



County of Santa Barbara

BOARD OF SUPERVISORS

Minute Order

June 25, 2024

Present: 5 - Supervisor Williams, Supervisor Capps, Supervisor Hartmann, Supervisor Nelson, and Supervisor Lavagnino

BEHAVIORAL WELLNESS DEPARTMENT

File Reference No. 24-00680

RE: Consider recommendations regarding a City Mental Health Mobile Crisis Services Revenue Agreement for Fiscal Years 2024-2027, as follows:

a) Approve and authorize the Director of the Department of Behavioral Wellness or designee to execute the following revenue agreements for providing Behavioral Health Mobile Crisis Services to the template agreement terms for the period of July 1, 2024, through June 30, 2027, with the following cities and with the following anticipated revenue amounts:

- i) City of Buellton, with the projected revenue of \$10,318.00;
- ii) City of Carpinteria, with the projected revenue of \$8,299.00;
- iii) City of Guadalupe, with the projected revenue of \$296.00;
- iv) City of Lompoc, with the projected revenue of \$83,953.00;
- v) City of Santa Maria, with the projected revenue of \$143,493.00; and
- vi) City of Solvang, with the projected revenue of \$8,299.00;

b) Approve and authorize the Director of the Department of Behavioral Wellness or designee to execute a revenue agreement for Behavioral Health Mobile Crisis Services with the City of Santa Barbara according to the template agreement terms for the period of July 1, 2024, through June 30, 2027, in the anticipated revenue amount of \$240,142.00; and

c) Determine that the above actions are government fiscal activities, which do not involve any commitment to any specific project that may result in a potentially significant physical impact on the environment and are therefore not a project under the California Environmental Quality Act (CEQA) pursuant to Section 15378(b)(4) of the CEQA Guidelines.

A motion was made by Supervisor Williams, seconded by Supervisor Hartmann, that this matter be acted on as follows:

- a) i) through vi) **Approved and authorized;**
- b) **Approved and authorized; and**
- c) **Approved.**

The motion carried by the following vote:

Ayes: 4 - Supervisor Williams, Supervisor Capps, Supervisor Hartmann, and Supervisor Nelson



County of Santa Barbara

BOARD OF SUPERVISORS

Minute Order

June 25, 2024

Absent: 1 - Supervisor Lavagnino



**BOARD OF SUPERVISORS
AGENDA LETTER**

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Behavioral Wellness
Department No.: 043
For Agenda Of: June 25, 2024
Placement: Administrative
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Antonette Navarro, LMFT, Director
Department of Behavioral Wellness, (805) 681-5220
Contact Info: Laura Zeitz, Interim Assistant Director
Department of Behavioral Wellness, (805) 681-5220
Chris Ribeiro, Chief Financial Officer
Department of Behavioral Wellness, (805) 681-5220

^{DS}
AN

SUBJECT: City Mental Health Mobile Crisis Services Revenue Agreement, FY 24-27

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve and authorize the Director of the Department of Behavioral Wellness or designee to execute the following revenue agreements for providing Behavioral Health Mobile Crisis Services to the template agreement terms attached as Attachment A for the period of July 1, 2024, through June 30, 2027, with the following cities and with the following anticipated revenue amounts:
 - i. City of Buellton, with the projected revenue of \$10,318
 - ii. City of Carpinteria, with the projected revenue of \$8,299
 - iii. City of Guadalupe, with the projected revenue of \$296
 - iv. City of Lompoc, with the projected revenue of \$83,953
 - v. City of Santa Maria, with the projected revenue of \$143,493
 - vi. City of Solvang, with the projected revenue of \$8,299
- b) Approve and authorize the Director of the Department of Behavioral Wellness or designee to execute a revenue agreement for Behavioral Health Mobile Crisis Services with the City of Santa Barbara according to the template agreement terms, attached as Attachment A, and Exhibit A-1, attached as Exhibit B, for the period of July 1, 2024, through June 30, 2027, in the anticipated revenue amount of \$240,142; and

- c) Determine that the above actions are government fiscal activities, which do not involve any commitment to any specific project that may result in a potentially significant physical impact on the environment and are therefore not a project under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA Guidelines.

