

# COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION OF COMMENDATION FOR  
MARY QUACKENBUSH, CAROL KRAUS and  
HEATHER MCCASLIN - ASSESSOR, EMPLOYEES OF THE MONTH  
SANTA BARBARA COUNTY, OCTOBER 2011

Whereas, Mary Quackenbush, Carol Kraus and Heather McCaslin are Administrative Office Professionals with the Clerk, Recorder and Assessor Department;

Whereas, Mary Quackenbush, Carol Kraus and Heather McCaslin are currently working in the Assessor's office and have established themselves as hard working individuals willing to learn and explain the intricacies of real property transfers, valuations, exclusions and exemptions;

Whereas, they each possess the willingness to learn new things and are committed, driven, prideful and determined to improve the way things are done through communication, efficiencies and teamwork;

Whereas, Mary, Carol and Heather are constantly providing assistance to the public with their excellent customer service; each one of them accepted a challenge to tackle a tedious Assessor project that reviews the validity of parent to child exclusions of property transfers and were asked to develop a procedure that makes the exclusions easier to process;

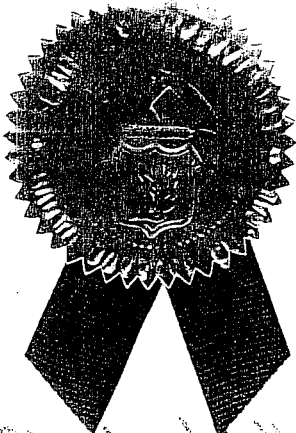
Whereas, Mary started her career with the Recorder Division in Santa Barbara in 1998 and transferred to the Assessor Division in Santa Maria in 1999. She has effectively challenged herself with all aspects of the Assessor's duties. In her free time she loves to travel;

Whereas, Carol began her career with the Assessor's office in 1999 and has worked in our Lompoc office performing the various duties of the Assessor, Clerk-Recorder and Elections. Carol's hobby of the moment is quilting and her all-time hobbies are family and traveling;

Whereas, Heather began her career with the Election's office in 2008 and has worked on many different projects for the Assessor when she is not involved with Election duties. In her spare time she enjoys traveling and hopes to one day visit Ireland.

Now therefore be it resolved and ordered that the Board of Supervisors recognizes Mary Quackenbush, Carol Kraus, and Heather McCaslin as employees of the month for October 2011.

Passed and Adopted by the Board of Supervisors of Santa Barbara County, State of California, this 11<sup>th</sup> day of October 2011 by the unanimous vote of the members present.



ATTEST: Christie Walker  
Clerk of the Board

L. O. Cell  
Supervisor - 1st District

Yant Wolf  
Supervisor - 2nd District

Adrian Felt  
Supervisor - 3rd District

Joni Gray  
Supervisor - 4th District

Shirley  
Supervisor - 5th District