



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** Behavioral Wellness  
**Department No.:** 043  
**For Agenda Of:** June 28, 2022  
**Placement:** Administrative  
**Estimated Time:** N/A  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors  
**FROM:** Department Antonette Navarro, LMFT, Director  
Director(s) Behavioral Wellness, 805-681-5220  
Contact Info: John Winckler, LMFT, Division Chief of Clinical Operations  
(805) 805-681-5220  
**SUBJECT:** Behavioral Wellness Mental Health – Casa Pacifica Centers for Children and Families Board Contract Renewal FY 22-24

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**County Counsel Concurrence:**

As to form: Yes

**Other Concurrence:** Risk Management

As to form: Yes

**Auditor-Controller Concurrence:**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- A. Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with **Casa Pacifica Centers for Children and Families** (not a local vendor), for the provision of mental health services for a total maximum contract amount not to exceed **\$8,041,460**, inclusive of \$4,020,730 per fiscal year, for the period of July 1, 2022 through June 30, 2024;
- B. Delegate to the Director of Behavioral Wellness, or designee, the authority suspend, delay, or interrupt the services under the Agreement for convenience per Section 20 of the Agreement; make immaterial changes to the Agreement per Section 26 of the Agreement; authorize additional services per Exhibits A-2 through A-6 of the Agreement; reallocate the subsidy per Exhibit B of the Agreement; reallocate of funds between funding sources or programs or revise or waive the County Maximum Allowable rate per Exhibit B of the Agreement; amend the program goals, outcomes, and measures per Exhibit E of the Agreement, all without altering the maximum contract amount and without requiring the Board's approval of an amendment of the Agreement, subject to the Board's ability to rescind this delegated authority at any time; and
- C. Determine that the above actions are government funding mechanisms or other government fiscal activities, which do not involve any commitment to any specific project that may result in a potentially significant physical impact on the environment and is therefore not a project under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA Guidelines.

**Summary Text:**

This item is on the agenda to renew Casa Pacifica Centers for Children and Families’ (Casa Pacifica) Agreement for mental health services for FY 22-24. the authority suspend, delay, or interrupt the services under the Agreement for convenience per Section 20 of the Agreement; make immaterial changes to the Agreement per Section 26 of the Agreement; authorize additional services per Exhibits A-2 through A-6 of the Agreement; reallocate the subsidy per Exhibit B of the Agreement; reallocate of funds between funding sources or programs or revise or waive the County Maximum Allowable rate per Exhibit B of the Agreement; amend the program goals, outcomes, and measures per Exhibit E of the Agreement, all without altering the maximum contract amount and without requiring the Board’s approval of an amendment of the Agreement, subject to the Board’s ability to rescind this delegated authority at any time

**Background:**

The Santa Barbara County Department of Behavioral Wellness (BWell) provides a continuum of mental health services to Santa Barbara County residents, in part, through contracted providers including Community-Based Organizations (CBOs). CBOs provide various specialty mental health services to adults with Serious Mental Illness (SMI) and children and youth with Serious Emotional Disturbances (SED).

Casa Pacifica Centers for Children and Families (Casa Pacifica) provides mandated mental health services to Medi-Cal eligible children with SED Countywide, such as therapy, rehabilitation, residential treatment, shelter beds, and ancillary services. They provide crisis services to children and families through the SAFTY program, intensive individual services through Therapeutic Behavioral Services (TBS), Wraparound services to keep children in their homes (Wraparound), and group home placement in their Short-Term Residential Therapeutic Program (STRTP). BWell, in collaboration with the Department of Social Services, will contract with Casa Pacifica to provide Family Urgent Response System (FURS) services for current and former foster children, youth, nonminor dependents (NMD) and their caregivers. Approval of the recommended actions will allow BWell to continue to deliver mandated services to children and youth with SED.

**Performance Measures:** Casa Pacifica’s Agreement will provide performance reports on the following performance measures for SAFTY, TBS, Wrap-Around, and STRTP:

1. Reduce mental health and substance abuse symptoms resulting in reduced utilization of involuntary care and emergency rooms for mental health and physical health problems.

- **Incarcerations/Juvenile Hall:**

  - SAFTY: less than 5%

  - TBS: less than 5%

  - Wrap-Around: less than 5%

  - STRTP: less than 10%

- **Psychiatric inpatient admissions:**

  - SAFTY: less than 5%

  - TBS: less than 5%

  - Wrap-Around: less than 5%

  - STRTP: less than 10%

2. Assist clients in their mental health recovery process and with developing the skills necessary to lead healthy and productive lives in the community.
  - Stable/permanent housing:  $\geq 95\%$
  - Engaged in purposeful activity (educational, vocational, volunteer):  $\geq 95\%$
  - Of those who discharged (#dc = denominator), % who transitioned to a higher level of care:  $< 15\%$
  - Of those who discharged (#dc = denominator), % who transitioned to a lower level of care (or graduated / discharged because care no longer needed or medical necessity not met):  $\geq 85\%$
3. Provide mental health (and/or substance abuse) services for children and their families in order to prevent out-of-home and out-of-county placements. (Wrap-Around and STRTP only)
  - New out-of-primary home placements (county & out-of-county):  $< 5\%$
  - CANS (% completed): 100%
  - CANS Improvement in 3+ Domains (report % positive change by domain):  $\geq 10\%$  (In 3 of 6)
  - PSC (% completed): 100%