Summary Text:

The Department of Behavioral Wellness (BWell) provides mobile crisis services to reduce resources spent by the city emergency services departments when dealing with behavioral health emergencies. Approval of the recommended actions will allow BWell to enter into three year Mobile Crisis Agreements with the cities of Buellton, Carpinteria, Guadalupe, Lompoc, Santa Barbara, Santa Maria and Solvang, which will expire on June 30, 2027. This will allow BWell to offset the total costs associated with providing mobile crisis services and ensure continuity of care. The total revenue from all cities is anticipated to be \$494,800.

Background:

In an effort to reduce the burden of providing Mobile Crisis Services in various cities within the County of Santa Barbara, the County entered into revenue agreements with the above cities in 1999. These 24/7 services ensure that residents in all areas of Santa Barbara County receive prompt behavioral health intervention, crisis stabilization, and emergency behavioral health evaluation by trained professionals in case of a behavioral health emergency. Additionally, these services help reduce the burden on public safety agencies and hospitals, as emergency response personnel are able to save time and resources by resolving mental health emergencies.

The revenue amounts were calculated using each city's contribution in fiscal year (FY) 2024-25, plus an adjustment to each year, based on the Consumer Price Index for All Urban Consumers, Medical Services, which is 2.5% annually. The cities have historically underwritten a portion of the costs of providing such services to their respective residents.

The revenue agreement with the City of Santa Barbara is uniquely different in that it includes a Statement of Work providing a detailed list of procedures that the City of Santa Barbara Police Department must follow per their agency. The other seven cities with revenue agreements do not have any defined procedures.

This item was last before the board in April 2021 to cover services provided in FY 2021-24. This action is being brought to the Board to cover FY 2024-27.

Performance Measure:

The FY 2024-27 Agreements contain performance measures to monitor program implementation and improve proficiency. BWell tracks Crisis calls by Region (South, West, and Santa Maria) to ensure accountability and keep data for Cities to see the value of their contribution. The following data elements include, but are not limited to:

- a. The number of Mobile Crisis services provided within city limits;
- b. The average response time for a Mobile Crisis response; and
- c. The outcome of Mobile Crisis response – hold written vs. safety plan.

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Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>FY 24-27 Revenue (Projected):</u>	<u>Annualized On-going Revenue (Projected):</u>
City of Buellton	\$ 10,318.00	2.5% increase per year
City of Carpinteria	\$ 8,299.00	2.5% increase per year
City of Guadalupe	\$ 296.00	2.5% increase per year
City of Lompoc	\$ 83,953.00	2.5% increase per year
City of Santa Barbara	\$ 240,142.00	2.5% increase per year
City of Santa Maria	\$ 143,493.00	2.5% increase per year
City of Solvang	\$ 8,299.00	2.5% increase per year
Total	\$ 494,800.00	

Narrative: No funds are expended by Behavioral Wellness as a part of this agreement. The anticipated revenue has been included in the budget. Based on prior contracts for Mobile Crisis Services and a 2.5% rate increase each year, determined by May 2024's Consumer Price Index for Medical Services, Behavioral Wellness projects receiving \$10,318 from the City of Buellton, \$8,299 from the City of Carpinteria, \$296 from the City of Guadalupe, \$83,953 from the City of Lompoc, \$240,142 from the City of Santa Barbara, \$143,493 from the City of Santa Maria, and \$8,299 from the City of Solvang, across the three-year term of these agreements.

Key Contract Risks:

There is a risk that if cities do not have budget available to pay these amounts, BWell would likely be required to make adjustments to discretionary service levels to ensure sustainability of these programs.

Special Instructions:

Please email one (1) Minute Order and one (1) complete copy of the contract to alechapjian@sbcbswell.org and to bwellcontractsstaff@sbcbswell.org.

Attachments:

Attachment A: City Mobile Crisis Services Revenue Agreement – FY 24-27 template

Attachment B: City of Santa Barbara FY 24-27 Mobile Crisis Services Revenue Agreement Exhibit A-1

Authored by:

Aleena Chapjian

AGREEMENT

WITH «CITY» FOR SUPPLEMENTAL FUNDING FOR MENTAL HEALTH MOBILE CRISIS SERVICES

BC _____

THIS AGREEMENT (hereafter Agreement) is made by and between the **County of Santa Barbara**, a political subdivision of the State of California (hereafter “County”) and **«City»** (hereafter “City”) for the continued provision of **Mobile Crisis Services** to City by County, and City’s continued payment of fees to County for services rendered.

Whereas, in order to help reduce the burden of providing mental health evaluation services faced by public safety agencies in Santa Barbara County, County previously contracted with American Medical Response (AMR) for the provision of emergency mental health evaluation services (also known as Mental Health Assessment Team (MHAT)) wherein AMR, in coordination with County, responded to suspected psychiatric emergencies presented by individuals over the age of 18 in Santa Barbara County; and

Whereas, during Fiscal Year 2008-09, County expanded programs to include mobile crisis services to provide emergency health evaluation services to adult residents of the County, twenty-four (24) hours per day, seven (7) days per week and eliminated the Contract with AMR for MHAT services; and

Whereas, during Fiscal Year 2015-16, County, in an effort to decrease response times, expedite appropriate care, and relieve overburdened medical and law enforcement personnel, expanded programs to include a Mobile Crisis Team West in Lompoc, in addition to Mobile Crisis teams in the North and South County; and

Whereas, during Fiscal Years 2016-17, County expanded the crisis system to include a Crisis Stabilization Unit (CSU) in Santa Barbara, which opened in January 2016; and

Whereas, during Fiscal Years 2018-2019, County expanded the crisis system to include a Crisis Residential Treatment Facility in Santa Maria, which opened in November 2018; and

Whereas, during the Fiscal Years 2024-2027, County will continue to maintain the crisis system with the City of «City»; and

Whereas, City has historically underwritten a portion of the costs of providing emergency mental health evaluations because services have been provided to City residents; and

Whereas, it is deemed to be in the best interest of City and County that Mobile Crisis Services continue to be delivered to City residents and other Santa Barbara County residents and City thereby agrees to continue its contribution to County for Mobile Crisis Services rendered by County for the period of July 1, 2024 through June 30, 2027.

THEREFORE, in consideration of the mutual covenants and conditions contained herein, the parties agree as follows:

- 1. DESIGNATED REPRESENTATIVE:** Director at phone number 805-681-5220 is the designated representative of County and shall administer this Agreement for and on behalf of County. City Manager at phone number «Phone» is the designated representative for City. Changes in designated representatives shall be made only after advance written notice to the other party.
- 2. NOTICES.** Any notice or consent required or permitted to be given to the respective parties in writing, by personal delivery or facsimile, or with first-class mail, postage prepaid, or express courier service, as follows:

AGREEMENT

- A. To County:** Antonette Navaro, LMFT
Director
Santa Barbara County
Department of Behavioral Wellness
300 N. San Antonio Road
Santa Barbara, CA 93110
- B. To City:** City Manager
«Contractor»
«Address»
«City», «State» «Zip»

or at such other address, or to such other person, that the parties may from time-to-time designate in accordance to this Notices section. If sent by first class mail, notices and consents under this section shall be deemed to have been received five (5) days following the deposit in the United States mail. This Notices section shall not be construed as meaning that either party agrees to service of process except as required by applicable law.

- 3. SCOPE OF SERVICES.** County agrees to provide services to City in accordance with Exhibit A(s) attached hereto and incorporated herein by reference.
- 4. TERM.** County shall commence performance on **July 1, 2024** and end performance upon completion, but no later than **June 30, 2027** unless otherwise directed by City or unless earlier terminated.
- 5. COMPENSATION OF COUNTY.** City shall pay County under this Agreement in accordance with the terms of Exhibit B and Exhibit B-1 (attached hereto and incorporated herein by reference). Billing shall be made by invoice, which shall include the contract number assigned by County and which is delivered to City at the address given in Section 2 NOTICES above. Unless otherwise specified on Exhibit B, payment shall be due net thirty (30) days from presentation of invoice.
- 6. STANDARD OF PERFORMANCE.** County represents that it has the skills, expertise, and licenses and/or permits necessary to perform the services required under this Agreement. Accordingly, County shall perform all such services in the manner and according to the standards observed by a competent practitioner of the same profession in which contracted provider is engaged. Permits and/or licenses shall be obtained and maintained by County or its Contracted Providers without additional compensation.
- 7. CONFLICT OF INTEREST.** The parties covenant that the parties presently have no interest and will not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of services required to be performed under this Agreement. The parties further covenant that in the performance of this Agreement, no person having any such interest will be employed by the parties.
- 8. OWNERSHIP OF DOCUMENTS.** County shall be the owner of the following items incidental to this Agreement upon production, whether or not completed: all data collected and any material necessary for the practical use of the data and/or documents from the time of collection and/or production, whether or not performance under this Agreement is completed or terminated prior to completion.

AGREEMENT

- 9. COUNTY PROPERTY AND INFORMATION.** All of County's property, documents, and information provided for City's use in connection with the services shall remain County's property, and City shall return any such items whenever requested by County and whenever required according to the Termination section of this Agreement. City may use such items only in connection with the services. City shall not disseminate any County property, documents, or information without County's prior written consent.
- 10. MUTUAL INDEMNIFICATION.** City shall defend, indemnify, and hold County, its officers, officials, employees or agents harmless from and against any and all liability, loss, expense (including reasonable attorneys' fees), or claims for injury or damages arising out of the performance of this Agreement but only in proportion to and to the extent such liability, loss, expense, attorneys' fees, or claims for injury or damages are caused by or result from the negligent or intentional acts or omissions of City, its officers, officials, employees or agents.
- County shall defend, indemnify, and hold City, its officers, officials, employees or agents harmless from and against any and all liability, loss, expense (including reasonable attorneys' fees), or claims for injury or damages arising out of the performance of this Agreement but only in proportion to and to the extent such liability, loss, expense, attorneys' fees, or claims for injury or damages are caused by or result from the negligent or intentional acts or omissions of County, its officers, officials, employees or agents.
- 11. INSURANCE.** Each party shall maintain its own insurance coverage, through commercial insurance, self-insurance or a combination thereof, against any claim, expense, cost, damage, or liability arising out of the performance of its responsibilities pursuant to this Agreement.
- 12. NON-DISCRIMINATION.** County hereby notifies City that Santa Barbara County Unlawful Discrimination Ordinance (Article XIII of Chapter 2 of the Santa Barbara County Code) applies to this Agreement and is incorporated herein by this reference with the same force and effect as if the ordinance were specifically set out herein, and City agrees to comply with said ordinance.
- 13. TERMINATION.**
- A. By County.** County may, by written notice to City, terminate this Agreement in whole or in part at any time, whether for County convenience or because of the failure of City to fulfill the obligations herein.
- i. **For Convenience.** County may terminate this Agreement in whole or in part upon thirty (30) days' written notice. At the end of the thirty (30) day period, the Mobile Crisis services being provided to City by County shall cease.
- ii. **For Cause.** Should City default in the performance of this Agreement or materially breach any of its provisions, County may, at the County's sole option, terminate or suspend this Agreement in whole or in part by written notice. Upon receipt of notice, County shall immediately discontinue all services affected (unless the notice directs otherwise) and notify City as to the status of its performance. The date of termination shall be the date the notice is received by City, unless the notice directs otherwise.
- B. By City.** City may, upon thirty (30) days' written notice to County, terminate this Agreement in whole or in part at any time, whether for City convenience or because of the failure of County to fulfill the obligations herein. At the end of the thirty (30) day period, County shall cease work and notify City as to the status of its performance.

