



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: General Services
Department No.: 063
For Agenda Of: June 16, 2020
Placement: Administrative
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: General Services Janette D. Pell, Director (805) 560-1011
Contact Info: Thomas Gresham, Assistant Director (805) 568-2606
Information and Communication Services Division
SUBJECT: Agreement with Kroll, for Cyber Security End-Point Protection Services, All Districts

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute the attached contract to procure continued protection services from Kroll, a Division of Duff and Phelps, for a 12-month coverage period of July 13, 2020 through July 12, 2021 for up to 5,500 County computers, in the amount not to exceed \$396,000; and
- b) Determine that the above actions are not a project under the California Environmental Quality Act (CEQA) pursuant to Section 15378(b)(5) of the CEQA guidelines because they consist of administrative activities of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

On June 4, 2019, the Board of Supervisors approved an 8-month contract to engage with Kroll to provide cyber security response services to County computers following a major cyber security incident December 2018. The contract was initially extended to July 13, 2020 to allow for the selection of a long-term managed security service agreement. Due to the resource impact of COVID-19, the County is seeking a second extension, allowing resources to pursue the long-term service agreement.

Background:

The County of Santa Barbara experienced a major cyber security incident in December 2018. The County’s cyber insurance carrier assigned Kroll to provide immediate containment and remediation of compromised County computers. Kroll was able to successfully assist the County with remediation activities and has continued to support the County since the incident was resolved.

In January 2020, the Board of Supervisors awarded a 6-month extension to the Kroll contract after County staff identified the need to continue services while pursuing a long-term solution with a managed security provider. The County issued a Request for Qualifications (RFQ) to acquire these needed services through a competitive bid process. The County planned to select a firm by May 2020.

However, due to the impact of COVID-19, County resources were redirected to assist in community response efforts and were not available to effectively make an informed RFQ selection. The County is requesting a subsequent 12-month extension of this service allowing enough time to effectively select a long-term solution.

As the County pursues a long-term service arrangement, current cyber security services provided by Kroll, should remain in-place to avoid a service disruption that may increase further cyber security risk to the County. The long-term service arrangement requires additional time with input from an ongoing information security assessment to effectuate an informed decision.

Key Contract Risks

The services provided by Kroll will provide needed protection of County computers against cyber security attacks such as computer viruses and other types of malware.

Fiscal and Facilities Impacts:

Budgeted: Yes **Fiscal Analysis:**

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>Annualized On-going Cost:</u>	<u>Total One-Time Project Cost</u>
ICT Internal Service Fund 1915	\$ -	\$ -	\$ 396,000.00
Total	\$ -	\$ -	\$ 396,000.00

Attachments:

1. Kroll Statement of Work (SOW)
2. Kroll Letter of Engagement
3. Carbon Black Response License Agreement
4. Red Canary Incorporated Security Platform Agreement

Authored by:

Thomas Gresham, Assistant Director

cc: