



# County of Santa Barbara

## BOARD OF SUPERVISORS

### Minute Order

November 18, 2025

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**Present:** 5 - Supervisor Lee, Supervisor Capps, Supervisor Hartmann, Supervisor Nelson, and Supervisor Lavagnino

BEHAVIORAL WELLNESS DEPARTMENT

File Reference No. 25-00988

**RE:** Consider recommendations regarding a Second Amendment to the Agreement with Alcor Solutions, Inc. for ServiceNow software-as-a-service workflow platform subscriptions for Fiscal Years (FYs) 2023-2026, as follows:

- a) Approve, ratify, and authorize the Chair to execute a Second Amendment to the Agreement for Services of Independent Contractor with Alcor Solutions, Inc. (not a local vendor) (Board Contract No. 23-088) to adjust ServiceNow software-as-a-service subscriptions to add AI/Automation driven functionality and increase the contract amount by \$115,072.00 for a revised, total maximum contract amount not to exceed \$449,836.00, inclusive of \$111,612.00 for each of FY 2023-2024 and 2024-2025 and \$226,612.00 for FY 2025-2026, with no change to the contract term of July 1, 2023, through June 30, 2026;
- b) Authorize the Director of the Department of Behavioral Wellness or designee to order additional services under the contract in an amount not to exceed 10% of the contract amount or \$44,984.00, subject to the Board's ability to rescind this delegated authority at any time; and
- c) Determine that the above-recommended actions are not a project that is subject to environmental review under the California Environmental Quality Act (CEQA), pursuant to CEQA Guidelines section 15378(b)(4), finding that the actions are governmental funding mechanisms and/or fiscal activities that will not result in direct or indirect physical changes in the environment.

**A motion was made by Supervisor Hartmann, seconded by Supervisor Lavagnino, that this matter be acted on as follows:**

- a) **Approved, ratified and authorized; Chair to execute;**
- b) **Authorized; and**
- c) **Approved.**

**The motion carried by the following vote:**

**Ayes:** 5 - Supervisor Lee, Supervisor Capps, Supervisor Hartmann, Supervisor Nelson, and Supervisor Lavagnino