AGREEMENT

14. **SECTION HEADINGS.** The headings of the several sections, and any Table of Contents appended hereto, shall be solely for convenience of reference and shall not affect the meaning, construction or effect hereof.
15. **SEVERABILITY.** If any one or more of the provisions contained herein shall for any reason be held to be invalid, illegal or unenforceable in any respect, then such provision or provisions shall be deemed severable from the remaining provisions hereof, and such invalidity, illegality or unenforceability shall not affect any other provision, hereof, and this Agreement shall be construed as if such invalid, illegal or unenforceable provision had never been contained herein.
16. **REMEDIES NOT EXCLUSIVE.** No remedy herein conferred upon or reserved to the parties is intended to be exclusive of any other remedy or remedies, and each and every such remedy, to the extent permitted by law, shall be cumulative and in addition to any other remedy given hereunder or now or hereafter existing at law or in equity or otherwise.
17. **NO WAIVER OF DEFAULT.** No delay or omission of the parties to exercise any right or power arising upon the occurrence of any event of default shall impair any such right or power or shall be construed to be a waiver of any such default or an acquiescence therein; and every power and remedy given by this Agreement to the parties shall be exercised from time-to-time and as often as may be deemed expedient in the sole discretion of either party.
18. **NONEXCLUSIVE AGREEMENT.** City understands that this is not an exclusive Agreement and that County will have the right to negotiate with and enter into contracts with others to provide the same or similar services as those provided to the City as the County desires.
19. **ENTIRE AGREEMENT, AMENDMENTS, AND MODIFICATIONS.** In conjunction with the matters considered herein, this Agreement contains the entire understanding and agreement of the parties and there have been no promises, representations, agreements, warranties or undertakings by any of the parties, either oral or written, of any character or nature hereafter binding except as set forth herein. This Agreement may be altered, amended or modified only by an instrument in writing, executed by the parties to this Agreement and by no other means. Each party waives its future right to claim, contest or assert that this Agreement was modified, canceled, superseded, or changed by any oral Agreements, course of conduct, waiver or estoppel.
20. **SUCCESSORS AND ASSIGNS.** All representations, covenants and warranties set forth in this Agreement, by or on behalf of or for the benefit of any or all of the parties hereto, shall be binding upon and inure to the benefit of such party, its successors and assigns.
21. **CALIFORNIA LAW AND JURISDICTION.** This Agreement shall be governed by the laws of the State of California. Any litigation regarding this Agreement or its contents shall be filed in the County of Santa Barbara, if in State court, or in the Federal District Court nearest to Santa Barbara County, if in Federal court.
22. **EXECUTION OF COUNTERPARTS.** This Agreement may be executed in any number of counterparts and each of such counterparts shall for all purposes be deemed to be an original, and all such counterparts, or as many of them as the parties shall preserve undestroyed, shall together constitute one and the same instrument.
23. **AUTHORITY.** All parties to this Agreement warrant and represent that they have the power and authority to enter into this Agreement in the names, titles and capacities herein stated and on behalf of any entities, persons, or firms represented or purported to be represented by such entity(ies), person(s), or firm(s) and have complied with all formal requirements necessary or required by any state and/or federal law in order to enter into this Agreement have been fully

AGREEMENT

complied with. Furthermore, by entering into this Agreement, City hereby warrants that it shall not have breached the terms or conditions of any other contract or Agreement to which City is obligated which breach would have a material effect hereon.

- 24. SURVIVAL.** All provisions of this Agreement which by their nature are intended to survive the termination or expiration of this Agreement shall survive such termination or expiration.
- 25. PRECEDENCE.** In the event of conflict between the provisions contained in the numbered sections of this Agreement and the provisions contained in the Exhibits, the provisions of the Exhibits shall prevail over those in the numbered sections.
- 26. DISPUTE RESOLUTION.** Any dispute or disagreement arising under this contract shall first be addressed and resolved at the lowest possible staff level between the appropriate representatives of the City and of the County. If it cannot be resolved at this level, it is to be elevated to the City's Program Manager and County's designated Program Manager. If the Managers cannot resolve the dispute, they are to take the following actions:
 - A. Decision -** Each party shall reduce the dispute to writing and submit to the appropriate Santa Barbara County Behavioral Wellness Department (Behavioral Wellness) Assistant Director. The Assistant Director shall assemble a team to investigate the dispute and to prepare a written decision. This decision shall be furnished to the City within thirty business (30) days of receipt of the dispute documentation. This decision shall be final unless appealed within ten (10) days of receipt.
 - B. Appeal –**The City may appeal the decision (Item A above) in writing to the Behavioral Wellness Director, or designee, at 300 N. San Antonio Road, Santa Barbara, CA, 93110.
 - C.** The decision of the Behavioral Wellness Director or designee shall be put in writing within twenty business (20) days of receipt of the City's appeal of the decision (Item A above) and a copy thereof mailed to the City's address for notices. The decision of the Behavioral Wellness Director or designee shall be final.
 - D.** Pending final decision of the dispute hereunder, City and County shall proceed diligently with the performance of this Agreement.
 - E.** The finality of appeal described herein is meant to imply only that recourse to resolution of disputes through this particular Dispute Resolution mechanism has been concluded. This is in no way meant to imply that the parties have agreed that this mechanism replaces either party's rights to have its disputes with the other party heard and adjudicated in a court of competent jurisdiction.

