# Fire Department Deployment Analysis and Performance Audit Assessment

# Santa Barbara County Fire Department





Presented on February 14, 2012
Citygate Associates, LLC



# PROJECT DELIVERABLES

- Comprehensive review of the deployment system
- Review of headquarters programs necessary to support the field functions
- Costs of current or modified operations



# POLICY CHOICES FRAMEWORK

- No mandatory federal or state minimum fire service levels
- If fire services are provided, they have to be delivered safely, following standards



# POLICY CHOICES FRAMEWORK

- Communities have the level of fire services that they need and can afford
- The challenge is matching need with fiscal capacity



## DEPLOYMENT REVIEW COMPONENTS

- Existing deployment
- Risks and expectations
- Measure fire unit travel times
- Response statistics
- Gap analysis



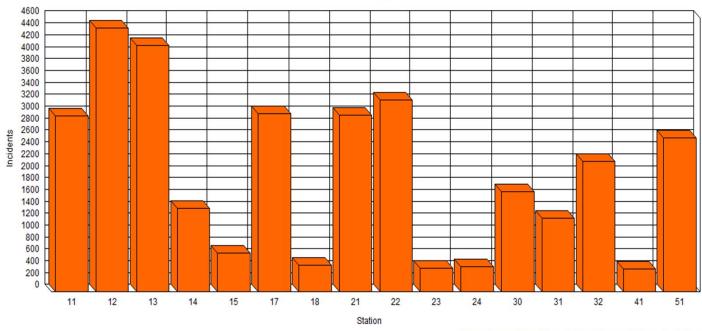


# **INCIDENT TYPES**

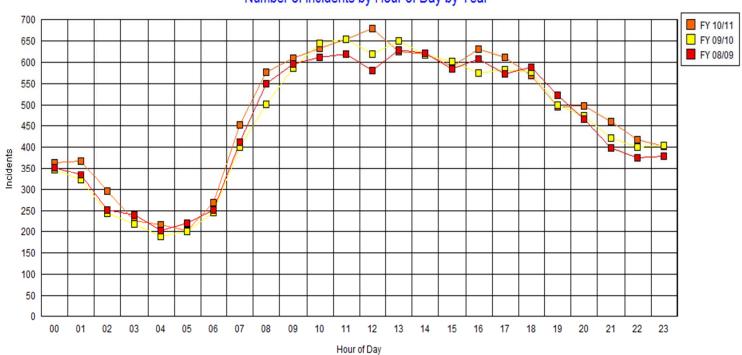
- In FY 2010-11 the Department responded to:
  - > 11,467 incidents
  - Averaging 31 incidents per day
- ♦ 65% of incident responses were to EMS
- 3.88% to fires of all types
- 46 building fires or 3.8/month



#### Number of Incidents by Station



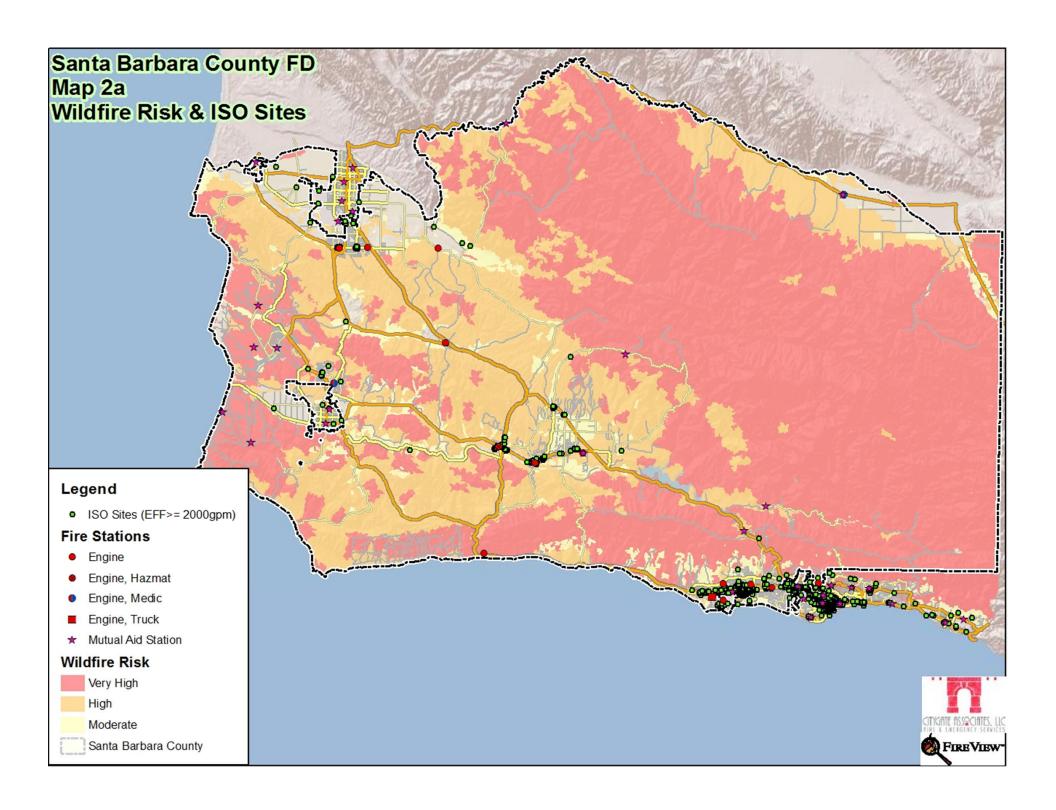
#### Number of Incidents by Hour of Day by Year

