



A driving force for health equity

Quote (#11915)

Find Help (Formally Aunt Bertha) SSRL for SA175 Santa Barbara County

JIRA: EAPPS-266640

Engagement Overview

Enable the integration between OCHIN Epic and Find Help for the Member to use the single sign-on (SSO) links and patient data auto-population feature from Hyperspace to the Find Help online platform.

Approach & Assumptions

- Member will be added to the standard integration between OCHIN and Find Help with Find Help user logins being automatically created the first-time users access the platform via one of the SSO links in Hyperspace.
- Members will only be able to access their Hyperspace-linked account via Hyperspace SSO links.
- OCHIN will provide instruction for both the Epic workflows and Find Help platform navigation.

Success Criteria & Deliverables

- Member's users can successfully launch and log into Find Help via the SSO links within Hyperspace.
- Patient demographic data successfully transfers from Epic to Find Help when user logs in using the Find Help SSO link within a patient context.

Dependencies

- Receipt of Signed Statement of Work

Timeline

Timeline is dependent on following items:

- Receipt of signed Statement of Work
- Once approved, work is estimated to be completed within 4 weeks.

*These dates may be adjusted by mutual agreement between Member and OCHIN.

Limitations & Out of Scope

The following items are outside of the scope of this engagement:

- Changes to the standard integration between OCHIN and Find Help.
- General Epic application training.

Pricing and Terms

Fees

All services related to this project as outlined in this Statement of Work, shall be performed on a Fixed Price as defined in the table below. Maintenance fees shall be invoiced monthly at 1/12th the annual rate.



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Description	Unit Cost	# Units	Cost
Implementation Fee	\$15,000	1	\$15,000
ACES Custom Build	\$125	20	\$2,500
Total Cost			\$17,500
Description	Unit Cost	# Units	Cost
Annual Maintenance	\$6,000	1	\$6,000
Total Cost			\$6,000

Pricing valid for 30 days unless otherwise noted

Additional Terms

1. Termination:
 - a. While on the OCHIN Epic platform, member agrees to notify OCHIN in writing at least **30 days before expiration** of the active 2-year term if they desire to discontinue use of Find Help.
 - i. Written notification must be submitted to ARSOW@ochin.org with a cc to SOW@ochin.org.