AGREEMENT

THIS AGREEMENT INCLUDES:

1. EXHIBIT A – Statement of Work
2. EXHIBIT A-1 – Statement of Work (City of Santa Barbara only)
3. EXHIBIT B – Fees and Payment to County
4. EXHIBIT B-1 – Schedule of Fees

AGREEMENT

Agreement for Supplemental Funding for Mental Health Mobile Crisis Services between the **County of Santa Barbara** and «City».

IN WITNESS WHEREOF, the parties have executed this Agreement to be effective on July 1, 2024.

COUNTY OF SANTA BARBARA:

APPROVED AS TO FORM:
RACHEL VAN MULLEM
COUNTY COUNSEL

By _____
Deputy County Counsel

APPROVED AS TO ACCOUNTING FORM:
BETSY M. SCHAFFER, CPA
AUDITOR-CONTROLLER

By _____
Deputy

ANTONETTE NAVARRO, LMFT,
DIRECTOR
DEPARTMENT OF BEHAVIORAL WELLNESS

By _____
Director

APPROVED AS TO INSURANCE FORM:
GREG MILLIGAN, ARM
RISK MANAGER

By: _____
Manager

AGREEMENT

IN WITNESS WHEREOF, the parties have executed this Agreement to be effective on July 1, 2024.

<<CITY>>

By: _____
<<NAME>>
CITY MANAGER

Date: _____

ATTEST:

CITY CLERK

APPROVED AS TO FORM:

CITY ATTORNEY

EXHIBIT A
Statement of Work

I. PROGRAM SUMMARY. The Department of Behavioral Wellness shall provide Mobile Crisis services to all residents in all areas of the county through staffing of Mobile Crisis units. Mobile Crisis services may be provided by Triage Teams, Assertive Community Treatment (ACT) Team, Homeless outreach Team or Behavioral Wellness clinic staff to clients who have a case file (episode) open to County.

II. SERVICE PROCEDURE.

A. County shall provide Mobile Crisis Services twenty-four (24) hours per day, seven (7) days per week, including appropriate psychiatric crisis intervention and stabilization services and emergency mental health evaluation, by responding in person or by telephone to suspected psychiatric emergencies presented by individuals over the age of 18, in all areas of Santa Barbara County, in all locations, including but not limited to residences, the field, clinics, emergency facilities, hospitals, and Santa Barbara County Jail – South County facility (4436 Calle Real, Santa Barbara). Additionally, individuals may receive Mobile Crisis Services in the County’s Crisis Stabilization Unit (CSU) and Crisis Residential Respite House (“Crisis Res”).

1. County shall respond as directed by the Santa Barbara County Public Safety Communications Center (hereafter “Dispatch”), hospital emergency rooms and other County mental health providers.
2. County will attempt to make initial contact with the reporting party to obtain preliminary information as required by Welfare and Institutions Code (WIC) §5150.05 that may impact the need for response, deployment of additional resources and/or to expedite resolution of the crisis.
3. For individuals experiencing psychiatric emergencies County will consult with the County On-call Psychiatrist, or Behavioral Wellness Clinic Supervisor for review of the individual’s condition and a determination of the individual’s need for hospitalization, pursuant to WIC §5150. County will refer individuals not deemed to need hospitalization to appropriate resources.
4. Services provided by Mobile Crisis staff may include:
 - i. **Crisis intervention:** Crisis intervention is a service lasting less than 24 hours, for or on behalf of a client for a condition that requires a more timely response than a regularly scheduled visit, as defined in Title 9 CCR Section 1810.209. Crisis intervention services may either be face-to-face or by telephone with the beneficiary or the beneficiary's significant support person and may be provided anywhere in the community. Service activities include, but are not limited to, assessment, collateral, and therapy. Crisis intervention is distinguished from crisis stabilization by being delivered by providers who do not meet the crisis stabilization contact, site, and staffing requirements as defined in Title 9 CCR Sections 1840.338 and 1840.348.
 - ii. **Case Management:** Services that assist a beneficiary to access needed medical, educational, social, prevocational, vocational, rehabilitative, or other community services. The service activities may include, but are not limited to, communication, coordination, and referral; monitoring service delivery to ensure beneficiary access to service and the service delivery system; monitoring of the beneficiary's progress; placement services; and plan development, as defined in Title 9 CCR Section 1810.249.

