



COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION OF COMMENDATION
FOR PATTI BALL
EMPLOYEE OF THE MONTH
SANTA BARBARA COUNTY, APRIL 2011

WHEREAS Patti Ball began her career with Santa Barbara County in 1985 with the Auditor's Office and Superior Court, before entering the Probation Department as a Project Manager in June, 2000; and

WHEREAS Patti manages Probation's Revenue Recovery Unit with two outstanding and dedicated staff having collected over \$200,000 in delinquent payments from client accounts this fiscal year; and

WHEREAS in September 2009 the State determined that the Department of Child Support, could no longer collect Juvenile Institutions Parental Reimbursement on Probation's behalf, Patti coordinated the transfer of accounts and collection responsibility to Probation and the Treasurer Tax Collector; and

WHEREAS Patti was instrumental in securing and renewing the County's contract with the Franchise Tax Board Court Ordered Debt program, as well as internally implementing the program, which has returned approximately \$1.9 million in otherwise uncollectible debt to the County since 2004; and

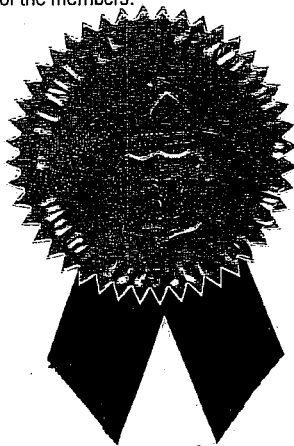
WHEREAS Patti oversees the Community Service Work Program which is a foundation of restorative justice principles that refers and places over 2,000 adult and juvenile offenders annually that are ordered by the Courts or the Probation Department to complete community service work valued at over \$830,000 in labor for the County and local non-profits; and

WHEREAS Patti embraces the County's core values of accountability, customer service and efficiency (ACE) by coordinating with the IT unit, simplifying forms, letters and enrollment processes through the use of kiosks in Probation lobbies or via the County internet or email; and

WHEREAS Patti Ball's service to the Santa Barbara County and Probation promotes the enhancement of revenue through innovations in collections practices that utilize technology to ensure that the highest level of efficiency and cost effectiveness is achieved to offset longitudinal fiscal challenges.

NOW, THEREFORE, IT IS HEREBY ORDERED AND RESOLVED that this Board of Supervisors recognizes Patti Ball for her continued excellence as employee of the month for April 2011.

PASSED AND ADOPTED by the Board of Supervisors of Santa Barbara County, State of California, this 5th day of April 2011 by the unanimous vote of the members.



ATTEST: Chandra Wallan
Clerk of the Board

L. O. Cell
Supervisor - 1st District

Janet Wolf
Supervisor - 2nd District

Roberta Park
Supervisor - 3rd District

Joni Gray
Supervisor - 4th District

G. Dawson
Supervisor - 5th District