



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Social Services
Department No.: 044
For Agenda Of: July 2, 2019
Placement: Administrative
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Daniel Nielson, Director (805) 346-7101
Director(s)
Contact Info: Amy Krueger, Adult and Children Services Deputy Director
(805)346-8351

SUBJECT: Agreement with Child Abuse Listening and Mediation for Child Welfare Services
Intensive Family Services Program

County Counsel Concurrence:

As to form: Yes

Auditor-Controller Concurrence:

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve and authorize the Chair to ratify an Agreement with Child Abuse Listening and Mediation to provide the Child Welfare Services Intensive Family Services Program for a total contract amount not to exceed \$350,000 for the period July 1, 2019 through June 30, 2020; and
- b) Determine that the activity is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

This item is on the agenda in order to approve the Agreement with Child Abuse Listening and Mediation (CALM) to provide the Child Welfare Services (CWS) Intensive Family Services Program (IFSP) in the amount not to exceed \$350,000 for the period July 1, 2019 through June 30, 2020.

Background:

The Santa Barbara County Department of Social Services (DSS) Adult & Children Services Branch has identified the need for intensive family services. IFSP are family centered services or resources that assist families by strengthening parent and family functioning while keeping children safe. These services are designed to prevent the removal of children from their home or reunify the family if the children have been removed. Services are comprehensive and family focused to fit the individual needs of each family.

The target population will be comprised of children and their families with open CWS cases, identified as being at imminent risk of out-of-home placement, or who will not return home without intensive services. In addition, the parent or caregiver must be willing to engage in the intensive services provided. IFSP will provide trauma-informed, family-centered services to approximately 75 families a year. IFSP will occur in the home or other natural environment and are designed to increase parenting skills, protective capacities, parent-child interaction and attachment, and to reduce child abuse and neglect risk factors, family conflict, and child behavior problems.

The IFSP is a new program that expands upon and streamlines previous contracted services by combining both the In-Home Intensive Services Program and the Intensive Family Reunification Services Program into one contract provided by one vendor. This integration of services will increase consistency across the continuum of care for both the children, youth, and families served by CWS.

A key goal of the 2017-2022 CWS System Improvement Plan is to improve the safety, permanency and well-being of children/youth and families served by CWS by increasing both the access to and the quality of needed services. The IFSP will provide evidence-based, trauma-informed, accessible, and culturally competent services to children and families served by CWS throughout Santa Barbara County.

DSS received three (3) proposals in response to its Request for Proposal for the CWS IFSP that was released on January 17, 2019. After consideration, the Review Committee recommended that CALM be awarded the contract in order to serve all of Santa Barbara County.

Performance Measure:

The following performance measures will be included in the current contracts.

1. 95% of the referrals received shall be responded to by CALM within 48 hours of referral.
2. 80% of those children/families who receive Intensive Family Services will be safely maintained/reunified.
3. 85% of the children/families will meet identified treatment goals at service termination as evidenced by clinical assessment, observation, and standardized measurement instrument outcomes.
4. 90% of families receiving services will report overall satisfaction with services as measured by the Client Satisfaction Questionnaire.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>FY 2019/2020</u>	<u>Annualized</u>	<u>Total One-Time</u>
	<u>Cost:</u>	<u>On-going Cost:</u>	<u>Project Cost</u>
General Fund			
State			
Federal			
Fees			
Other: Fund Balance	\$ 350,000.00		
Total	\$ 350,000.00	\$ -	\$ -

Narrative:

Approval and execution of this contract will result in total direct contract expenditures of no more than \$350,000. Appropriations and funding for Fiscal Year 2019/2020 are included in the DSS recommended budget under the Social Programs division. This contract will be fully funded by the SB 163 Wraparound Program Reserve Fund Balance.

Execution of this contract will not result in additional General Fund contributions. The Agreement contains a non-appropriation clause in the event funds are not appropriated.

Key Contract Risks:

The Risk Assessment worksheets have been completed and CALM has been determined to be Medium Risk vendor.

Staffing Impacts:

<u>Legal Positions:</u>	<u>FTEs:</u>
0	0

Special Instructions:

Please scan, email and send one (1) duplicate original Agreement, and a copy of the minute order to:
 DSS Contracts Unit
 C/O Emma Duncan
 2125 S. Centerpointe Parkway, 3rd Floor
 Santa Maria, CA 93455
e.duncan@sbcsocialserv.org

Attachments:

1. Agreement with CALM for Services of Independent Contractor for IFSP.

Authored by:

Marianne Reagan, CWS Operation Manager
 Laurie Haro, CWS Division Chief
 Emma Duncan, Department Business Specialist II/Contracts Coordinator