EXHIBIT A
Statement of Work

- iii. **Crisis Respite Residential Treatment Service:** Crisis Residential Treatment Services (CRTS) are therapeutic or rehabilitative services provided in a non-institutional residential setting. CRTS provide structured programs as an alternative to hospitalization for beneficiaries experiencing an acute psychiatric episode or crises that do not have medical complications requiring nursing care. CRTS offer a range of activities and services that support beneficiaries in their effort to restore, maintain, and apply interpersonal and independent living skills and to access community support systems. CRTS are available 24 hours a day, seven days a week. Activities may include (but are not limited to) Assessment, Plan Development, Therapy, Rehabilitation, Collateral, and Crisis Intervention. CRTS are provided in Social Rehabilitation Facilities licensed under the provisions of CCR Title 22, and certified under the provisions of CCR Title 9.

- 5. Upon Mobile Crisis contact with a client receiving Behavioral Wellness outpatient services, the County Care Coordinator assigned to the client shall be notified immediately in the event of any of the following client indicia: suicidal risk factors, homicidal risk factors, assaultive risk factors, medication side effect complaints or observations, behavioral symptoms presenting possible health problems, or any behavioral symptom that may affect their placement.

- 6. County shall document services in County Management Information Services (MIS) system.

- 7. County shall provide reports regarding Mobile Crisis Services to City upon written request. This information shall not include any client identifying information. Reports shall include:
 - i) Number of Mobile Crisis contacts;
 - ii) Number of minutes of crisis services provided in the field.

- B. County shall have primary responsibility to provide emergency mental health evaluation services described in this Exhibit A to Juvenile clients (up to 18 years of age) in a manner determined by County through a provider(s) authorized by County. County shall respond to suspected psychiatric emergencies presented by individuals under the age of 18 in hospital settings, or in the community when the primary provider is not available.

EXHIBIT B

PAYMENT ARRANGEMENTS

Periodic Compensation

1. For services to be rendered under this Contract, City shall pay County the total contract amount, not to exceed \$«NewContrMaxAmt» during the term of the Agreement, per schedule in attached Exhibit B-1.
2. Payment for Mobile Crisis Services shall be based upon the Statement of Work as described in Exhibit A(s).
3. In consideration for County providing Mobile Crisis Services to citizens of Santa Barbara County, including City residents, and County providing reports to City, as described in Exhibit A, City shall pay County the annual contract maximum set forth on Exhibit B-1 during the term of this Agreement. The fees were calculated using the contribution City made under the prior Agreement in FY 2021-2024 plus an adjustment applied to each year, based on Consumer Price Index for All Urban Consumers, Medical Care, which is 2.5% annually. The adjustment is added to keep pace with rising costs.
4. In order for payment to be made as set forth in this Exhibit B, section 3 above, County shall submit to City an invoice for services for each fiscal year under this Agreement no sooner than July 1 of the beginning of such fiscal year. Payment shall be made by City within thirty (30) days of presentation of invoice.
5. Payment Remittance: All payments should be remitted with a copy of the invoice to the following address:

Santa Barbara County
Department of Behavioral Wellness
Attn: Accounts Receivable
300 N. San Antonio Road Bldg. 3
Santa Barbara, CA 93110

EXHIBIT B-1
Schedule of Fees

Year	Contract Period	Annual Contract Maximum
1	July 1, 2024 to June 30, 2025	\$
2	July 1, 2025 to June 30, 2026	\$
3	July 1, 2026 to June 30, 2027	\$
Total Contract Maximum		\$«NewContrMaxAmt»