### **Performance Outcomes:**

In quarters 1, 2, and 3 of FY 2021-2022, Casa Pacifica accomplished the following for SAFTY, TBS, Wrap-Around, and STRTP:

- **SAFTY**: Casa Pacifica met all 7 of their goals. They served an average of 24 clients per quarter with 16 discharges per quarter. There were no incarcerations; 3% were admitted to acute psychiatric inpatient care; 99% had stable/permanent housing; 100% were engaged in a purposeful activity; all discharges were discharged to a lower level of care and there were no new, out-of-primary home placements.
- **TBS**: Casa Pacifica met 6 of their 7 goals. They served an average of 76 clients per quarter with 36 discharges per quarter. There were no incarcerations; 5% were admitted to acute psychiatric inpatient care; all had stable/permanent housing and were engaged in a purposeful activity; 2% were discharged to a higher level of care; 4% were discharged to a lower level of care with a goal of 85% or higher; and 2% were placed in new, out-of-primary home placements.
- **Wrap-Around**: Casa Pacifica met 3 of their 9 goals, although they were only off by 1% on several. They served an average of 30 clients per quarter with 7 discharges per quarter. About 4% were incarcerated; 6% were admitted to acute psychiatric inpatient care with a goal of 5% or less; 98% had stable/permanent housing; 100% were engaged in a purposeful activity; 16% were discharged to a higher level of care with a goal of 15% or less; 84% were discharged to a lower level of care with a goal of 85% or higher; 7% were placed in new, out-of-primary home placements with a goal of 5% or less; 96% of the CANS and 87% of the PSC's were completed with a goal of 100% for both.
- **ST RTP**: Casa Pacifica met 1 of their 8 goals. They served an average of 1 client per quarter with 2 total discharges. There were no clients incarcerated; 33% were admitted to acute psychiatric inpatient care with a goal of 10% or less; 83% had stable/permanent housing with a goal of 95% or more; 83% were engaged in a purposeful activity with a goal of 95% or more; 50% were discharged to a higher level of care with a goal of 15% or less; 50% were discharged to a lower level of care with a goal of 85% or higher; 67% of the CANS and 67% of the PSC's were completed with a goal of 100% for both.

- **FURS Performance Measures and Outcomes** for FY 21-22 Quarters 1, 2, and 3 are as follows:
  - 95% of calls will be responded to timely (within 1 hour, but not to exceed 3 hours in extenuating circumstances for urgent calls and within 24 hours for non-urgent calls).  
-All calls were from North County. Casa Pacifica responded to 100% within one hour.
  - 90% of calls will be successfully de-escalated without the need for law enforcement or hospitalization.  
-Casa Pacifica was able to de-escalate and avoid law enforcement and hospitalization in 100% of the cases.
  - 90% of foster youth will maintain community placement (parent/guardian/home based family placement) at 72-hour follow-up.  
-100% of youth maintained placement.
  - 90% of participants surveyed will express overall satisfaction with the FURS response.  
- 100% expressed overall satisfaction.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

<b>Funding Sources</b>	<b>FY 22-23 Cost:</b>	<b>FY 23-24</b>	<b>Total FY 22-24</b>
General Fund			
State	\$ 2,010,365	\$ 2,010,365	
Federal	\$ 2,010,365	\$ 2,010,365	
Fees			
Other:			
<b>Total</b>	<b>\$ 4,020,730</b>	<b>\$ 4,020,730</b>	<b>\$ 8,041,460</b>

**Fiscal Analysis:**

Narrative: The above-referenced contract is funded by State and Federal funds. The funding sources are included in the FY 22-23 Adopted Budget and the FY 23-24 Proposed Budget, the latter of which is contingent upon Board-approval.

**Key Contract Risks:**

As with any contract funded by State and Federal sources, there is a risk of future audit disallowances and repayments. The agreement includes language requiring the contractor to repay any amounts disallowed in audit findings, minimizing financial risks to the County.

**Special Instructions:**

Please email one (1) complete, executed contract and one (1) minute order to Amber Foschaar at: [cfoschaar@sbcbswell.org](mailto:cfoschaar@sbcbswell.org) and to [bwelcontractsstaff@sbcbswell.org](mailto:bwelcontractsstaff@sbcbswell.org)

**Attachments:**

Attachment A: Casa Pacifica FY 22-24 Board Contract

**Authored by:**

A. Foschaar