

COUNTY OF SANTA BARBARA CALIFORNIA

Whereas, Mary Louise Morales commenced her illustrative career with the County of Santa Barbara over 37 years ago on November 1, 1969 as an Intermediate Clerk Typist;

Whereas, she could type 44 words per minute, she was paid a whopping \$2.30/hr;

Whereas, during her 37 plus years she has been involved in, at least, four major remodels of the Hall of Records, the latest of which resulted in bringing back the original décor when the Courthouse was first built;

Whereas, she has mopped up after floods and cleaned up after furry little creatures with long tails;

Whereas, in eleven years she worked her way, with sincere dedication to public service, from hand folding documents to becoming the division manager in 1980;

Whereas, since 1980 annual recordings have gone from about 50,000 documents per year to over 100, 000 in 2006...the high point was 173,000 in 2003;

Whereas, other documents (birth, death, passports, marriage certificates, etc) have gone from about 20,000 to almost 50,000 during the same period;

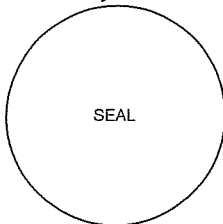
Whereas, when she took over, most services were only available in Santa Barbara...now they are also available in Santa Maria and Lompoc;

Whereas, it must be recognized that during this entire period the recorder has maintained almost the same staffing levels, absorbing the increased workload through the judicious use of automation, cross-training , extra help , overtime and a huge quantity of hands on leadership by example from Mary Lou;

Whereas, her personnel file is made up mainly of letters of appreciation from both internal and external customer. All pointing out her competence and customer focus.

NOW THEREFORE BE IT ORDERED AND RESOLVED that this Board of Supervisors honors Mary Lou Morales for her 37 plus years of service to Santa Barbara County and further commends her tireless efforts in making real customer service a reality for the Clerk-Recorder.

Passed and adopted by the Board of Supervisors of Santa Barbara County, State of California this 20th day of March 2007 by a unanimous vote of all members present.



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Supervisor - 1st District

Jane Wulf

Supervisor - 2nd District

Bruce Finston

Supervisor - 3rd District

Joni Gray

Supervisor - 4th District

Jean Kern

Supervisor - 5th District

ATTEST: *[Signature]*
Clerk of the Board