

**Attachment A:**  
**Isla Vista Community Services District**  
**Funding Application for 2024-25 Fiscal Year**

**DAS WILLIAMS**

First District

**LAURA CAPPS**

Second District, Vice-Chair

**JOAN HARTMANN**

Third District

**BOB NELSON**

Fourth District

**STEVE LAVAGNINO**

Fifth District, Chair

**BOARD OF SUPERVISORS**

County Administration Building  
105 East Anapamu Street  
Santa Barbara, CA 93101  
Telephone: (805) 568-2190  
[www.countyofsb.org](http://www.countyofsb.org)

**COUNTY OF SANTA BARBARA**

**Funding Application for 2024-25 Fiscal Year**

1. Name and address of Organization:

Isla Vista Community Services District  
970 Embarcadero del Mar, Suite 101  
Isla Vista, CA 93117

2. Total Request (\$): \$5,000

3. Agency is a 501(c) 3? No

4. Regular business of the agency:

- a. IVCSD is a special district created under Sections 61250, et seq. of the California Government Code, and serves the unincorporated community of Isla Vista with the following service areas: community facilities and programs, public safety services, a rental housing mediation program, a community beautification program, a compost collection service, parking, area planning, and more. The IVCSD's mission is to improve the resources available to the community, ensure a high quality of life and level of public safety, and provide a local voice to the people of Isla Vista.

5. Executive Director: Jonathan Abboud

Phone #: 310-734-9791

Email: [generalmanager@islavistacsd.com](mailto:generalmanager@islavistacsd.com)

Website: [islavistacsd.ca.gov](http://islavistacsd.ca.gov)

6. Program manager: Sydney Castaneda

Phone#: 805-770-2752 ext. 2

Email: [assistantgm@islavistacsd.com](mailto:assistantgm@islavistacsd.com)

7. Years Agency has been in operation: 7 years

8. Other funding secured for this activity:

- a. IVCSD operating budget. This program has a budget of \$19,000 for FY 24-25.

9. Identify which target population will ultimately benefit from your strengthened organization: (i.e., elderly, disabled, HIV/AIDS, homeless, children, youth, low income):
  - a. IVCSA's serves all residents of Isla Vista. That includes families, students, and long-term residents. Out of a population of 15,000-18,500, 86% are 18-24 years old and 97% are renters. The college-student aged population is made up of at least 9,000 UCSB students and 3,000 SBCC students alongside low-income Latinx families. An additional 8-10,000 people live immediately adjacent on the UC Santa Barbara campus, the vast majority again being 18-24 year old undergraduate students, but also including older graduate students, faculty, and staff along with their families. This population size and geography make Isla Vista the most dense area west of the Mississippi in the United States.
  
10. Please state the name of the program for which funding is being requested and describe overall goals that you are proposing. Be specific, achievable and measurable:
  - a. Funding is being offered for the IVCSA's Rental Housing Mediation Program.
  - b. The Isla Vista Community Services District's Rental Housing Mediation Program provides a vital, free resource to the Isla Vista community, aimed at resolving conflicts between tenants and landlords and fostering stable, respectful living environments. In a high-density rental market where tenant-landlord issues are common, the program helps alleviate tensions, prevent escalation, ensure housing security, and support community cohesion. The program offers confidential, impartial mediation services to resolve disputes related to rent payments, habitability, security deposits, interpersonal tenant issues, and more. This program is available to all Isla Vista residents and helps to resolve disputes between tenants/landlords, roommates, and neighbors.
  - c. The Isla Vista Community Services District's Rental Housing Mediation Program offers a comprehensive conflict resolution service for tenant-landlord disputes by providing access to both a mediator and a legal advisor, each with distinct and essential roles.
    - i. The mediator provides both in-person and virtual mediation services, facilitating fair and impartial discussions that help landlords, tenants, and neighbors reach mutually agreeable solutions. As part of their role, the mediator drafts mediation agreements, educates all parties on the mediation process, and updates request forms and data-tracking systems to enhance program efficiency. The mediator also maintains a strong community presence, promoting awareness and access to the program's services while building rapport with Isla Vista residents. This community-centric approach supports smoother conflict resolution and fosters a culture of respect and cooperation.
    - ii. The legal advisor brings specialized knowledge of tenant-landlord law, providing expert guidance on legal rights, responsibilities, eviction processes, and other key aspects of rental housing. They research and interpret both current and emerging housing laws to ensure residents are informed of their legal standing. Additionally, the legal advisor reviews documents and prepares educational materials to demystify complex housing regulations. As part of the program's outreach, they develop and host educational workshops and seminars, enhancing community awareness of tenant protections and fostering a well-informed, proactive approach to rental housing matters.
  - d. **Goals**
    - i. Increase access to mediation services
      1. Track the number of mediation requests, community workshops held, and digital engagement metrics (e.g., website visits, social media reach).

2. Track how often residents are accessing prevention tools such as contracts and agreements.
- ii. Improve Conflict Resolution Outcomes
  1. Successfully resolve 80% of mediation cases to mutually agreed terms, providing both parties with a fair and equitable solution.
  2. Monitor case resolutions and participant feedback for agreement satisfaction, recording resolution rates to assess program impact.
- iii. Promote Housing Rights Education
  1. Conduct quarterly workshops on tenant and landlord rights, reaching at least 200 participants by year-end.
  2. Document attendance, feedback, and knowledge gain through surveys; increase program visibility by tracking referrals from workshop participants.

We certify that the information in this application is true and accurate to the best of our knowledge and is submitted with our Governing Body's full knowledge and endorsement. We also certify that we will use the requested funds as set forth and for the purposes identified in this application if the Board of Supervisors approves this application.

IVCSD Board President: \_\_\_\_\_

Marcos Aguiar

Date: November 3rd 2024

Executive Director: \_\_\_\_\_

Jonathan Abboud

Date: November 3, 2024