



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** Social Services  
**Department No.:** 044  
**For Agenda Of:** July 2, 2019  
**Placement:** Administrative  
**Estimated Time:**  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors

**FROM:** Department Daniel Nielson, Director (805) 346-7101  
Director(s)  
Contact Info: Amy Krueger, Adult and Children Services Deputy Director (805)  
346-8351

**SUBJECT:** Agreement with Child Abuse Listening and Mediation for Child Welfare Services  
Differential Response/Front Porch Program

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**County Counsel Concurrence:**

As to form: Yes

**Auditor-Controller Concurrence:**

As to form: Yes

**Other Concurrence:** Risk Management

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a) Approve and authorize the Chair to ratify an agreement with Child Abuse Listening and Mediation in the amount not to exceed \$300,000 to provide direct early intervention and prevention (Differential Response / Front Porch Program) services for the period July 1, 2019 through June 30, 2020; and
- b) Determine that the activity is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5) since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

**Summary Text:**

This item is on the agenda in order to authorize the Chair to execute the Agreement with Child Abuse Listening Mediation (CALM) to provide Child Welfare Services (CWS) Differential Response/Front Porch Program Services (Front Porch) in the amount not to exceed \$300,000 for the period July 1, 2019 through June 30, 2020.

**Background:**

Front Porch is Santa Barbara County’s Differential Response (DR) Program which connects families with children who are identified as at risk of child abuse and neglect to needed community-based services for the purpose of early intervention and prevention services. The targeted population will be families whose children are at low/moderate or high/very high risk of danger in their home, who are in need of community based prevention services, assessment, case management/case navigation and aftercare services to promote parental competencies, strengthen families and prevent entry or re-entry into the CWS system.

DR is an approach that is guided by the belief that children are best served in the home with parents by providing services that include, but are not limited to, family engagement, early intervention and prevention efforts and community partnership. DR allows child welfare agencies to respond to reports of child abuse and neglect with different levels of intervention, specific to the level of need of each child and family. Since inception, Front Porch has connected families to needed community-based services for the purpose of early intervention and prevention services. Front Porch has been an approach to ensuring safety by expanding the ability of child welfare to respond to reports of possible child abuse and neglect. Involvement occurs through innovative community partnerships that help support families in need before further problems develop.

DSS received two (2) proposals in response to its Request for Proposal for the CWS Differential Response/Front Porch Program Services that was released on November 13, 2019. After consideration, the review committee recommended that CALM be awarded the contract in order to serve all of Santa Barbara County. CALM is a current contractor and has provided CWS Front Porch Services since 2006.

**Performance Measure:**

The following performance measures will be included in the current Agreement.

1. 80% of the families who engage in DR services will show an increase in pre/post family assessment scores, using the Family Development Matrix.
2. 95% of all referrals to the DR program will not have a subsequent substantiated child abuse and neglect referral within 3, 6 and 12 months.
3. 90% of families will be contacted by CALM within three business days of initial referral.
4. 80% of families who complete DR program services will indicate “Satisfied” level of satisfaction as measured by the Family Satisfaction Survey administered at the end of services.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

**Fiscal Analysis:**

<b>Funding Sources</b>	<b>FY2019/20 Cost:</b>	<b>Annualized On-going Cost:</b>	<b>Total One-Time Project Cost</b>
General Fund			
State			
Federal			
Fees			
Other:	\$ 300,000.00		
<b>Total</b>	<b>\$ 300,000.00</b>	<b>\$ -</b>	<b>\$ -</b>

**Narrative:**

Approval and execution of this Agreement will result in total direct contract expenditures of no more than \$300,000. Appropriations and Funding for Fiscal Year 2019/2020 are included in the DSS recommended budget under the Social Programs division. This Agreement will be fully funded by the SB 163 Wraparound Program Reserve Funds.

Execution of this Agreement will not result in additional General Fund contributions. The Agreement contains a non-appropriation clause in the event funds are not appropriated.

**Key Contract Risks:**

The Risk Assessment worksheet has been completed and CALM has been determined to be low risk vendor.

**Staffing Impacts:**

**Legal Positions:**  
0

**FTEs:**  
0

**Special Instructions:**

Please scan, email and send one (1) duplicate original Agreement, and a copy of the minute order to:  
 DSS Contracts Unit  
 C/O Emma Duncan  
 2125 S. Centerpointe Parkway, 3<sup>rd</sup> Floor  
 Santa Maria, CA 93455  
[e.duncan@sbcsocialserv.org](mailto:e.duncan@sbcsocialserv.org)

**Attachments:**

1. Agreement with CALM - Front Porch Services FY 2019/2020

**Authored by:**

Amy Krueger, Adult and Children Services Deputy Director  
 Emma Duncan, Contracts Coordinator