



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: ADMHS
Department No.: 043
For Agenda Of: 2-26-08
Placement: Administrative
Estimated Tme:
Continued Item: No
If Yes, date from: 2-12-08
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Ann Detrick, Ph.D., Director
Director(s) Alcohol, Drug & Mental Health Services 805-681-5220
Contact Info: Marianne Garrity, Assistant Director, Administration 681-5220

SUBJECT: Telecare Homeless Program Contract

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

- a. Approve and execute a contract with Telecare Corporation (not a local vendor) to provide mental health services to adults with severe mental illness who are currently homeless, at risk of homelessness, or are living in substandard housing for the period of July 1, 2007 through June 30, 2008, in an amount not to exceed \$1,375,000.
- b. Authorize the Director of ADMHS to approve amendments to the proposed contract, provided that any such amendments do not exceed ten percent (10%) of the contract's dollar amount.

Summary Text:

The Mental Health Services Act (MHSA) passed by California voters in November 2004 provides resources to support county mental health programs and monitor progress toward statewide goals for serving children, transition-age youth, adults, older adults and families with mental health needs. Telecare Corporation (Telecare) provides a variety of mental health services to adults with Severe Mental Illness (SMI) and transition aged youth (aged 18-25) in Santa Barbara County. Approval of the recommended action will provide one-time MHSA expansion funding for Telecare's Homeless Adult Recovery Team program which specifically targets adults with SMI who are currently homeless, at risk of homelessness, or are living in substandard housing. MHSA expansion funding was set aside but due to delays at the State, only formally made available in late 2007. The recommended action allows the

formal service contract with Telecare to now be executed. The MHSA one-time funding is for the provision of services and to transition clients to other existing services which will result in no need for additional funding in future years.

Background:

Clients enrolled in the program are adults who suffer from severe mental illness, one of several diseases affecting the brain, and who experience significant impairments resulting from the illness for an indefinite period of time. These individuals comprise a priority population defined in the Welfare and Institutions Code §5600.3. In addition to the severity of their mental illness diagnosis and functional impairment, clients eligible for the program must be currently homeless, at risk of homelessness, or living in substandard housing. Substandard housing is defined by the Department of Housing and Urban Development as housing that is dilapidated and does not provide safe and adequate shelter, endangers the health, safety or well being of a family in its present condition, does not have operable indoor plumbing or electricity or an adequate source of heat or has been declared unfit for the habitation by an agency or unit of government. Among the other issues affecting this population are stigma, poverty, health and safety concerns, frequent contacts with law enforcement and the criminal justice system, co-occurring substance abuse and impaired ability to set and achieve goals for recovery, including difficulty getting and keeping employment.

A primary responsibility of the program is to assist clients to find and maintain stable housing and to prevent client placement in restrictive and higher cost environments, such as psychiatric hospitals and jails. The program uses a team-based approach to provide services to adults in the targeted group. Services include intensive mental health and substance abuse treatment, rehabilitation and support interventions tailored to the specific needs of each client. The program also offers trauma assessments and goal-oriented recovery planning. In addition, clients receive transportation, housing, educational and vocational/employment services. Additional features include service availability 24 hours per day, 7 days per week services, 365 days per year and low client-staff ratios.

Performance Measure:

ADMHS provides mental health services to approximately 2,800 adult clients at any given point in time.

The contractor will collect and report to the California Department of Mental Health and ADMHS on State-mandated outcomes for clients in MHSA programs. Outcome measures are specified in the provider's contract, and include:

- Maintenance of stable and permanent housing and reduction in incidents of homelessness, hospitalization, incarceration.
- Increased skill and success in vocational activities as measured by obtaining employment, hours worked per week, entering job training, salary, and hours spent volunteering in the community.
- Increased ability of clients to maintain their financial resources and sources of support.
- Decreased contact with law enforcement and the criminal justice system as measured by fewer arrests and jail days, maintenance of probation status, out-of-home placement status of youth as well as the ability of adult clients to maintain the care and custody of their children.
- Decreased necessity for crisis services including emergency room visits for physical health, mental health and substance abuse problems.

- Maintenance of physical health and management of physical health conditions.
- Decreased substance abuse among clients through prevention and early intervention (linking clients to substance abuse services) when a substance abuse problem is identified.

Fiscal and Facilities Impacts:

Budgeted: Yes **Fiscal Analysis:**

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>Annualized On-going Cost:</u>	<u>Total One-Time Project Cost</u>
General Fund			
State	\$ 1,375,000		
Federal			
Fees			
Other:			
Total	\$ 1,375,000	\$ -	\$ -

Narrative: The Telecare contract will be funded with one-time MHSA funds. The related revenue and expenditures are included in the FY 07-08 Adopted Budget, however, a Budget Revision is being proposed to properly reflect this funding under Federal and State Revenues line item 4339 State Other, (page D-148 in the County Budget Book, Mental Health Services Act). The proposed expenditures are included in the FY2007-08 budget for Professional and Special Services, Expenditure Line Item Account 7460.

Execution of this amendment will not increase the use of general fund dollars by the ADMHS Department.

Special Instructions:

Please send one (1) fully executed copy of the contract and minute order to:
 Alcohol, Drug & Mental Health Services
 ATTN: Contracts Office
 300 N. San Antonio Road Bldg 3
 Santa Barbara, CA 93110

Attachments:

Telecare 07-08 Contract

Authored by:

Christina Toma