



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Behavioral Wellness
Department No.: 043
For Agenda Of: June 21, 2016
Placement: Administrative
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Alice Gleghorn, PhD, Director
Director(s) Behavioral Wellness 681-5220
Contact Info: Pam Fisher, Deputy Director, Chief of Clinical Operations
Behavioral Wellness 681-5220
SUBJECT: Fiscal Year 16-17 Behavioral Wellness - Mental Health Contract Renewal

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- A. Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with **Casa Pacifica** (a local vendor), for the provision of mental health and shelter services, for a total contract amount not to exceed **\$3,796,139** for the period of July 1, 2016 through June 30, 2017.
- B. Determine that the above actions are organizational or administrative actions of government that will not result in direct or indirect physical changes in the environment, pursuant to section 15378(b)(5) of the California Environmental Quality Act (CEQA) guidelines.

Summary Text:

Behavioral Wellness provides specialty mental health services to Medi-Cal beneficiaries, and other individuals to the extent resources allow, in part through contracted services. Approval of the recommended actions will provide for various specialty mental health services to adults, children and youth with serious emotional disturbances (SED) and their families, including mental health services such as therapy and rehabilitation services.

Background: The contracts being considered for approval provide various specialty mental health services to adults with serious mental illness, including mental health services such as therapy and rehabilitation services.

Casa Pacifica provides mental health services primarily to Medi-Cal eligible children with SED Countywide. Casa Pacifica provides outpatient mental health services for children at Casa Pacifica's shelter and residential programs, as needed, for clients placed by County Probation or Department of Social Services. The Wraparound Program serves clients who are at-risk of being moved out of the community into institutional care in addition to helping kids return to the community. Casa Pacifica is also the County's provider of Therapeutic Behavioral Services (TBS), which is a mandated Medi-Cal service designed to serve children with SED and/or those with intensive service needs to avoid placement in a higher level of care such as a residential treatment facility or to help children make a successful move to a lower level of care such as returning home after residential treatment. Casa Pacifica's SAFTY program is a mobile crisis response program for children, youth, and their families throughout Santa Barbara County.

In addition, the Department of Social Services in collaboration with Behavioral Wellness conducted a Request for Proposal (RFP) for the Child Welfare Service SB 163/Wraparound services in March 2016. As a result, Casa Pacifica was awarded the CWS SB 163 Wraparound service contract as a result of RFP#16-05.

Performance Measure:

Casa Pacifica provides crisis services to children and families through the SAFTY program; intensive individual services in Therapeutic Behavioral Services (TBS), Wraparound services to keep children in their homes; group home placement in the Residential Treatment Center (RTC); and short-term placement for children in the Crisis Shelter (CCC). The FY15/16 Quarter 1 - Quarter 2 average clients served by the programs was the following: SAFTY 61 clients, TBS 68 clients, Wraparound 71 clients, RTC 6 clients, CCC 4 clients. Wraparound, SAFTY and TBS successfully kept the majority of children in their homes and exceeded the program targets for out-of-home placements by having only 5 placements during the 6-month period. Crisis Shelter and TBS maintained 100% of clients in school, employed or volunteering. Wraparound and RTC had mixed purposeful activity results between the quarters, but on average 95% of Wraparound clients were enrolled in school, employed or volunteering, which was the quarterly target. In Quarter 1, only 60% of RTC clients were engaged in purposeful activity, but in Quarter 2 the target of 100% was achieved. Wraparound is the only program that completes the Child & Adolescent Needs and Strengths (CANS), and as of March 2016, 91% (21 of 23 clients) had at least one completed CANS. Therapeutic Behavioral Services, RTC and CCC were successful at maintaining incarcerations to 5% or less. However, the Wraparound program has a significant number of clients incarcerated in both quarters (Q1 42%, 14 of 33 clients; Q2 18%, 7 of 38 clients) and did not achieve the target of 25% or less. Wraparound, SAFTY and TBS exceeded their psychiatric inpatient admissions target of 5% or less by keeping admissions below 2%. Admission rates for Residential Treatment Center and Crisis Shelter were higher than anticipated, with RTC performing at 40% (2 of 5 clients) in Quarter 1 and 17% (1 of 6 clients) in Quarter 2. Crisis Shelter had no admissions in Quarter 1, but 50% (2 of 4 clients) were hospitalized in Quarter 2. Homelessness was reduced by Wraparound and TBS. Wraparound maintained stable/permanent housing for more than 95% of clients and TBS maintained over 84% of clients in housing. Crisis Shelter did not meet the goal of 95% in stable/permanent housing in Quarter 1, but in Quarter 2 100% of clients were housed. In Quarter

1, RTC only maintained housing for 40% of clients (2 of 5 clients), but in Quarter 2 100% of clients were housed.

Fiscal and Facilities Impacts:

Budgeted: Yes **Fiscal Analysis:**

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>Annualized On-going Cost:</u>	<u>Total One-Time Project Cost</u>
General Fund			
State	\$ 1,898,070	\$ 1,898,070	
Federal	\$ 1,898,070	\$ 1,898,070	
Fees			
Other:			
Total	\$ 3,796,139	\$ 3,796,139	

Narrative: The above referenced contracts are funded by State and Federal funds. The funding sources are included in FY 2016-2017 Proposed Budget.

Key Contract Risks:

As with any contract funded by State and Federal sources, there is a risk of future audit disallowances and repayments. The dollars Behavioral Wellness collects from the Centers for Medicare and Medicaid Services (CMS) via the State for specialty mental health services provided to Medi-Cal beneficiaries are subject to a complex and lengthy cost settlement process. Behavioral Wellness is required to submit an annual cost report which reports all costs associated with providing mental health services for a given Fiscal Year (actual cost). The actual cost is one component that the State reviews when it performs its “cost settlement” process. In this process, the State settles to the lower of actual cost or Published Charges, which are the fees charged to the general public (as adopted by the contractor’s Board of Directors). The cost settlement process results in a preliminary settlement, which typically takes place two years after the close of a Fiscal Year; however, the settlement process is not complete until the State completes the final audit. State audits for Medi-Cal funds for specialty mental health services typically occur five years after the end of the fiscal year being audited. To address these risks and to minimize settlement amounts with contract providers, Behavioral Wellness calculates rates for Medi-Cal services provided by organizational providers on a quarterly basis. Regular reports to contractors on unclaimed and denied units allow providers to correct errors and maximize Medi-Cal penetration rates. Even with these measures, there is the risk that the State will disallow units of service or determine costs to be non-allowable, resulting in repayment. Behavioral Wellness contracts include language requiring contractors to repay any amounts disallowed in audit findings, minimizing financial risks to County.

Special Instructions:

Please email one (1) signature page and one (1) minute order to: admhscontractsstaff@co.santa-barbara.ca.us.

Attachments:

Attachment A: Casa Pacifica FY 16-17 BC

Authored by:

DMorales