approve the Agreement with CALM to provide Domestic Violence Program Services; and
2. Approve the Agreement with CALM to provide SafeCare Program Services; and
3. Approve the Agreement with CALM to provide Caring for Children affected by Trauma Parenting Workshops.

### **Background:**

These three (3) contracts are provided for your approval.

#### *1. Domestic Violence Program Services*

The purpose of this contract is to provide a culturally sensitive treatment program to address a much needed gap in service that focuses on the underlying factors contributing to child abuse and neglect, specifically domestic violence. CALM has been providing these services for the last three (3) years.

#### *2. SafeCare Program Services*

The purpose of this contract is to provide SafeCare Program Services, an evidence-based, parent-training curriculum, for parents who are at-risk or have been reported for child maltreatment. CALM has been providing these services for the last four (4) years.

#### *3. Caring for Children affected by Trauma Parenting Workshops*

The purpose of this contract is to provide parenting workshops to assist those caring for children who have been affected by trauma. CALM has been providing these services for the last two (2) years.

In previous fiscal years, these services were obtained through purchasing contracts that were renewed on an annual basis. Given the amount of funding to this service provider, all contracts and purchase orders are now provided to the Board for approval.

DSS has had a positive and productive relationship with CALM.  
Existing Board Contracts:

The Board approved the following Board Contract with CALM for the period of July 1, 2016 through June 30, 2017:

- **Family Drug Treatment Court** – during Budget Hearings via the Ongoing Contracts List for an amount not to exceed \$87,500.00.
- **Intensive In-Home Supportive Services** – during Budget Hearings via the Ongoing Contracts List for an amount not to exceed \$95,000.00.
- **Intensive Family Reunification Services** – during Budget Hearings via the Ongoing Contracts List for an amount not to exceed \$95,000.00.

**Total Funding Allocated for Services for Fiscal Year 2016-2017:**

Service	Amount	Action Request
<i>EXISTING AWARDS</i>		
1 Family Drug Treatment Court	\$87,500.00	<i>Approved via Ongoing Contracts</i>
2 Intensive In-Home Supportive Services	\$95,000.00	<i>Approved via Ongoing Contracts</i>
3 Intensive Family Reunification Services	\$95,000.00	<i>Approved via Ongoing Contracts</i>
<b>Sub-Total</b>	<b>\$277,500.00</b>	
<i>PROPOSED AWARDS AS PART OF THIS BOARD LETTER</i>		
1 Domestic Violence Program Services	\$90,000.00	Authorize and Approve Contract
2 SafeCare Program Services	\$98,000.00	Authorize and Approve Contract
3 Caring for Children affected by Trauma Parenting Workshops	\$40,000.00	Authorize and Approve Contract
<b>Sub-Total</b>	<b>\$228,000.00</b>	
<i>ADDITIONAL CONTRACTS FOR BOARD APPROVAL VIA SEPARATE BOARD LETTER</i>		
1 CWS Front Porch	\$145,000.00	Authorize and Approve Contract
<b>Sub-Total</b>	<b>\$145,000.00</b>	
<b>Grand-Total</b>	<b>\$650,500.00</b>	

**Additional Contracts for Board Approval:**

The Board is scheduled to review the following Board Contracts with CALM for the period of July 1, 2016 through June 30, 2017:

- **CWS - Front Porch** – on June 21, 2016 for an amount not to exceed \$145,000.00.

**Performance Measure:**

These performance measures refer to the three proposed Agreements before the Board for consideration:

**For Domestic Violence Program Services:**

- 80% of clients referred to the Domestic Violence Treatment Program shall engage in services.

- 80% of clients engaged in services shall successfully complete the program as evidenced and documented by the Contractor’s clinical team.
- 98% of all families shall be contacted by the Contractor within three business days of receiving the referral.  
Additional performance measures may be developed in collaboration with the Contractor.

***For SafeCare Program Services:***

- 100% of families opened to SafeCare® shall be contacted by a Home Visitor within 3 business days to schedule the first appointment.
- 85% of the families who remain enrolled in SafeCare® after the first home visit shall complete all training modules.
- 95% of parents who complete each module shall demonstrate improved skills and competence in child healthcare, parent/child interaction, and home safety as measured at baseline and after the completion of each of the three modules.
- 95% of families who complete SafeCare® shall not have a subsequent substantiated referral for abuse or neglect within 3 months.
- 100% of the Home Visitors shall continue to participate in coaching to ensure fidelity to the SafeCare® model.

***For Caring for Children affected by Parent Workshop Services:***

- 80% of clients engaged in services shall successfully complete the program as evidenced and documented by the Contractor’s clinical team.
- 90% of caregivers who successfully complete the program shall report improved functioning, as measured by the Parental Stress Inventory.  
Additional performance measures may be developed in collaboration with the Contractor.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

**Fiscal Analysis:**

<b><u>Funding Sources</u></b>	<b><u>Current FY Cost:</u></b>	<b><u>Next FY Cost:</u></b>	<b><u>Total One-Time Project Cost</u></b>
General Fund			
State	\$ 40,000.00		
Federal			
Fees			
Other:	\$ 188,000.00		
<b>Total</b>	<b>\$ 228,000.00</b>	<b>\$ -</b>	<b>\$ -</b>

Narrative:

Approval and execution of these contracts will result in total direct contract expenditures of no more than \$228,000.00. The SafeCare and Domestic Violence Program Services Agreements will be fully funded by SB 163 Wraparound Program Reserve Funds. The Caring for Children affected by Trauma Parenting Workshops will be fully funded by State 2011 Realignment. Appropriations and Funding for

Fiscal Year 2016/2017 are included in the Department of Social Services recommended budget under the Social Programs division.

**Key Contract Risks:**

The risk assessment worksheet has been completed, and DSS has determined that CALM is a medium risk vendor. The County has significant experience with CALM and is confident of their ability to continue providing services.

**Staffing Impacts:**

**Legal Positions:**  
None

**FTEs:**  
None

**Special Instructions:**

Please send one (1) duplicate of each original Agreement, and a copy of the minute order to:

Department of Social Services  
Attn: Contracts Coordinator, 3<sup>rd</sup> Floor  
2125 S. Counterpointe Parkway  
Santa Maria, CA 93455

**Attachments:**

1. Attachment 1: Agreement - CALM – Domestic Violence Program 16/17
2. Attachment 2: Agreement - CALM – SafeCare Program Services 16/17
3. Attachment 3: Agreement - CALM – Caring for Children affected by Parenting Workshop Services 16/17

**Authored by:**

Tricia Beebe and Emma Duncan, Contracts Coordinators  
Amy Krueger, Adult & Children Services Operations Division Chief