Exhibit A-1

STATEMENT OF WORK

- 1. PROGRAM SUMMARY.** In addition to the scope of services provided in Exhibit A, the County of Santa Barbara Department of Behavioral Wellness (hereafter, the “Mobile Crisis Services staff”) and the City of Santa Barbara Police Department (“SBPD”) shall provide Mobile Crisis services to all residents in all areas of the City of Santa Barbara through staffing of Mobile Crisis Services staff in conjunction with a SBPD police officer (collectively, “co-response team”).
- 2. PROCEDURES: DEPLOYMENT.**
 - A.** The SBPD police officer will wear the uniform of the day designated for Patrol.
 - B.** The Co-response team will operate using SBPD vehicles.
- 3. PROCEDURES: SAFETY.**
 - A.** If during the designated co-response time there is a law enforcement emergency and the SBPD police officer is required to respond, the Mobile Crisis Services staff will first be dropped off at the Santa Barbara Police Department. If, due to the nature of the call, this is not feasible, the Mobile Crisis Services staff will be taken to a safe and secure location.
 - B.** If during a co-response call for service, a criminal act is witnessed or reported and law enforcement action is required, SBPD will provide the next available police officer to the Mobile Crisis Services staff to assist them.
 - C.** If detention of a subject is required, the Mobile Crisis Services staff will remain in the co-response vehicle and SBPD police officer will act to mitigate harm to both the subject and the Mobile Crisis Services Staff.
 - D.** If while driving, the SBPD police officer witnesses a crime and needs to intervene, the Mobile Crisis Services staff will remain in the co-response vehicle until the scene is secure and a patrol unit is dispatched to relieve the co-response team.
- 4. PROCEDURES: DISPATCH.**
 - A.** Co-response team will be dispatched to mental health calls for service in the City of Santa Barbara jurisdiction. Calls should be triaged based on acuity and previous contacts.
 - B.** If there is a call for service in Santa Barbara County, an alternative Mobile Crisis Services staff member should be called first via typical protocol. If an alternative Mobile Crisis Services staff member is not available, the co-response team may be utilized with permission from the Santa Barbara Police Department. In the event Mobile Crisis Services staff is operating a co-response with the Santa Barbara County Sheriff’s Office at the time a call for services occurs, SBPD shall be the initial responder.

Exhibit A-1

C. If there are no pending calls for the co-response team to respond to, the co-response team would contact Santa Barbara Police Department Restorative Clients. The team will be provided with a list of clients to be contacted.

5. PROCEDURES: 5150 HOLDS.

A. If the co-response team agrees a psychiatric hold is necessary for a subject, the co-response team will follow Santa Barbara Police Department protocol and either transfer the subject to the nearest emergency room or American Medical Response (AMR) will be called for the transfer.

Exhibit A-1

STATEMENT OF WORK

- 1. PROGRAM SUMMARY.** In addition to the scope of services provided in Exhibit A, the County of Santa Barbara Department of Behavioral Wellness (hereafter, the “Mobile Crisis Services staff”) and the City of Santa Barbara Police Department (“SBPD”) shall provide Mobile Crisis services to all residents in all areas of the City of Santa Barbara through staffing of Mobile Crisis Services staff in conjunction with a SBPD police officer (collectively, “co-response team”).
- 2. PROCEDURES: DEPLOYMENT.**
 - A.** The SBPD police officer will wear the uniform of the day designated for Patrol.
 - B.** The Co-response team will operate using SBPD vehicles.
- 3. PROCEDURES: SAFETY.**
 - A.** If during the designated co-response time there is a law enforcement emergency and the SBPD police officer is required to respond, the Mobile Crisis Services staff will first be dropped off at the Santa Barbara Police Department. If, due to the nature of the call, this is not feasible, the Mobile Crisis Services staff will be taken to a safe and secure location.
 - B.** If during a co-response call for service, a criminal act is witnessed or reported and law enforcement action is required, SBPD will provide the next available police officer to the Mobile Crisis Services staff to assist them.
 - C.** If detention of a subject is required, the Mobile Crisis Services staff will remain in the co-response vehicle and SBPD police officer will act to mitigate harm to both the subject and the Mobile Crisis Services Staff.
 - D.** If while driving, the SBPD police officer witnesses a crime and needs to intervene, the Mobile Crisis Services staff will remain in the co-response vehicle until the scene is secure and a patrol unit is dispatched to relieve the co-response team.
- 4. PROCEDURES: DISPATCH.**
 - A.** Co-response team will be dispatched to mental health calls for service in the City of Santa Barbara jurisdiction. Calls should be triaged based on acuity and previous contacts.
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5. PROCEDURES: 5150 HOLDS.

A. If the co-response team agrees a psychiatric hold is necessary for a subject, the co-response team will follow Santa Barbara Police Department protocol and either transfer the subject to the nearest emergency room or American Medical Response (AMR) will be called for the transfer.