

COUNTY OF SANTA BARBARA CALIFORNIA

**RESOLUTION COMMENDING MARGERY GALLEGOS
UPON HER RETIREMENT MARCH 31, 2023**

***WHEREAS**, on June 10, 1991, Margery Gallegos began her extraordinary 32 year career with Santa Barbara County Department of Social Services as an Intake Eligibility Worker in the Medi-Cal program after serving two years in eligibility in San Luis Obispo County. Margery immediately established herself as being knowledgeable and customer-focused; and*

***WHEREAS**, Margery quickly promoted to Lead Worker then Eligibility Supervisor. As a supervisor, she led an Intake/Outstation Unit, served as a liaison to numerous community partners, and learned how to innovate and adapt the Department's approach to better meet the needs of our communities. It is no surprise that Margery's unit was the first to pilot a dual program approach in which staff learned the Medi-Cal and the CalFresh programs; and,*

***WHEREAS**, due to the effectiveness of that model, all Eligibility Workers are now cross-trained in multiple program areas. Margery's innovative approach resulted in the Staff Development Division recruiting her to train staff in a new automated eligibility system, CalWIN. Her proven track record for facilitating transfer of knowledge helped her lay a strong foundation for staff to transition to CalWIN's replacement system, CalSAWS, in April 2023; and,*

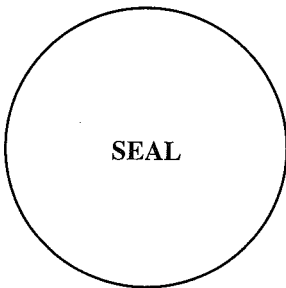
***WHEREAS**, soon after Margery promoted to Department Business Specialist (DBS) in the Medi-Cal program. She served as the primary contact for Single Audit and represented the County at various state meetings such as Southern Counties and the CWDA Medical Care Committee. She transferred to a critical DBS assignment in the Compliance Division before returning to Program Support in a supervisory role to usher in Health Care Reform; and*

***WHEREAS**, in 2015, Margery promoted to Betteravia Division Chief in the Economic Assistance & Employment Services branch. Her continuously innovative service delivery reduced lobby wait times, equalized applications countywide, standardized clerical processes, and increased cross-departmental collaboration to serve our vulnerable customers; and*

***WHEREAS**, Margery's ability to see the big picture and dive into the details made her the "go-to" person. She has a knack for shining the spotlight where needed to achieve better countywide results in equitable work distribution. She calmly and persistently chose a methodical, data-driven path to achieving success and maximizing resources. Margery was innovating in Santa Barbara County long before InnovateSBC, and her generous approach to mentoring will ensure she successfully passes the baton to others as she enters this new stage in her life. She has proudly served our County and now looks forward to pursuing more time with her family, especially in her most precious role as a grandmother.*

NOW, THEREFORE, BE IT AND IT IS HEREBY ORDERED AND RESOLVED that this Board of Supervisors recognizes her 32 years of service to the communities of Santa Barbara County, honors, commends and congratulates Margery Gallegos upon her retirement on March 31st 2023.

PASSED AND ADOPTED BY THE BOARD OF SUPERVISORS OF SANTA BARBARA COUNTY, STATE OF CALIFORNIA, THIS 21ST DAY OF MARCH 2023 BY A UNANIMOUS VOTE OF ALL MEMBERS PRESENT.



Supervisor - 1st District

Supervisor - 2nd District

Supervisor - 3rd District

Supervisor - 4th District

Supervisor - 5th District

ATTEST:

Clerk of the Board