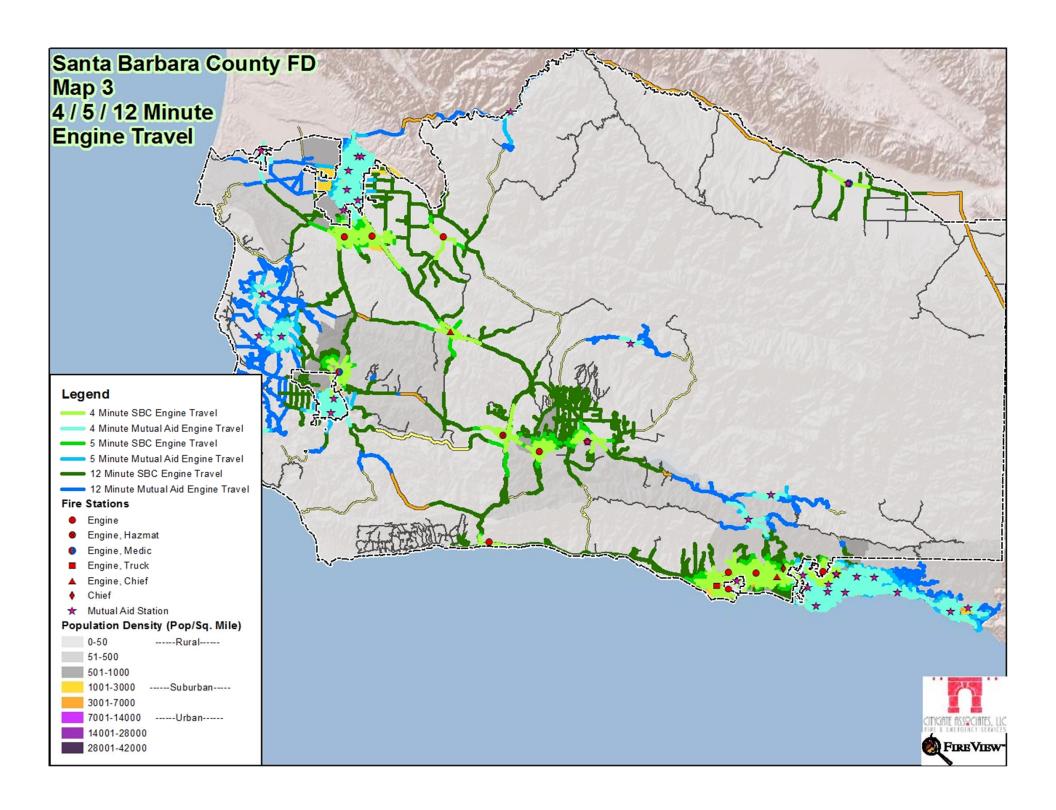


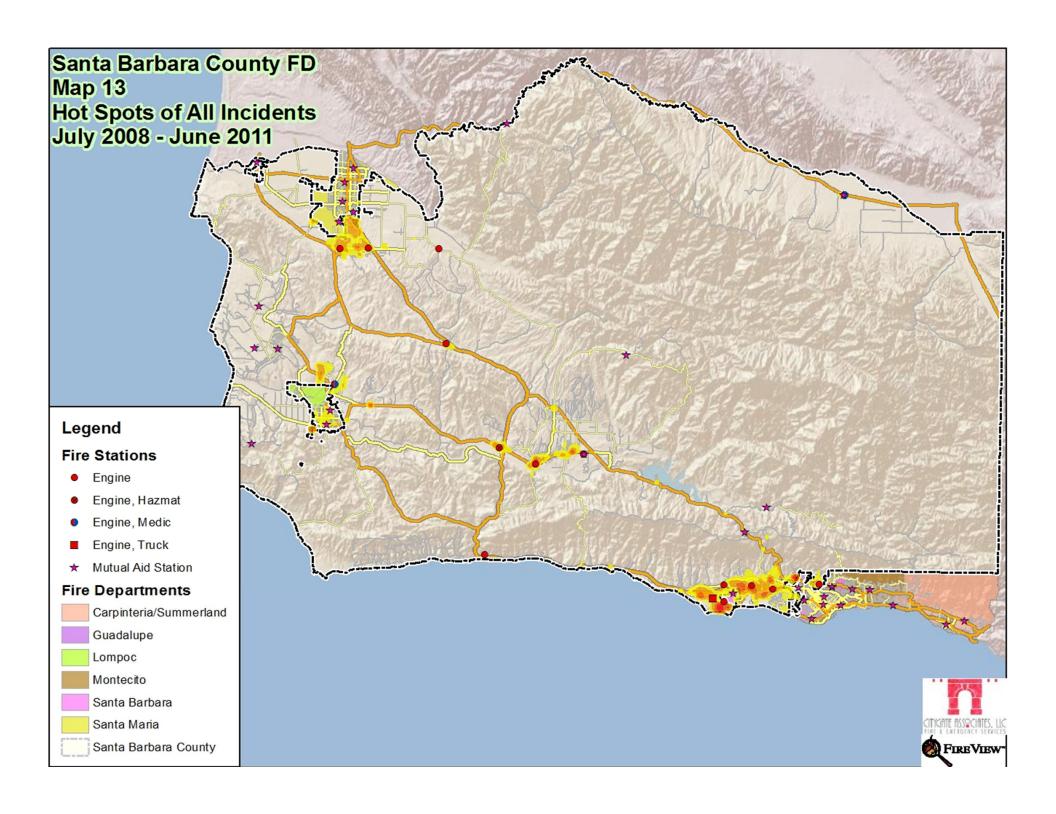
# RESPONSE TIME COUNTYWIDE

Department-wide Measure	90% Minute Goal or Actual	Measure Source	Actual Performance
Crew Dispatch to Arrival	<= 06:00	SBCFD Policy of 5 minutes + 1- minute dispatch	63.4%
Crew Dispatch to Arrival	<= 07:00	Citygate Suburban Recommendation	77.2%
Actual Dispatch to Arrival	09:51	SBCFD Countywide Compliance	90.0%









#### DEPLOYMENT RECOMMENDATIONS

- Stations well located in population clusters
- Adopt response time measures tied to population densities
- As funds permit, increase staffing per unit



# HEADQUARTERS SERVICES

- Current staffing is down 11.25 FTEs
- However, supervision, training and safety oversight is critical in fire services
- Some of the reductions are not sustainable for much longer
- At least 3 positions in Safety & Standards, Info Technology and Finance need to be funded



#### COST OF FIRE SERVICES

- The Fire District has a structural deficit that will grow as costs increase
- The pre-Proposition 13 tax rates will not support the current or desired level of fire services



# COST OF FIRE SERVICES (CONT.)

#### The needs over time are:

- Immediate: \$1.8 million in FY 2012-13, increasing to an average of \$4 million per year over the next three years just to maintain current services
- Near Term: \$12.1 million per year to implement the operational and support recommendations
- Longer Term: \$6 million per year in cumulative annual debt to implement the CIP program



# **REVENUE OPTIONS**

- An Oil Production Tax would generate \$1.8 to \$3.0 million annually
- Increasing the property tax allocation to the Fire District, providing an additional \$2.5 million per year for each 1 percent of increase above the present 11.97 percent



# REVENUE OPTIONS (CONT.)

- A dedicated fire parcel tax might generate between \$1.5 and \$2.5 million, dependent upon the tax rate used
- No one revenue measure can meet all the needs
- Priority choices regarding revenue sources and fire service levels have to be made



### **NEXT STEPS & REPORT CHOICES**

- Receive the policy recommendations and adopt revised Fire Department performance measures
- Provide the funds necessary to retain the current level of service or make reductions to eliminate the structural deficit
- Identify funding to add back critical command, training, and safety headquarters positions
- Determine how to provide funding to restore and enhance services to the most populated areas



# **DISCUSSION AND QUESTIONS**





#### FIELD DEPLOYMENT STRATEGY

- Deployment is about the speed and weight of the attack
- Speed is delivered with neighborhood based units
- Weight is the massing of multiple units quickly enough to provide enough firefighters to stop the escalation of the emergency



# **MULTIPLE-UNIT RESPONSE**

- Multiple units are needed to deliver enough firefighters in a reasonable time to serious emergencies to simultaneously and effectively perform the tasks needed for the outcome
- 15 firefighters minimum are needed within an 11-minute total response time for positive <u>urban</u> outcome expectations
- This is known as concentration of companies

